



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Data Platform Optimisation / Modernisation

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
Commercial
Service
Supplier

TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
Accredited Supplier

Data Platform Optimisation / Modernisation

Service Description

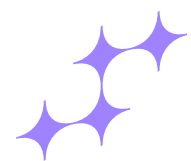
Data platforms often become expensive and fragile as usage grows. Pipelines multiply, performance degrades and operational responsibilities are unclear. Teams spend time firefighting instead of delivering insight.

Stellarmann modernises and optimises data platforms with a practical focus on reliability, performance and cost. We start with a health check across architecture, pipelines, security, monitoring, resilience and operating practices. Using available telemetry, we identify bottlenecks, cost drivers and recurring failure patterns.

We then prioritise improvements that make a measurable difference: right sizing storage and compute, simplifying pipelines, strengthening access controls and improving observability so issues are detected and resolved quickly. Where recovery and resilience are weak, we define practical backup and restore patterns and test them. We also align release and change processes so platform updates are predictable and less risky.

We finish by producing runbooks, support guidance and a clear handover into operations. We enable teams with patterns they can reuse and simple measures to track performance and cost over time. The outcome is a platform that runs more reliably, costs less to operate and supports scalable data delivery without unnecessary complexity.

We leave behind clear documentation, ownership and measures so the approach is sustained after the engagement.

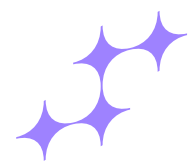


Features

- ✦ Platform assessment identifying issues and opportunities
- ✦ Cost and performance analysis highlighting savings
- ✦ Pipeline simplification and tuning improving efficiency
- ✦ Storage and compute right-sizing reducing waste
- ✦ Security and access review strengthening control
- ✦ Monitoring and observability setup increasing visibility
- ✦ Resilience and recovery planning improving continuity
- ✦ Release and change alignment streamlining delivery
- ✦ Runbooks and operational handover enabling smooth operations
- ✦ Knowledge transfer and enablement building team capability

Benefits

- ✦ Lower overall platform costs
- ✦ Improved platform performance and responsiveness
- ✦ Fewer incidents and disruptions
- ✦ Better visibility into production behaviour
- ✦ Faster more reliable data delivery
- ✦ Reduced operational toil and manual effort
- ✦ Stronger more consistent security controls
- ✦ More reliable and maintainable pipelines
- ✦ Clearer operational readiness for teams
- ✦ Sustainable, scalable platform practices



How this enables better outcomes

Data Platform Optimisation supports cloud and data Transformation by stabilising the platform foundation. It works with architecture, governance, delivery and change services to ensure platforms are reliable, well run and cost effective to enable transformation without unnecessary complexity.

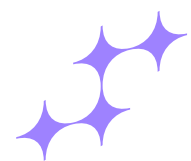
Common triggers

- ✦ Platform cost is rising without clear value
- ✦ Performance issues slow reporting and analytics
- ✦ Pipelines fail frequently and require manual fixes
- ✦ Operational readiness and runbooks are missing
- ✦ Teams need observability and clearer control

Service Constraints

Requires access to platform telemetry, configurations and relevant tooling. Major re-architecture and new platform procurement are out of scope unless separately commissioned.

Remote-first; onsite enablement by agreement.



Engaging Stellarmann

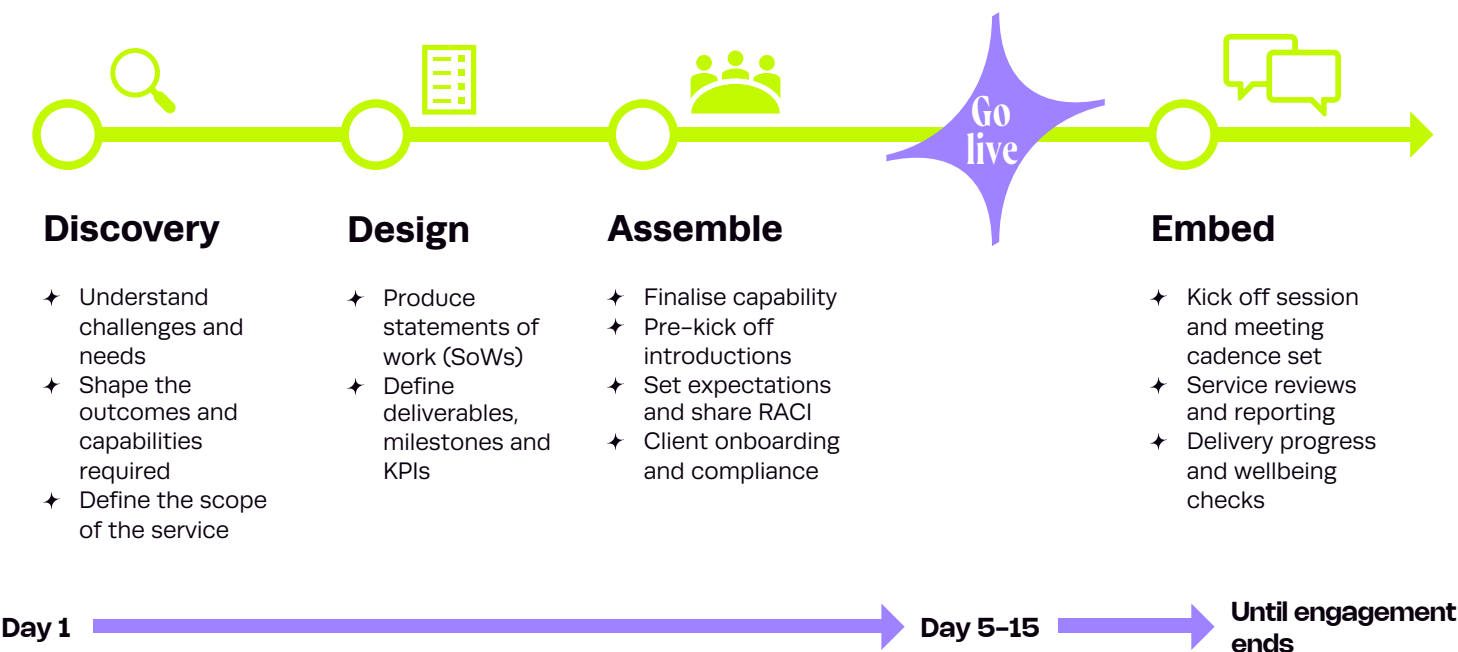
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

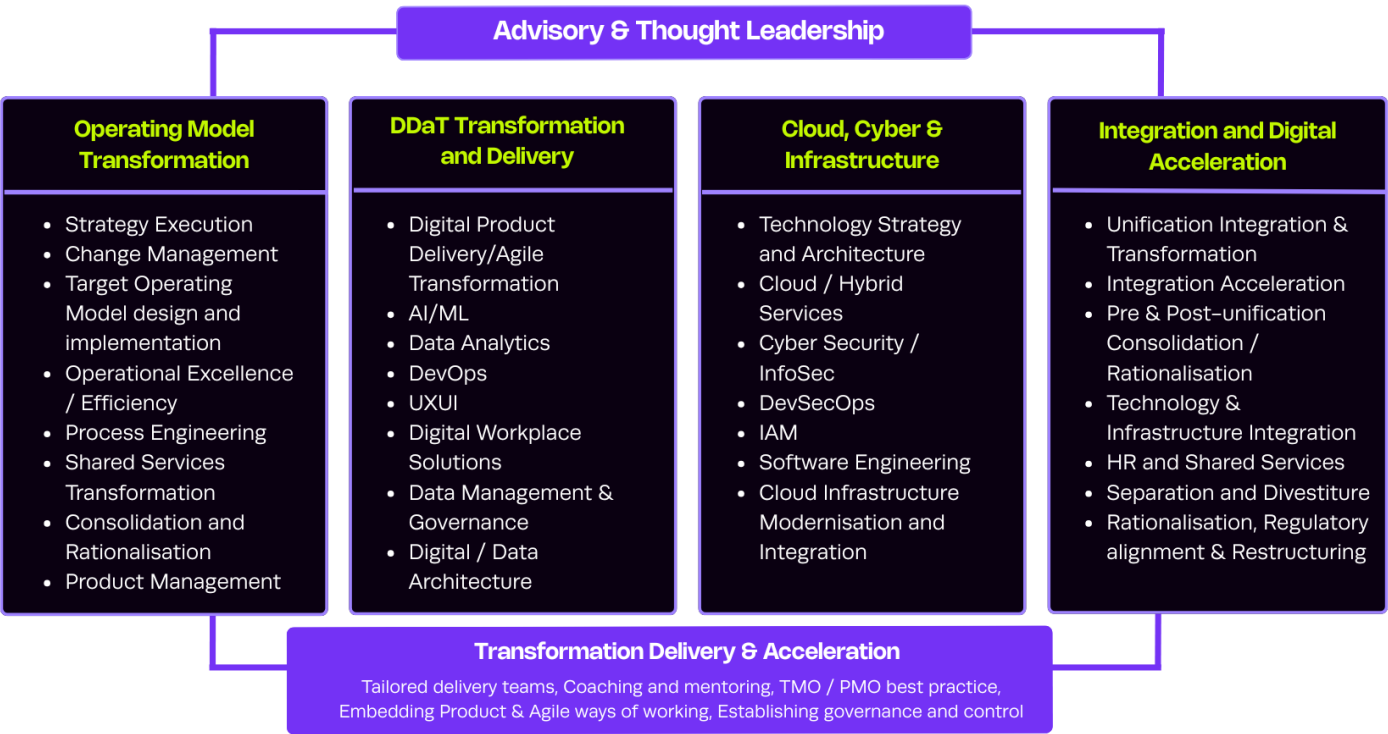


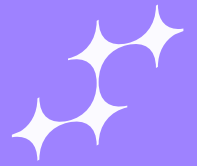
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector
reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com



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