Stellarmann

Crown Commercial Services
G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

# Programme Management and Governance

Stellarmann

# Introduction to Stellarmann

## Bespoke built, expert led, delivery driven

**Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.**

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

**Trusted Supplier for Change & Innovation**

Crown Commercial Service Supplier

TS4
DOS7
DALAS
G-Cloud 15

Bloom* *Opening up procurement* Accredited Supplier

psr:SOW Accredited Supplier

gcloud@stellarmann.com | stellarmann.com

Stellarmann

# Programme Management and Governance

## Service Description

Complex portfolios fail when governance is unclear, evidence is weak, and decisions arrive late. Teams spend time producing slides instead of managing risk, dependencies and delivery.

Stellarmann provides programme management and governance that is practical and action–focused. We start by mapping the portfolio landscape: outcomes, milestones, risks, dependencies, suppliers, funding constraints and assurance demands. We review existing forums and artefacts to remove duplication and tighten decision routes.

We then set an operating rhythm that leaders and teams can sustain: clear forums with defined inputs and outputs, disciplined RAID management, stage gates with evidence expectations and reporting that highlights decisions, trade offs and owners. We coordinate suppliers to ensure responsibilities are explicit and issues are addressed early.

The result is predictable delivery with fewer surprises: clearer accountability, stronger evidence for assurance, better financial control and a governance model that supports delivery without unnecessary complexity.

Stellarmann

## Features

- PMO and governance setup matched to programme maturity
- Portfolio RAID management with clear owners and actions
- Executive reporting and dashboards focused on decisions and risks
- Cross programme dependency control and integrated planning
- Stage gates and assurance reviews with evidence expectations
- Supplier governance and alignment through shared cadence
- Benefits tracking and reporting with accountable owners
- Financial oversight and controls linking spend to progress
- Decision forums and cadence with clear escalation routes
- Handover and closure with transition planning and knowledge capture

## Benefits

- Clear owners reduce gaps, overlap and escalation
- Evidence easier to find, test and defend
- Clear decision routes reduce delays and rework
- Risks and dependencies identified early and managed actively
- Steady delivery cadence creates progress and visibility
- Strong supplier alignment reduces friction and duplicated effort
- Single view of progress, risk and decisions for leaders
- Issues resolved early at the right level
- Spend linked to progress, value and trade offs
- Proportionate governance embedded and owned internally

gcloud@stellarmann.com | stellarmann.com

Stellarmann

## How this enables better outcomes

Programme governance provides the control framework that connects operating model, digital delivery, architecture, cloud, data and change. It keeps work aligned, risks visible and decisions timely, enabling transformation without unnecessary complexity.

## Common triggers

- Governance is fragmented or slow, delaying decisions
- Assurance findings highlight gaps in evidence and controls
- Dependencies and risks are not actively managed
- Suppliers are misaligned or operating to different cadences
- Leadership needs credible reporting to make trade offs

## Service Constraints

Requires access to programme artefacts, stakeholders and supplier plans. Engineering delivery and tooling procurement are out of scope unless separately commissioned.

Delivered remote first; onsite workshops by agreement.

Out-of-hours support can be arranged for critical events.

Stellarmann

# Engaging Stellarmann

## Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing **gcloud@stellarmann.com**

## Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.




### Discovery

- Understand challenges and needs
- Shape the outcomes and capabilities required
- Define the scope of the service

### Design

- Produce statements of work (SoWs)
- Define deliverables, milestones and KPIs

### Assemble

- Finalise capability
- Pre-kick off introductions
- Set expectations and share RACI
- Client onboarding and compliance

### Embed

- Kick off session and meeting cadence set
- Service reviews and reporting
- Delivery progress and wellbeing checks

**Day 1** → **Day 5-15** → **Until engagement ends**

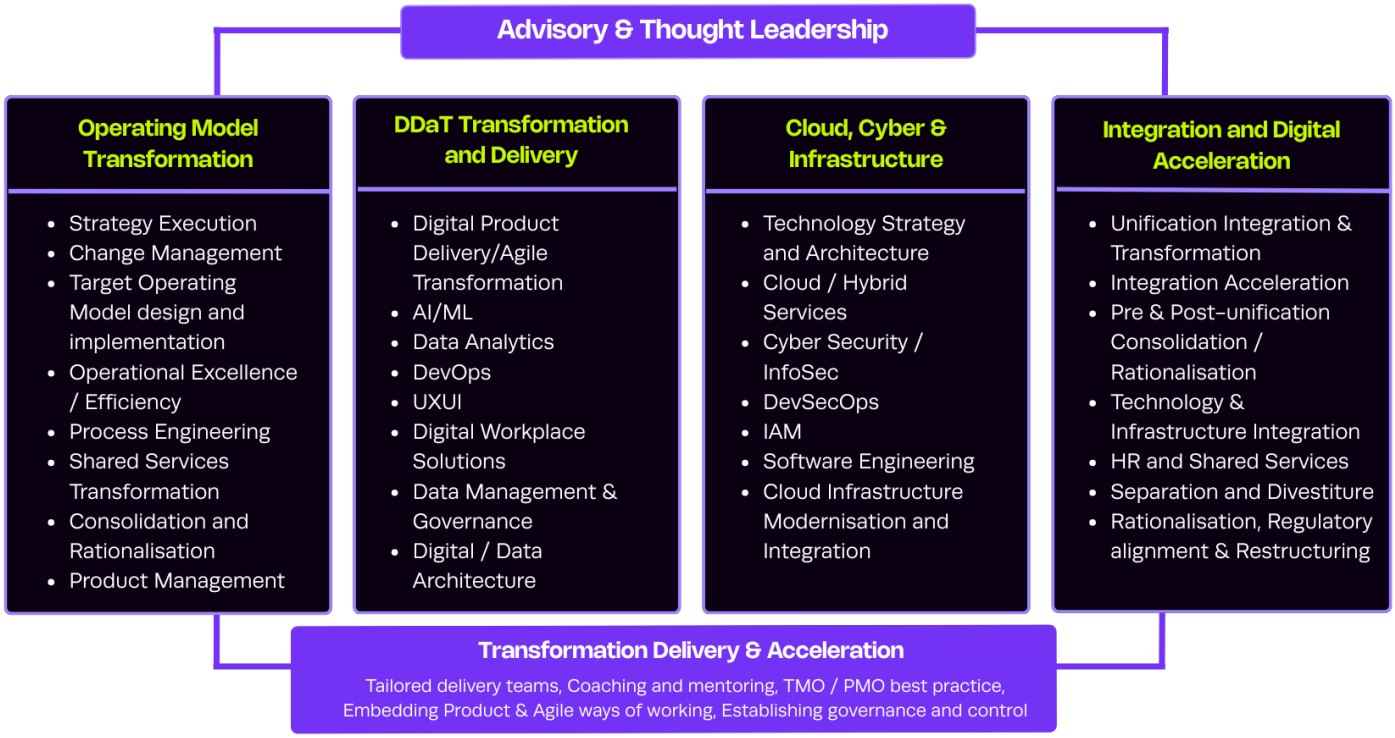
Stellarmann

# Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as "one team" with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.




gcloud@stellarmann.com | stellarmann.com

Stellarmann

# Get in touch

## To find out more or request our public sector reference case studies


**Email** | gcloud@stellarmann.com

**Call** | 0203 393 6960

**Visit** | www.stellarmann.com


Bloom* *Opening up procurement* Accredited Supplier

psr:SOW Accredited Supplier

Crown Commercial Service Supplier

TS4
DOS7
DALAS
G-Cloud 15

nqa ISO 9001 QUALITY MANAGEMENT UKAS MANAGEMENT SYSTEMS 0015

nqa ISO 27001 INFORMATION SECURITY MANAGEMENT UKAS MANAGEMENT SYSTEMS 0015

CYBER ESSENTIALS CERTIFIED

SOCIAL VALUE UK Pioneer

we greenify