

## Volunteer Management Platform

Pricing Document | Framework: G-Cloud 15 | Supplier: Cloudable Ltd

### Pricing Model

OpsReady uses a **per-volunteer subscription model** based on the number of active frontline volunteers (e.g. Special Constables, Community First Responders, Retained Firefighters).

All coordinators, assessors, supervisors, managers, and support staff users are **included free** — you only pay for the volunteers you're managing.

### Core Subscription Pricing

| Item                                       | Unit                        | Price (excl. VAT) |
|--------------------------------------------|-----------------------------|-------------------|
| Frontline Volunteer License                | Per volunteer per year      | £55.00            |
| Implementation & Setup                     | Per organisation (one-time) | £4,000.00         |
| Coordinators / Assessors                   | Unlimited                   | Included          |
| Managers / Supervisors                     | Unlimited                   | Included          |
| Police Support Volunteers                  | Unlimited                   | Included          |
| Cadets (with Special Constabulary licence) | Unlimited                   | Included          |

### Optional Add-ons

| Item                          | Unit               | Price (excl. VAT) |
|-------------------------------|--------------------|-------------------|
| API Integration - Activation  | One-time setup     | £4,000.00         |
| API Integration - Annual      | Per year           | £2,500.00         |
| SMS Notifications             | Per 1,000 messages | £50.00            |
| Custom Development            | Per day            | £800.00           |
| Additional Training (on-site) | Per day            | £600.00           |
| Additional Training (remote)  | Per session        | £250.00           |

### Pricing Examples

#### Small Organisation (100 volunteers)

| Item               | Calculation | Year 1        | Year 2+       |
|--------------------|-------------|---------------|---------------|
| Volunteer Licenses | 100 × £55   | £5,500        | £5,500        |
| Implementation     | One-time    | £4,000        | -             |
| <b>Total</b>       |             | <b>£9,500</b> | <b>£5,500</b> |

#### Medium Organisation (300 volunteers)

| Item               | Calculation | Year 1         | Year 2+        |
|--------------------|-------------|----------------|----------------|
| Volunteer Licenses | 300 × £55   | £16,500        | £16,500        |
| Implementation     | One-time    | £4,000         | -              |
| <b>Total</b>       |             | <b>£20,500</b> | <b>£16,500</b> |

#### Large Organisation (500 volunteers + API)

| Item               | Calculation | Year 1         | Year 2+        |
|--------------------|-------------|----------------|----------------|
| Volunteer Licenses | 500 × £55   | £27,500        | £27,500        |
| Implementation     | One-time    | £4,000         | -              |
| API Activation     | One-time    | £4,000         | -              |
| API Annual         | Per year    | £2,500         | £2,500         |
| <b>Total</b>       |             | <b>£38,000</b> | <b>£30,000</b> |

## What's Included

#### Core Platform (included in per-volunteer price)

- Duty/shift scheduling and booking
- Volunteer availability management
- Real-time calendar with ICS export
- Internal messaging and broadcasts
- Document library with version control
- Expense management with approval workflows
- Personal Development Plans (PDP)
- Training records and expiry tracking
- Working Time Regulations compliance
- Driver/vehicle checks
- Incident/accident reporting
- Comprehensive reporting and analytics
- Unlimited coordinator/supervisor users

#### Ongoing Support (included)

- Email support (business hours)
- Online documentation and help centre
- Platform updates and new features
- Security patches and maintenance
- 99.5% uptime SLA

## Contract Terms

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|                        |                                    |
|------------------------|------------------------------------|
| <b>Minimum Term</b>    | 12 months                          |
| <b>Billing</b>         | Annual, invoiced in advance        |
| <b>Payment Terms</b>   | 30 days from invoice               |
| <b>Price Guarantee</b> | Prices fixed for contract duration |

## Notes

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- All prices exclude VAT (20%)
- Prices valid for G-Cloud 15 framework period
- Volume discounts available for multi-year commitments
- Free 30-day trial available for evaluation



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