

Scheduling vs Workforce Editions

StaffSavvy is available in two key editions. Scheduling Edition and Workforce Edition.

Feature	Scheduling Edition	Workforce Edition
	<i>Full scheduling with time & attendance but no HR tools.</i>	<i>Full scheduling, time & attendance, HR, expenses, reporting, training and more.</i>
Software Training	Unlimited Manager Training via email, phone and video conferencing	Unlimited Manager Training via email, phone and video conferencing
Software Support	Unlimited Manager Support via email, phone and video conferencing	Unlimited Manager Support via email, phone and video conferencing
Access Levels	Unlimited Custom Levels	Unlimited Custom Levels
Communication	Messages, staff events & news	All, including forum, alerts, tasks and cases
Scheduling	Yes	Yes
Time & Attendance	Yes	Yes
Complex restrictions and pay rules	Yes	Yes
Custom Reports	Yes	Yes
VMS Integrations	Yes	Yes
Documents	No	Yes, including digital signatures
Triggers & Workflows	No	Yes
LMS	No	Yes
HR Tools	No	Yes
Risk Assessment/Policy Sign-off	No	Yes
Optional	Scheduling Edition	Workforce Edition
Test Instance	Higher of £100 or 10% of account cost	Higher of £100 or 10% of account cost
Travel Time & Distance	10% of the monthly account cost	10% of the monthly account cost
Recruitment Add-on	20% of the monthly account cost	20% of the monthly account cost
Analytics Dashboards	10% of the monthly account cost	10% of the monthly account cost

Pricing Summary

Active accounts refer to an account on the system which grants the user access to StaffSavvy or they hold an account on StaffSavvy for any purpose.

Archived accounts are either suspended or deleted staff accounts, which means they no longer have access to the StaffSavvy service. Archived accounts are free.

All quoted prices are ex-VAT. Invoices are raised annually and are due 30 days later. Payment via BACS only.

StaffSavvy Prices - Workforce Edition

The core costs cover the main StaffSavvy system (shifts, time entries, HR, communication tools and training), all email & phone support, and regular bug fixes and updates.

Our plans allow you to be flexible while also taking advantage of volume discounts if your usual team size is of sufficient size. Choose a plan that covers your core accounts and simply pay for any additional accounts needed each month.

Minimum Paid Accounts	Price per month	Additional accounts (each)
50	£430	£4.75
100	£550	£4.50
200	£820	£3.50
300	£1,175	£2.50
400	£1,480	£2.25
500	£1,780	£2.00
750	£2,395	£2.00
1,000	£2,999	£2.00
1,000 +	Available upon request	Available upon request

Charity Volunteer Accounts

Registered charities can take advantage of our volunteer account rate. This takes effect for any volunteer-only accounts above your agreed account level.

Volunteer accounts cannot have time entries exported for payroll and have some other limitations within the system such as no budget cost. While they can't be paid per hour, they can request and be paid expenses.

Minimum Volunteer Accounts	Volunteer accounts (each)
0	£0.50
300	£0.40
500+	£0.30

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Minimum Paid Accounts	Price per month	Additional accounts (each)
50	£295	£4.50
100	£440	£3.50
200	£710	£3.50
300	£955	£2.25
400	£1,090	£2.25
500	£1,225	£2.00
750	£1,735	£2.00
1,000	£1,915	£2.00
1,000 +	Available upon request	Available upon request

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300	£0.40
500+	£0.30

On-going Optional Extras

Travel Time and Distance Add-On

The travel time & distance add-on brings the power to calculate travel time between multiple locations and for these to be taken into account for scheduling shifts. It can also automatically add expenses payments for review.

The time & distance add-on is a simple 10% of your account charges each month. This covers increases and decreases in your team size to reflect the costs of your travel time management.

Recruitment Add-On

The recruitment add-on is a simple 20% of your core StaffSavvy cost each month. This covers increases and decreases in your team size to reflect the costs of your recruitment management.

You can suspend the use of your Recruitment add-on at any time. This reduces the cost to 5% of your core StaffSavvy cost each month and retains all data for when you need to use the add-on again.

Enhanced Analytics Dashboards Add-on

This provides you with control to add, edit and remove any analytics dashboards you wish. The dashboards can feature data from any of your custom reports presented into charts.

The enhanced analytics dashboard add-on is a simple 10% of your account charges each month. This covers increases and decreases in your team size.

Enhanced Support SLA

We provide excellent support to all of our users as part of our standard pricing. This covers quick response within office hours to phone and email requests along with emergency support outside of those hours. Emergency support covers the most critical issues that prevent your operation using StaffSavvy 24/7. Most of our support requests are resolved or answered within a few hours with phone requests even quicker. Our intention is always to resolve issues as soon as possible and all requests are dealt with in the same manner and same priority.

Some clients have requested an additional Service Level Agreement to include expected response and resolution times for critical and important issues raised. If we fail to meet these service levels then the agreement entitles the client to a service credit.

Our Support SLA is £495 per month. The SLA can be added at the start of any month and covers any issues initially raised after that point.

Test Instance

A test instance is a completely separate copy of your main StaffSavvy instance where you can run tests of new processes and test new releases without affecting your main StaffSavvy accounts. You can reset the data on the test instance as needed and all outbound communication is automatically diverted for you so you can see all communications the system is generating.

The test instance is a £100 or 10% of your account charges each month (e.g. not the costs of any other optional extras such as recruitment or SLA support), whichever is higher.

Custom Domain Name

We provide a subdomain such as example.mystaffsavvy.com or example.staffsavvy.me for free.

If you would like to use a sub domain on a domain name you already own (e.g. team.organisation.com) then we charge a £50 and management fee per year.

If you would like your own domain and for us to manage it (e.g. example-organisation-staff.com) then we charge a £75 registration and management fee per year (presuming a .co.uk, .com or .net domain).

Digital Right to Work

We can provide digital right to work checks via our partner, TrustID, who are approved by the UK Government. This costs an additional £3.00 per document (ex-VAT).

Multi-Organisation Instance

By default, each organisation will have their own instance of StaffSavvy. We do support multiple organisations on the same instance which can be useful for organisations providing HR services to other organisations. This allows two separate organisations to use the same instance and reduce costs while also allowing some accounts to move between the different organisations. This is an advanced option so please speak to us.

There is a monthly cost of £50 for each additional organisation within the instance plus any account costs. Separate invoices will be raised for each organisation.

On-Request Optional Extras

Managed System Configuration Setup

We offer two levels of managed system configuration setup, Basic and Enhanced, designed to help you optimise your use of the software from day one. Teams that don't have the time to do the initial setup but want to get going immediately might find this assistance useful. Both setups include virtual consultation calls as needed, and an Operational Process Guide will be produced as part of the engagement.

The Basic Setup costs £3,000 and the Enhanced Setup costs £6,000 (Up to 200 accounts).

System Configuration Review

We offer two levels of system configuration review, Basic and Enhanced, designed to help you optimise your system setup, ensure alignment with best practices, and automate key processes wherever possible. Both reviews include virtual consultation calls as needed, and an Operational Process Guide will be produced as part of the engagement.

The Basic Review costs £3,000 and the Enhanced Review costs £6,000 (Up to 200 accounts).

Payroll Export Formats

If we do not have a suitable format for your payroll system to use, we'll help create your first format free of charge.

If you require additional formats or changes to your format that requires a new format to be created, there is a fixed fee of £295 per format.

Document & Form Configuration

StaffSavvy allows you to easily recreate all of your digital documents and forms within the system to allow quick completion and digital signatures. You have complete control and access to create all the documents you wish within the system.

If you would like us to load and format these for you, then we have a standard rate of £50 for each document. This includes all mail merge tags and the documents being added to either personnel record templates, document templates or performance & welfare forms.

Recruitment Add-On: Portal Styling

You have complete access to style your recruitment portal from within StaffSavvy. Our support team are happy to assist with uploading any assets you need so they are securely hosted.

If you do not have in-house design/web developer skills then we can style your recruitment portal to match your public website. We'll aim to match as much as possible including colours, spacing, fonts, logos and footer areas. Our portal will be checked on mobile, tablet and desktop devices.

This service is offered for a simple £950 fee.

Additional On-Site Training

We include unlimited remote support and training via phone, email and video conferencing. If you would like additional on-site training then this can be arranged as needed.

Our standard rate is £795 per session and this normally lasts 4 hours and is completely bespoke to you.

Other Considerations

Clock In Tablets

If you wish to use the clock in screens, we recommend using wall mounted tablets. These can be supplied by anyone.

We recommend avoiding the very cheapest tablets on the market as they tend to be of very low quality. Purchasing a 10" tablet for around £150-£170 would be suitable. 7" tablets are suitable for teams of under 25 working at the same time and cost around £100 for a reasonable device.

We do recommend installing some kiosk software on the devices. Kiosk software will prevent screens being turned off and will lock down the device to prevent anyone using it for other purposes.

Our recommended tool is Surefox for Android devices. This costs under \$4 per device per month. Other options (including free options) are available.

iOS devices can use the Guided Access mode to a similar effect.

SMS Credits

Sending SMS credits commercially is expensive but they can be a useful instant and universal communication tool. You can disable SMS completely or restrict usage to those that make a material difference to the organisation.

SMS credits are purchased in packs before use so costs cannot escalate without approval. An organisation with 200 staff could expect to pay around £100 a year on SMS to use the automated alert features.

Pack size	Price per pack
100	£8
200	£14
500	£33
1,000	£66
2,000	£121