Stellarmann

Crown Commercial Services
G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Integration and API Platform Enablement

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Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown Commercial Service Supplier

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Integration and API Platform Enablement

Service Description

Integrated estates often grow through quick fixes: point-to-point interfaces, inconsistent standards and limited visibility. This leads to brittle data flows, slow change and recurring incidents.

Stellarmann modernises integration through clear patterns and operable controls. We start by assessing existing interfaces, failure points, ownership and the current tooling landscape. We identify where complexity and risk sit, and what standards are missing.

We implement a practical enablement approach: API gateway configuration, policy enforcement and event-driven patterns where appropriate. We define API standards, lifecycle rules and an integration catalogue so ownership and interfaces are clear.

Observability is built in with logging, tracing and meaningful metrics so teams can diagnose issues quickly and manage performance. We tune throughput and remove avoidable bottlenecks. We provide templates, runbooks and handover so delivery teams build integrations consistently. The outcome is faster, safer integration delivery without unnecessary complexity.

We leave behind documentation and clear ownership so the approach is sustained after the engagement.

Integration and API Platform Enablement

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Features

- Integration landscape, ownership and failure points assessed
- API gateways configured with consistent policies and controls
- Event patterns defined to reduce coupling and improve flow
- API standards and lifecycle rules established for teams
- Integration catalogue created with clear ownership and purpose
- Secure data exchange controls and logging implemented
- End-to-end tracing and metrics enabled for faster diagnosis
- Performance and throughput tuned using measurable criteria
- Runbooks produced and operational handover completed
- Templates provided and knowledge transferred to build internal capability

Benefits

- Patterns and templates reduce development time
- Standard APIs and events improve interoperability
- Visibility and standards reduce integration breakages
- Tuning and testing improve throughput and stability
- Policies enforce secure exchange and controlled access
- Clear ownership and lifecycle rules reduce uncertainty
- Interfaces gain owners, rules and shared expectations
- Tracing and metrics accelerate incident diagnosis
- Simpler, standardised integration reduces long term effort
- Teams can build and support integrations independently

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How this enables better outcomes

Integration enablement supports architecture, cloud and data services by improving interoperability and reducing technical friction. It works with governance and change to clarify ownership and controls, enabling transformation without unnecessary complexity.

Common triggers

- Integrations are brittle and cause recurring incidents
- Point-to-point interfaces make change slow and risky
- API standards and ownership are unclear
- Monitoring and tracing are insufficient for support
- New services need reusable integration patterns

Service Constraints

Requires access to source/target systems, integration tooling and technical SMEs. Vendor licensing and procurement are out of scope unless separately commissioned.

Remote-first delivery; onsite workshops by agreement.

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Engaging Stellarmann

Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing **gcloud@stellarmann.com**

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.



Discovery

- Understand challenges and needs
- Shape the outcomes and capabilities required
- Define the scope of the service

Design

- Produce statements of work (SoWs)
- Define deliverables, milestones and KPIs

Assemble

- Finalise capability
- Pre-kick off introductions
- Set expectations and share RACI
- Client onboarding and compliance

Embed

- Kick off session and meeting cadence set
- Service reviews and reporting
- Delivery progress and wellbeing checks

Day 1 → **Day 5-15** → **Until engagement ends**

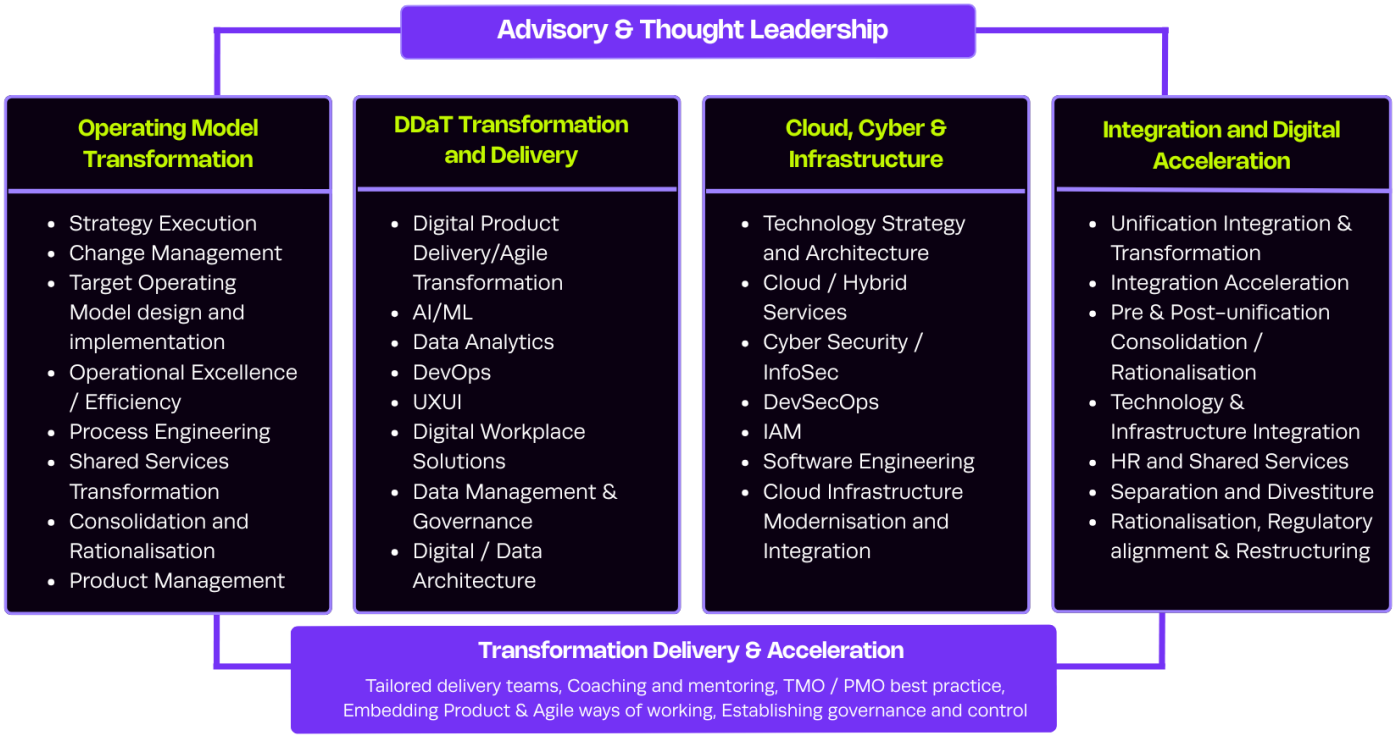
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Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as "one team" with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.



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Get in touch

To find out more or request our public sector reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com

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CYBER ESSENTIALS CERTIFIED

SOCIAL VALUE UK Pioneer

we greenify