



Lot 3: Cloud Support Pricing Document

TTEC Digital AI Strategy and Innovation
Professional Services



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1. Overview

TTEC Digital's AI Strategy and Innovation Professional Services empower organisations to harness the full potential of advanced AI solutions. By partnering collaboratively, we simplify the complexities of AI, tailor strategies to your unique needs, and accelerate intelligent automation across your business.

Our consultative methodology, from vision and roadmap creation to selection and swift prototyping to enterprise deployment, ensures your transformation is both future ready and adaptable, driving stronger customer loyalty and measurable outcomes.

TTEC Digital will work, free of charge, with the client organisation to agree the scope, activities, and outcomes to provide a fixed price for the work using the rate card provided.

With transparent, fixed pricing and a flexible approach, TTEC Digital delivers innovation that evolves with tomorrow's challenges.



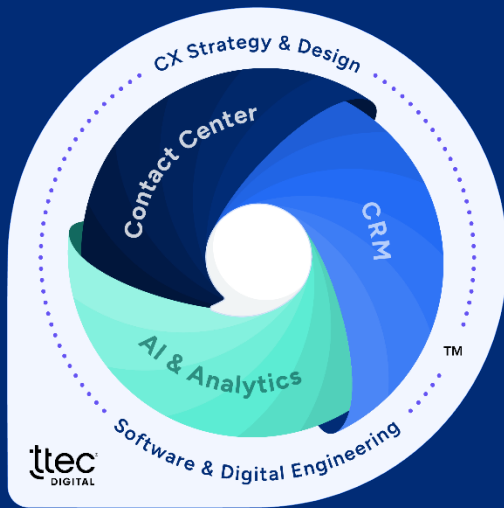
2. Pricing

2.1. Consulting Package Pricing

TTEC Digital will work collaboratively with the client organisation to define consulting package pricing in accordance with the rate card provided.

2.2. Professional Service Pricing

TTEC Digital will work collaboratively with the client organisation to define professional service pricing in accordance with the rate card provided.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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