

Curo IP Business Edition - What's included (per user)

Desktop Client Software (Soft phone) or WebRTC
 2000 Minutes to Standard UK Local, National & Mobile Numbers
 x1 - 01,02 telephone Number
 90 Days Call Recording



Description	Notes	12 Month Contract Term		24 Month Contract Term		36 Month Contract Term	
		One off Cost / Set up fee	Monthly Rental	One off Cost / Set up fee	Monthly Rental	One off Cost / Set up fee	Monthly Rental
Curo IP Business Edition							
Curo IP Business User – G-Cloud15 Rate	Monthly recurring cost per user/extension		£10.95		£8.95		£7.95
Curo IP Lite User - G-Cloud15 Rate	Basic extension - designed for low usage and basic handset/extension function only. For example, when located in a classroom, door entry system, warehouse or kitchen.		£6.95		£5.95		£4.95
Curo IP Contact Centre							
Curo IP Contact Centre Agent License	Monthly recurring cost per user/extension		£19.00		£18.00		£16.00
Curo IP Contact Centre Supervisor License	Monthly recurring cost per user/extension		£27.00		£26.00		£27.00
Omni Channel User Access	Enable Omni Channel management for a user - Email, WhatsApp, Facebook, Live Chat, SMS		£10.00		£9.50		£9.00
WhatsApp Number Hosting	Number Management & Integration (excludes any Meta usage fees)		£25.00		£25.00		£25.00
Contact Centre License	x 1 Required per organisation/instance of contact centre	£2,850.00	£100.00	£1,900.00	£100.00	£1,250.00	£100.00

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Additional Features							
Extra DDI (01,02)	1 free per user, to add extra this charge applies		£0.80		£0.80		£0.80
03 number	To select a 03 number		£1.00		£1.00		£1.00
Curo EU Local & Mobile Calls Access	EU Call Bolt On - accessing 2000 free minutes		£3.00		£3.00		£3.00
Curo Meetings - Freemium	3 participants for 45 minutes - Free		£0.00		£0.00		£0.00
Curo Meetings Premium	up to 50 participants for 130 minutes		£2.00		£2.00		£2.00
Microsoft Teams Integration	A Microsoft phone system licence is still required.		£3.00		£3.00		£3.00
CRM Integration	Please see integration list		£2.50		£2.50		£2.50
SMS mobile number	For SMS sending via the Curo IP app		£1.50		£1.50		£1.50
Curo Call Recording							
90 Days Call Recording	Free of Charge - after 90 days calls are deleted from our system		£0.00		£0.00		£0.00
12 months call recording	After this period calls are deleted from our system		£1.20		£1.10		£1.00
2 years call recording	After this period calls are deleted from our system		£1.80		£1.65		£1.50
3 years call recording	After this period calls are deleted from our system		£2.40		£2.20		£2.00
4 years call recording	After this period calls are deleted from our system		£3.00		£2.75		£2.50
5 years call recording	After this period calls are deleted from our system		£3.60		£3.30		£3.00
6 years call recording	After this period calls are deleted from our system		£4.20		£3.85		£3.50
7 years call recording	After this period calls are deleted from our system		£4.80		£4.40		£4.00
Homer Recording Storage	Import old call recordings and search - (per gb price listed)		£2.40		£2.20		£2.00

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Curo Analytics							
Curo IP Analytics User 1 - 10 users	Price per user / extension		£1.50		£1.50		£1.50
Curo IP Analytics User 11- 50 users	Price per user / extension		£1.00		£1.00		£1.00
Curo IP Analytics User 51-100 users	Price per user / extension		£0.75		£0.75		£0.75
Curo IP Analytics User 101+ users	Price per user / extension		£0.50		£0.50		£0.50
Unlimited Administrator Access	Administrator license - monthly rental		£7.50		£7.50		£7.50

Hardware

Curo IP Handsets	Notes	Purchase Option	Monthly Rental Option (12 months)	Monthly Rental Option (24 months)	Monthly Rental Option (36 months)
Curo 312G	Gigabit throughput - entry level phone (Yealink T42U equivalent)	£65.00	£5.50	£3.00	£2.00
Curo 328W	Wifi + Gigabit throughput (Yealink T64U equivalent)	£95.00	£9.50	£5.00	£3.35
Curo IP 46 Expansion Module	Receptionist Expansion Module	£65.00	£5.90	£3.25	£2.20
Curo IP Handset Wall Bracket	Fits with 328W & 312G	£15.00	-	-	-
Curo UC 100	Android - small screen + buttons	£195.00	£18.50	£9.75	£6.50
Curo UC 300	Android - Medium screen no buttons	£240.00	£23.00	£12.00	£8.00
Curo UC 500	Android - Large screen + buttons	£295.00	£29.00	£16.00	£10.75
Curo 200D Single Ear Headset	Entry Level Wired headset	£25.00	£2.50	£1.50	£1.00
Curo 200D Dual Ear Headset	Entry Level Wired headset	£28.00	£2.80	£1.80	£1.20
Curo 200BT Single Ear Headset	Entry Level Bluetooth headset	£30.00	£3.00	£1.75	£1.20
Curo 20BT Dual Ear Headset	Entry Level Bluetooth headset	£33.00	£3.80	£2.20	£1.50
Curo M800-BT Single Ear	Executive Bluetooth Headset	£35.00	£3.50	£2.10	£1.40
Curo M800-BT-D Dual Ear	Executive Bluetooth Headset	£39.00	£3.90	£2.30	£1.55
Power Supply For Curo IP Handsets	PSU - not included with phone	£5.00	-	-	-
Grandstream HT801	Analogue Telephone Adapter	£60.00	£6.00	£3.30	£2.20
Yealink W73P	Yealink W73H Cordless Dect Handset With W70B Dect Base Station	£80.00	£8.00	£4.40	£2.95
Yealink W76P	Yealink W56H Cordless Dect Handset With W70B Dect Base Station	£90.00	£9.00	£4.95	£3.30
Yealink W79P	Yealink W59R Ruggedised Dect Handset With W70B Dect Base Station	£140.00	£14.00	£7.70	£5.15
Gigaset R650H	Dect Device	£70.00	£7.00	£3.85	£2.60
Gigaset S700H	Dect Device	£85.00	£8.50	£4.68	£3.15
Gigaset R700H Pro	Dect Device	£120.00	£12.00	£6.60	£4.40
Gigaset N500 Base	Dect Device	£50.00	£5.00	£2.75	£1.85
Grandstream WP820 Wifi	Wifi devices	£165.00	£16.50	£9.08	£6.00
Grandstream WP822 Wifi	Wifi devices	£130.00	£13.00	£7.15	£4.75
Grandstream WP825 Wifi	Wifi devices	£189.00	£18.90	£10.40	£6.95

Professional Services

Curo IP Handsets	Notes	Purchase Option	Monthly Rental Option (12 months)	Monthly Rental Option (24 months)	Monthly Rental Option (36 months)
On Site work (per 1 hour)	Working hours are Mon-Fri 8.00 am-5.00pm & exclude UK public holidays. Out of hours pricing available upon request.	£175.00	£17.50	-	-
On Site work (per half day)		£450.00	£45.00	-	-
On Site work (per full day)		£800.00	£80.00	£45.00	£22.50
On Site work (x 2 Engineers per 1 hour)		£275.00	£27.50	-	-
On Site work (x 2 Engineers per half day)		£900.00	£90.00	-	-
On Site work (x 2 Engineers per full day)		£1,500.00	£150.00	£82.50	£41.25
On site training - day rate		£650.00	£65.00	£36.00	£18.00
Remote Web based training Session		£295.00	£29.50	£17.00	£8.50
Remote work (per 30 minutes)		£47.50	£4.75	-	
Remote work (per 1 hour)		£95.00	£9.50	-	
Remote work (per half day)		£295.00	£29.50	-	
Remote work (per full day)		£595.00	£59.50	£32.00	£16.00

Pricing Conditions

All pricing excludes VAT
Pricing based upon a 24 Month Contract
Pricing is exclusive for G-Cloud15
Third Party hardware pricing may fluctuate based on Market conditions
Provision of third-party services are subject to third party terms of service.