

Service description document for all Data Support Services

All ad hoc support services

- These include:
- Data Maturity Assessment and Support
- Data Management and Data Governance Support
- Data Strategy Support
- Data Literacy Training and Support
- Data Architecture and Engineering Support
- Microsoft Purview Implementation and Support Services
- Microsoft Fabric Implementation and Support Services

All ad hoc support services can be tailored to meet your specific needs. We provide experienced UK-based data experts on an as-needed or ongoing part-time basis, supplementing and supporting your in-house data team with additional expertise and capacity. For ongoing support, tailored packages can be created and if ticketing is required, we can provide this via Freshdesk (SLAs vary client-by-client, UK office hours 0900-1700).

Specific fixed-price options

The following are all delivered by UK-based consultants, typically with a mix of on-site and virtual meetings and workshops as required.

Service	Description	What is included
Data Maturity Assessment	Our data maturity assessment gives organisations a snapshot of their current data maturity level across the 12 dimensions in our proprietary data model, which has been used across the public sector. Maturity is measured across the following pillars and dimensions: • Purpose ○ Strategy ○ Risk ○ Governance • People ○ Leadership ○ Behaviour ○ Skills • Method ○ Organisation ○ Framework ○ Policies	Up to 8 cross-functional workshops Up to 6 one-to-one interviews with senior stakeholders / department leads Weekly project status reports from our assigned lead consultant Analysis of your current data maturity state Analysis of your target data maturity state required to meet organisational objectives Final report, up to 2 rounds of review and refinement

	- Tools - Technology - Architecture - Metrics	
Data Architecture Assessment	Our data architecture assessment examines your technical data estate in more detail than our data maturity assessment, covering your current data platforms, integration patterns, and analytics capabilities. The assessment covers both configuration and management of the platform(s) including DevOps. We provide a report detailing recommended changes across technical setup, platform(s) management, and skills as necessary.	Meetings to align work to strategic goals of the department / service Analysis of current landscape, configuration, operating model Recommendations with analysis of effort required Final report, up to 2 rounds of review and refinement
Microsoft Purview Health Check	Our Purview Fabric Health Check provides an in-depth assessment of your Purview estate. This includes a review of your data governance operating model effectiveness and recommendations for improvement. We provide a report detailing recommended changes across technical setup, platform(s) management, and skills as necessary.	Meetings to align work to strategic goals of the department / service Analysis of current usage, configuration, operating model Recommendations with analysis of effort required Final report, up to 2 rounds of review and refinement
Microsoft Fabric Health Check	Our Microsoft Fabric Health Check provides an in-depth assessment of your Fabric data platform. The assessment covers both configuration and management of the platform(s) including DevOps. We provide a report detailing recommended changes across technical setup, platform(s) management, and skills as necessary.	Meetings to align work to strategic goals of the department / service Analysis of current usage, configuration, operating model Recommendations with analysis of effort required Final report, up to 2 rounds of review and refinement
Microsoft Fabric Pilot / Proof of Concept	We deliver a working end-to end analytics solution covering data ingestion, change data capture, modelling, creation of a semantic model, and creation of Power BI reports. This is done in the context of one defined use case / data product, such as a procurement dashboard. We advise on initial setup of environments including sizing, and work with your team to help them understand and manage the new data platform.	Environment setup including production and non-production environment End-to-end configuration for one defined use case / data product Knowledge transfer to in-house team