



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Cloud Engineering and Software Delivery

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
Commercial
Service
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TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
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Cloud Engineering and Software Delivery

Service Description

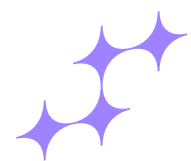
Engineering teams often face the same problems: slow releases, fragile pipelines, limited test automation and poor visibility in production. The result is higher change risk, more incidents and a lot of time spent on manual work.

Stellarmann improves cloud engineering and software delivery with a practical focus on repeatable, operable patterns. We start by assessing your delivery flow across code, build, test, release and operate. We identify bottlenecks, failure points and sources of toil, including pipeline issues, weak environments and gaps in monitoring.

We then uplift the essentials: CI/CD improvements, infrastructure as code patterns, automated testing, and observability so teams can detect and fix issues quickly. We introduce secure coding guardrails and pragmatic quality gates that reduce defects without slowing delivery. Where performance is an issue, we tune and measure changes with clear acceptance criteria.

We align release readiness with operational needs: runbooks, SLOs, incident response expectations and handover. We coach teams so practices stick after the engagement. The outcome is faster, safer delivery, better production visibility and a service that runs more predictably without unnecessary complexity.

We leave behind clear documentation, ownership and measures so the approach is sustained after the engagement.

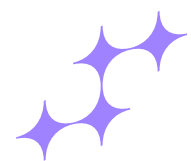


Features

- ✦ Engineering practices assessed and priority improvements identified
- ✦ CI/CD pipelines optimised to reduce failures and delays
- ✦ Infrastructure-as-Code patterns introduced to standardise environments
- ✦ Test automation integrated to improve quality and speed
- ✦ Observability established to enhance diagnosis and recovery
- ✦ Performance tuned using measurable acceptance criteria
- ✦ Secure coding guardrails and quality gates implemented
- ✦ SLOs and readiness checks aligned for safer releases
- ✦ Runbooks and operational guidance produced for support teams
- ✦ Teams coached to embed practices and sustain change

Benefits

- ✦ Delivery accelerates as pipelines and practices improve
- ✦ Quality increases through automation and clearer gates
- ✦ Toil reduces as repetitive work becomes automated
- ✦ Visibility improves so incidents are diagnosed faster
- ✦ Incidents reduce through better testing and monitoring
- ✦ Releases become more predictable and lower-risk
- ✦ Security strengthens through guardrails and standards
- ✦ Performance stabilises through measurable tuning
- ✦ Operational readiness improves with runbooks and checks
- ✦ Capability remains in-house through coaching and handover



How this enables better outcomes

Cloud engineering connects architecture, delivery and operations. It supports cloud migration, platform enablement and digital delivery by improving how teams build and run services. Combined with governance, testing and change services, it enables transformation without unnecessary complexity.

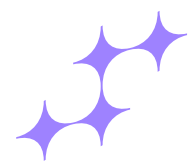
Common triggers

- ✦ Release frequency is low and change risk is high
- ✦ Pipelines are fragile and require manual work
- ✦ Incidents are frequent due to poor visibility
- ✦ Test automation coverage is limited
- ✦ Teams need repeatable patterns and runbooks

Service Constraints

Requires repository access, credentials and tooling. Major re-architecture and full product build are out of scope unless separately commissioned.

Remote-first; onsite enablement by agreement.



Engaging Stellarmann

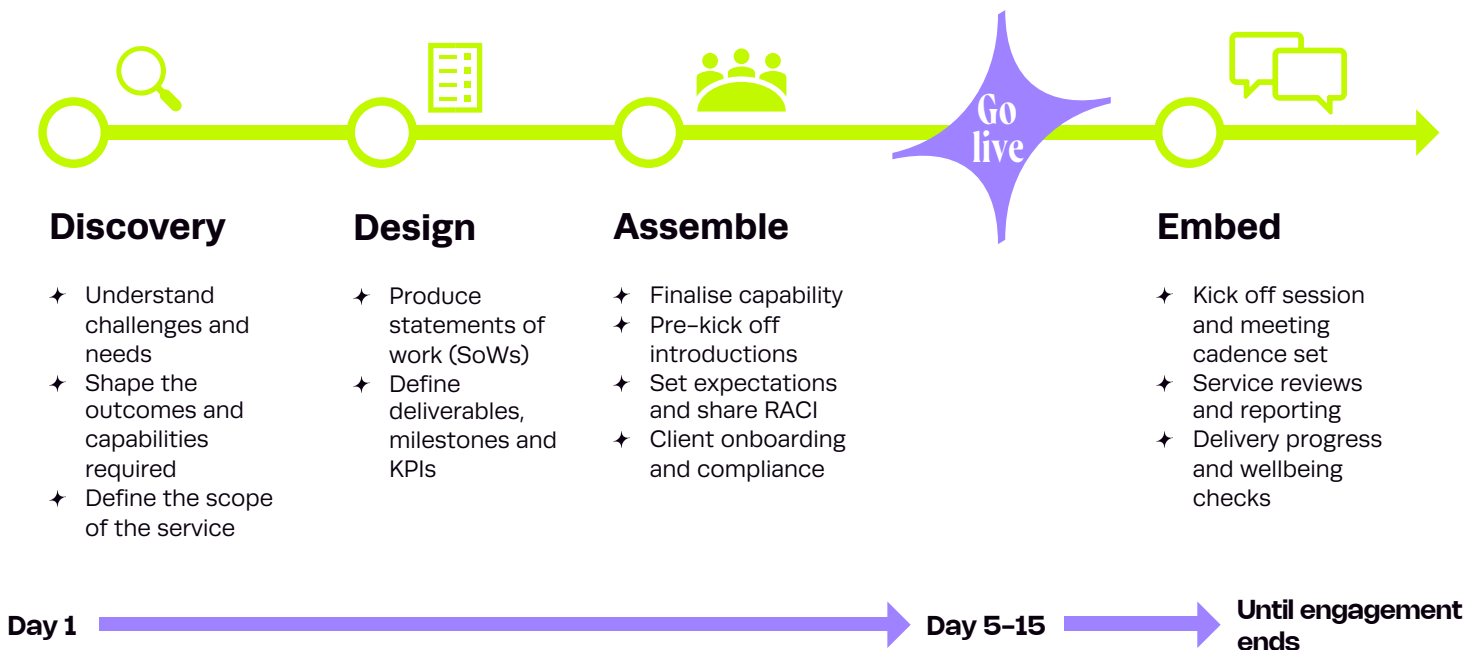
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

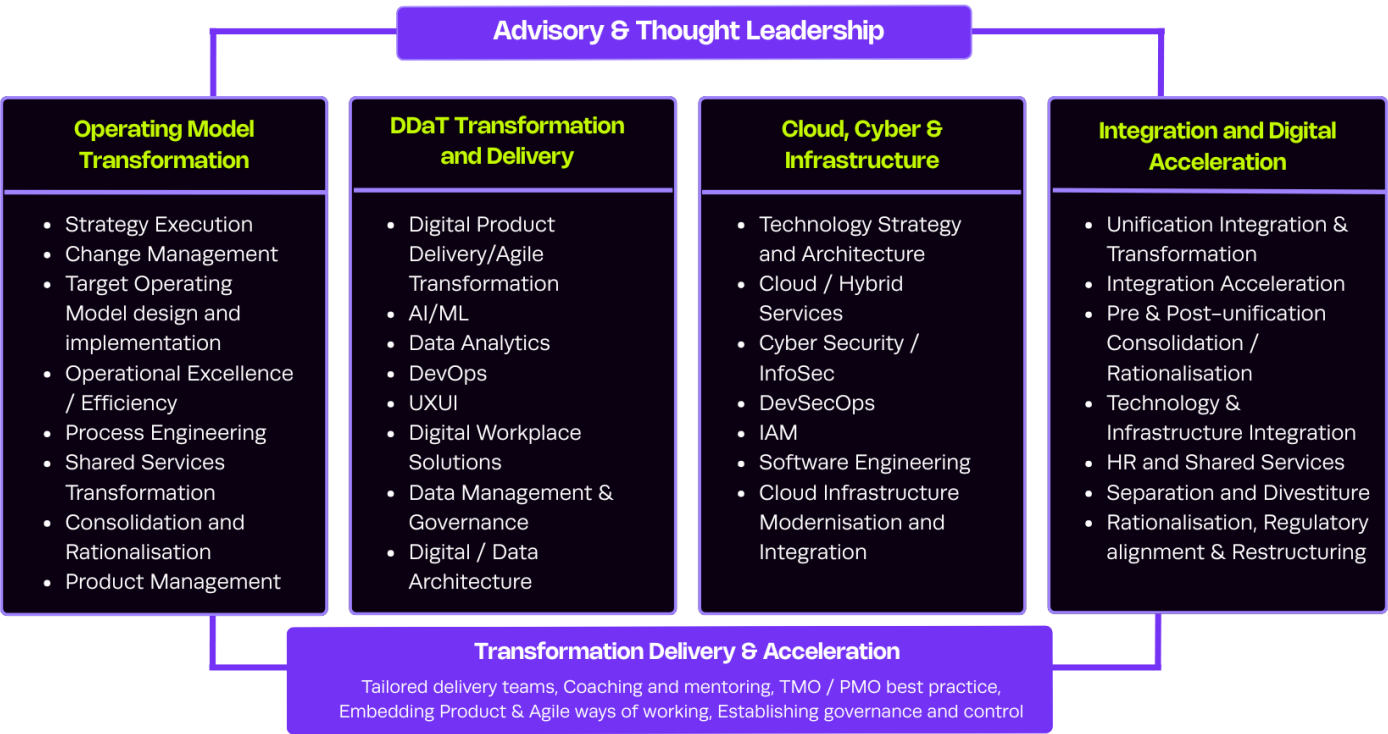


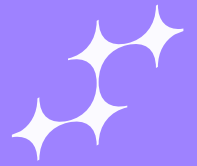
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

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