

apolitical

AI Workforce Enablement for Government

G-Cloud 15 service overview

About Apolitical

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Apolitical is the world's largest online network of public servants, with a mission to make governments smarter. Its platform is used by over 500,000 public servants and policymakers across 170 countries, providing governments with the tools, skills and networks they need to become more effective and tech-enabled organisations.

Apolitical is a mission-driven technology and systems partner to governments, supporting public sector organisations to build workforce capability and deliver effective, future-ready services. We work collaboratively with public sector partners, focussing on trust, security and responsible delivery.

- UK-based SME and certified B Corp
- ISO/IEC 27001-certified information security management
- Dedicated Trust Centre covering data protection, security and accessibility
- Platform built on NCSC Cloud Security Principles
- Trusted by UK public sector teams at all levels, including FCDO, DWP, Cabinet Office, Home Office, Defra, DESNZ, DBT and the Local Government Association
- Partner with leading academic and expert institutions, including the University of Oxford, LSE, Stanford and Demos-Helsinki
- Baseline Personnel Security Standard checks on all employees
- Comprehensive data security and handling policies



Apolitical's platform for public servants contains a wealth of free and premium features and content, designed exclusively for and with our global member base. Access tools and insights, virtual events, courses and communities at apolitical.co

AI Workforce Enablement

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Our premium AI workforce enablement and AI-powered adaptive learning tools empower governments to improve efficiency and future-proof their workforces by leveraging new productivity gains through AI.

Tools and services

Our services support assessments of workforce AI readiness using evidence from real work patterns and allow users to tailor their results based on existing roles, capabilities and tasks. This enables senior leaders to make data-driven assessments on AI investment. Unique learning pathways for individuals, teams and departments enable organisations to realise productivity gains in building AI capability. Apolitical also offer options to track workforce progress as AI capabilities evolve over time.

Our offer is constantly improving and we work flexibly with governments to ensure we are delivering the best experience and outcomes. Our evolving tools and services include:

- **Personalised** online workforce assessment capturing task, role and capability data
- **AI-enabled analysis** generating insights from aggregated workforce information
- **Adaptable learning pathways** aligned to organisational priorities and user needs
- **Role-based dashboards** providing workforce-level and individual-level visibility
- **Data aggregation and reporting** across teams, departments, and organisations
- **Integration** with existing learning platforms and organisational systems
- **Support** for large-scale workforce participation and enterprise deployments
- **Configurable access controls** and permissions for different user groups
- **Ongoing data refresh** to reflect changing roles, skills, and priorities
- **Secure and sovereign hosting** to meet organisational and regulatory requirements

We can support customisation of our services. This may include tailored learning content, co-developed reports, integration to your existing workforce tools and additional languages. Contact our partnerships team at partnerships@apolitical.co for further information.

Security, Privacy and Data

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Security

Apolitical is ISO 27001 and CyberEssentials Plus certified. We take security seriously and ensure that we have comprehensive processes, procedures and policies in place to protect the confidentiality, integrity and availability of our clients' data. Examples of these practices include:

- Automated vulnerability scanning across our platform, and a dedicated security team to identify and remediate vulnerabilities
- A defined Secure Lifecycle Development policy, which incorporates a number of manual and automated testing practices
- Comprehensive personnel security measures, including background checks and training and awareness programmes
- Business Continuity and Disaster Recovery and Incident Management Plans that document our approach to protecting critical systems and functions and ensuring they are recovered as quickly as possible
- Advanced access management controls and end user device configurations

You can find further information about the security measures we have in place by visiting our Trust Centre, on the Apolitical platform.

Privacy

Apolitical understand that governments and policymakers expect strict privacy controls for services they use. We are GDPR compliant, and our privacy-first culture is fostered at all levels of the company. We embed the principle of privacy by design, and consider privacy at each stage of platform and product development. If you have any questions about our privacy programme, please contact our Data Protection Officer at dpo@apolitical.co

Data

As part of our service, we collect, process and create data from and on behalf of our clients. Our platform is hosted in Google Cloud Platform within the EEA (GCP europe-west regions). We also use a number of subprocessors to power, support, and enhance the platform, all of which host our data in a number of data centres across Europe. For sovereign data hosting requirements, please contact our partnerships team at partnerships@apolitical.co

Apolitical provides end-to-end support to ensure a smooth, secure and effective experience for our public sector partners, from onboarding and day-to-day customer support to robust security, privacy and data protection practices.

Onboarding

We offer a flexible onboarding approach tailored to your organisation's needs, delivered by our dedicated Partnerships team. Options range from self-guided onboarding for smaller groups to structured onboarding pathways suitable for large-scale, organisation-wide rollouts, all overseen by experienced Partnership Managers to ensure a smooth and effective start. Our online FAQ also provides guidance to support users throughout onboarding and early use of the service.

Please contact us at partnerships@apolitical.co to discuss your specific requirements.

Customer service

Our Customer Support team can be contracted at any time, by emailing concierge@apolitical.co. The team operates 9am – 6pm GMT, Monday to Friday. We prioritise rapid response times.

We also have dedicated internal Product and Engineering teams to troubleshoot issues with specific technical issues and adjustments. We pride ourselves on the quality, depth and outcomes of our partnerships and let us know how we can adapt services to your organisational needs.



We are excited to work with you to enable your workforce with our AI-powered learning tools.

To learn more about our service, and discuss how we can help your organisation, get in touch with the team at partnerships@apolitical.co



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