

Red Hat Partner Service Provider Offering

Service Summary

Red Hat Service Provider Offerings

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Our Red Hat Service Provider offering delivers secure, scalable and fully managed Red Hat platforms as cloud services for UK public sector organisations. The service enables customers to build, deploy and operate modern applications consistently across hybrid and multi-cloud environments using Red Hat's enterprise-grade open source platforms.

As an authorised Red Hat Service Provider, we supply subscription licensing, hosting, support and lifecycle management under a single service wrapper, simplifying procurement, reducing risk and accelerating digital transformation outcomes.

Service Description

This service provides managed access to Red Hat's infrastructure, automation, container and application platforms, supporting cloud-native development, platform engineering, automation and enterprise Linux workloads at scale.

The service aligns with UK Government cloud, security and open standards strategies and supports modern DevSecOps operating models. Platforms can be delivered as dedicated or shared environments hosted in UK-based cloud infrastructure, with appropriate security and compliance controls.

Included Red Hat Technologies

Depending on customer requirements, the service may include:

- **Red Hat Enterprise Linux (RHEL)** – enterprise-grade OS for hybrid cloud workloads
- **Red Hat OpenShift Platform Plus** – Kubernetes container platform with DevSecOps tooling
- **Red Hat Ansible Automation Platform** – automation for infrastructure, security and applications
- **Red Hat Quay / OpenShift Registry** – secure enterprise container registry
- **Red Hat Satellite** – lifecycle, patch and compliance management for RHEL estates
- **Red Hat OpenStack Platform** – private cloud infrastructure

All software is provided under authorised Red Hat subscriptions, including updates, patches and vendor support.

Key Features

- Red Hat-certified service provider platform
- UK-hosted environments and compliance aligned
- Enterprise Linux support for hybrid and cloud-native workloads
- Kubernetes-based application platform (OpenShift)
- Automation for operations, security and CI/CD (Ansible)
- Container security scanning and policy enforcement
- API-driven automation and self-service workflows
- Hybrid and multi-cloud support
- Optional private cloud (OpenStack)

Benefits

- Accelerated application and platform delivery
- Reduced operational complexity through automation
- Enterprise security and compliance capabilities
- Full-stack lifecycle management and patch orchestration
- Consistent controls across hybrid and multi-cloud estates
- Reduced vendor lock-in through open standards
- Supports DevSecOps and platform engineering operating models

Service Levels & Support

- Platform monitoring and alerting
- Incident, problem and change management
- Vendor-backed Red Hat support
- UK-based managed support teams
- SLAs tailored to customer requirements and service criticality

Onboarding & Setup

- Discovery and architecture assessment
- Platform deployment, configuration and hardening
- Integration with identity, CI/CD and monitoring systems
- Policy, RBAC and security model configuration
- Knowledge transfer, training options and documentation
- Onboarding timelines typically range from days to weeks depending on scale and complexity

Overview

FormusPro offers a variety of consultancy services, pre-configured and customised packages to match varying requirements and budgets.

Our skills-development packages extend your IT capacity and capability without consultancy services guiding you through governance, security, architecture, performance, process, data and skills sets.

The technology stacks we work with include but are not limited to GCP, AWS, Azure, Terraform, Ansible, OpenShift Puppet, Kubernetes and Docker.

Service Summary

Services can be categorised in the following way:

- IT Strategy & Technology Consulting
- Business Process Consulting
- Architecture
- Application Design and Development
- Software Licenses and Subscriptions
- Security strategy
- Security design
- Cyber security consultancy
- Implementation & Support
- Project Management
- Support Engineering
- Cloud, Infrastructure & Networking engineering
- Continuous Delivery engineering
- Training & Mentoring Offerings