



mycleaning



PRICING GUIDE 2026



THE EASY-TO-USE AND EFFICIENT CLEANING TASK MANAGEMENT TOOL.

MyCleaning helps assist with, and monitor the huge increase in demand for emergency cleans and the implementation of rigorous fogging/UV cleaning process; monitor compliance and better manage cleaning demands. It also features an intuitive portal for requesting, managing, and prioritising cleans. This aids domestic services and bed management teams in enhancing bed availability and patient flow.

The solution gives you the data to evidence activity, spot trends (such as by infection type) and ensure that adequate resource is in place to achieve a high standard of cleanliness, allowing you to manage budgets effectively. **MyCleaning** is fully-digital, removing paper-based processes which can result in inconsistencies, and inefficiencies. Tasks are fully managed via on-screen prompts with a real-time view of all activities including delays, helping to avoid inefficiency and departments' requests for unnecessary cleans.

We've listened and kept the pricing as simple as possible, allowing for the user to gain maximum value for the proposition, with no restriction on departments creating tasks and management groups. Pricing is based on the size of hospital, which allows us to estimate the number of tasks completed by the team and therefore the potential value created by using **MyCleaning**.

MyCleaning LICENCE	FEE	FREQUENCY
Small Hospital	£13,495	Per Year
Medium Hospital	£19,995	Per Year
Large Hospital	£26,995	Per Year
Very Large Hospital	£38,995	Per Year
Additional Licence	£545	Per licence per year

*Hospital size is based on floor area as disclosed in the most recent ERIC report

Per Hospital. 10% Discount Available for multiple Hospitals which are IP-Linked.

Inclusive of Helpdesk Online and Remote Service and Support

Additional Modules	FEE	FREQUENCY
Integration	£7,495	Per Interface per year
Location Intelligence	£5,995	Per year

MyCleaning OTHER		FEE	FREQUENCY
Ongoing Service and Support		N/A	Inclusive with software licence
Remote Train the trainer 1 day		£910	Per Day
On Premise Product Training Day Rate (Up to 3 Sessions, 4 People Per Session)		£910	Per Day plus expenses
Onsite Testing with handset/hardware, implementation, and Site Report		£910	Per Day plus expenses
Onsite Go Live Support		£910	Per Day plus expenses
System Optimisation including customisation, configuration, and data input. (Data to be provided on GV templates)		£795	Per Half Day per site

Individual Prices may increase during the contract, to reflect inflation or host provider cost increases.

MyCleaning SUPPORT		SUPPORT HOURS – STANDARD
Telephone Support	Full ticketed and trackable	9-5 Monday -Friday (Excluding Bank Holidays)
Email Support	Full ticketed and trackable	9-5 Monday -Friday (Excluding Bank Holidays)
Remote Technical Support*		9-5 Monday -Friday (Excluding Bank Holidays)
Hot Fix*		Within 2 Business Days
On Premise Support*		Within 2 Business Days – Chargeable per day plus expenses

* Requires Remote Access and IT support

MYCLEANING TRAINING

Like our software, we take a simple, real-world style to training. Customised to meet the needs of each hospital, we typically use a 'Train the trainer' hands-on approach, including video guides available to all staff and users.

The following employee groups are most common to receive the training:

Reactive Clean Domestics

Domestics receive guidance around accurate response to Cleaning Requests and there is a strong emphasis on why this accuracy matters to them as individuals and to the department as a whole.

Bed Managers

Receive guidance on viewing the activity dashboard, requesting a clean, historical cleans and how to raise prioritisation of cleans.

Head of Domestic Services

Taught everything that the two listed employees above cover, the focus with manager and supervisor is on the administration (adding users/departments etc) and real-time data, analysis plus ensuring they have access to the most accurate and effective reports to assist in managing the department and to resolve issues quickly.

IPC

Receive guidance on viewing the activity dashboard, reviewing infection trend reports, historical cleans and how to raise prioritisation of cleans.

As per the 'train the trainer' approach once the above users are trained, documentation and videos are provided to assist the hospital with the training of clinical departments.

Our pricing documents consider the usability and access for all, especially for impaired and disabled users. The documents are offered with larger print or braille on request and where possible have used tables for tabular data ease of layout.

