



Services Provided

This document, referred to as '**Services document**' within the main **Terms and Conditions** document details the services provided by MIT Dynamic Technologies to the client.

Services provided by MIT Dynamic

Service Name	Description
Audit	Audit of existing PABX or UC platform to provide a detailed inventory of users, devices, groups and other pertinent settings that would allow a migration to a Cloud provider
Manual Audit	Manual data cleansing of non-PABX captured, or manually extracted data.
Provision	Direct provisioning of a previously captured Audit (or user-provided data) to a supported Cloud provider
Bulk Loaders	Supply of sanitised bulk-loader data for 3 rd party provisioning

Supported Vendors for Auditing

- Cloud providers:
 - Teams
 - WebEx Calling
 - ZOOM
 - Netsapiens
 - RingCentral
- Nortel Avaya:
 - BCM
 - CM
 - IP Office
 - CS1000K/Meridian
- Cisco
 - Broadworks
 - CME
 - CUCM

- Mitel/Aastra/Shortel
 - MX-One
 - MiVB
 - MCD
 - MiVoice Connect
 - MiVoice Office 250
 - MiVoice Office 400
- Siemens/Unify
 - OpenScape Voice OSV
 - OpenScape Business OSB
 - HiPath 4000
 - HiPath 3xxx
 - iSDX
- Other vendors
 - FreeSWITCH
 - 3CX
 - OmniPCX
 - FreePBX
 - NEAX
 - Phillips Sopho
- Legacy
 - BTeX
 - ROLM/9751
 - INDeX
 - CS2K
 - One425
 - SX2000

Supported Provisioning Vendors

- Cisco Webex Calling
- Zoom
- Netsapiens
- RingCentral
- Mitel MiVB (CSV bulk-loaders)