



ASSET for Schools Attendance, Progress & Attainment Monitoring Service for Children in Care Service Definition

Key Clarifications, Capabilities & Compliance Summary



Our System – Key Clarifications, Capabilities & Compliance Summary

This service forms part of the ASSET for Schools platform, a suite of modular cloud solutions designed for Virtual Schools and Local Authorities. Each module—such as the Attendance, Progress and Attainment Monitoring Service and the Electronic Personal Education Plan (ePEP) —can be purchased and operated independently or together under separate G-Cloud 15 call-offs.

When multiple modules are procured, they operate within the same secure UK cloud environment, sharing common data structures, user access, and reporting tools. Each module is activated according to the customer's chosen contract, ensuring full compliance with Crown Commercial Service (CCS) framework rules.

All modules share the same infrastructure, data protection standards, and support arrangements, requiring no additional integration, purchase, or technical development for joint operation.

A. Core Platform Overview

- Supplier: **Stat Solutions Ltd**
 - Platform: **ASSET for Schools**
 - Framework: **G-Cloud 15 (Lot 2 – Cloud Software)**
 - Modules available:
 - **Electronic Personal Education Plan (ePEP)** – G-Cloud Service
 - **Attendance, Progress & Attainment Monitoring** – G-Cloud Service
 - Each module may be purchased independently or jointly under **separate G-Cloud 15 call-offs**, maintaining full CCS compliance.
 - Delivered as **SaaS (Lot 2)** with **no dependency on off-framework professional services** to achieve functionality.
 - All modules share one secure **Microsoft Azure UK South/West** environment with common data structures, access management, and reporting.
 - Designed for **Virtual Schools, Local Authorities**, and professionals supporting **Looked-After Children (LAC), Post-16 learners**, and **Children with a Social Worker**.
 - **Proven adoption** across multiple UK Local Authorities, managing tens of thousands of learner records and supporting statutory returns.
 - Provides **actionable insights** that reduce persistent absence, improve engagement, and evidence impact for Ofsted and corporate parenting boards.
 - Delivered entirely through the **Crown Commercial Service (CCS)** G-Cloud framework; no additional procurement required.
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B. Core Functionality

- Real-time attendance collection via MIS integration or manual verification by trained UK staff.
 - Tracks attendance, attainment, suspensions, and progress across multi-school environments.
 - Automatic alerts for persistent absence, part-time timetables, or safeguarding risk.
 - Role-specific dashboards with drill-down analytics for cohort, school, or authority views.
 - Exports in multiple open formats for reporting and compliance.
 - Data aligned with **DfE SSDA903** and local authority reporting standards.
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C. Safeguarding & Welfare Integration

- Attendance data linked with safeguarding alerts and welfare workflows.
 - Escalation routes defined for education welfare and social care teams.
 - Early-warning indicators for reduced timetables or alternative provision.
 - Full audit trail of welfare communications and interventions.
 - Optional **parent/carers validation channel** to confirm absence reasons and improve data quality.
 - All operational staff hold **Enhanced DBS checks** and safeguarding certification.
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D. Attendance Monitoring

- Flexible attendance collection: secure MIS import or manual capture by trained staff.
 - **Attendance-officer workspace** displaying assigned learners, outstanding collections, and escalation prompts.
 - Supports **programmable AM/PM collection windows**, reminders, and re-requests for daily compliance.
 - Identifies persistent absentees and unauthorised attendance patterns.
 - Attendance summaries embedded directly in learner profiles or linked ePEPs.
 - Automated alerts for breached thresholds or concerning trends.
 - Contextual absence reasons and follow-up actions recorded for compliance.
 - Hybrid collection options covering MIS extraction and telephone verification.
 - Cohort-, phase-, and year-group reporting, including alternative provision and PRUs.
 - Dynamic dashboards with daily, weekly, and termly views of attendance health.
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E. Reporting & Analytics

- Real-time dashboards for operational, strategic, and management use.
- Built-in **KPIs** for persistent absence, late marks, partial timetables, and multi-provider attendance.
- Filters by school, gender, SEN/EHCP, borough, or placement.
- Aligns with **DfE SSDA903** reporting and inspection readiness.
- **Self-service report builder** enables authorised users to create bespoke reports, threshold alerts, and scheduled distributions.
- Compares historical and termly trends for performance tracking.
- Exports in **PDF, Excel, CSV, XML, JSON** formats.
- Benchmarks cross-authority performance and generates **Ofsted-ready** evidence reports.

- Supports **Power BI** and LA business-intelligence integration.
 - All exports follow **open-format policy** supporting migration and CCS exit requirements.
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F. Child Profile & Context

- Complete learner profile including demographics, UPN, DOB, care status, and SEN/EHCP.
 - Placement history with start/end dates and responsible authority.
 - Key contacts for designated teacher, carer, and social worker.
 - Flags safeguarding indicators such as suspensions and persistent absence.
 - Tracks **Unaccompanied Asylum-Seeking Children (UASC)** and other vulnerable cohorts.
 - Displays attendance and attainment within each learner's timeline.
 - Longitudinal tracking across academic years and phases.
 - Supports inclusion, equality, and statutory reviews.
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G. User Access & Security

- **Role-based access control (RBAC)** for administrators, Virtual School staff, and caseworkers.
 - **Multi-Factor Authentication (MFA)** for secure sign-in.
 - Comprehensive audit logging of all activity and downloads.
 - **AES-256 encryption at rest** and **TLS 1.3 in transit**.
 - UK-only data residency (Azure UK South/West).
 - **ISO 27001-certified ISMS** and continuous compliance monitoring.
 - Regular and annual penetration testing; results available under NDA.
 - **Certificates of Secure Deletion** issued at contract completion.
 - Data retained for contract term + 90 days before certified deletion.
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H. Integration & Interoperability

- Maintains a **single, authoritative record** (“golden record”) across attendance, attainment, and PEP data.
 - Fully integrated within the ASSET modular environment; no third-party tools required.
 - Optional secure data exchange with **Capita, Liquid Logic, and Power BI**.
 - Compatible with Local Authority BI and data-warehouse platforms.
 - Sandbox environment available for testing and UAT.
 - **API-ready architecture** enabling controlled interoperability without external dependencies.
 - **API roadmap:** expanding read-only and event-based endpoints for LA case-management and BI systems.
 - Fully compliant with **CCS framework** rules and audit requirements.
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I. Infrastructure Resilience & Scalability

- Redundant **N + 1 architecture** with load balancing for resilience.
 - Continuous monitoring, performance alerts, and capacity planning.
 - **DDoS protection**, automatic failover, and network redundancy.
 - Daily encrypted backups with UK-based geo-replication.
 - Regular disaster-recovery testing and rollback assurance.
 - **99.9 % uptime SLA** with validated continuity plan.
 - **RPO ≤ 24 hours, RTO ≤ 4 hours**.
 - Monthly availability reports available to customers.
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J. Governance, Policy & Staff Security

- Certified to **ISO 27001**, **Cyber Essentials**, and **QG-GDPR Fundamentals**.
 - Formal Information Security Policy reviewed annually.
 - Annual training in GDPR, safeguarding, and information governance.
 - All personnel with data access hold **Enhanced DBS checks** and signed NDAs.
 - Documented onboarding/offboarding and disciplinary controls.
 - Two-hour incident-notification target and documented response plan.
 - Root-cause analysis with corrective-action tracking post-incident.
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K. Information Governance & Data Protection

- Data processed solely under the client's controller instruction.
 - Supports **Data Protection Impact Assessments (DPIAs)** and privacy documentation.
 - No sub-processors engaged without prior written consent.
 - Operates in compliance with **UK GDPR**, **Data Protection Act 2018**, and **NCSC principles**.
 - Ensures accuracy, minimisation, and transparency in all processing.
 - Secure deletion at contract end per UK GDPR & NCSC guidance.
 - **Certificate of Secure Deletion** provided for audit traceability.
 - **Retention**: contract term + up to 90 days for reconciliation before deletion.
 - Data remains fully within **UK jurisdiction**; no overseas transfer without written consent.
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L. Safeguarding

- Fully compliant with national and local safeguarding frameworks.
 - All employees hold **Enhanced DBS** and photo ID verification.
 - Defined escalation workflow for safeguarding alerts.
 - Integration of attendance data with welfare monitoring to identify risk.
 - **Whistleblowing Policy** aligned with the **Public Interest Disclosure Act 2003**.
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M. Managed Service & Support

- Optional **fully managed service**—supplier handles configuration, updates, and maintenance.
 - Dedicated account manager and consultancy support for each customer.
 - Regular governance and performance reviews.
 - **SLA-backed uptime, response, and resolution** targets.
 - **Helpdesk**: Monday–Friday 08:30–17:00 UK time (excluding bank holidays); emergency escalation for priority incidents.
 - **Release cadence**: non-breaking updates on a scheduled cycle with **backward compatibility**; change notes supplied in advance.
 - All statutory and feature updates included at no extra cost.
 - **Customer satisfaction > 95 %** on a rolling 12-month basis.
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N. Onboarding / Offboarding / Data Portability

- Structured onboarding including kick-off, migration, validation, and training.
- Secure data export (full or filtered) at contract end in open formats.
- Certified data deletion and documented exit protocol.
- Client support maintained through transition and post-handover.
- No proprietary lock-in; all data portable for alternative systems.

O. Insurance Coverage

- Employer's Liability – £5,000,000
- Public Liability – £5,000,000 (each and every claim)
- Professional Indemnity – £2,000,000
- Cyber Liability / Data Breach – £2,000,000
- Product Liability – £5,000,000
- Business Interruption & IT Infrastructure – included in corporate policy
- All policies issued by UK-registered insurers; evidence available on request.

P. Accessibility & User Experience

- Fully compliant with **WCAG 2.1 AA** and **UK Public Sector Accessibility Regulations (2018)**.
 - Mobile-responsive, cross-browser, and cross-device design.
 - Supports screen readers, keyboard navigation, and high-contrast display.
 - Intuitive, low-training interface for teachers, carers, and authority users.
 - Consistent UX across all ASSET modules.
 - Real-time data validation ensures accuracy.
 - Customisable dashboards and layouts by role or preference.
 - Annual accessibility audit conducted by independent testers.
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Q. Infrastructure Resilience & Scalability

- Operates within ASSET's modular cloud platform – no external integration needed.
 - Enables multiple modules (ePEP, Attendance, Analytics) within one environment.
 - Supports optional secure data exchange with Capita, Liquid Logic, and Power BI.
 - Compatible with local authority BI and data warehouse systems.
 - Provides sandbox environments for testing and integration validation.
 - Fully compliant with Crown Commercial Service (CCS) framework rules.
 - Designed to support a unified “single source of truth” attendance, attainment, and PEP data within the same platform environment.
 - API-ready architecture enables optional data exchange with approved local authority systems, ensuring interoperability without external dependencies.
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R. Summary of Compliance & Competitiveness

- Fully compliant with **CCS G-Cloud 14** framework rules and UK data protection law.
 - Exceeds standard requirements on resilience, open data formats, and accessibility.
 - Demonstrates proven impact on attendance improvement, data quality, and inspection readiness for Virtual Schools and Local Authorities.
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One Stop Solution

Sophisticated termly reporting of **Progress & attainment**

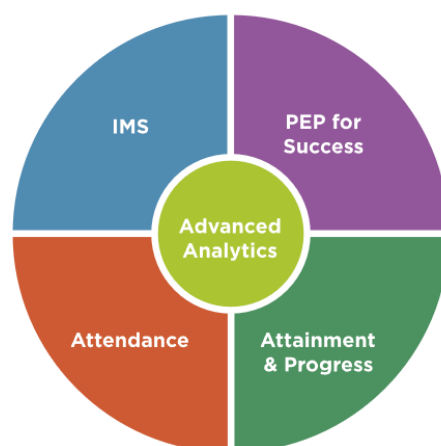
Identifying patterns of **attendance** daily, weekly or as required.

Immediate notifications of **exclusions**

PEP for Success

Information **M**anagement **S**ystem

Advanced **A**nalytics



Awards & Accreditations & Certifications

Exciting News!



We are thrilled to share some exciting news with you!

Stat Solutions Ltd has been recognised as the 99th fastest-growing technology supplier in the UK public sector in the Tussell Tech 200 rankings.



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