



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Project Delivery and PMO

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
Commercial
Service
Supplier

TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
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Project Delivery and PMO

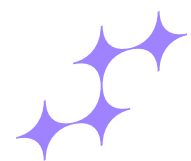
Service Description

Complex change fails when there is no single view of plan, risk and decisions. PMO activity can become paperwork, while delivery teams lack clear direction and leaders lack confidence.

Stellarmann provides hands on delivery leadership and a practical PMO that supports progress. We start by understanding scope, dependencies, supplier responsibilities, constraints and decision routes. We review existing plans and reporting to identify gaps that cause churn or delays.

We then establish a simple operating rhythm: integrated plans, RAID discipline, decision forums, stage gates and clear reporting. Our dashboards focus on what leaders need to act; status, risks, actions and owners – without the noise. We coordinate suppliers and internal teams so responsibilities are explicit and handoffs work.

Where programmes have slipped, we support recovery through re-baselining and prioritisation. We also help teams embed repeatable delivery practices so the client can sustain the approach. The outcome is predictable delivery, clearer accountability and stronger evidence for governance and assurance.

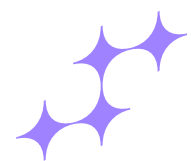


Features

- ✦ PMO established with a delivery focused cadence
- ✦ Integrated plans and milestone baselines across workstreams
- ✦ Single RAID process with clear owners and actions
- ✦ Proportionate change control and evidence-based stage gates
- ✦ Executive dashboards that surface decisions, risks and actions
- ✦ Supplier coordination through shared governance and routines
- ✦ Recovery planning and re-baselining support when delivery slips
- ✦ Benefits and outcomes tracked with measurable ownership
- ✦ Stakeholder communications planned to reduce surprises and churn
- ✦ Handover and closure managed through controlled transition

Benefits

- ✦ Leaders see status, risk and actions without noise
- ✦ Clear decision routes reduce delays and rework
- ✦ Risks and dependencies identified early and managed actively
- ✦ Suppliers work to shared expectations, artefacts and measures
- ✦ Decisions, stage-gates and controls documented and traceable
- ✦ Agreed forums and routines keep delivery moving
- ✦ Reporting consistent, timely and focused on decisions
- ✦ Transparent control improves trust and engagement
- ✦ Issues resolved at right level before becoming urgent
- ✦ Cadence and artefacts reusable after engagement



How this enables better outcomes

Project Delivery & PMO provides the delivery discipline that connects strategy to outcomes. It complements operating model, governance, architecture, digital delivery, cloud, data and change work by creating a predictable cadence and transparent control without unnecessary overhead.

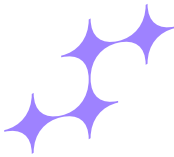
Common triggers
✦ Milestones are slipping and dependencies are unmanaged
✦ Reporting lacks credibility or is too slow to act on
✦ Multi-supplier delivery needs stronger coordination
✦ Governance is unclear, inconsistent or overly heavy
✦ A programme needs a reset and recovery plan

Service Constraints

Requires access to delivery artefacts, stakeholders and supplier plans. Technical build, tooling procurement and contract negotiation are out of scope unless separately commissioned.

Delivered remote first; onsite workshops by agreement.

Out-of-hours support can be arranged for critical events.



Engaging Stellarmann

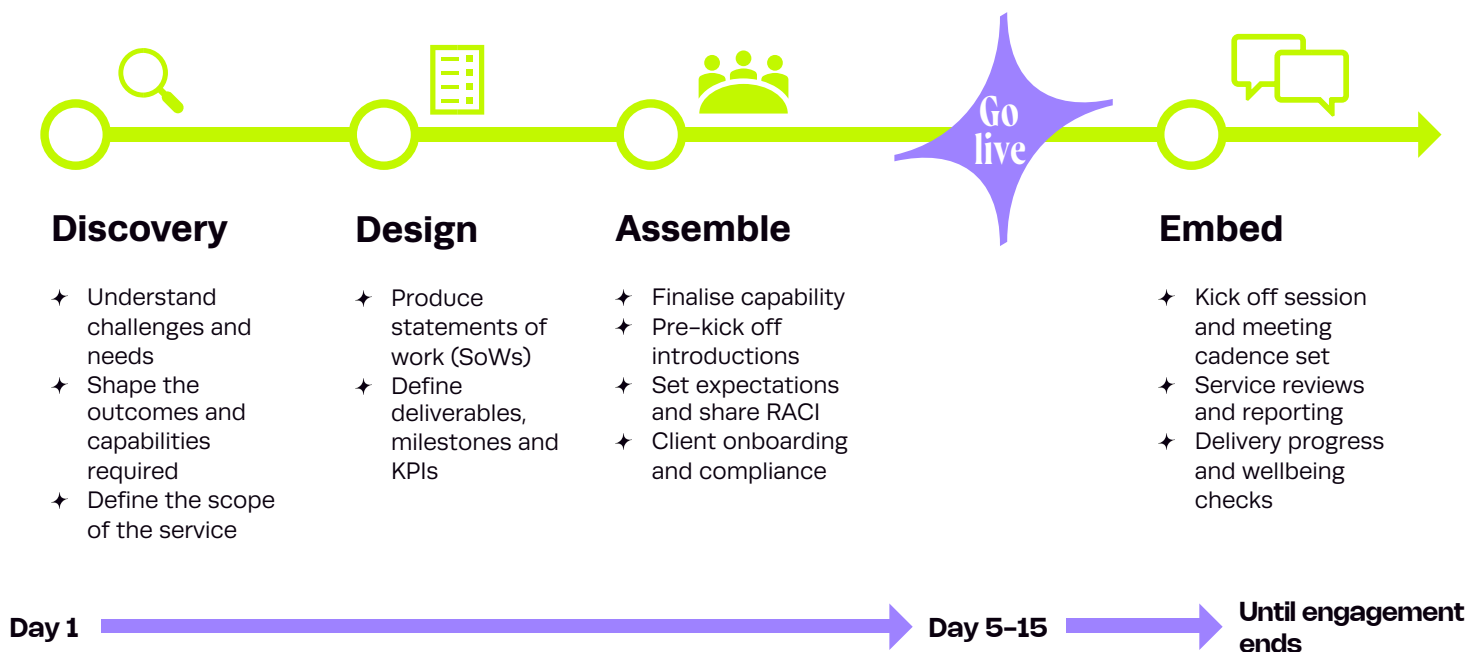
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

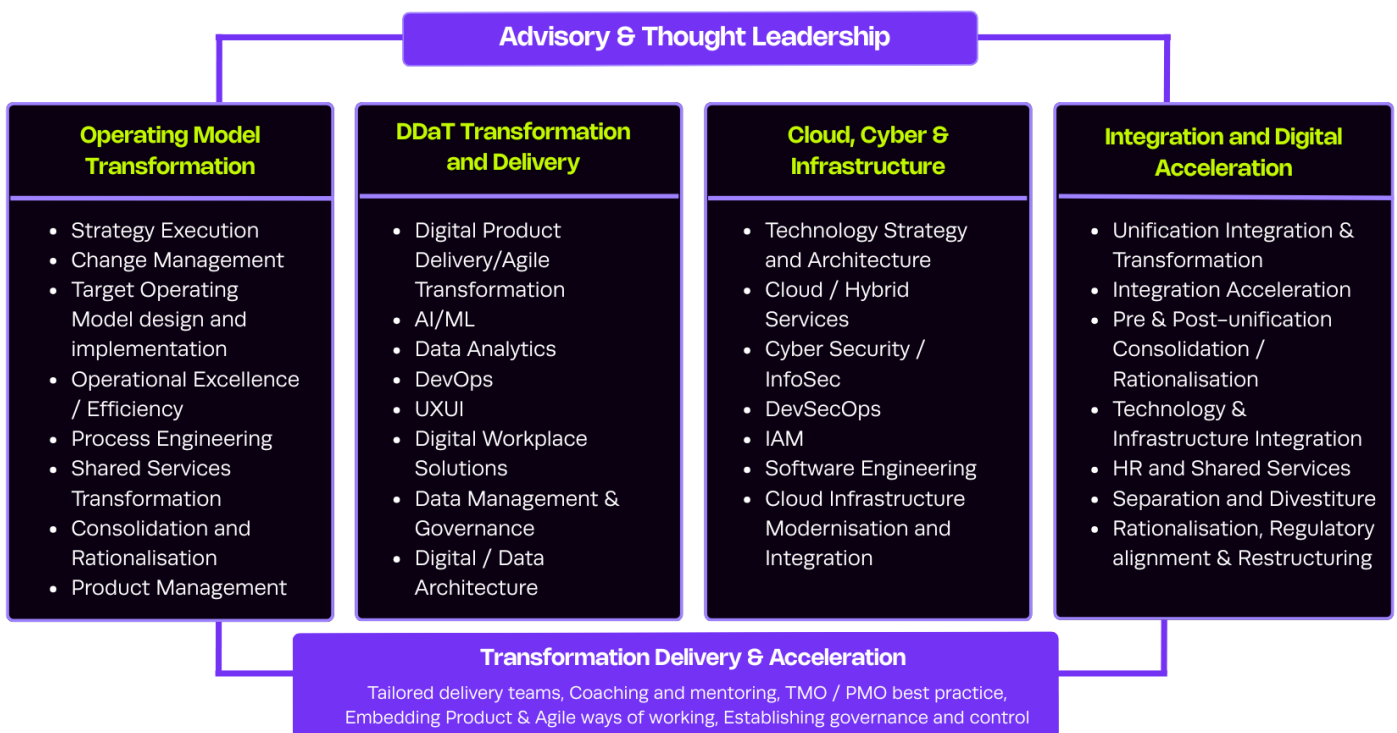


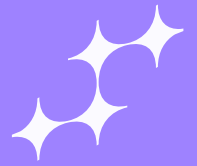
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com



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