

myaudit

PRICING GUIDE 2026



HEALTHCARE AUDITING SOFTWARE

MyAudit Intelligent and simple to use audit-management software. A flexible, time saving solution that satisfies rigorous healthcare compliance requirements. Used for Hand Hygiene, IPC, Waste, Fire, Catering, Health and Safety Audits and more. Conforming with the rigorous compliance requirements of the National Standards of Healthcare Cleanliness 2025. Built and designed in collaboration with the NHS.

A future-proofed, innovative, and flexible digital system that digitises the audit process. Built and designed in collaboration with UK NHS Services, Audit and Infection Prevention Teams – ensuring **MyAudit** has been developed with the necessary tools for those that are using it.

We've listened and kept the pricing as simple as possible, allowing for the user to gain maximum value for the proposition, with no restriction on departments viewing audits and management groups. **MyAudit** pricing is based on the number of Auditors.

PRICING IS BASED ON HANDSET USERS CARRYING OUT AUDITS, AND THE HOSPITAL HOSTING THE SOLUTION

MyAudit LICENCE – Single Hospitals	FEE	FREQUENCY
1 – 3 Devices	£7,695	Per Year
4 – 6 Devices	£9,795	Per Year
7 – 9 Devices	£11,895	Per Year
10+ Devices	£13,995	Per Year
Additional Licence	£720	Per Year
5 licence Bundles	£3,420	Per Year
10 licence Bundles	£6,480	Per Year

MYAUDIT LICENCE – MULTIPLE HOSPITALS

Number of Hospitals	Additional Acute Hospital	Additional Non-Acute Hospital
1 – 3	10% per Hospital	10%
4 – 6		15%
7+		20%

Inclusive of Helpdesk Online and Remote Service and Support

MYAUDIT TEMPLATES

Create your own bespoke Healthcare Audit Templates, with Automated schedules, digital capture, automated summaries and emails; plus digital action plans and reporting – designed to meet the stringent standards of Healthcare.

MyAudit Additional Templates	FEE	FREQUENCY
IPC Bundle - Hand Hygiene Plus 3 Customised Templates	£10,995	Per Year
Additional Customised Templates Can Be Used For: Waste Audits, H&S, Safety	£3,395	Per Year
Three Customised Template Bundle	£8,895	Per Year
Integration	£7,495	Per Interface Per Year
Location Intelligence	£5,995	Per Year

NOTE: Customised Templates can be purchased separately, if you do not already have MyAudit your first customised template will be charged at £7,695 per year.

MYAUDIT OTHER

MyAudit Other	FEE	FREQUENCY
Ongoing Service and Support	N/A	Inclusive with software licence
Remote Train the trainer 1 day	£910	Per Day
On Premise Product Training Day Rate (Up to 3 Sessions, 4 People Per Session)	£910	Per Day plus expenses
Onsite Testing with handset/hardware, implementation, and Site Report	£910	Per Day plus expenses
Onsite Go Live Support	£910	Per Day plus expenses
System Optimisation including customisation, configuration, and data input. (Data to be provided on GV templates)	£795	Per Half Day per site

Individual Prices may increase during the contract, to reflect inflation or host provider cost increases.

MYAUDIT SUPPORT

MyAudit SUPPORT		SUPPORT HOURS
Telephone Support	Full ticketed and trackable	9-5 Monday -Friday (Excluding Bank Holidays)
Email Support	Full ticketed and trackable	9-5 Monday -Friday (Excluding Bank Holidays)
Remote Technical Support*		9-5 Monday -Friday (Excluding Bank Holidays)
Hot Fix*		Within 2 Business Days
On-Premise Support*		Within 2 Business Days – Chargeable per day plus expenses

* Requires Remote Access and IT support

MYAUDIT TRAINING

Like our software, we take a simple, real-world style to training. Customised to meet the needs of each hospital/Trust, we typically use a 'Train the trainer' hands-on approach, including video guides available to all staff and users.

The following employee groups are most common to receive the training:

Auditor

Auditors receive guidance on how to use their device remotely around the hospital site, alongside being taught how to begin and complete an audit from start to finish, and all steps in between.

Facilities Manager/Hotel Service Manager

Management will have access to, and be trained on use of the audit allocation, location manager, performance dashboard, and the 'Kanban' progress viewer board.

Senior Management

A super-user is taught everything that the two listed employees above are, but also have access to back-office configuration, to alter audit elements, frequency of audits, users and settings plus a view of all audit-related reports.

As per the 'train the trainer' approach once the above users are trained, documentation and videos are provided to assist the hospital with the training of clinical departments.

Our pricing documents consider the usability and access for all, especially for impaired and disabled users. The documents are offered with larger print or braille on request and where possible have used tables for tabular data ease of layout.