

SERVICE
DEFINITION

CROWN COMMERCIAL SERVICE
G-CLOUD 15
LOT 3 - CLOUD SUPPORT

CLOUD ARCHITECTURE AND TARGET ARCHITECTURE DESIGN

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LIMITED

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01

SERVICE OVERVIEW

The **Cloud Architecture and Target Architecture Design** service provides structured architectural design to support organisations planning or progressing cloud adoption. The service focuses on defining a clear, documented target architecture covering platforms, applications, data, security, and operational considerations.

The service supports informed decision-making by aligning business requirements, technology choices, and delivery constraints. It is commonly used to establish a shared architectural direction before migration, modernisation, or delivery activity begins.

The service is suitable for organisations at different stages of cloud adoption, including those exploring initial migration options and those seeking to rationalise or modernise existing cloud architectures.

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WHAT THE SERVICE INCLUDES

The service includes a defined set of architecture design activities and outputs, proportionate to the agreed scope and objectives.

Included activities

The service may include the following activities, as appropriate to the engagement:

- Review of existing documentation, architectures, and constraints
- Engagement with relevant business, technical, and delivery stakeholders
- Definition of target cloud architecture principles and standards
- Design of target architectures across key domains, including:
 - cloud platform and hosting
 - application architecture
 - data and integration

- identity, security, and access
 - operational and support considerations
- Identification and assessment of architectural options and trade-offs
- Alignment of architectural designs to business objectives and delivery plans

Key outputs and deliverables

Outputs are documented and provided to the buyer and typically include:

- Target cloud architecture diagrams
- Supporting architecture descriptions and assumptions
- Architecture principles and standards
- Technology and platform recommendations
- Record of key architectural decisions and rationale
- Inputs to subsequent migration or delivery planning

Deliverables are designed to be usable and proportionate, avoiding unnecessary documentation.

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WHAT THE SERVICE DOES NOT INCLUDE

Unless explicitly agreed as part of the call-off, the service does not include:

- Build or configuration of cloud environments
- Application development, refactoring, or migration execution
- Ongoing operational support or managed services
- Procurement or resale of cloud services or third-party software

Where required, these activities can be provided through related services procured separately.

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HOW THE SERVICE IS DELIVERED

The service is delivered using a structured and collaborative approach aligned to public-sector governance and assurance expectations.

Typical delivery approach

Delivery is typically structured around the following stages:

1. **Initiation**
 - Confirm objectives, scope, timescales, and stakeholders
 - Agree delivery approach and outputs
2. **Current-state review**
 - Review existing architectures and constraints
 - Identify dependencies and risks
3. **Target-state design**
 - Define target architecture and standards
 - Develop architecture views and supporting documentation
4. **Options and recommendations**
 - Assess alternative approaches where relevant
 - Document trade-offs and recommendations
5. **Validation and handover**
 - Review outputs with stakeholders
 - Finalise documentation and confirm next steps

Engagements typically last **between 2 and 8 weeks**, depending on scope and organisational complexity.

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SERVICE LEVELS AND SUPPORT OPTIONS

This service is delivered as a time-bound design engagement. It does not include ongoing operational or support services as standard.

Where required, additional support or managed services can be agreed separately, in line with standard support models and service levels.

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SECURITY, COMPLIANCE AND ASSURANCE

Security considerations are incorporated throughout the architecture design process.

The service addresses security at an architectural level, including:

- identity and access management principles
- network and data protection considerations
- segregation, resilience, and monitoring requirements
- alignment to organisational security policies and government expectations

Architectural assurance is provided through documented decisions, traceability of requirements, and structured review of outputs with stakeholders.

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ONBOARDING AND EXIT

Onboarding

At the start of the engagement:

- objectives, scope, and success criteria are confirmed
- required inputs and stakeholder availability are agreed
- a delivery plan and timetable are established

Exit and handover

At completion:

- all agreed outputs and documentation are provided
- a handover session explains designs and decisions
- recommendations for next steps are clearly documented

This ensures the organisation can progress confidently to subsequent phases.

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COMMERCIAL MODEL

The service is typically delivered on a **fixed-scope** or **time-and-materials** basis, agreed at call-off.

Scope, deliverables, and timelines are confirmed prior to delivery. Any changes to scope are managed through agreed change control arrangements.

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WHY CHOOSE THIS SERVICE

This service provides:

- a clear and structured approach to cloud architecture design
- outputs that support governance, assurance, and delivery planning
- pragmatic designs focused on operability and sustainability
- experience of working within public-sector delivery environments

The emphasis is on clarity, proportionality, and decision support.

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NEXT STEPS

To engage this service:

1. Confirm high-level objectives and requirements
2. Agree scope, delivery approach, and commercial model
3. Schedule initiation activities

The service will be tailored to reflect organisational context and delivery priorities.