



Services Provided

This document, referred to as '**Services document**' within the main **Terms and Conditions** document details the services provided by MIT Dynamic Technologies to the client.

Services provided by MIT Dynamic

Service Name	Description
Voice Analytics (PABX Call Logging)	Logging of all calls into and out of the customer on-premise communications systems.
Voice Analytics (Teams/Cloud Logging)	Logging of all calls, meetings and UC events from cloud providers (e.g. Teams, Webex etc)
Live Dashboards	Provision of Dashboard data for open-area displays, including ingestion of external sources (e.g. Weather, Transport etc)
Environmental Logging	Logging of existing environmental sensors and data sources (temperature, humidity, emissions, VOC, PM, ambient light etc)
Access System Logging	Logging of existing access control systems and mapping to 3D models to provide people movement, headcounts etc.