



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Testing, Quality Assurance (QA) and Service Readiness

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
Commercial
Service
Supplier

TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
Accredited Supplier

Testing, QA and Service Readiness

Service Description

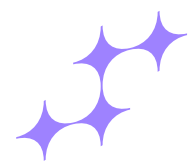
Teams often reach late testing with limited automation, unclear acceptance criteria and weak readiness evidence. This increases defect leakage, slows releases and creates operational risk.

Stellarmann provides testing, QA and service readiness support that is practical and integrated with delivery. We define a test strategy based on risk: what must be automated, what must be performance tested and what operational checks are needed for go live.

We design automation frameworks and build functional and regression suites that fit the product and toolchain. We integrate continuous testing into pipelines where possible, reducing manual effort and surfacing issues earlier. For performance we design load, stress, volume and scalability testing that reflects real usage and supports clear pass/fail criteria.

We run operational readiness assessments: resilience and failover checks, support model validation, runbooks, monitoring and cutover readiness. Defect triage and root cause learning are built in so quality improves over time. We produce readiness reporting and actions so leaders can make confident go/no-go decisions. The outcome is safer releases and more predictable operations without unnecessary complexity.

We leave behind documentation and clear ownership so the approach is sustained after the engagement.

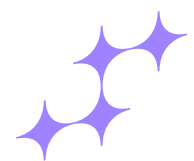


Features

- ✦ Test strategy and plans defined using risk-based testing
- ✦ Automation frameworks designed to fit the CI/CD toolchain
- ✦ Functional and regression suites built for repeatable test automation
- ✦ Performance and scalability tests run against real world workloads
- ✦ Operational readiness assessed using non-functional testing criteria
- ✦ Resilience and failover validated with clear evidence and scenarios
- ✦ Test data and environment approaches defined for QA and DevOps
- ✦ Testing integrated into pipelines to support continuous delivery
- ✦ Defects triaged quickly with root-cause learning loops
- ✦ Readiness reporting produced with actionable insights for release decisions

Benefits

- ✦ Automation and better triage reduce defect leakage
- ✦ Readiness checks strengthen service reliability
- ✦ Performance testing reduces load-related failures
- ✦ Continuous testing supports faster release cadence
- ✦ Automation cuts manual QA effort
- ✦ Risk surfaced earlier through clear reporting and analytics
- ✦ Evidence supports confident go / no-go decisions
- ✦ Stronger controls reduce security and account compromise risk
- ✦ Runbooks and checks improve operational readiness
- ✦ Teams build lasting testing capability and reusable assets



How this enables better outcomes

Testing and readiness supports digital delivery, cloud engineering and DevOps by reducing risk and improving predictability. It connects to governance by providing clear readiness evidence and actions enabling transformation without unnecessary complexity.

Common triggers

- ✦ Release defects are too frequent and costly
- ✦ Automation is limited and testing is manual
- ✦ Performance risk is unclear before go live
- ✦ Readiness evidence is weak for approvals
- ✦ Operations need stronger resilience and runbooks

Service Constraints

Requires access to test environments, representative data and delivery teams. Pen testing and formal certification are out of scope unless separately commissioned.

Remote-first delivery; onsite support by agreement.

Engaging Stellarmann

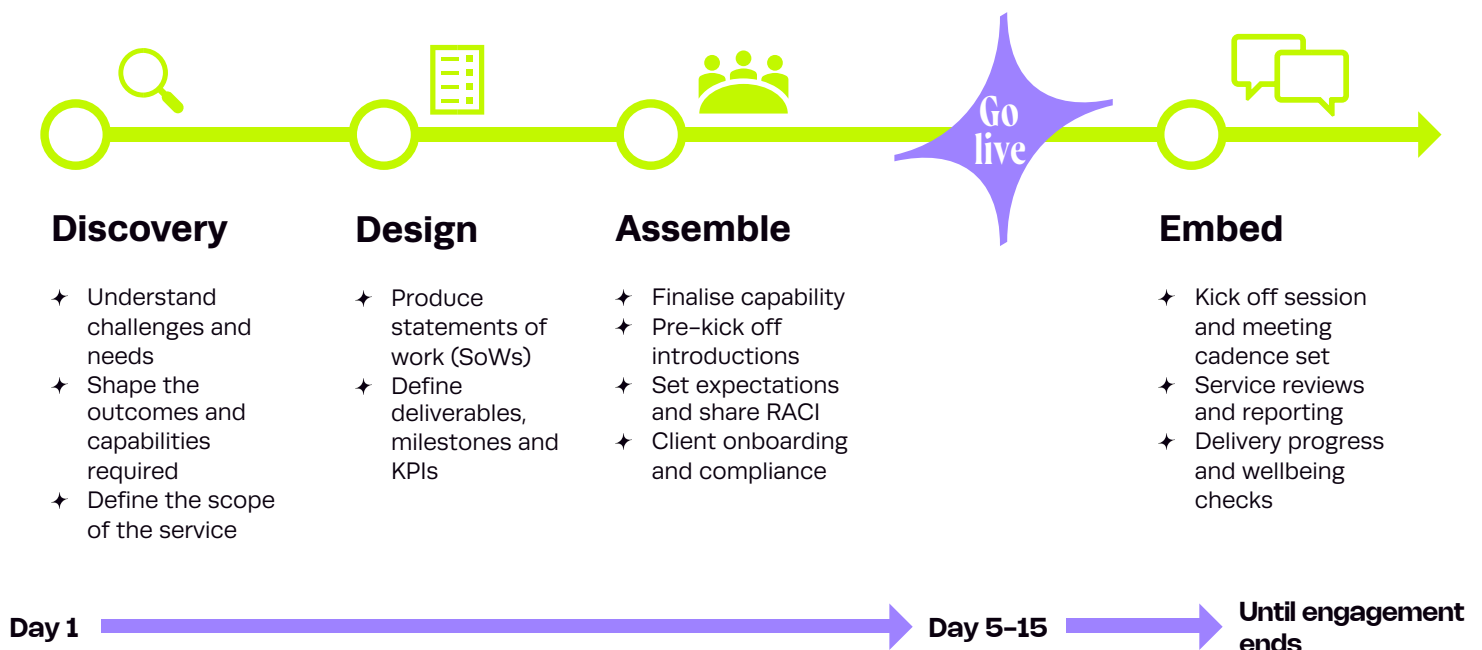
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

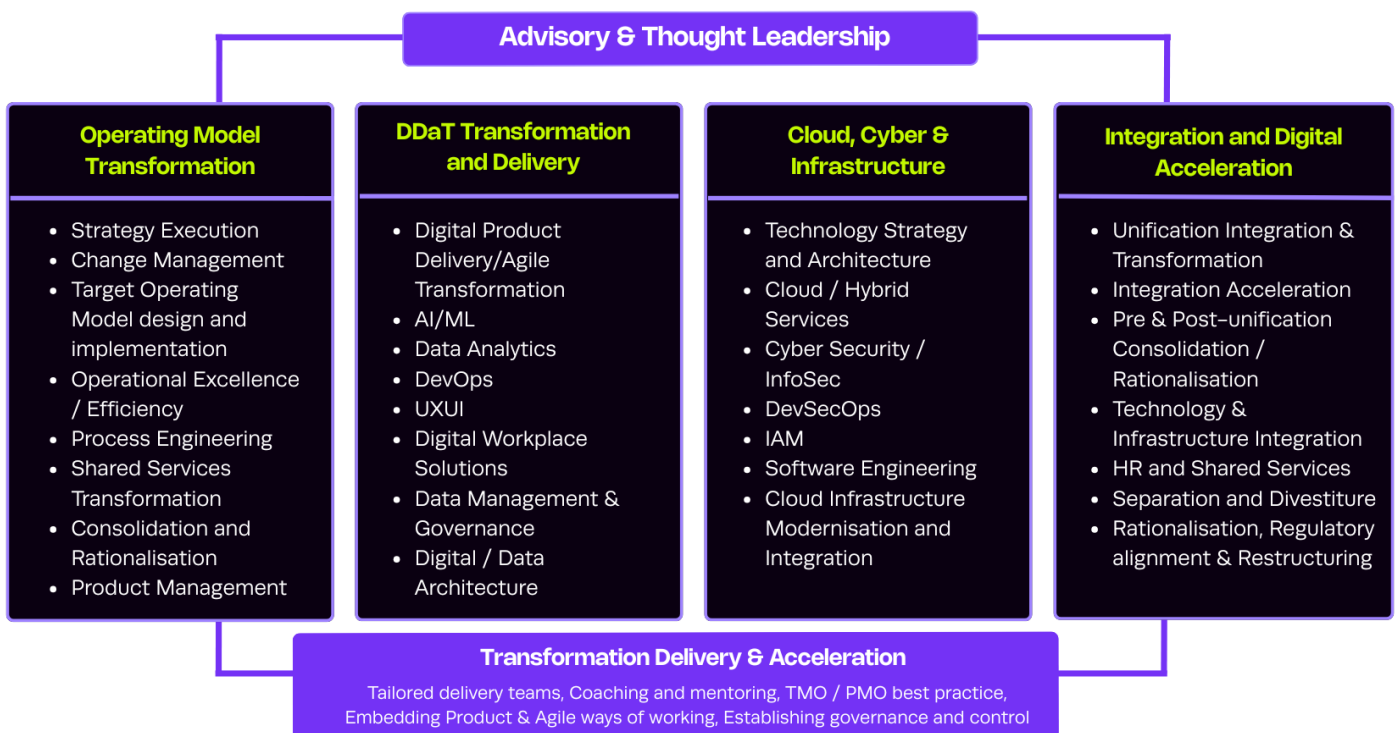


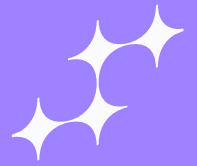
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector
reference case studies

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