



Lot 3: Cloud Support Pricing Document

TTEC Digital Microsoft Copilot+ AI Centre of
Excellence



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1. Overview

TTEC Digital's Copilot + AI Centre of Excellence transforms public sector engagement through intelligent automation. Harnessing Microsoft's advanced AI and cloud capabilities, we deliver tailored strategies, secure deployments, and continuous innovation, empowering organisations to achieve efficiency, compliance, and exceptional citizen experiences.



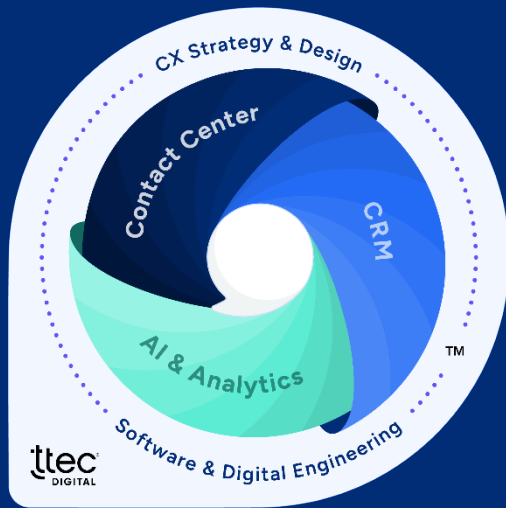
2. Pricing

2.1. Managed Service Pricing

Not applicable for this service.

2.2. Professional Service Pricing

Please refer to the Lot 3 rate card.



About TTEC Digital

TTEC Digital is a global leader in customer experience orchestration, combining technology and empathy at the point of conversation. Today customer conversations, and the contact centre technologies that support them, are inseparable. We bring decades of innovation experience across the world's leading contact centre technology platforms – and blend it with in-house expertise in CX strategy, data and analytics, AI and more – to help organisations maximise their technology investments and create truly exceptional customer experiences.

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