

# HashiCorp/IBM Service Provider Offerings

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## Service Summary

Our HashiCorp/IBM Service Provider offering delivers secure, scalable and fully managed HashiCorp platforms as cloud services for UK public sector organisations. The service enables customers to provision, secure, connect and operate infrastructure and applications consistently across hybrid and multi-cloud environments using HashiCorp's industry-leading automation and security tooling.

As a HashiCorp Service Provider partner, we supply licensing, hosting, support and lifecycle management under a single service wrapper, simplifying procurement and accelerating digital delivery.

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## Service Description

This service provides managed access to HashiCorp's core automation, security and networking platforms, enabling infrastructure-as-code, secrets management, identity-based access and service networking at scale.

The service supports modern DevSecOps operating models and aligns with UK Government cloud, security and open standards strategies. Platforms can be delivered as dedicated or shared environments, hosted in UK-based cloud infrastructure.

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## Included HashiCorp Technologies

Depending on customer requirements, the service may include:

- **Terraform Enterprise / Terraform Cloud** – infrastructure provisioning and lifecycle management
- **Vault Enterprise** – secrets management, encryption and privileged access
- **Consul Enterprise** – service discovery, service mesh and secure networking
- **Nomad Enterprise** (optional) – workload orchestration

All software is provided under an authorised HashiCorp Service Provider model, including updates, patches and vendor support.

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## Key Features

- HashiCorp-certified service provider platform
- Infrastructure-as-Code using Terraform
- Centralised secrets, keys and certificate management



- Identity-based access and policy enforcement
  - Secure service-to-service networking
  - Hybrid and multi-cloud support
  - API-driven automation and self-service workflows
  - UK-hosted environments
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## Benefits

- Accelerated infrastructure delivery
  - Improved security and reduced credential sprawl
  - Consistent controls across cloud environments
  - Reduced operational risk and manual effort
  - Support for DevSecOps and platform engineering teams
  - Avoidance of proprietary cloud lock-in
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## Service Levels & Support

- Platform monitoring and alerting
  - Incident, problem and change management
  - Vendor-backed HashiCorp support
  - UK-based support teams
  - SLAs are tailored to customer requirements and service criticality.
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## Onboarding & Setup

- Discovery and architecture validation
- Secure platform deployment and configuration
- Integration with identity providers and CI/CD pipelines
- Policy and access model setup
- Knowledge transfer and documentation
- Onboarding timescales typically range from days to weeks depending on complexity.

## Overview

FormusPro offers a variety of consultancy services, pre-configured and customised packages to match varying requirements and budgets.

Our skills-development packages extend your IT capacity and capability without consultancy services guiding you through governance, security, architecture, performance, process, data and skills sets.

The technology stacks we work with include but are not limited to GCP, AWS, Azure, Terraform, Ansible, OpenShift Puppet, Kubernetes and Docker.

## Service Summary

Services can be categorised in the following way:



- IT Strategy & Technology Consulting
- Business Process Consulting
- Architecture
- Application Design and Development
- Software Licenses and Subscriptions
- Security strategy
- Security design
- Cyber security consultancy
- Implementation & Support
- Project Management
- Support Engineering
- Cloud, Infrastructure & Networking engineering
- Continuous Delivery engineering
- Training & Mentoring Offerings