

Thrive Go Learning Platform Pricing

Platform licence subscription price:

User Bracket	Price (£) per annum (+VAT)
1-150	£16,500
151-300	£19,800
301-500	£22,000

What's included?

- Mobile app for staying connected on the go
- Custom-branded interface
- 50 free sector specific learning modules
- Pre-built learning pathways
- Real-time skills tracking & insights
- Enhanced communication tools
- such as broadcasts
- AI-powered content creation
- Fast track implementation
- Ongoing expert support
- Monthly broadcasts and community support
- Professional services included in the licence cost

Thrive add-ons

The following are additional items available with Thrive Platform if required:

Thrive AI Analyse

Delivers agentic, real-time insight by automatically analysing learning and onboarding data to surface risks, trends, and priorities, helping managers and leaders act quickly without manual reporting.

Available at the following costs.

Thrive AI Analyse	Price per annum (£) (+VAT)
0 - 500 users	£2,500
500 - 1,000	£5,000
1,001 - 10,000 users	£10,000
10,001 - 20,000 users	£15,000
20,000+ users	£20,000

Whitelabelled app

Thrive offers a fully whitelabelled mobile app as an optional add-on to the Thrive platform. The app is branded with the organisation's name, logo and visual identity and distributed via the relevant app stores. It provides learners with secure mobile access to learning, content, communications and notifications, including offline access where supported, while retaining the same functionality and security controls as the standard Thrive mobile experience.

Branded Mobile App	Price per annum (+VAT)
0 - 1,000 users	£5,000
1,001 - 10,000 users	£10,000
10,001 - 20,000 users	£15,000
20,000+ users	£20,000

Thrive Premium Connectors

The premium connectors are:

- Sharepoint - Federated through Kiki
- Google Drive - Federated through Kiki

User band	Price per annum (£) (+VAT)
0 - 1,000	£5,000
1,001 - 10,000	£10,000
10,001 - 20,000	£15,000
20,000+	£20,000

Additional connectors

£25,000 (+VAT) one off setup fee for each new connector not available at this time:

Calendars	• Calendly • iCloud
Messaging	• Intercom • Webex • Discord
HRIS	• Bamboo • Deel • Cornerstone • FourthHR • HiBob • SAP / Success Factors

	• Salesforce • Workday
Ticketing	• Atlassian Service Desk • Hubspot • Service Now • Zendesk
Coding Repo	• gitHub • bitbucket • Gitlab
Marketing	• Hubspot • Salesforce • Mailchimp
Knowledge Management Store	• Notion • Confluence
CRM	• MS Dynamics

HRIS connector integration (ThriveLink)

ThriveLink provides an automated HRIS connector that synchronises user data between the customer's HR system and Thrive, ensuring accurate, up-to-date user provisioning with minimal manual effort. The integration supports secure, scheduled data synchronisation to automatically create, update, and suspend user accounts, helping organisations maintain clean user records and deliver the right learning experiences at the right time.

Price

- Flat rate of 10% of the annual platform licence subscription cost. (+VAT)

Dedicated Support Expert (DSE)

Your Dedicated Support Expert (DSE) will be your single point of contact for all things Thrive Platform support. This enhanced service includes:

- **Dedicated Support Expert (DSE)**
- **Direct Phone & SMS/Whatsapp**
- **Bespoke Support Guidance**
- **Total Ticket Oversight**
- **Weekly Ticket Meetings**
- **Custom Ticket Dashboard**
- **Annual Service Review with Head of Support**
- **Faster Response on Tickets**
- **24X5 Hypercare Support outside of core hours:** Issues logged outside of core hours will be treated as Hypercare issues and handled by our normal Global Technical Support Team. Hypercare issues are prioritised and will “jump the queue” when they are handled by our Global Technical Support team.
- **Yearly on-site visit**

Pricing:

3 month term:

- £5,000 (+VAT)
- 3 month fixed
 - 1 month's notice required

Annual term:

- £25,000 per year (+VAT)
- 12 month fixed minimum term

First line support

End user support capabilities available, and charged annually at 10% of annual platform licence cost. (+VAT)

Platform Admin Specialist (PAS)

Your Platform Admin Specialist provides core administration support for you and your Thrive Platform. This includes handling day-to-day admin, optimising performance, as well as consulting on best practice for success. This enhanced service includes:

- **Scoping session**
- **Support launching programmes**

- **Platform structure setup and maintenance**
- **Audience management**
- **Content architecture and refreshes**
- **Performance analysis**
- **Campaign support**

1- Day Rate and Pricing Bundles:

Minimum Commitment Term	Weeks	Day Rate (+VAT)
Per Day	-	£700
3 Month - Bundle Term	12	£600
6 Month - Bundle Term	24	£500

The Customer can purchase Bundles of between 1 Day and 4 Days per week. The number of Days purchased as part of a Bundle must be agreed when the Parties execute the Order Form for the Services. Platform Admin Specialist Day Rate is based on 6 hour days, Monday - Thursday.

Annual service option:

12 month fixed term service:
● Same support deliverables as listed above. ● Platform Admin Specialist will be available to customer up to 40 hours per month - equivalent to 2 days per week @ 5hrs p/day per month but allowing flexibility for how these can be consumed over a 4 week period. ● The 40 hours are allocated on a monthly basis and do not carry over. ● Customer will need to provide at least 2 weeks' notice if they require dedicated time for a specific date and time.
£18,500 Per Year (+VAT)

Implementation Support (3 months):

3 months Implementation support:
● Customer can choose from support during the setup phase, midway

through the implementation, or post-launch to best suit their needs. • Average 1 day per week for 12 weeks (£500 per day) • Working closely with Thrive's IS, PM and CSM during the implementation phase.
Service Highlights • Implementation support launching programmes: Comprehensive assistance with the setup and launch of various training programs across their organisation. • Platform setup and maintenance: Collaborate closely with their stakeholders to configure the platform based on your business requirements. • Audience management: Establish and deploy structures and audiences tailored organisation's needs. • Content architecture: Support in managing and uploading the content curriculum. • Performance analysis: Assistance in tracking and analysing the performance of the platform and learning programs to identify areas for improvement. • Technical assistance: Expert Support offering technical assistance to address any issues and ensure the smooth functioning of the learning platform.
£6,000 (+VAT)

Individual 'one off' deliverables available:

Any additional services relating to implementation, support, or consultancy such as extra integrations, workshops, or data consultancy beyond the Professional Services outlined above can be discussed and scoped collaboratively at the project initiation stage. Where required, these services would be delivered on a time and materials basis using agreed day rates, ensuring transparency and flexibility as needs evolve.

Available discounts apply to the above costs, and can be found in the Pricing section of the G-Cloud Service Page.