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Crown Commercial Services
G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Cloud Platform and DevOps Enablement

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Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown Commercial Service Supplier

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Cloud Platform and DevOps Enablement

Service Description

Cloud adoption stalls when platform foundations are inconsistent and DevOps practices are not integrated. Teams face slow provisioning, manual releases and unclear controls, which increases risk and operational toil.

Stellarmann enables cloud platforms and integrates DevOps so delivery becomes repeatable and operable. We assess the current platform: landing zone, identity, networking, governance, cost controls and the delivery toolchain. We agree target outcomes and the minimum set of guardrails needed to keep services safe and supportable.

We implement enablement patterns: environment strategy and branching model, CI/CD integration, policy as code, and observability that provides meaningful signals. We define resilience, backup and recovery patterns and ensure runbooks and readiness checks exist before go live.

Cost governance is built in through tagging, budgets and visibility, so spend is deliberate. We provide release gating and evidence so approvals are faster and auditable. We transfer knowledge and hand over templates so teams can operate and evolve the platform. The outcome is faster, safer releases and a platform foundation that avoids unnecessary complexity.

We leave behind documentation and clear ownership so the approach is sustained after the engagement.

Cloud Platform and DevOps Enablement

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Features

- Platform foundations assessed and an enablement plan defined
- Environment strategy and branching model defined for delivery
- Landing zone guardrails and baseline controls implemented
- CI/CD pipelines integrated with platform patterns
- Policy as code and compliance controls implemented
- Observability metrics, logs and alerting configured
- Resilience, backup and recovery patterns defined
- Tagging, budgets and cost governance routines implemented
- Runbooks, readiness checks and release gating provided
- Templates handed over and teams coached in DevOps practices

Benefits

- Standard platforms and pipelines enable safer, faster releases
- Guardrails and patterns improve reliability and uptime
- Automation reduces operational toil and manual tasks
- Policy as code creates reusable compliance evidence
- Cost governance improves run and change efficiency
- Observability and runbooks improve incident readiness
- Resilience patterns support predictable scaling
- Guardrails clarify approved behaviours and configurations
- Reporting improves operational transparency and control
- Templates and coaching make DevOps sustainable long term

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How this enables better outcomes

Cloud platform enablement underpins cloud migration, engineering, DevOps and security services. It links with governance, architecture, testing and change to ensure the platform is usable, controlled and operable supporting transformation without unnecessary complexity.

Common triggers

- Platform standards are inconsistent across teams
- Provisioning and releases are manual and slow
- Compliance evidence and guardrails are weak
- Observability and resilience patterns are missing
- Teams need repeatable templates and runbooks

Service Constraints

Requires access to cloud tenants/subscriptions, repositories, credentials and tooling. Tool procurement is out of scope unless separately commissioned. Major re-architecture and application refactoring are delivered under separate call-offs.

Remote-first delivery; onsite enablement by agreement.

Out-of-hours support available by agreement.

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Engaging Stellarmann

Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing **gcloud@stellarmann.com**

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.



Discovery

- Understand challenges and needs
- Shape the outcomes and capabilities required
- Define the scope of the service

Design

- Produce statements of work (SoWs)
- Define deliverables, milestones and KPIs

Assemble

- Finalise capability
- Pre-kick off introductions
- Set expectations and share RACI
- Client onboarding and compliance

Embed

- Kick off session and meeting cadence set
- Service reviews and reporting
- Delivery progress and wellbeing checks

Day 1 → **Day 5-15** → **Until engagement ends**

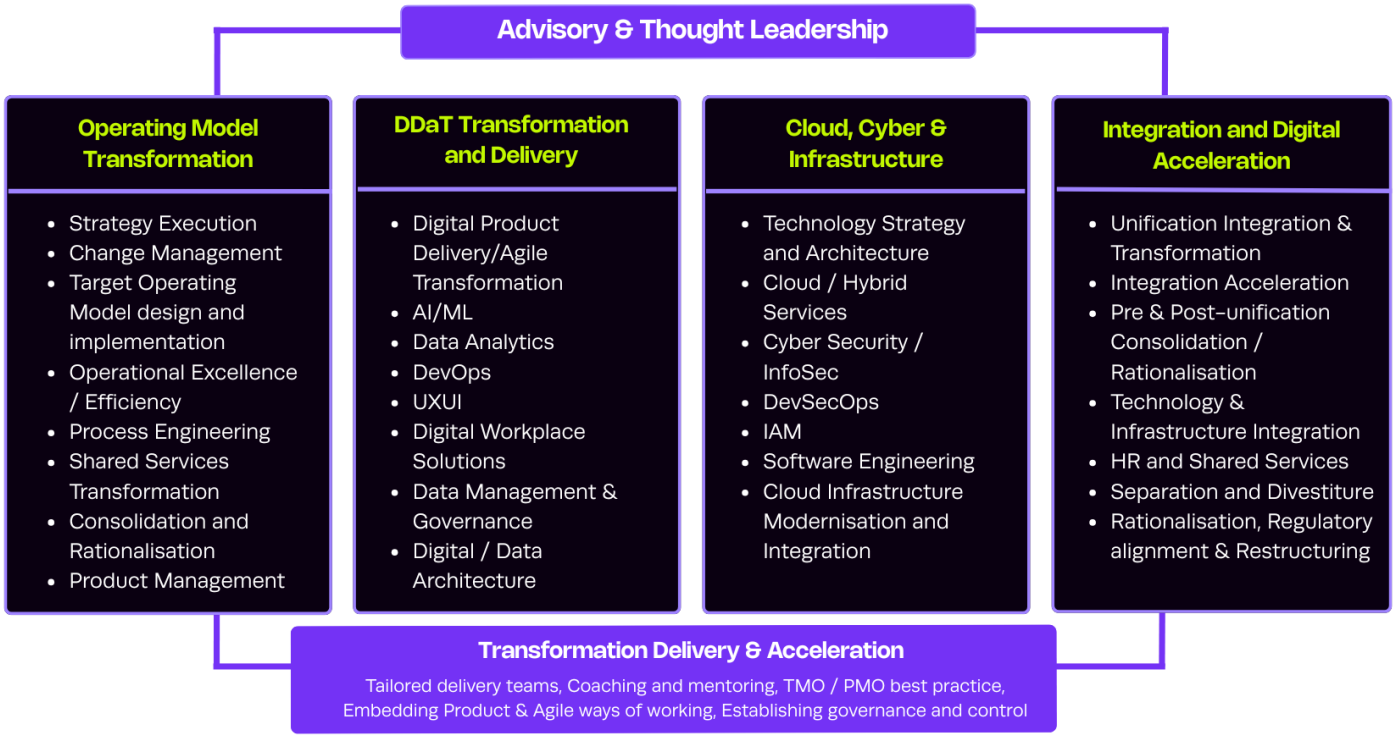
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Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as "one team" with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.



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Get in touch

To find out more or request our public sector reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com

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SOCIAL VALUE UK Pioneer

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