CLOUD AND DIGITAL SYSTEMS TRAINING CAPABILITY SERVICES

ASSURED DIGITAL LEARNING FOR REGULATED ENVIRONMENTS

G-CLOUD 15



SERVICE OVERVIEW AND CORE CAPABILITY

Cloud and digital services only succeed when people can operate and govern them with confidence.

In public sector environments, poor training does not just slow adoption — it creates operational risk, weak governance, and loss of assurance.

Whitetree helps organisations reduce that risk.

We deliver assured digital learning and training that enables real operational readiness across cloud and digital programmes. Our work enables people to understand their roles, apply systems safely, and sustain performance in environments where failure is not an option.

We operate in sectors where assurance matters — Defence and Security, Healthcare, and other regulated domains — delivering learning that is structured, compliant, and aligned to how services actually work in practice.

G-CLOUD 15 SERVICE OFFERING: DIGITAL LEARNING AND TRAINING

Whitetree delivers digital learning and training designed to support the adoption, operation, and governance of cloud and digital systems in regulated environments.

Digital Learning is a core capability within our wider delivery model. We do not treat training as a standalone product; we design learning as part of live programmes to support role clarity, operational readiness, and long-term service stability.

Our teams combine disciplined training analysis, high-quality digital learning design, and secure learning technology to deliver solutions that are engaging, measurable, and audit-ready.

Each programme is evidence-based and impact-driven, demonstrating measurable outcomes.



WHITETREE

WHAT WE DELIVER

From high-impact eLearning and animation to interactive simulation and 3D modelling, Whitetree delivers digital learning that enables people to operate and govern cloud and digital systems with confidence.

Our services support end-users, super-users, administrators, and support teams working with live cloud and digital platforms in complex public sector environments. We work with organisations operating under Defence, NHS, and wider Government standards, with all training aligned to DSAT / ADDIE and JSP 822 where required.

Technical Consultancy for Learning Management Systems (LMS) and Virtual Learning Environments (VLE)

- ✓ System health checks
- ✓ Audience mapping
- ✓ Management of complex integrations (SSO, HR) systems

Built on Structure and Assurance

- ✓ Designed to meet defined learning objectives
- ✓ Aligns with regulatory requirements
- ✓ Ensures content withstands scrutiny

Secure, Scalable and Accessible

- ✓ Operates reliably in Defence, NHS and other learning environments
- ✓ Supports adoption, transition and steady-state delivery
- ✓ Reduces risk, improves clarity and sustains performance

DELIVERY APPROACH AND LIFECYCLE

Whitetree delivers training through a structured, end-to-end approach aligned to recognised government and defence standards.

We begin with training needs analysis and learning design, aligned to DSAT and JSP 822 where required. Learning is designed against real roles, tasks, and operating models, ensuring it is evidence-based, defensible, and fit for purpose.

Content is developed through a controlled lifecycle, progressing from early concepts and prototypes through to validated, production-ready assets.

Accessibility is treated as an engineering standard. Learning is designed to meet WCAG requirements, with structured remediation applied to legacy content where needed to remove technical debt and ensure estate-wide compliance.

Where appropriate, we design blended learning solutions that combine digital content with facilitated or live delivery, ensuring knowledge transfer translates into practical skill.



Training is managed as a living asset. Through structured validation, reporting, and analytics, we support continuous improvement, policy updates, and long-term relevance.

OUTCOMES THAT MATTER

Whitetree's training services deliver more than content — they deliver confidence.

Our work supports:



- ✓ Clear role definition across users, administrators, and support teams
- ✓ Safer and faster adoption of cloud and digital services
- ✓ Improved troubleshooting capability and operational stability
- ✓ Confident governance supported by auditable training artefacts

Scenario-based learning and simulation allow users to practise real decisions and consequences in a risk-free environment, improving judgement, readiness, and performance.

INTEGRATION WITH WIDER DELIVERY

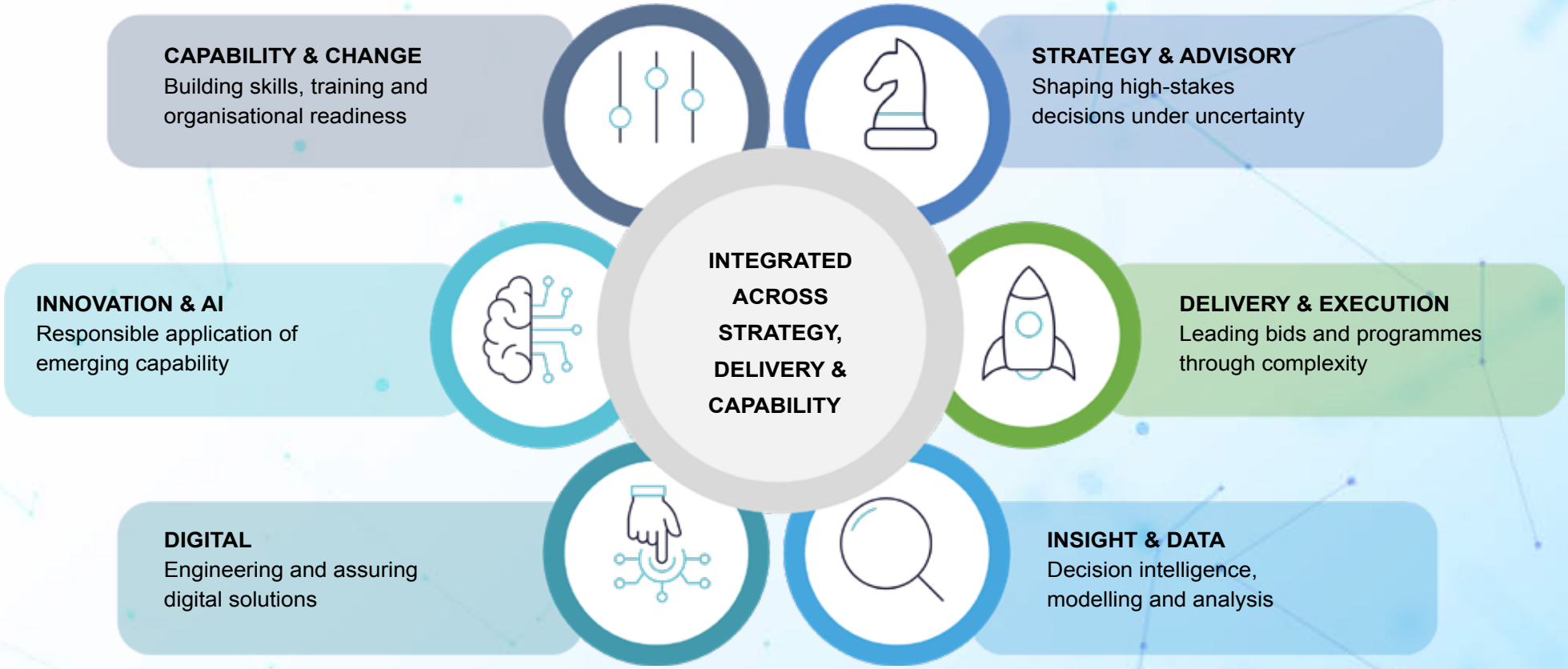
Whitetree's digital learning capability is frequently delivered as part of broader cloud and digital programmes.

Training can be **integrated with architecture, engineering governance, and service delivery** activities to ensure learning reflects real system design, operating models, and governance structures. This provides senior stakeholders with greater confidence that capability is embedded, not assumed.

Our team works alongside solution architects to translate dense engineering diagrams and architectures into intuitive visual models, reducing cognitive load for learners.

INTEGRATED DELIVERY ACROSS COMPLEX PROGRAMMES

Delivering assurance, performance, and clarity in complex programmes.



WHITETREE

DIGITAL LEARNING WITHIN THE WHITETREE DELIVERY MODEL

Digital learning and training are delivered as an embedded capability within Whitetree's broader cloud and digital programmes.

Whitetree supports public and regulated organisations to deliver with confidence in environments where complexity, risk, and scrutiny are high.

We bring together strategic advisory, disciplined delivery, and digital capability to help organisations make sound decisions, maintain control, and achieve measurable outcomes across complex programmes.

Our work is underpinned by an integrated delivery model spanning strategy, delivery, engineering, data, and people. Rather than operating in silos, our capabilities are designed to work together — ensuring decisions are informed, delivery is controlled, and capability is embedded.

We do not operate as detached advisors.

Our teams embed alongside clients, supporting leadership and delivery teams from early strategy through to live operation.



TRUST, ASSURANCE, AND PROFESSIONAL STANDARDS

Our work is guided by a small set of enduring principles that ensure delivery stands up to scrutiny and delivers value in practice.

- **Assurance** — disciplined governance and proportionate control in high-risk environments
- **Clarity** — simplifying complexity to enable confident decision-making
- **Performance** — focusing on outcomes that matter in live operations
- **Sustainability** — building capability that lasts beyond delivery



Trust

Doing the right thing, reliably.



Innovation

Finding better ways to solve hard problems.



Integrity

Transparent, ethical and accountable - even when the message is difficult.



Excellence

High standards, measurable outcomes and relentless quality

Whitetree is trusted in sectors where assurance matters. Our experience working across Defence, Healthcare and other regulated domains means we understand how to balance pace with control, and innovation with assurance.