



Crown Commercial Services G-Cloud 15 Framework

Service Definition | Lot 3 – Cloud Support Services

Identity Access Management IAM / IdAM

Introduction to Stellarmann

Bespoke built, expert led, delivery driven

Stellarmann is a specialist technology and business transformation consultancy, supporting public and private sector organisations to deliver complex change with confidence.

We launched in 2020 to help clients access exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Since then, we've supported multi-million-pound programmes for major government departments and organisations, including HMRC and The Crown Estate, by building and leading high-performing outcome-focused teams matched to each engagement.

Our shared-risk commercial approach keeps delivery anchored to agreed outcomes and measurable progress, while our Engagement Delivery Management team provides hands-on oversight shaping robust Statements of Work, maintaining alignment to deliverables and acceptance criteria and reducing the operational burden on client-side leaders.

Trusted Supplier for Change & Innovation

Crown
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TS4
DOS7
DALAS
G-Cloud 15



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Identity Access Management – IAM / IdAM

Service Description

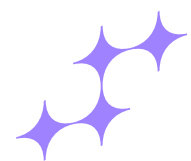
Identity and access issues are a common source of risk and friction. Weak role models, manual joiner/mover/leaver processes and inconsistent controls lead to over privilege, slow onboarding and difficult audits.

Stellarmann strengthens IAM in a practical, operable way. We assess federation, directory design, conditional access, privileged access, access requests and review processes. We identify risk hotspots and operational pain points.

We design improvements that balance security with usability: role models based on least privilege, MFA and conditional access policies, privileged access management patterns and automation for joiner/mover/leaver processes. We embed access reviews and recertification so entitlements stay current.

Logging and alerting baselines are defined so security teams can detect and respond to access anomalies. We produce audit evidence packs and runbooks so controls are repeatable. We transfer knowledge so teams can sustain the approach. The outcome is lower access risk, faster provisioning and clear access governance without unnecessary complexity.

We leave behind documentation and clear ownership so the approach is sustained after the engagement.

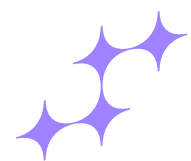


Features

- ✦ Identity architecture and federation designed across the estate
- ✦ RBAC and least privilege access models defined clearly
- ✦ MFA and Conditional Access policies implemented consistently
- ✦ Privileged Access Management patterns established (PAM/PIM)
- ✦ Automated JML processes implemented using SCIM where possible
- ✦ Access reviews and recertification routines scheduled
- ✦ Secrets and key management patterns defined (KMS/HSM)
- ✦ Identity event logging and alerting baselines configured
- ✦ Audit-ready evidence packs created for access controls
- ✦ Templates provided and teams coached in IAM practices

Benefits

- ✦ Least privilege and reviews reduce identity and access risk
- ✦ Automation speeds provisioning and role change workflows
- ✦ MFA and policies strengthen Zero Trust security posture
- ✦ PAM reduces over-privilege and exception handling
- ✦ Ownership and accountability made explicit across systems
- ✦ Audit evidence simplified through structured IAM controls
- ✦ Stronger identity controls reduce account compromise likelihood
- ✦ IAM controls support Zero Trust and segmentation patterns
- ✦ Governance routines ensure predictable access decisions
- ✦ Runbooks and coaching build sustainable IAM capability



How this enables better outcomes

IAM underpins secure cloud, platform and digital delivery. It connects to cyber security, architecture and operating model services by clarifying identity patterns, ownership and evidence supporting transformation without unnecessary complexity.

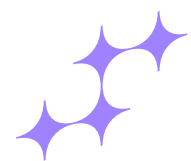
Common triggers

- ✦ Access risk is high or poorly controlled
- ✦ Onboarding and role changes are slow and manual
- ✦ Privileged access lacks clear governance
- ✦ Audit evidence for access controls is weak
- ✦ Cloud adoption needs consistent identity patterns

Service Constraints

Requires access to identity platforms, policies and relevant SMEs. Licensing and connector procurement are out of scope unless separately commissioned.

Remote-first delivery; onsite workshops by agreement.



Engaging Stellarmann

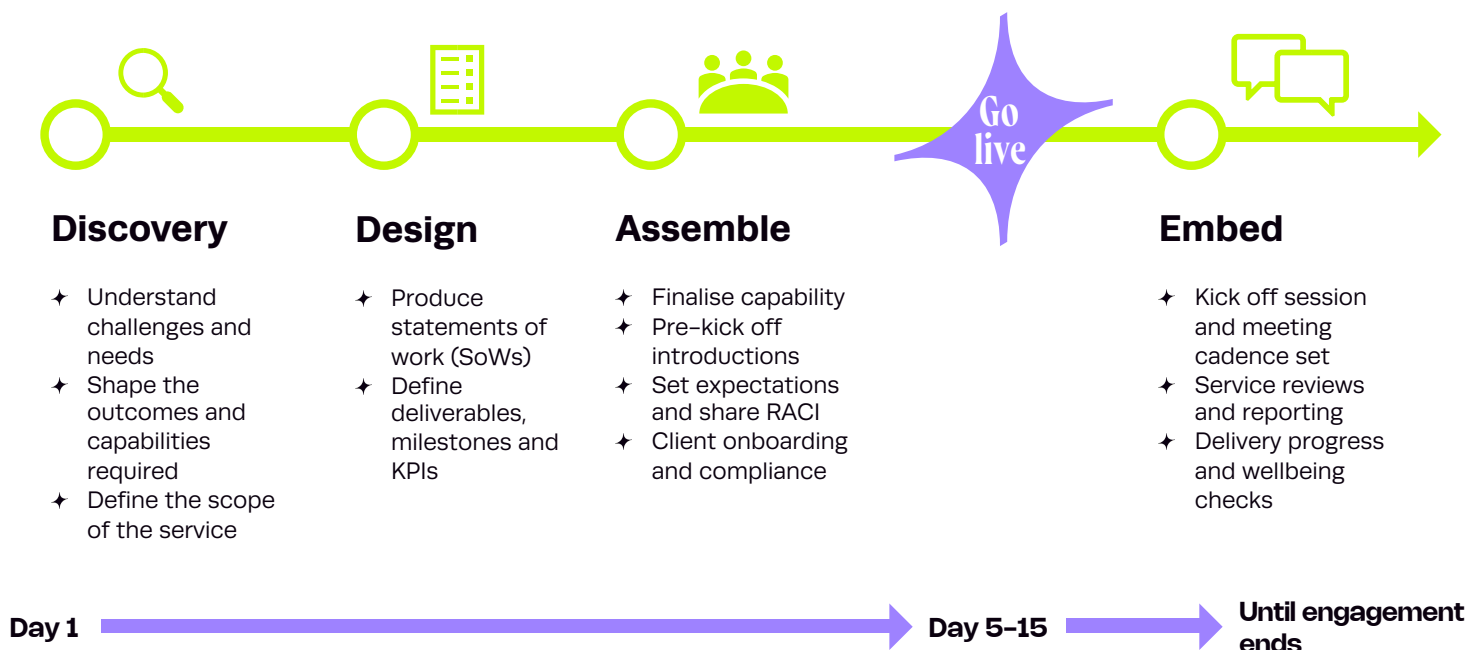
Ordering

Our services can be engaged inline with the G-Cloud 15 framework call off terms. Please get in touch initially by emailing gcloud@stellarmann.com

Service Delivery

We assign each of our clients a dedicated, free of charge engagement delivery manager who will be responsible for shaping the services, outcome and deliverables as well as for ensuring the quality-of-service delivery.

We will guide you through our comprehensive four stage service delivery process that takes our buyers from initial discovery to the end of the engagement.

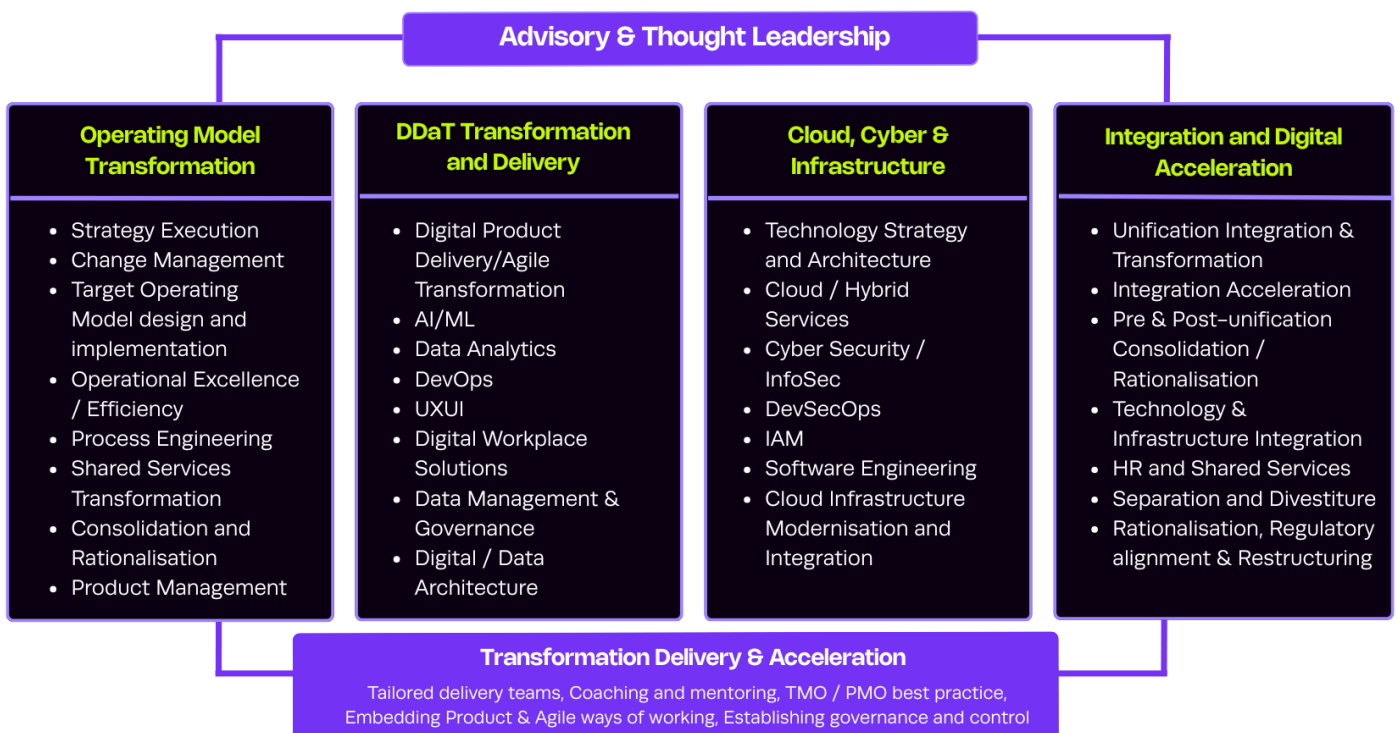


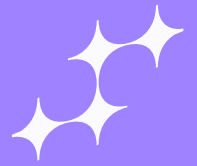
Stellarmann Services Overview

Our breadth of capability across technology and business transformation enables us to build long-term partnerships and support customers in achieving strategic outcomes, whether you need targeted expertise for a critical workstream or end-to-end delivery across a complex programme. We help organisations lean on exceptional expertise while putting stronger accountability behind delivery, supported by clear governance in a rapidly evolving delivery landscape.

Services are designed to accelerate progress while minimising unnecessary complexity: we mobilise quickly (often within 10–15 working days) embed as “one team” with client and supplier stakeholders and transfer knowledge so capability remains with your organisation. Every engagement involves a shared-risk commercial approach, anchored to agreed deliverables and acceptance criteria, supported by dedicated Engagement Delivery Management to provide delivery assurance, governance and clear reporting.

We do the hard yards of delivery alongside you. Bringing clarity, momentum and execution to every stage of the journey.





Get in touch

To find out more or request our public sector reference case studies

Email | gcloud@stellarmann.com

Call | 0203 393 6960

Visit | www.stellarmann.com



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