



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

DevOps Engineering and Delivery

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
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TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
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DevOps Engineering and Delivery

Service Description

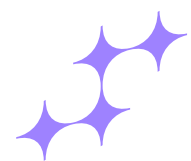
DevOps improvements fail when they focus on tools rather than outcomes: reliable releases, clear evidence and sustainable ways of working. Teams often face manual deployments, inconsistent environments and unclear change controls, increasing risk and slowing delivery.

Stellarmann implements DevOps engineering that improves flow and reduces toil. We assess the delivery pipeline end-to-end: build, test, release, operate and recover. We identify bottlenecks, failure patterns and evidence needs for approvals and audits.

We design and implement CI/CD pipelines with automated provisioning and infrastructure as code patterns. We integrate testing and pragmatic quality gates and we add secure deployment controls and approvals where needed. Observability is improved so teams can trace changes from commit to production and diagnose issues faster.

We automate change control evidence (eg. release notes, approvals and artefacts) so governance is simpler and auditable. We provide runbooks, documentation and coaching so the toolchain can be sustained by client teams. The outcome is faster, safer releases with clearer control and less manual effort without unnecessary complexity.

We leave behind documentation and clear ownership so the approach is sustained after the engagement.

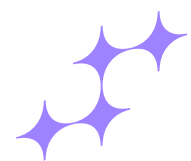


Features

- ✦ CI/CD pipelines designed and optimised for reliable, repeatable releases
- ✦ Infra-as-Code patterns implemented for consistent, versioned environments
- ✦ Automated environment provisioning to eliminate manual setup
- ✦ Release gates and approval workflows introduced with clear criteria
- ✦ Secure deployment patterns and guardrails embedded (DevSecOps)
- ✦ Automated tests integrated into the delivery pipeline (unit, integration, E2E)
- ✦ Monitoring & alerting improved with actionable, low-noise signals (observability)
- ✦ Change-control evidence and traceability automated (audit, compliance)
- ✦ Runbooks and operational documentation produced for support teams
- ✦ Teams coached to sustain the toolchain and DevOps practices

Benefits

- ✦ Automation accelerates deployment while reducing release risk
- ✦ Automation removes repetitive manual work and toil
- ✦ Traceability links changes to outcomes, incidents and approvals
- ✦ Stronger gates and observability reduce incident frequency and severity
- ✦ Runbooks and standard patterns improve resilience and recovery
- ✦ Evidence becomes automated and audit-ready
- ✦ Less toil and clearer patterns improve productivity and flow
- ✦ Pipelines support predictable delivery cadence and throughput
- ✦ Approvals made on consistent, data-backed evidence
- ✦ Teams can sustain pipelines and practices post-handover



How this enables better outcomes

DevOps engineering supports cloud, digital delivery and testing by improving release predictability and operational readiness. It aligns with governance, security and architecture so controls are practical and sustainable supporting transformation without unnecessary complexity.

Common triggers

- ✦ Deployments are slow, manual and risky
- ✦ Environments are inconsistent and hard to reproduce
- ✦ Evidence for approvals and audits are weak
- ✦ Incidents increase after releases
- ✦ Teams need a repeatable pipeline and runbooks

Service Constraints

Requires access to repositories, pipelines, environments and platform tooling. Tool procurement is out of scope unless separately commissioned.

Remote-first delivery; onsite enablement for releases by agreement.



Engaging Stellarmann

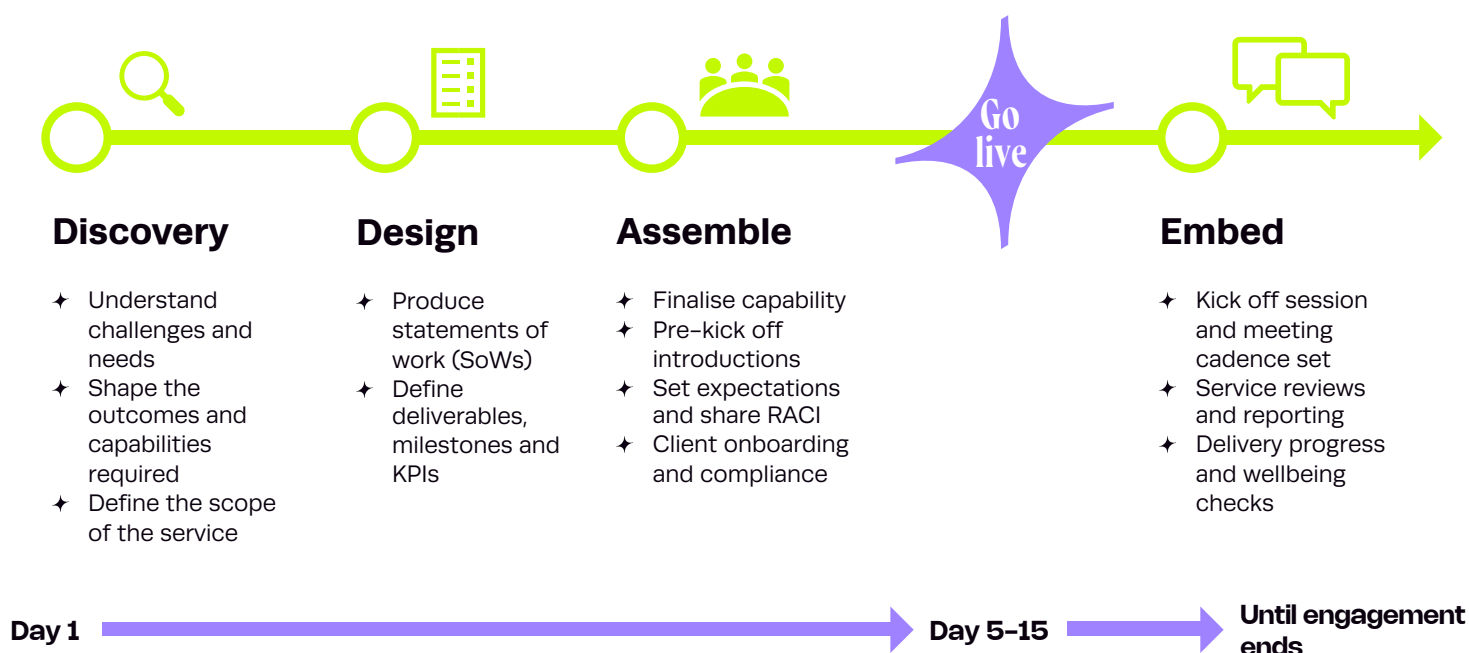
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

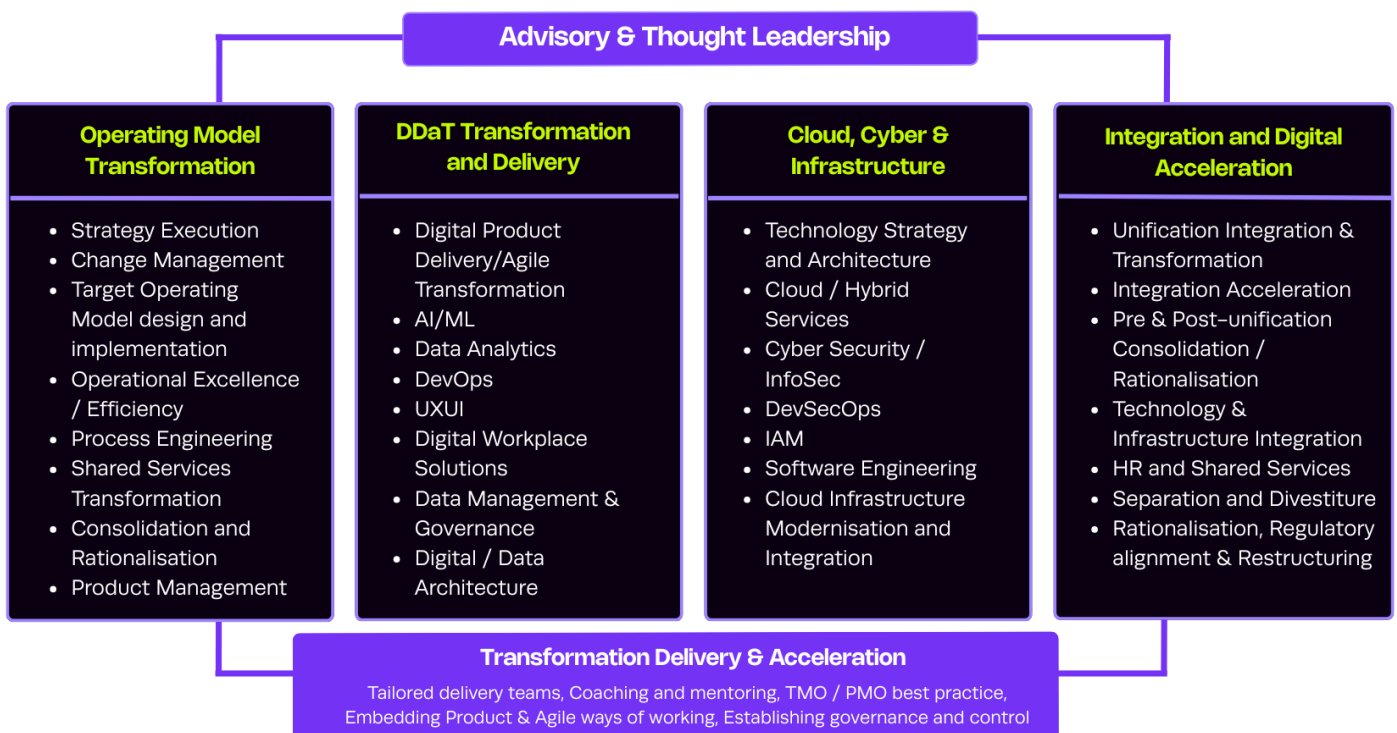


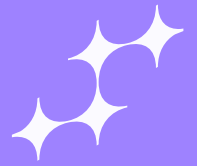
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector
reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

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