



Digital Space Microsoft 365 Migration

G-Cloud 15 Service Definition



Contents

1.	Service summary	3
2.	Features & benefits	4
3.	Why choose Digital Space?	5
4.	Detailed service offerifig	6
	Customised Migration Strategy:.....	6
	Data Migration and Integration:	6
	User Training and Support:	6
	Post-Migration Support:	6
5.	Complementary services	7
6.	Copyright	8



1. Service summary

Migration to Microsoft 365, based on the outcomes of your recommended cloud strategy and design requires technical skills, expertise and understanding to ensure that migration and adoption is successful.

The transformation will involve working with multiple systems, tools and providers all of which require careful coordination.



2. Features & benefits

Comprehensive Pre-Migration Audit	Our Experts will work closely with you to understand your environment and outline a clear plan to reach your final objective
Expert led Strategy and planning	Our Microsoft certified Experts will ensure they deliver a service to be proud of
Take back control of your finances	A managed migration allows you to forecast and budget effectively without runaway costs
Pilot Migration before launch	Our experts will test extensively and ensure Customer sign-off before launching into live production



3. Why choose Digital Space?

Cloud	Digital Space has more than twelve years' experience in providing Cloud solutions as an AWS Advanced Partner, a Microsoft Gold Partner and an IBM Gold Partner. It also has its own UK-based private Cloud and so is able to offer hybrid and multi-Cloud services that meet all needs from basic co-location, through to full public Cloud.
Connectivity	Cloud requires reliable connectivity and Digital Space is able to provide that through its own networking and connectivity business which includes a dedicated national network as well as the ability to provide everything from mobile connectivity to PWAN and SD-WAN solutions.
Security	Digital Space Cloud solutions have security built-in via the use of architectural patterns and technical staff who are Security Cleared but we also have partners who are security experts and can offer everything from Security Operations Centre as a service to ethical hacking and penetration tests.
Managed Service	Digital Space is expert in providing managed services and has held the AWS Managed Service Partner accreditation which involves regular external audits for more than 9 years. We also hold the following accreditations: - ISO27001 – Information Security - ISO27017 – Cloud Security - ISO 20000 – IT Service management - ISO14001 – Environmental management - ISO9001 – Quality Management Our experience in this area means that we can either run services for you, making use of our automated Cloud monitoring services and Security Cleared experts, or implement services that can be easily managed and then train your team in how to provide that service themselves. Migrating your workloads to AWS allows you to innovate quickly by having compute infrastructure ready as required, enabling you to respond more quickly to shifting business conditions.
Public sector	Digital Space is experienced in working with the public sector including managing critical national infrastructure for central government, deploying artificial intelligence services for the NHS and delivering Cloud migrations for a wide range of organisations. This experience means that we understand your drivers and focus and are better able to supply your needs.
Innovation	In addition to a wide range of infrastructure engineers and architects, we also have developers who create innovative solutions on Cloud platforms.



4. Detailed service offer

Migration to the cloud, based on the outcomes of your recommended cloud strategy and design requires technical skills, expertise and understanding to ensure that migration and adoption is successful. The transformation will involve working with multiple systems, tools and providers all of which require careful coordination.

Following migration, the handover into an on-going managed service is critical to ensure that your cloud solutions are maintained, monitored, automated and optimised.

Microsoft 365 Migration mobilises the Digital Space team to execute the Cloud Design, including:

Customised Migration Strategy:

- Based on our Discovery findings and in line with your Migration Roadmap, we develop a customised migration strategy that aligns with your business goals and objectives.
- Our experts meticulously plan each phase of the migration process, ensuring a smooth transition with minimal downtime.

Data Migration and Integration:

- We handle the migration of your data from existing platforms to Microsoft 365, ensuring data integrity and security throughout the process.
- Our team manages the integration of Microsoft 365 with your existing systems, ensuring seamless interoperability and minimal disruption to your operations.

User Training and Support:

- Change can be daunting. That's why we provide comprehensive user training and support to ensure a smooth transition to Microsoft 365.
- Our training programs are tailored to meet the needs of your employees, empowering them to leverage the full capabilities of Microsoft 365 for improved productivity and collaboration.

Post-Migration Support:

- Our commitment doesn't end with migration. We provide an ongoing support service to address any issues or concerns that may arise post-migration.
- Our support team is available to assist with troubleshooting, optimisation, and further customisation of Microsoft 365 to meet evolving business needs.



5. Complementary services

Business Continuity	Digital Space Backup as a Service Digital Space Disaster Recovery as a Service Digital Space Microsoft 365 native Backup as a Service Digital Space Microsoft Teams Backup as a Service
Communications	Digital Space 8x8 Cloud PBX Digital Space 8x8 Hosted PBX Digital Space 8x8 Meetings Collaboration Digital Space 8x8 Video Conferencing Digital Space 8x8 Voice for Microsoft Teams Digital Space Hosted Mitel Cloud (Flex)
Connectivity	Digital Space Managed SD-WAN Service
Contact Centre	Digital Space 8x8 CCaaS (Contact Centre as a Service) Digital Space 8x8 CPaaS (Contact Platform as a Service) Digital Space 8x8 UCaaS (Unified Communications as a Service) Digital Space 8x8 XCaaS (Experience Communications as a Service) Digital Space Amazon Connect Administrative Extensions Digital Space Cloud Contact Centre (Amazon Connect) Digital Space Cloud Contact Centre Managed Service
Migration	Digital Space Cloud migration Microsoft 365 Discovery Digital Space Microsoft 365 Migration Digital Space Cloud Contact Centre Migration
Platform	Digital Space AWS Managed Service Digital Space Azure Managed Service / Platform Digital Space Cloud Architecture, Design and Build Services Digital Space Cloud Solution Brokerage & Implementation Digital Space FinOps & Cloud Cost Optimisation Digital Space Private Cloud Managed Service Digital Space Well Architected Review



6. Copyright

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