



Cloud Financial Management Services

Terms and Conditions

GCloud 15

1. Terms and Conditions:

The supply and procurement of services via G-Cloud 15 is governed by three types of terms and conditions:

- G-Cloud / Crown Commercial Service (CCS) Framework Agreement between CCS and Health-E-Financials.
- Call-off contract between the Buyer (you) and Supplier (Health-E-Financials).
- Vendors' Terms and Conditions (if applicable).

The Framework Agreement terms and conditions control the relationship between the supplier and the framework authority, in this case the Crown Commercial Service (CCS). These terms cannot be changed.

The G-Cloud 15 Call-off Contract terms and conditions control the relationship between a public sector Buyer and a G-Cloud 15 Supplier. These contract terms can sometimes be changed to meet the needs of the buyer if the supplier agrees.

Vendors' T&C's will only apply where a 3rd-party, for example a software vendor, provides services or software as part of our overarching service or software offer.

After careful review of the G-Cloud 15 terms and conditions, we are satisfied that the terms cover all our requirements and we do not have any additional.

2 Further Information

For more information about this or any of our G-Cloud services or to discuss your requirements in more detail, please email hello@health-e-financials.com and we will be happy to contact you.

Please include the following information in your email so that we can get the best people to deal with your request:

- The name of this service
- The name of your organisation
- Your name and contact details
- A brief description of your business situation
- Your preferred timescales for starting the work