

Cloud Consultancy and Support Services

Service Name

Cloud Consultancy and Support Services

Service Summary

Our Cloud Consultancy and Support service provides expert advisory, delivery and operational support to help UK public sector organisations design, implement and optimise secure cloud platforms and services. The service supports all stages of the cloud lifecycle, from strategy and architecture through to migration, optimisation and ongoing support.

We provide vendor-neutral consultancy alongside deep expertise in Microsoft Azure, Red Hat and HashiCorp technologies, enabling customers to adopt cloud services safely, efficiently and in line with UK Government policies.

Service Description

This service delivers flexible, outcome-focused cloud consultancy and support delivered by experienced cloud architects, engineers and security specialists. Engagements can be short-term or long-running and are tailored to customer objectives, whether supporting a single workload or an enterprise-wide cloud programme.

The service can be delivered remotely or on customer premises within the UK, subject to agreement.

Consultancy Capabilities

The service may include:

- Cloud strategy and roadmap development
- Cloud architecture and design assurance
- Azure IaaS and PaaS advisory and delivery
- Hybrid and multi-cloud design
- Landing zone and platform engineering
- DevOps and Infrastructure-as-Code enablement
- Security architecture and cloud governance
- Cost optimisation and FinOps support



Cloud Support Capabilities

Support services may include:

- Operational support and troubleshooting
- Incident and problem investigation
- Platform optimisation and performance tuning
- Patch and upgrade support
- Security hardening and remediation
- Automation and self-service enablement
- Knowledge transfer and documentation
- Support can be provided on an ad-hoc, time-and-materials or retained basis.

Key Features

- Experienced UK-based cloud consultants
- Vendor-neutral and best-practice-led advice
- Flexible engagement models
- Alignment with public sector standards
- Integration with existing suppliers and teams
- Clear deliverables and outcomes

Benefits

- Reduced delivery and operational risk
- Faster cloud adoption and modernisation
- Improved security and compliance
- Increased internal capability and knowledge
- Better value from existing cloud investments
- Independent assurance and expertise

Service Levels & Availability

- Standard business hours support
- Agreed response times based on priority
- Named consultants for continuity
- Service levels are agreed at engagement start.

Onboarding & Engagement

- Initial discovery and scoping
- Definition of objectives and deliverables
- Agreed delivery plan and schedule



- Regular progress reporting and reviews
- Engagements can typically start within days of order placement.

Overview

FormusPro offers a variety of consultancy services, pre-configured and customised packages to match varying requirements and budgets.

Our skills-development packages extend your IT capacity and capability without consultancy services guiding you through governance, security, architecture, performance, process, data and skills sets.

The technology stacks we work with include but are not limited to GCP, AWS, Azure, Terraform, Ansible, OpenShift Puppet, Kubernetes and Docker.

Service Summary

Services can be categorised in the following way:

- IT Strategy & Technology Consulting
- Business Process Consulting
- Architecture
- Application Design and Development
- Software Licenses and Subscriptions
- Security strategy
- Security design
- Cyber security consultancy
- Implementation & Support
- Project Management
- Support Engineering
- Cloud, Infrastructure & Networking engineering
- Continuous Delivery engineering
- Training & Mentoring Offerings

