

Jumping Rivers is a:

- Full-Service Partner
- Reseller and distributor of RStudio software

We typically offer 10% of the RStudio licence cost as a discount against our services, consultancy, and training.

Example: RStudio Team Standard (~£25,000 licence) provides ~£2,500 credit towards services.

Supporting Our Clients

Common Problems and Solutions

- “More than a standard deployment” → *RStudio Discovery*
- “Licence only” → *RStudio Licence*
- “IT team struggle to support Linux” → *RStudio Ad-Hoc Support*
- “Have we installed this properly?” → *RStudio Health Check*
- “We do not want the responsibility of the environment” → *RStudio Support & Maintenance*
- “We have a third-party support team but need help with installation” → *Managed RStudio Deployment*

Managed Service for RStudio by Jumping Rivers

Installation: Managed RStudio Deployment (Phase 1 of 2)

Overview:

A simple build of Linux servers in a cloud environment (AWS, GCP, Azure), followed by installation of RStudio products. Suitable for single products or RStudio Team.

Timescales:

- 7 days (Standard)
- 10 days (Enterprise)

Recommended:

RStudio Discovery prior to RStudio Team Enterprise deployments.

Estimated Price:: Standard/Team: \$9,300 / \$13,400

Installation: Bespoke RStudio Deployment

Overview:

Complex Linux server builds in a cloud environment (AWS, GCP, Azure) with integration of additional software and authentication. Recommended for RStudio Team Enterprise. High-availability setups can be included for testing, pre-production, and production environments.

Timescales:

Defined following an RStudio Discovery to clarify requirements and complexity.

Estimated Price:

- RStudio Team Enterprise: *TBC following RStudio Discovery*

Support: Support & Maintenance (Phase 2 of 2 for Managed Service)

Overview:

Full control and management of environments. Includes:

- 1–3 days per month of server maintenance
- 1.5–4 days per quarter

Time can also be used for general requests and advisory support.

Timescales:

Set number of days aligned to support tier (Core, Professional, Enterprise).

Estimated Price:

- Core: \$8,000
- Professional: \$16,000
- Enterprise: \$48,000

Support: Ad-hoc Support

Overview:

Support for environments not originally built by Jumping Rivers. Provides a Linux and data science safety net.

Timescales:

Set number of days.

Estimated Price:

- Core: \$8,000
- Professional: \$16,000
- Enterprise: \$32,000

Pre- and Post-Installation Services

Pre-installation: Discovery

Overview:

Assistance with architecture design, expectations, and recommendations for specifications. Strongly recommended for complex RStudio Managed Deployments.

Timescales:

- 2–5 days for RStudio Team Standard / Enterprise

Estimated Price:

- Standard / Enterprise: \$6,700 / \$6,700

Post-installation: Health Check

Overview:

Comprehensive review of an existing RStudio installation, including security considerations.

Packages:

- 3–5 days for RStudio Team Standard / Enterprise

Estimated Price:

- Standard / Enterprise: \$4,000 / \$6,700