



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Data Governance, Management and Quality

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
Commercial
Service
Supplier

TS4
DOS7
DALAS
G-Cloud 15



psr:SOW
Accredited Supplier

Data Governance, Management and Quality

Service Description

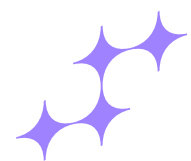
Poor data quality creates real operational cost: wasted time reconciling numbers, delayed decisions, and increased risk when evidence is needed for audit or regulatory review. Many organisations also find governance becomes a separate activity rather than something that supports delivery.

Stellarmann helps you build data governance and quality controls that work in practice. We start by assessing current governance, ownership and decision routes. We review policies, control points and data issues to understand where problems occur and why they persist.

We then define clear ownership and stewardship, supported by simple standards and policies that teams can follow. We design data quality rules and metrics that are meaningful covering completeness, accuracy, timeliness and consistency; agreeing on how issues are triaged, prioritised and fixed. Where required, we design the evidence needed to demonstrate compliance, including control logs and reporting outputs.

We also support metadata and catalogue approaches so teams can find and understand data assets. Finally we embed governance into operational processes: runbooks, routines and training so teams can sustain the approach without dependency on Stellarmann. The outcome is more reliable reporting, fewer data incidents and stronger assurance evidence without unnecessary complexity.

We leave behind clear documentation, ownership and measures so the approach is sustained after the engagement.

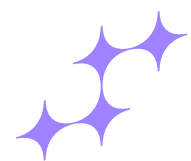


Features

- ✦ Assessment of governance, ownership and current quality pain points
- ✦ Defined ownership and stewardship for critical datasets
- ✦ Policies and standards teams can follow consistently
- ✦ Data quality rules, thresholds and reporting defined
- ✦ Controls and evidence designed for audits and reviews
- ✦ Practical metadata and catalogue approach established
- ✦ Guidance for master and reference data management
- ✦ Issues backlog and remediation approach created
- ✦ Governance embedded into runbooks and routines
- ✦ Training and knowledge transfer to sustain controls

Benefits

- ✦ Reporting becomes more consistent and defensible
- ✦ Quality improves and issues are caught earlier
- ✦ Clear owners reduce debate and delay
- ✦ Recurring incidents reduce through better controls
- ✦ Compliance evidence easier to produce and maintain
- ✦ Issues prioritised and resolved faster
- ✦ Manual reconciliation reduced through standard checks
- ✦ Reusable data assets reduce repeat work
- ✦ Safer handling reduces risk and increases confidence
- ✦ Governance remains practical and sustained over time



How this enables better outcomes

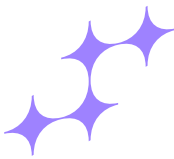
Data Governance, Management & Quality strengthens the controls and ownership needed for effective data platforms and analytics. It connects with operating model, programme governance, architecture and change to ensure data is trusted, compliant and usable—supporting transformation without unnecessary complexity.

Common triggers
✦ Reports and dashboards cannot be trusted
✦ Audit or regulatory evidence needs strengthening
✦ Ownership and stewardship are unclear
✦ Recurring data issues drain operational time
✦ Teams need workable standards, not theory

Service Constraints

Requires access to data owners, SMEs, existing policies and sample datasets or quality reports. Platform build and tooling procurement are out of scope unless separately commissioned.

Remote-first; onsite workshops by agreement.



Engaging Stellarmann

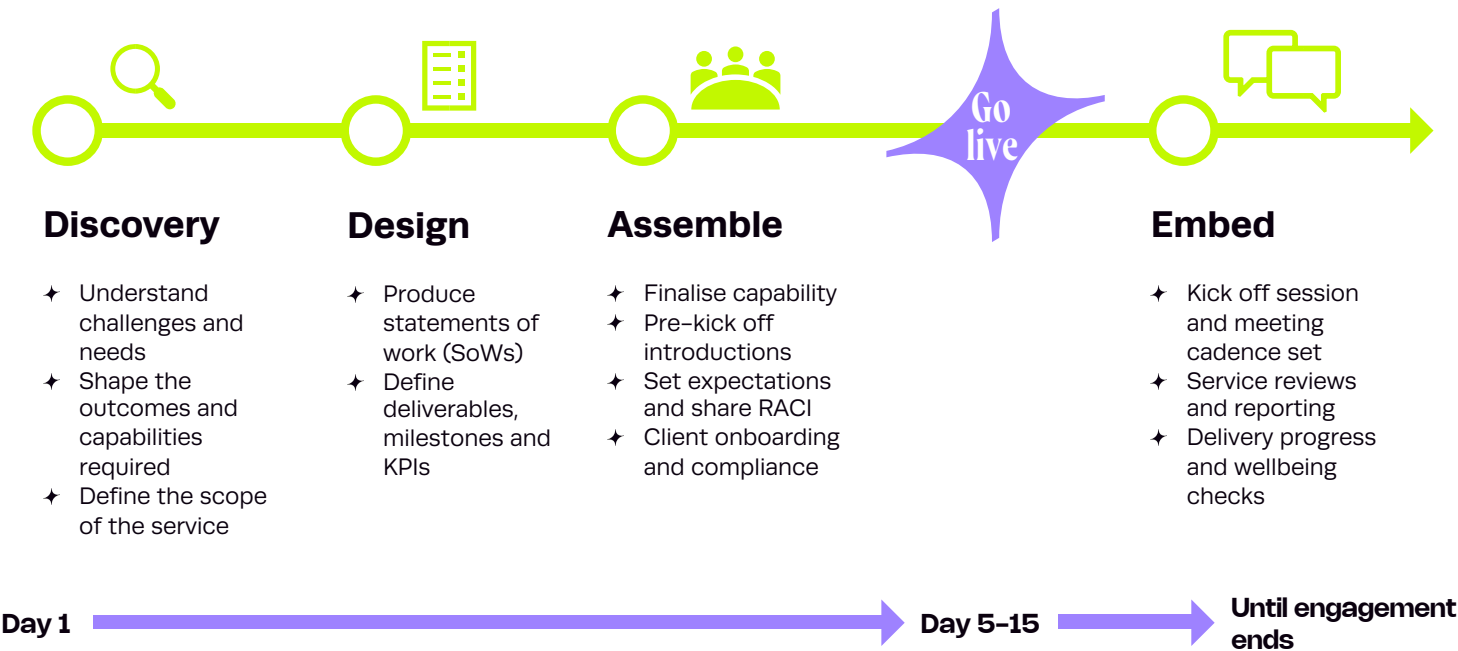
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

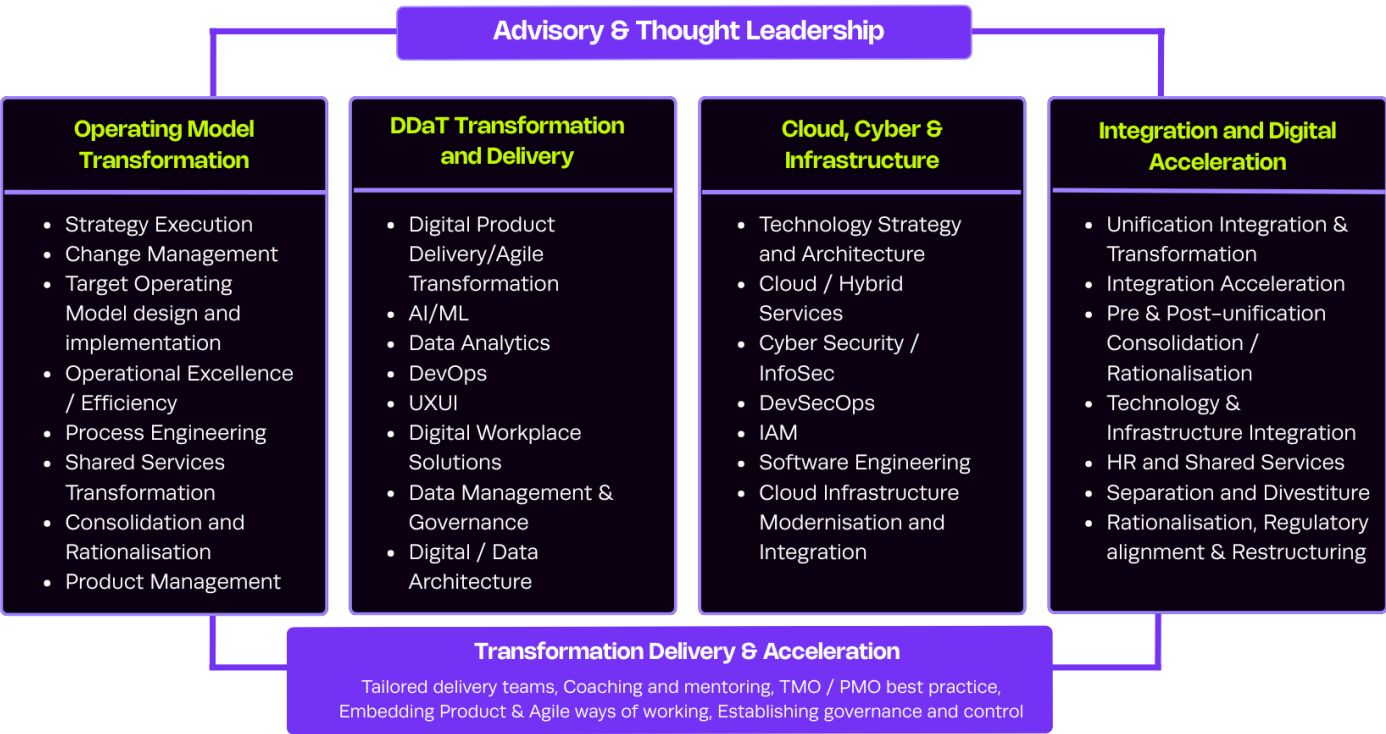


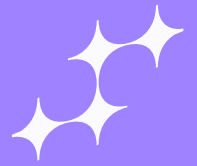
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector
reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com



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