

Disaster Recovery as a Service

G-Cloud 15 Service Definition



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1. Service summary

Disaster-Recovery-as-a-Service (DRaaS) is a comprehensive disaster recovery solution designed to protect and recover your critical data and applications. Our service seamlessly integrates with your existing infrastructure, whether on-premises or in the cloud. DRaaS provides fully managed and self-managed options. The protected virtual Windows, virtual Linux workloads and/or IBM i LPAR(s) can be on-premises, Private Cloud or Public Cloud - these can be replicated to one or a mix of the following: on-premises, Private Cloud or Public Cloud.



2. Features & benefits

Customisable Recovery Objectives	Tailor your Recovery Point Objective (RPO) and Recovery Time Objective (RTO) to fit your business needs, ensuring minimal data loss and swift recovery times.
Flexible Management Options	Choose between a fully managed service by Digital Space or a self-managed approach, giving you control over your disaster recovery strategy.
Secure and Compliant	Our service adheres to stringent security protocols and compliance standards, safeguarding your data during both scheduled and unscheduled invocations.
Professional Services	Benefit from our Professional Services team, equipped with the expertise to assist with the implementation and management of your DRaaS solution.



3. Why choose Digital Space?

Cloud	Digital Space has more than twelve years' experience in providing Cloud solutions as an Amazon Web Services (AWS) Advanced Partner, a Microsoft Gold Partner and an IBM Gold Partner. We also have our own UK-based private Cloud, enabling us to offer hybrid and multi-Cloud services that meet all needs from basic co-location, through to full public Cloud.
Connectivity	Cloud requires reliable connectivity and Digital Space is able to provide that through our networking and connectivity business which includes a dedicated national network as well as the ability to provide everything from mobile connectivity to PWAN and SD-WAN solutions.
Security	Digital Space Cloud solutions have security built-in via the use of architectural patterns and technical staff who are Security Cleared. We also have partners who are security experts and can offer everything from Security Operations Centre as a service to ethical hacking and penetration tests.
Managed Service	Digital Space is expert in providing managed services and has held the AWS Managed Service Partner accreditation which involves regular external audits for more than 9 years. We also hold the following accreditations: - ISO27001 – Information Security - ISO27017 – Cloud Security - ISO 20000 – IT Service management - ISO14001 – Environmental management - ISO9001 – Quality Management Our experience in this area means that we can either run services for you, making use of our automated Cloud monitoring services and Security Cleared experts, or implement services that can be easily managed and then train your team in how to provide that service themselves by providing service handbooks and technical documentation. Migrating your workloads to AWS allows you to innovate quickly by having compute infrastructure ready as required, enabling you to respond more quickly to shifting business conditions.



Public sector	Digital Space is experienced in working with the public sector including managing critical national infrastructure for central government, deploying artificial intelligence services for the NHS and delivering Cloud migrations for a wide range of organisations. This experience means that we understand your drivers and focus and are better able to supply your needs.
Innovation	In addition to a wide range of infrastructure engineers and architects, we also have developers who create innovative solutions on Cloud platforms.



4. Detailed service offering

Linux & Windows

DRaaS delivers industry-leading Recovery Point Objectives (RPO) and Recovery Time Objectives (RTO) that eliminate data loss and downtime.

Continuous Data Protection (CDP) includes near synchronous replication and unique journaling – enables organisations to recover from any disruption with the lowest RPO and fastest RTO in the industry, dramatically limiting data loss and downtime.

Always-On Replication: Near-synchronous replication creating thousands of recovery points to deliver the lowest RTOs and RPOs.

Journal Based Recovery: Every change made is automatically written into a journal with granularity of seconds, so you can recover to a point right before an incident.

Application-centric Recovery: Protect multi-VM applications as one cohesive unit for simple, consistent recovery.

Built-in Orchestration & Automation: Reduce time, resources, and cost of performing failovers, failbacks, and testing.

Storage agnostic: Replication between different storage arrays is possible to keep the solution scalable and flexible.

Failover Testing: Failover testing can be done in isolation without impacting the running of production, giving you the confidence that an invocation will work.

Licensing: Licenses are rented allowing us to flex up or down as required. Licensing model is per virtual protected workload.

Managed Services: Fully managed and self-managed options available.

The protected virtual workloads can be on-premises, private cloud or public cloud – these can be replicated to one or a mix of the following: on-premises, private cloud or public cloud.

IBM i

Leader in IBM i high availability (HA) and disaster recovery (DR). Thousands of companies worldwide, from small businesses to global enterprises, depend on it to prevent data loss and eliminate planned and unplanned downtime.

Always-On Replication: Provides full-featured, scalable real-time replication with extensive options for automating administration, comprehensive monitoring and alerting, customisable switch automation, and an easy graphical interface.

Hardware and OS agnostic: Works across any combination of IBM i server, storage, and OS versions.

Multiple sites: Whether you need HA and DR protection for just one IBM i server, or your business depends upon a multi-site mix of on-premise, remotely hosted, and Cloud Service-based systems, our service delivers no-compromise data protection and business continuity that meets your needs today and the flexibility to support tomorrow's business challenges.

Managed Services: Fully managed and self-managed options available.



5. Complementary services

Business Continuity	Digital Space Backup as a Service Digital Space Disaster Recovery as a Service Digital Space Microsoft 365 native Backup as a Service Digital Space Microsoft Teams Backup as a Service
Communications	Digital Space 8x8 Cloud PBX Digital Space 8x8 Hosted PBX Digital Space 8x8 Meetings Collaboration Digital Space 8x8 Video Conferencing Digital Space 8x8 Voice for Microsoft Teams Digital Space Hosted Mitel Cloud (Flex)
Connectivity	Digital Space Managed SD-WAN Service
Contact Centre	Digital Space 8x8 CCaaS (Contact Centre as a Service) Digital Space 8x8 CPaaS (Contact Platform as a Service) Digital Space 8x8 UCaaS (Unified Communications as a Service) Digital Space 8x8 XCaaS (Experience Communications as a Service) Digital Space Amazon Connect Administrative Extensions Digital Space Cloud Contact Centre (Amazon Connect) Digital Space Cloud Contact Centre Managed Service
Migration	Digital Space Cloud migration Microsoft 365 Discovery Digital Space Microsoft 365 Migration Digital Space Cloud Contact Centre Migration
Platform	Digital Space AWS Managed Service Digital Space Azure Managed Service / Platform Digital Space Cloud Architecture, Design and Build Services Digital Space Cloud Solution Brokerage & Implementation Digital Space FinOps & Cloud Cost Optimisation Digital Space Private Cloud Managed Service Digital Space Well Architected Review



6. Copyright

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