Pricing

G-Cloud 15

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Document Control

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Company	Maple Networks		
Address	164/180 Union Street Waterloo London SE1 0LH		
Primary Contact	Graham Tetley	**Role**	CTO/Lead Consultant
Phone Number	020 3858 0048	**Email address**	gt@maple-networks.com

Revision History

Issue Date	Author	Version	Revision Description
10/05/2022	Rebecca Gilmour	0.1	Initial Draft
23/01/2026	Jonny Zammer	0.2	Updates for G-Cloud 15
30/01/2026	Jonny Zammer	1.0	Release

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Lot 2a - Infrastructure Software as a Service (iSaaS)

Maple Firewall as a Service

Maple Networks 24x7x365 Firewall-as-a-Service (FWaaS) is a bespoke Firewall support service that allows organisations to have rapid response and recovery from any potential Firewall issues across multiple vendors including but not limited, Cisco, Fortinet and Palo Alto. Maple FWaaS is delivered through the support of highly skilled engineers and consultants with a wealth of knowledge and experience in both troubleshooting and planning technical challenges.

The Firewall service provides bespoke proactive support of customer's Firewall infrastructure 24/7 including response, troubleshooting and resolution.

Service features

- Rapid onboarding of firewall environments
- 24x7x365 remote firewall support
- Multi-vendor firewall expertise (Cisco, Palo Alto, Fortinet, etc.)
- Customisable SME, proactive, or hybrid support models
- AI/ML-based firewall monitoring (optional or included with proactive support)
- Regular firewall health checks
- Integrated support portal for incidents, changes, and requests

Service benefits

- Strengthen network security with expert, continuous firewall management
- Reduce downtime through rapid 24x7 incident response
- Improve protection with proactive monitoring and alerting
- Free internal teams from complex firewall administration
- Enhance compliance through consistent rule and policy management
- Maintain stability with regular firewall health checks
- Accelerate troubleshooting with direct vendor escalation
- Support hybrid and multi-cloud environments seamlessly
- Increase visibility using Maple's support portal
- Optimise performance through ongoing configuration reviews

Service Element	**Price**
Monthly Service	From £1,500 per month
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Configuration Management/Microsoft Endpoint Management

A 24x7x365 shared responsibility service management layer for Unified Endpoint Management platforms. As part of this offering the customer will be provided with a dedicated UK-based Account team.

Service features

- 24x7 service as standard
- ITIL based managed service framework
- Dashboard and reporting included
- Application agents available
- Available to manage hosted or on-premises solutions
- Proactive identification of potential solution (where appropriate)
- Technical observations and recommendations
- Support multiple for technologies including incumbent stack

Service benefits

- Proactive 24x7 support from our UK based Service Desk
- Aligned Account team for ongoing project and appropriate escalations
- Self-Service Portals for support and reporting
- Incident Management and resolution
- Problem Management through trend analysis and proactive management
- Escalation to C-Level stakeholders
- Reduce potential skills gap
- Improved response time SLAs for incidents and changes
- Improve system reliability and availability
- Improve Mean Time To Resolution

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

SCCM as a Service

Maple's SCCM as a Service provides 24/7 proactive support, troubleshooting, and resolution for Microsoft System Center Configuration Manager environments. Delivered remotely by expert engineers, the service ensures secure, resilient endpoint management across on-premises, cloud, and hybrid infrastructures, with rapid onboarding, custom SLAs, and optional AI-driven monitoring.
Service features

- 24x7 service as standard
- ITIL based managed service framework
- Dashboard and reporting included
- Application agents available
- Available to manage hosted or on-premise solutions

- Identification of potential solution
- Technical observations and recommendations

Service benefits

- Proactive 24x7 support from our UK based Service Desk
- Aligned Account team for ongoing project and appropriate escalations
- Self-Service Portals for support and reporting
- Incident Management and resolution
- Problem Management through trend analysis and proactive management
- Escalation to C-Level stakeholders
- Reduce potential skills gap
- Improved response time SLAs for incidents and changes
- Improve system reliability and availability
- Improve Mean Time To Resolution

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Intune as a Service

Maple's Intune as a Service provides 24x7 expert management, monitoring, and support for Microsoft Intune. We deliver proactive administration, rapid incident response, and ongoing optimisation to secure, configure, and manage customer devices across cloud and hybrid environments. Our engineers ensure reliable, compliant endpoint management with minimal customer effort.

Service features

- Rapid onboarding of Intune environments
- 24x7x365 remote Intune support
- Device compliance and configuration management
- Application deployment and update management
- AI-driven proactive monitoring and alerting
- Customisable support models: SME, proactive, or hybrid
- Regular Intune environment health checks

Service benefits

- Improve device security through consistent Intune compliance policies
- Deploy apps and configurations to users quickly and reliably
- Reduce downtime with rapid 24x7 incident response
- Eliminate admin burden with proactive Intune management
- Maintain stable environments using regular health checks
- Simplify endpoint management with expert guidance
- Enhance visibility through portal-based tracking
- Support hybrid workforces effortlessly with cloud management

- Strengthen security posture through continuous monitoring
- Streamline updates using automated deployment workflows

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Patch Management

Maple's Patch Management Service ensures timely identification, prioritisation, and remediation of system vulnerabilities. It includes automated scanning, risk evaluation, patch deployment, and compliance reporting. The service supports all infrastructure components and integrates with third-party platforms, helping organisations maintain secure, up-to-date environments and meet ISO 27001 compliance requirements.

Service features

- Rapid onboarding for critical services
- Dedicated Account CTO escalation
- 24x7x365 remote support
- Customisable SME and proactive support
- AI-driven monitoring and triage
- Regular environment health checks
- Customer self-service support portal
- Customisable SLAs and escalation paths
- Remote encrypted access to environments
- Optional system and agent upgrades

Service benefits

- Resolve endpoint issues faster with expert support
- Reduce downtime through proactive monitoring
- Strengthen security with consistent patching
- Improve reliability with regular health checks
- Enhance service stability with AI-driven insights
- Free internal teams from routine troubleshooting
- Adapt support to business needs with custom SLAs
- Maintain control with transparent remote management

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Penetration Testing as a Service (PTaaS) / AI Penetration Testing / Autonomous Penetration Testing

Maple's PTaaS provides continuous, on-demand penetration testing that identifies exploitable weaknesses across external, internal, cloud and identity surfaces. It delivers autonomous and human-assisted testing, exploit proof, attack-path-driven risk context, instant retesting, remediation guidance, and full compliance-aligned evidence packs. All testing is performed by CREST-certified consultants.

Service features

- Continuous autonomous and human-assisted testing
- Exploit proof with safe evidence
- Fix-verify automated retesting
- Attack-path-based risk prioritisation
- Compliance-aligned reporting (CAF, NIST, PCI DSS)
- SOC detection validation using MITRE ATT&CK
- Executive dashboards with trending
- Rapid onboarding and platform activation
- Dedicated Account Test Lead
- 24×7 portal access and support

Service benefits

- Continuously validates evolving security posture
- Reduces mean time to remediate (MTTR)
- Strengthens detection and response capability
- Demonstrates real-world attack paths
- Improves compliance readiness
- Provides clear remediation guidance
- Delivers rapid retesting and confirmation
- Enhances visibility across all attack surfaces
- Reduces reliance on point-in-time testing
- Supports proactive, year-round assurance

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £1500 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £800 per person per day (discounts if purchased up front)

Deception as a Service

Maple's Deception as a Service deploys managed honeypots, tokens, and tripwires to detect lateral movement and malicious activity inside customer environments. It provides early-warning alerts, high-fidelity threat detection, and expert analysis, helping organisations identify attackers faster and strengthen their overall security posture.

Service features

- Deploy honeypots mimicking real servers and devices
- Embed honeytokens to trigger attacker alerts
- Tripwire files detect unauthorised access attempts
- Seamless integration with SIEM and alerting platforms
- Rapid deployment across cloud, virtual, or physical environments
- Customisable honeypot personas and configurations
- 24x7x365 monitoring from Maple's UK SOC
- Encrypted remote management and support
- Automatic attacker behaviour logging and reporting
- Managed signature and honeytoken profile updates

Service benefits

- Detect attackers earlier with high-fidelity deception alerts
- Reduce dwell time by identifying lateral movement instantly
- Strengthen security by exposing unseen internal threats
- Improve incident response with clear attacker behaviour insights
- Protect critical assets by diverting attackers to decoys
- Accelerate investigations using enriched deception telemetry
- Enhance SOC efficiency with low-noise, high-value alerts
- Validate security controls through real-world attacker interaction
- Reduce complexity with fully managed deception deployment
- Gain continuous visibility of suspicious internal activity

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £800 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £800 per person per day (discounts if purchased up front)

Identity and access management (IAM)

Service features

- Identity lifecycle management across cloud, hybrid, and on-prem environments
- Role-based and attribute-based access governance controls
- Multi-factor authentication and password-less access implementation
- Single sign-on for cloud and on-premise applications
- Privileged access management with just-in-time controls
- Conditional access policies based on user and device risk
- Identity threat detection and response integration
- Cloud entitlement management for human and non-human identities
- Third-party and supplier access governance
- Compliance-aligned IAM design against recognised security frameworks

Service benefits

- Reduces identity-based attack risk across the organisation
- Improves access control visibility and audit readiness

- Accelerates user onboarding and offboarding processes
- Minimises excessive privileges and standing administrator access
- Strengthens compliance with public sector security standards
- Simplifies secure access to cloud and on-prem systems
- Detects and responds to suspicious identity activity faster
- Improves user experience through seamless authentication
- Reduces operational overhead for identity management
- Lowers business risk from credential compromise

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £1000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Lot 3 - Cloud Support

Security Operations Centre

Maple's Security Operations Centre delivers continuous, real-time monitoring and threat detection to keep client environments secure and resilient. Our analysts proactively investigate, contain, and respond to emerging threats, providing clear communication and actionable guidance to minimise risk. An agile and flexible proactive service, which provides Service Management and Service Monitoring for all IT services.

Service features

- 24x7x365 remote log collection and analysis for security visibility
- Cloud-native SIEM hosted in customer Azure tenancy for resilience
- Real-time monitoring and alerting of suspicious or anomalous activities
- Proactive threat hunting tailored to industry-specific risk profiles
- Risk scoring for entities and logs to prioritise remediation actions
- Historical reporting and performance analysis for audit and compliance needs
- Security incident triage and remediation guidance aligned with best practices
- Flexible log storage and consolidation across diverse IT environments
- Integration with Microsoft security products including ATP for enrichment
- Dedicated SOC support and advice reducing customer IT team workload

Service benefits

- Reduces business risk through continuous monitoring and proactive threat hunting
- Improves incident response times with real-time alerts and remediation guidance
- Enhances operational efficiency by reducing IT team workload significantly
- Supports compliance with audit-ready historical reporting and performance analysis
- Strengthens security posture using risk scoring and behavioural analytics
- Simplifies log management through centralised collection and flexible storage
- Bespoke technical and executive level reporting
- Improves visibility across infrastructure with consolidated multi-source log analysis

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £2,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Security Operations Centre – Lite

Maple Networks' 24x7x365 SOC Lite service delivers endpoint and identity security visibility using next-generation XDR technology. It provides real-time alerts, risk scoring, and remediation guidance, helping organisations reduce threats and improve security posture while easing IT team workload through proactive monitoring and expert support.

Service features

- 24x7x365 monitoring of endpoint and identity security alerts
- Real-time alerting for suspicious activity and abnormal user behaviour
- Risk scoring for entities and alerts to prioritise threats
- Remote log collection and consolidation for endpoint and identity events
- Automated classification of logs based on threat models and policies
- User risk profiling using behavioural analytics and peer group comparison
- Security risk alerts sent to nominated customer contacts promptly
- Expert remediation guidance aligned with vendor best practices for containment
- Flexible log storage within customer-owned Azure tenancy environment
- Self-service portal for incident management and additional log source requests

Service benefits

- Reduces business risk by detecting threats before escalation occurs
- Improves operational efficiency by reducing IT team workload significantly
- Accelerates incident response with real-time alerts and actionable guidance
- Enhances security posture through continuous monitoring and risk scoring
- Supports compliance with audit-ready reporting and historical event analysis
- Simplifies endpoint security management via centralised log consolidation
- Improves visibility of user behaviour and insider threat indicators
- Provides expert remediation advice aligned with vendor best practices
- Reduces operational costs through remote SOC support and automation
- Strengthens identity protection using advanced behavioural analytics techniques

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £6 per user per month (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Security Operations Centre – Plus / Security Operations (SecOps) as a Service

Maple SOC+ provides 24x7x365 security monitoring, threat detection, and response using cloud-native SIEM, proactive threat hunting, and expert security operations. The service enhances visibility, reduces risk, and strengthens overall cyber resilience through continuous monitoring, investigation, remediation guidance, and strategic security support.

Security Operations (SecOps) as a Service provides continuous monitoring, detection, investigation, and response to cyber threats across cloud, on-premises, and hybrid environments. The service combines SIEM, threat hunting, vulnerability management, and expert security operations to reduce risk, improve visibility, and

strengthen organisational cyber resilience.

Service features

- 24x7 security monitoring and alerting across cloud and on-prem environments
- Centralised log collection, correlation and long-term retention
- SIEM deployment, configuration and ongoing optimisation
- Proactive threat hunting using behavioural analytics and intelligence
- Security incident investigation, triage and response guidance
- Risk-based alert prioritisation and entity risk scoring
- Integration with existing security tools and data sources
- Vulnerability management oversight and remediation prioritisation
- vCISO governance, security strategy and roadmap development
- Regular security reporting, insights and stakeholder briefings

Service benefits

- 24x7x365 security monitoring and incident triage
- Cloud-native SIEM deployment and management
- Centralised log collection and correlation
- Proactive threat hunting and anomaly detection
- Risk-based alerting and prioritisation
- Incident investigation and response guidance
- Vulnerability management integration
- vCISO strategic security oversight
- User behaviour analytics and insider threat detection
- Security awareness training and advisory support

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £2000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Endpoint Detection & Response (EDR) as a Service

Maple Networks' EDR service delivers 24x7x365 monitoring, detection, and response for endpoint threats. Leveraging cloud-native SIEM, proactive threat hunting, and expert remediation, it enhances security visibility, accelerates detection, and reduces risk across customer environments. The service integrates seamlessly with existing infrastructure for comprehensive protection.

Service features

- 24x7x365 continuous monitoring of all endpoint activity and threats.
- Automated log collection, consolidation, and secure cloud-based storage.
- Real-time threat detection using advanced analytics and risk scoring.
- Proactive threat hunting tailored to customer's industry and environment.
- Rapid incident response with expert remediation guidance and support.
- User and entity behaviour analytics for insider threat identification.
- Customisable alerting for suspicious activity and critical security events.
- Seamless integration with existing infrastructure and cloud platforms.

- Historical reporting and compliance-ready performance log analysis.
- Secure, encrypted remote management and support from Maple SOC.

Service benefits

- Reduces business risk by detecting threats before they escalate.
- Improves incident response times with expert guidance and rapid action.
- Enhances visibility across endpoints for better security decision-making.
- Minimises operational workload through automated monitoring and alerting.
- Supports compliance with detailed reporting and audit-ready documentation.
- Strengthens protection against insider threats and advanced cyber attacks.
- Enables proactive threat hunting to prevent future security incidents.
- Integrates seamlessly with existing systems, reducing deployment complexity.
- Provides 24/7 support, ensuring continuous security coverage and reassurance.
- Delivers actionable insights to improve security posture and resilience.

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £1000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Network Detection & Response (NDR) as a Service

Maple Networks Network Detection and Response (NDR) as a Service incorporates skilled specialists working with the latest NDR tools to improve the security posture. Understand the network fully through visibility and powerful new analytics. With an NDR platform, track down incidents quickly, hunt threats, and collect evidence.

Service features

- 24x7 service as standard
- UK Based
- Establish a network baseline and store years' worth of activity.
- Integrates with various SIEM platforms
- In built detection for C2, encryption, HTTP, DNS, and more
- Clear, complete, and structured evidence making threat hunters more effective
- Integrates directly into your existing workflows to reduce false positives

Service benefits

- Support from our UK based Service Desk
- Aligned Account team for ongoing project and appropriate escalations
- Notification of Critical Vulnerabilities within 24 hours of public disclosure
- Address security gaps
- Improve enterprise-wide security posture
- Expert technical response should the worst happen
- Fast investigation in to network based threats
- Integrates with existing enterprise tooling
- Supports private, public, and hybrid cloud environments
- Detailed remediation plans

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £3,500 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)

NCSC/CREST Incident Response

Maple's NCSC and CREST accredited Incident Response service provides rapid, structured support to detect, contain, and recover from cyber incidents. The service covers the full incident lifecycle, minimising operational, financial, and reputational impact while supporting compliance and business continuity.

Service features

- CREST-accredited, NCSC-assured incident response service
- Rapid incident analysis and severity assessment
- Expert containment, eradication, and recovery guidance
- Digital forensic investigation and evidence preservation
- Executive and technical stakeholder coordination
- Post-incident review and detailed reporting
- Regulatory and legal compliance support
- Security improvement recommendations post-incident

Service benefits

- Reduces impact and duration of cyber incidents
- Enables faster recovery and return to operations
- Improves confidence during high-pressure security events
- Reduces financial and reputational damage
- Supports compliance with regulatory obligations
- Improves organisational cyber resilience
- Strengthens future security posture
- Provides trusted expert-led incident handling

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2,500 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)

Incident Response Retainer

Maple's NCSC and CREST accredited Incident Response Retainer service provides rapid, structured support to detect, contain, and recover from cyber incidents. The service covers the full incident lifecycle, minimising operational, financial, and reputational impact while supporting compliance and business continuity.

Service features

- CREST-accredited, NCSC-assured incident response service
- Rapid incident analysis and severity assessment
- Expert containment, eradication, and recovery guidance
- Digital forensic investigation and evidence preservation
- Executive and technical stakeholder coordination
- Post-incident review and detailed reporting
- Regulatory and legal compliance support
- Security improvement recommendations post-incident
- Guaranteed priority access to incident response specialists
- Agreed response times and escalation procedures

Service benefits

- Reduces impact and duration of cyber incidents
- Enables faster recovery and return to operations
- Improves confidence during high-pressure security events
- Reduces financial and reputational damage
- Supports compliance with regulatory obligations
- Improves organisational cyber resilience
- Strengthens future security posture
- Provides trusted expert-led incident handling

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2,500 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)

vCISO

Maple's vCISO service provides flexible, senior-level cybersecurity leadership, delivering strategy, governance, risk management, compliance oversight, and incident readiness. Acting as part of your leadership team, the vCISO strengthens security posture, improves resilience, and aligns cyber strategy with business goals.

Service features

- Executive-level cybersecurity leadership
- Tailored security strategy and roadmap
- Governance and policy development
- Compliance and regulatory alignment
- Security architecture oversight
- Incident response planning and leadership
- Vendor and supply-chain risk management
- Security culture and awareness programmes
- Ongoing advisory and expert guidance
- Flexible remote or onsite delivery

Service benefits

- Strengthens organisational security posture
- Reduces risk and regulatory exposure
- Enhances incident readiness and response
- Improves board-level cyber visibility
- Aligns cyber efforts to business goals
- Accelerates security maturity improvement
- Provides expert leadership cost-effectively
- Supports compliance certifications
- Improves staff security awareness
- Ensures continuous strategic oversight

Service Element	Price
Professional Services	From £2000 per person per day (discounts if purchased up front)

Analytics and Visualisation

Maple's Analytics and Visualisation service transforms complex organisational data into clear, structured, and actionable insight through dashboards, analytical models, and reports. The service supports oversight, performance monitoring, and decision-making by tailoring insights to executives, leadership teams, and technical stakeholders across public and private sector environments.

Service features

- Stakeholder-aligned discovery and requirements capture
- Data preparation and analytics-ready modelling
- Dashboard and report development
- Iterative review and refinement cycles
- Tailored insights for different audiences
- Multilayer reporting outputs
- Documentation and knowledge transfer
- Hosted remote or onsite delivery options
- Governance and access controls applied throughout
- Adaptable to customer analytics platforms

Service benefits

- Clear, accessible insight into organisational data
- Supports informed decision-making
- Enhances performance monitoring
- Improves operational visibility
- Aligns reporting to audience needs
- Enables structured data-driven oversight
- Supports complex and sensitive environments
- Ensures consistency and clarity in reporting
- Strengthens accountability across teams
- Provides reusable data models

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £1,500
Set Up Fees	Varies according to the project
Associated Professional Services	From £1,000 per person per day (discounts if purchased up front)

Backup Health Check

Maple Networks' Backup Health Check service provides a comprehensive review of your backup environment to ensure resilience, compliance, and optimal performance. This service identifies risks, validates configurations, and recommends improvements tailored to your organisation's goals.

Service features

- Comprehensive backup configuration and policy review
- Backup success, failure, and alert analysis
- Restore testing and recoverability validation
- Retention, immutability, and ransomware protection assessment
- Coverage review across servers, endpoints, and workloads
- Cloud, on-premise, and hybrid backup support
- Security, access, and role-based permission review
- Compliance and best-practice alignment assessment
- Clear risk rating and prioritised findings
- Actionable remediation and optimisation recommendations

Service benefits

- Confidence that backups will restore when required
- Reduced risk of data loss and downtime
- Improved protection against ransomware and malicious deletion
- Early identification of backup gaps and misconfigurations
- Clear understanding of backup risks and maturity
- Prioritised actions aligned to business impact
- Improved compliance with organisational and regulatory requirements
- Optimised backup performance and storage efficiency
- Independent expert validation of backup strategy
- Clear roadmap for backup improvements and resilience

Service Element	Price
Professional Services	From £1000 per person per day

Network Health Check

Maple's Network Health Check provides a detailed assessment of current network configuration, risks, and performance. Our experts analyse network infrastructure, identify misconfigurations, and highlight optimisation opportunities, delivering a tailored report aligned to organisational goals to enhance stability, security, and efficiency.

Service features

- Detailed assessment of current network configuration and implementation quality

- Identification of risks, issues, and misconfigurations impacting network stability
- Prioritised remediation guidance tailored to organisational requirements
- Performance analysis highlighting optimisation and improvement opportunities
- Targeted review of known problem areas or customer-identified concerns
- Comprehensive reporting with actionable recommendations for improvement
- Expert analysis across supported networking and infrastructure technologies
- Remote secure assessment via encrypted connectivity into customer environments
- Customised engagement focusing on specific business needs and goals
- Review of network dependencies affecting wider systems and services

Service benefits

- Improves network performance by identifying bottlenecks and optimisation opportunities
- Reduces operational risk through early identification of configuration issues
- Enhances service reliability by addressing prioritised areas of concern
- Strengthens security by uncovering misconfigurations and risk exposures
- Supports informed decision-making with clear, tailored improvement recommendations
- Reduces troubleshooting time by highlighting root causes and system weaknesses
- Improves future planning through insights on optimisation and modernisation needs
- Enables targeted remediation using prioritised, actionable guidance from experts
- Increases operational efficiency by aligning network health to business goals
- Enhances user experience by ensuring stable, well-configured network infrastructure

Service Element	Price
Professional Services	From £1000 per person per day

Infrastructure Health Check

The Infrastructure Health Check provides an independent assessment of on-premise and cloud infrastructure to identify risks, performance issues, and improvement opportunities. The service reviews configuration, resilience, security, and operational practices, delivering clear findings and prioritised recommendations to improve stability, reliability, and long-term infrastructure effectiveness.

Service features

- Review of infrastructure configuration and architecture
- Performance, capacity, and utilisation assessment
- Resilience and availability design review
- Security configuration and access control assessment
- Backup, recovery, and failover capability review
- Patch management and lifecycle status assessment
- Identification of risks, issues, and technical debt
- Alignment with infrastructure best practices
- Prioritised recommendations and improvement roadmap

Service benefits

- Improves infrastructure stability and reliability
- Reduces risk of outages and service failures

- Identifies performance and capacity bottlenecks
- Improves visibility of infrastructure risks
- Supports informed infrastructure investment decisions
- Improves resilience and disaster recovery readiness
- Reduces operational risk and technical debt
- Provides clear, prioritised improvement actions

Service Element	Price
Professional Services	From £1000 per person per day

Intune Health Check

Maple Networks' Intune Health Check service provides a structured assessment of Microsoft Intune configuration, security posture, device compliance, and operational readiness, identifying risks, misconfigurations, and optimisation opportunities with clear, prioritised recommendations.

Service features

- Review Intune tenant configuration and baseline settings
- Device compliance and conditional access policy assessment
- Endpoint security and configuration profile review
- Application deployment and update management review
- Identity integration with Entra ID assessment
- Policy conflicts and misconfiguration identification
- Device lifecycle and enrolment method review
- Reporting, monitoring, and alerting capability review
- Alignment with Microsoft best practice guidance
- Prioritised remediation recommendations report

Service benefits

- Improved endpoint security and compliance
- Reduced risk from misconfiguration
- Clear roadmap for Intune optimisation
- Improved user experience and device reliability
- Increased visibility of endpoint posture
- Faster issue identification and resolution
- Faster issue identification and resolution
- Supports Zero Trust implementation
- Reduced operational overhead
- Informed decision-making for future improvements

Service Element	Price
Professional Services	From £1000 per person per day

SCCM Health Check

Maple Networks' SCCM Health Check service provides a structured assessment of Microsoft SCCM configuration, security posture, device compliance, and operational readiness, identifying risks, misconfigurations, and optimisation opportunities with clear, prioritised recommendations.

Service features

- Review SCCM site configuration and hierarchy design
- Assess patching, deployment, and compliance processes
- Analyse client health, inventory, and reporting accuracy
- Review boundary groups and content distribution configuration
- Evaluate role placement and server performance
- Assess security roles, permissions, and RBAC usage
- Review backup, recovery, and disaster resilience
- Identify risks, misconfigurations, and technical debt
- Provide prioritised remediation recommendations
- Deliver detailed report and stakeholder walkthrough

Service benefits

- Improved reliability and performance of SCCM environment
- Reduced deployment failures and client health issues
- Stronger security and access control posture
- Faster patching and application deployment outcomes
- Clear visibility of risks and improvement opportunities
- Better alignment with Microsoft best practices
- Increased operational efficiency for IT teams
- Reduced unplanned outages and incidents
- Actionable roadmap for optimisation and remediation
- Greater confidence in endpoint management platform

Service Element	Price
Professional Services	From £1000 per person per day

Cloud Health Check

Maple Networks' Cloud Health Check service provides a comprehensive review of your cloud environment to evaluate security, cost, performance, resilience, and governance, identifying risks, misconfigurations, and optimisation opportunities aligned to best practice and organisational objectives.

Service features

- Review cloud architecture against best-practice frameworks
- Assess security configuration and identity controls
- Analyse performance, availability, and resilience settings
- Cost and resource utilisation assessment
- Governance, policy, and compliance configuration review
- Risk identification and prioritisation
- Clear remediation and optimisation recommendations report

Service benefits

- Improved cloud security and reduced risk exposure
- Lower cloud costs through optimisation opportunities

- Increased platform reliability and resilience
- Clear understanding of current cloud maturity
- Actionable roadmap for cloud improvements
- Better alignment with organisational and business goals
- Reduced likelihood of outages and data loss
- Improved compliance with standards and regulations
- Faster issue resolution through prioritised actions
- Confidence in cloud platform health and performance

Service Element	**Price**
Professional Services	From £1000 per person per day

Licensing Health Check

A structured assessment of Microsoft licensing to identify compliance risks, cost inefficiencies, and optimisation opportunities aligned to organisational usage and future requirements.

Service features

- Reduce Microsoft licensing costs and avoid unnecessary spend
- Improve compliance and reduce audit risk
- Ensure licences match real user requirements
- Identify quick savings through licence reallocation
- Increase transparency of licensing position
- Support informed renewal and contract decisions
- Reduce operational complexity and licence sprawl
- Improve governance and ongoing licence management
- Align licensing to current and future business needs
- Gain confidence in Microsoft licensing strategy

Service benefits

- Reduce Microsoft licensing costs and avoid unnecessary spend
- Improve compliance and reduce audit risk
- Ensure licences match real user requirements
- Identify quick savings through licence reallocation
- Increase transparency of licensing position
- Support informed renewal and contract decisions
- Reduce operational complexity and licence sprawl
- Improve governance and ongoing licence management
- Align licensing to current and future business needs
- Gain confidence in Microsoft licensing strategy

Service Element	Price
Professional Services	From £1000 per person per day

Sentinel Health Check

Maple Networks' Sentinel Health Check provides a detailed assessment of your Microsoft Sentinel environment to identify risks, configuration issues, and optimisation opportunities. This service ensures your SIEM platform is aligned with best practices, delivering robust security monitoring and compliance readiness.

Service features

- Rapid onboarding for quick health check implementation and delivery
- Comprehensive review of Sentinel configuration and operational effectiveness
- Analysis of log ingestion, analytics rules, and alerting setup
- Assessment of automation and incident response workflows for optimisation
- Recommendations for compliance with organisational and regulatory standards
- Integration guidance with Microsoft Defender Suite and related tools
- Detailed reporting with prioritised remediation and optimisation roadmap

Service benefits

- Improves threat detection accuracy across hybrid and cloud environments
- Reduces business risk through optimised SIEM configuration and controls
- Enhances compliance with regulatory and organisational security standards
- Accelerates incident response by streamlining alerting and automation workflows
- Optimises resource utilisation for cost-effective security operations
- Strengthens resilience against evolving cyber threats and vulnerabilities
- Simplifies integration with Microsoft Defender Suite and related tools
- Provides actionable insights for continuous security posture improvement
- Supports strategic planning with prioritised remediation and optimisation roadmap
- Boosts operational efficiency through proactive monitoring and configuration reviews

Service Element	Price
Professional Services	From £1000 per person per day

Firewall Health Check

Maple's Firewall Health Check assesses configuration, performance, and security posture to identify risks, misconfigurations, and improvement opportunities. We deliver a detailed report with prioritised remediation actions, helping strengthen network security, optimise policies, and support operational efficiency. Tailored to your environment and organisational goals.

Service features

- Detailed assessment of firewall configuration, policies, and security posture.
- Identification of risks, misconfigurations, and compliance concerns.
- Recommendations to improve performance, resilience, and rule efficiency.
- Review of logging, monitoring, and alerting effectiveness.
- Best-practice guidance for optimising firewall architecture and design.
- Verification of firmware, updates, and vendor security advisories.
- Analysis of network traffic flows for policy alignment and hygiene.
- Clear reporting with prioritised remediation actions and next steps.

Service benefits

- Reduces security risks by identifying critical firewall vulnerabilities early.
- Improves network performance through optimised rules and configuration improvements.
- Enhances operational efficiency with clear, prioritised remediation actions.
- Strengthens compliance by aligning configurations with best-practice standards.
- Reduces incident impact by improving firewall readiness and visibility.
- Supports better decision-making with clear reporting and actionable insights.
- Minimises misconfigurations that create unnecessary risk or service disruption.

Service Element	Price
Professional Services	From £1000 per person per day

Cloud Consultancy

Maple's Cloud Consultancy provides expert guidance across public, private, and hybrid cloud environments. We help organisations design, optimise, migrate, and govern cloud services securely and cost-effectively, aligning technology decisions with business outcomes, compliance requirements, and long-term operational sustainability.

Service features

- Cloud strategy and operating model design
- Public, hybrid and multi-cloud architecture design
- Cloud readiness and capability assessments
- Migration planning and technical road-mapping
- Secure cloud design aligned to best practices
- Cost optimisation and right-sizing recommendations
- Vendor and platform selection guidance
- Governance, policy and landing-zone design
- Cloud security and compliance advisory
- Ongoing optimisation and improvement consultancy

Service benefits

- Reduces cloud deployment risk and technical complexity
- Accelerates secure and efficient cloud adoption
- Improves cloud architecture resilience and performance
- Aligns cloud solutions to business objectives
- Optimises cloud costs and resource utilisation
- Improves security posture and compliance assurance
- Enables informed cloud platform and vendor decisions
- Reduces internal skills gaps and delivery overhead
- Improves operational readiness for cloud services
- Supports scalable, future-proof cloud strategies

Service Element	Price
Professional Services	From £1000 per person per day

Security Consultancy

Maple Networks' Cyber Security Consultancy delivers expert guidance to strengthen security across hybrid, cloud, and on-premises environments. We provide tailored assessments, actionable recommendations, and strategic roadmaps to mitigate risks, optimise controls, and align with business objectives—ensuring resilience, compliance, and long-term security maturity

Service features

- Tailored scope definition for hybrid and multi-cloud environments
- Comprehensive discovery workshops with technical and business stakeholders
- Detailed analysis of security gaps risks and improvement opportunities
- Strategic consultancy report with prioritised recommendations and roadmap
- Presentation of findings to technical and non-technical stakeholders
- Expert advice on SIEM firewalls and network segmentation

- Guidance on identity access and password policy configurations
- Recommendations for backup recovery and resilience capabilities
- Support for email security anti-phishing and endpoint protection
- Remote or onsite delivery with UK-based consultancy support

Service benefits

- Improved security posture across hybrid and cloud environments
- Reduced risk exposure through tailored recommendations and controls
- Enhanced compliance with regulatory and industry security standards
- Optimised use of existing technology investments and resources
- Clear prioritisation of actions for efficient implementation
- Strengthened resilience against cyber threats and operational disruptions
- Better stakeholder understanding through collaborative presentations and reports
- Accelerated achievement of security goals within agreed timeframes
- Increased confidence in disaster recovery and business continuity plans
- Expert guidance ensuring long-term security maturity and adaptability

Service Element	Price
Professional Services	From £1000 per person per day

Penetration Testing

Maple Networks' Penetration Testing service identifies and safely exploits security vulnerabilities across infrastructure, applications, and cloud environments. Simulating real-world attacks, it validates the effectiveness of security controls, providing actionable insights through detailed reporting, CVSS scoring, and remediation guidance to enhance organisational resilience against cyber threats.

Service features

- Threat Identification – Assess threats relevant to assets and obligations
- Tailor testing to client environment, technology stack and objectives.
- Follows OWASP, NIST, PTES, OSSTM and CHECK testing standards.
- Defines scope, constraints, authorisation and communication before testing begins.
- Uses manual and automated techniques for vulnerability discovery.
- Scores findings using CVSS for impact and business relevance.
- Delivers technical report with reproduction steps and remediation guidance.
- Provides executive summary for leadership and non technical stakeholders.
- Conducts consultant led debrief to explain findings and recommendations.
- Offers optional retest to confirm vulnerabilities are successfully remediated.

Service benefits

- Improves cyber resilience across infrastructure, applications, and cloud environments.
- Reduces business risk by identifying exploitable security vulnerabilities early.
- Validates effectiveness of existing security controls and configurations.
- Supports compliance with governance and regulatory obligations.
- Enhances decision-making through detailed technical and executive reporting.
- Aligns security investment with actual threats and risk appetite.
- Reduces remediation delays through clear reproduction and fix guidance.

- Improves stakeholder understanding via tailored debrief and communication.
- Strengthens internal processes with proven testing methodologies.
- Verifies fixes with optional retesting to confirm vulnerability resolution.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

Web Application Penetration Testing

Maple performs manual, risk-led web application penetration testing to uncover exploitable vulnerabilities before attackers do. We test authentication, authorisation, input handling and business logic, provide CVSS-scored findings with evidence, and deliver clear remediation guidance to reduce risk and improve release confidence

Service features

- CREST-certified penetration testing by experienced consultants.
- Manual, risk-led testing aligned to OWASP web security testing.
- Coverage of auth, session, access control, validation, business logic.
- API testing for REST, GraphQL and modern integration patterns.
- Testing blends automated tooling with expert manual techniques.
- Safe exploitation to demonstrate real-world impact where authorised.
- CVSS-mapped findings, evidence, reproduction steps and remediation guidance.
- Executive summary and detailed technical reporting for all stakeholders.
- Debrief workshop and optional retest to verify closure.
- Delivered remotely, onsite available by arrangement.

Service benefits

- Reduces breach risk by identifying exploitable web vulnerabilities.
- Improves release confidence through clear, actionable remediation guidance.
- Accelerates fixes using prioritised, CVSS-scored findings.
- Strengthens access controls and session management.
- Validates input handling, sanitisation and data protection.
- Exposes business logic flaws missed by automated scanning.
- Enhances governance with independent, auditable reporting.
- Minimises disruption through planned, authorised testing windows.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

External and Internal Infrastructure Penetration Testing

Maple conducts targeted penetration tests of external and internal infrastructure to uncover exploitable weaknesses across networks, hosts, and services. We verify real-world impact under written authorisation, score findings with CVSS, and deliver practical remediation guidance to reduce risk and strengthen operational resilience.

Service features

- External perimeter testing of Internet-facing hosts, services and configurations.
- Internal network testing for lateral movement and privilege escalation paths.
- Authenticated host assessments to validate patching and secure configurations.
- Firewall, router and switch ruleset and configuration review.
- Active Directory, identity and privilege pathway assessments.
- Safe exploitation to evidence impact where authorised.
- Manual techniques augmented by trusted automated tooling.
- CVSS-scored findings with evidence and remediation guidance.
- Executive summary plus detailed technical reporting.
- Debrief workshop; optional retest to verify closure.

Service benefits

- Reduces breach risk by exposing exploitable infrastructure weaknesses.
- Improves resilience through prioritised, evidence-based remediation actions.
- Accelerates patching and hardening with clear ownership and timelines.
- Strengthens identity security and reduces lateral movement opportunities.
- Validates perimeter controls against real attacker techniques.
- Enhances governance with independent, auditable assessment artefacts.
- Minimises disruption via coordinated, authorised testing windows.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

External and Internal Vulnerability Assessment

Maple performs structured vulnerability assessments of external and internal environments to identify missing patches, insecure configurations, and exposed services. Findings are validated, risk-scored (CVSS), and accompanied by clear remediation guidance to reduce attack surface and support resilient, compliant operations across hybrid, multi-cloud and on-premises environments.

Service features

- External perimeter scans of Internet-facing hosts, services and TLS.
- Internal network assessments across segments, assets and common protocols.
- Authenticated host scanning to validate patching and secure baselines.
- Configuration reviews for firewalls, routers, switches and servers.
- Active Directory vulnerability and exposure checks.
- CVSS-mapped findings with evidence and remediation guidance.
- Executive summary plus detailed technical reporting.
- Debrief workshop; optional retest to verify closure.
- CREST-certified services and consultants

Service benefits

- Reduces attack surface by remediating exposed services and misconfigurations.
- Accelerates patching with prioritised, CVSS-scored findings.
- Improves resilience through validated baselines and secure configurations.

- Strengthens governance with independent, auditable assessment artefacts.
- Minimises disruption via coordinated, authorised assessment windows.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

Wireless/Wi-Fi Penetration Testing

Maple performs targeted wireless penetration testing to uncover weaknesses across Wi-Fi infrastructure, client onboarding, authentication and encryption. We validate real-world attack paths, assess segmentation and guest networks, and provide CVSS-scored findings with clear remediation guidance to reduce risk and strengthen secure, reliable wireless operations.

Service features

- CREST-certified services and consultants
- Assessment of WLAN design, segmentation, SSIDs, guest and corporate networks.
- Evaluation of encryption, key management, certificate use and misconfigurations.
- Rogue AP and evil-twin detection; client phishing and MitM exposure.
- Lateral movement checks from wireless to internal network segments.
- Configuration reviews: controllers, APs, firewalls, WIPS/WIDS policies.
- Safe exploitation to demonstrate impact where authorised.
- CVSS-mapped findings with evidence and remediation guidance.
- Executive summary plus detailed technical reporting.
- Debrief workshop; optional retest to verify closure.

Service benefits

- Reduces breach risk by eliminating exploitable wireless misconfigurations.
- Improves segmentation, limiting lateral movement from Wi-Fi to core.
- Strengthens authentication using secure EAP and certificate practices.
- Enhances encryption posture and key management processes.
- Increases visibility through rogue AP and evil-twin detection.
- Accelerates remediation with prioritised, evidence-based guidance.
- Minimises disruption via coordinated, authorised testing windows

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

Purple Teaming

Service features

Service benefits

Service Element	Price

Professional Services	From £800 per person per day (Discounts if paid up front)

Compiled Application Security Assessment

Maple assesses compiled applications (desktop, mobile, thick client and packaged binaries) to identify exploitable vulnerabilities, insecure configurations and sensitive data exposure. We validate real-world impact under written authorisation, score findings with CVSS, and deliver clear remediation guidance to reduce risk and improve release confidence across environments.

Service features

- CREST-certified services and consultants
- Security assessment of compiled apps: desktop, mobile, thick clients.
- Static analysis of binaries, libraries and embedded resources.
- Dynamic analysis of runtime behaviour, memory handling and IPC.
- Input validation and deserialisation checks; file and protocol handling.
- Authentication, authorisation and session management verification.
- Configuration and hardening reviews; secrets, certificates, debug artefacts.
- Reverse engineering where authorised to validate protections and obfuscation.
- CVSS-mapped findings with evidence and remediation guidance.
- Executive summary and detailed technical reporting; optional retest.

Service benefits

- Reduces breach risk by exposing compiled application weaknesses.
- Improves release confidence with evidence-based remediation guidance.
- Strengthens authentication, authorisation and session controls.
- Eliminates hardcoded secrets and insecure configuration artefacts.
- Validates runtime protections and obfuscation effectiveness.
- Accelerates fixes via prioritised, CVSS-scored findings.
- Enhances governance through independent, auditable reporting.
- Minimises disruption using coordinated, authorised testing windows.

Service Element	**Price**
Professional Services	From £800 per person per day (Discounts if paid up front)

Web Service / API Security Assessment

Maple delivers risk-led security assessments for REST, GraphQL and SOAP APIs. We validate authentication, authorisation, input handling and business logic, identify exploitable issues, score findings with CVSS, and provide clear remediation guidance to reduce risk and improve integration reliability across hybrid, multi-cloud and on-premises environments.

Service features

- CREST-certified penetration testing services and consultants
- Manual, risk-led testing aligned to API security best practice.
- Coverage for REST, GraphQL, SOAP and event-driven endpoints.
- Authentication testing: OAuth2/OIDC, JWT, API keys, mTLS.

- Authorisation checks: scopes, roles, object-level access (IDOR).
- Input handling: injection, deserialisation, mass assignment, schema validation.
- Business logic abuse detection across workflows and rate limits.
- Safe exploitation to demonstrate impact where authorised.
- CVSS-mapped findings with evidence and remediation guidance.
- Executive summary and detailed technical reporting; optional retest.

Service benefits

- Reduces breach risk by identifying exploitable API weaknesses.
- Improves reliability of integrations and data exchange.
- Strengthens authentication and authorisation controls.
- Accelerates remediation with prioritised, CVSS-scored findings.
- Enhances governance through independent, auditable reporting.
- Minimises disruption via coordinated, authorised testing windows.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

Cloud Security Testing (AWS, Azure, GCP, Kubernetes etc.)

Maple delivers targeted security testing across public cloud platforms and container/orchestrator stacks. We assess identities, configurations, network exposure and workload posture, validate real-world attack paths, score findings with CVSS, and provide clear remediation guidance to reduce risk and strengthen resilience across multi-cloud and hybrid environments.

Service features

- CREST-certified penetration testing services and consultants
- Posture assessments for AWS, Azure, GCP and M365 services.
- Kubernetes security testing: cluster, namespaces, RBAC, policies and workloads.
- Identity and access reviews: IAM/AAD roles, permissions and trust.
- Network exposure checks: ingress/egress, security groups, NSGs and firewalls.
- Configuration reviews: storage, databases, serverless, secrets and encryption.
- CI/CD and image supply-chain checks; container registry security.
- Logging, monitoring and detection coverage evaluation.
- CVSS-mapped findings with evidence and remediation guidance.
- Executive summary and detailed technical reporting; optional retest.

Service benefits

- Reduces cloud risk by identifying exploitable misconfigurations and exposures.
- Improves identity hygiene and least-privilege access control.
- Strengthens container and Kubernetes runtime security.
- Accelerates remediation via prioritised, CVSS-scored findings.
- Enhances governance with independent, auditable reporting.
- Increases detection effectiveness through logging and coverage improvements.
- Minimises disruption via coordinated, authorised testing windows.

Service Element	Price
Professional Services	From £800 per person per day (Discounts if paid up front)

Red Teaming

Maple's Red Team service simulates real-world adversaries to test people, process and technology. Using goal-based attack scenarios, we safely identify exploitable weaknesses across infrastructure, cloud, applications and users, providing clear evidence and prioritised remediation to improve organisational cyber resilience.

Service features

- Goal-based adversary simulation aligned to real attacker behaviours
- Full attack surface testing including cloud, network, applications, users
- Threat-led reconnaissance and intelligence-driven attack planning
- MITRE ATT&CK mapped techniques and kill-chain reporting
- Safe exploitation with strict rules of engagement
- Social engineering testing including phishing and vishing
- Cloud and identity attack path validation
- Evidence-based findings demonstrating real business impact
- Executive and technical reporting with remediation guidance
- Optional retesting to validate remediation effectiveness

Service benefits

- Validates real-world effectiveness of existing security controls
- Identifies critical attack paths before real attackers exploit them
- Reduces likelihood and impact of successful cyber attacks
- Improves detection and response capabilities across teams
- Prioritises remediation based on real business risk
- Strengthens organisational cyber resilience and preparedness
- Enhances board-level understanding of cyber risk exposure
- Supports compliance with recognised security frameworks
- Improves security team readiness through realistic testing
- Increases confidence in overall security posture

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Purple Teaming

Service features

Service benefits

Service Element	Price

Professional Services	From £1000 per person per day (Discounts if paid up front)

Gold Teaming – Crisis Management Exercises

Service features

Service benefits

Service Element	**Price**
Professional Services	From £1000 per person per day (Discounts if paid up front)

Incident Response Tabletop Exercise (TTX)

Maple's Incident Response Tabletop Exercise (TTX) is a facilitated, scenario-driven simulation that tests an organisation's ability to manage a serious cyber incident. Delivered by a CREST-accredited, NCSC-assured provider, the exercise validates real-world readiness, decision-making, and governance under pressure.

Service features

- Scenario-driven cyber incident simulation
- CREST-accredited, NCSC-assured facilitation
- Tailored scenarios aligned to organisational risk profile
- Executive, technical, and operational participant involvement
- Governance, escalation, and decision-making testing
- Legal, regulatory, and notification considerations tested
- Communications and stakeholder response simulation
- Facilitated discussion under realistic time pressure
- Post-exercise findings and assurance reporting

Service benefits

- Validates real-world incident response readiness
- Identifies gaps in plans, processes, and decision-making
- Improves executive confidence during cyber incidents
- Strengthens governance and escalation clarity
- Reduces regulatory and compliance risk
- Improves coordination across teams and stakeholders
- Supports audit, insurer, and regulator assurance
- Enhances organisational cyber resilience

Service Element	**Price**
Professional Services	From £1000 per person per day (Discounts if paid up front)

Incident Response First Responder & Incident Readiness Training

Maple's First Responder & Incident Readiness Training prepares technical and non-technical teams to take the correct early actions during cyber incidents. It builds confidence, ensures evidence preservation, and equips staff with practical, scenario-driven skills grounded in real investigations, delivered by NCSC-Assured and CREST-accredited incident responders.

Service features

- Scenario-driven incident response training
- Evidence preservation best practice
- Safe containment techniques and guidance
- Escalation and communication procedures
- Delivered by accredited responders
- Tailored content for your environment
- Technical and non-technical audience options
- Real-world investigation insights
- Remote or onsite delivery
- Optional tabletop exercises

Service benefits

- Faster, more effective incident response
- Reduced impact and downtime
- Improved evidence retention
- Increased team confidence
- Stronger operational resilience
- Better early-stage decision-making
- Alignment to real attacker behaviour
- Supports regulatory readiness
- Enhances organisational communication
- Builds long-term incident readiness

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Social Engineering Assessment

Maple Networks' Social Engineering service simulates real-world cyber and physical attack techniques to assess whether staff, processes, or controls can be manipulated. Using intelligence-led phishing, vishing, smishing, impersonation, and intrusion scenarios, the service identifies behavioural and technical weaknesses and provides clear remediation to strengthen organisational resilience.

Service features

- Intelligence-led cyber and physical attack simulation
- OSINT-driven pretext development
- Phishing, smishing, vishing, and DM-phishing testing

- Physical intrusion and impersonation assessments
- Technology-focused phishing susceptibility audits
- Staff behaviour and response evaluation
- Physical security control reviews
- Combined cyber-physical attack scenarios
- Evidence-based findings and analysis
- Executive and technical debrief reporting

Service benefits

- Identifies real organisational vulnerabilities
- Strengthens human-factor resilience
- Improves detection and response behaviours
- Validates security controls and processes
- Reduces likelihood of successful attacks
- Enhances staff awareness and vigilance
- Supports compliance and governance
- Provides clear, actionable remediation
- Demonstrates realistic adversary techniques
- Improves overall security posture

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Continuous Threat Exposure Management (CTEM)

Maple's CTEM service provides an always-on view of your attack surface and exploitable risks. We continuously discover assets, assess vulnerabilities and misconfigurations, validate real-world exposure, and deliver prioritised remediation and measurement, improving resilience, reducing dwell time and aligning security effort to the highest-impact issues.

Service features

- Continuous external and internal attack-surface discovery and inventory.
- Scheduled and event-driven vulnerability assessments across environments.
- Cloud and container posture checks; misconfiguration and exposure detection.
- Business context enrichment: asset criticality, ownership and data sensitivity.
- Threat-informed prioritisation using exploitability and likelihood signals.
- Ticketing and workflow integration for remediation ownership and SLAs.
- Executive and technical dashboards; trend analysis and metrics.
- Playbooks for rapid mitigation and exception handling.
- Optional validation testing to confirm remediation effectiveness.
- Quarterly programme reviews and roadmap alignment.

Service benefits

- Reduces risk by continuously identifying and prioritising critical exposures.
- Accelerates remediation with clear ownership, SLAs and workflows.
- Improves resilience through validated fixes and measured outcomes.
- Enhances governance via dashboards, metrics and audit artefacts.
- Increases visibility of unknown assets and shadow IT.
- Aligns effort to real-world attacker techniques and likelihood.
- Minimises disruption through incremental, planned improvement cycles.

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

IT Health Check & PSN Testing

Maple delivers formal IT Health Checks and PSN-aligned security testing for public-sector environments. We assess infrastructure, applications and cloud services, identify risks, and provide prioritised remediation guidance to support compliance, resilience and secure operations across hybrid, multi-cloud and on-premises environments.

Service features

- Formal IT Health Check (ITHC) aligned to public-sector requirements.
- PSN-aligned security testing to support Code of Connection obligations.
- Scope definition, rules of engagement, and formal test authorisations.
- Infrastructure, application, cloud and configuration reviews in scope.
- Manual and automated techniques following OWASP, PTES, OSSTM methodologies.
- Identity, access control, and privileged account security assessments.
- Backup, recovery and resilience checks for critical systems and data.
- Incident response plan review and tabletop validation of processes.
- CVSS-mapped findings with risk, impact and remediation guidance.
- Executive and technical presentations; optional retest to verify fixes.

Service benefits

- Reduces compliance risk by validating controls against ITHC and PSN.
- Improves resilience through targeted remediation of high-impact weaknesses.
- Accelerates remediation with clear priorities, owners, and timelines.
- Enhances governance via independent assessment and evidence-based reporting.
- Strengthens incident readiness through reviewed plans and tested procedures.
- Increases operational assurance across infrastructure, applications, and cloud.
- Supports procurement decisions through transparent risk and cost insights.
- Streamlines audits with structured artefacts and traceable testing outputs.
- Improves stakeholder alignment via workshops and tailored presentations.
- Reduces disruption by scheduling testing around business-critical operations.

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Disaster Recovery and Business Continuity Practice Review

Disaster Recovery and Business Continuity Consultancy helps organisations assess, strengthen, and formalise their resilience capabilities. Maple evaluates business processes, technology, and recovery requirements to identify gaps, risks, and dependencies, delivering clear recommendations and a prioritised roadmap to ensure critical services can continue and recover effectively following disruption.

Service features

- End-to-end business continuity and disaster recovery assessment
- Stakeholder workshops across business, technical, and operational teams
- Infrastructure, application, and dependency analysis
- Review of recovery objectives and resilience capabilities
- Risk, gap, and assumption identification
- Business and technical impact analysis
- Alignment of technology with recovery requirements
- Executive-ready BC/DR report and roadmap
- Presentation of findings and recommendations

Service benefits

- Improves organisational resilience to disruption
- Reduces downtime and recovery uncertainty
- Clarifies recovery priorities and expectations
- Identifies critical risks and single points of failure
- Aligns recovery capabilities with business needs
- Supports informed investment and planning decisions
- Improves confidence in continuity arrangements
- Strengthens preparedness for major incidents

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Digital Cloud (GCP, AWS and Azure) Optimisation Service

Maple Networks Cloud Optimisation Services provides organisations with an opportunity to review their current Public Cloud utilisation. These services cover three key areas, including Cost, Technical and Security Optimisation, the service also enables organisations to take advantage of continuous optimisation beyond the initial service.

Service features

- Review of cloud setup and resource configurations
- Identification of next steps and Post engagement review
- Full Documentation of the implementation process

- Provide recommendations on ways to reduce your cloud costs
- Provide recommendations on technical configuration improvements
- Provide recommendations on ways to improve the business service(s)
- Provide recommendations on ways to improve your security stance
- Identify issues with the technical or security configuration of resources
- Identification and Implementation of toolsets to enable continuous optimisations Service

Service benefits

- Reduces cloud services costs - up to 30%
- Improve the service offered to end users
- Improves the security and helps mitigate some security risks
- Maintain continuous optimisations
- Automation of remediation where possible, in-line with current processes.

This engagement is comprised of both professional services and cost optimisation software services – Maple Networks will work with the customer to scope out the work required and provide an estimated number of days.

Service Element	**Price**
Professional Services	£1,000 per person per day (discounts if purchased up front or in bulk)
Cost optimisation service – monthly	15-25% of total savings
Cost optimisation service – annually	10-20% of total savings

Maple Enhanced Support (Maple Care)

Maple Care by Maple Networks is and enhanced support service for Maple infrastructure, Cloud and Security customers

Service features

- Triaged support calls
- Dedicated technical and commercial account team
- Access to self-service portal
- Root Couse Analysis of major incidents
- Troubleshooting and resolution
- C-Level escalation into Maple and vendors
- Annual software upgrades

Service benefits

- Ease of transition to new technologies
- Reduced risk
- A “safe pair of hands” to rely on
- Reduction in MTTR of P1 incidents
- Root Cause Analysis and incident review helps organisations to make appropriate changes post-incident
- Understanding of best practice
- Flexible delivery approach
- Support and Training for staff members

Service Element	**Price**
Monthly Service	From £1,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)

Please note that some customers may be eligible for funding to support this service

Maple Backup and Data Protection Review

Maple Networks Backup and Data Protection Service provides organisations with access to the skills, knowledge and expertise of a consultant who can support both from a technical and business outcomes perspective in the delivery of digital transformation within organisations of any size.

Service features

- Discovery: business needs, services and technical requirements
- Readiness assessment: value, cost, risk, operating model, architectural fit
- Options identification, business and technology alignment Workload placement
- Business case development: TCO, ROI, financial modelling, analysis
- Data Protection governance implementation
- Technical and Business aligned Gap analysis
- Continuous Optimisation, technical, performance and cost optimisation
- Reporting: Detailed reporting and high level presentation to key stakeholders

Service benefits

- Impartial business and technical feasibility assessment
- Identification of technology operating model
- Knowledge and exposure to backup and data protection toolsets
- Optimised and cost effective backup and data protection environment
- Prioritised roadmap for backup and data protection
- Methodology, governance and framework development for backup technology adoption

Service Element	Price
Professional Services	£1,000 per person per day (discounts if purchased up front or in bulk)

Disaster Recovery & Business Continuity Review

Maple Networks Disaster Recovery and Business Continuity review Service provides organisations with access to the skills, knowledge and expertise of a consultant who can support both from a technical and business outcomes perspective in the delivery of digital transformation within organisations of any size.

Service features

- Discovery: business needs, services and technical requirements
- Readiness assessment: value, cost, risk, operating model, architectural fit
- Options identification, business and technology alignment Workload placement
- Business case development: TCO, ROI, financial modelling, analysis
- Business Continuity and Disaster Recovery governance implementation
- Technical and Business aligned Gap analysis
- Continuous Optimisation, technical, performance and cost optimisation
- Reporting: Detailed reporting and high-level presentation to key stakeholders

Service benefits

- Impartial business and technical feasibility assessment
- Identification of technology operating model
- Knowledge and exposure to Disaster Recovery and Business Continuity toolsets
- Optimised and cost-effective Disaster Recovery and Business Continuity environment
- Prioritised roadmap for Disaster Recovery & Business Continuity protection
- Methodology, governance and framework development for backup technology adoption

Service Element	Price
Professional Services	From £1,000 per person per day (Discounts if paid up front)

Cyber Security Review Service

Maple Networks Cyber Security review Service provides organisations with access to the skills, knowledge and expertise of a consultant who can support both from a technical and business outcomes perspective in the delivery of digital transformation within organisations of any size.

Service features

- Discovery: business needs, services and technical requirements
- Readiness assessment: value, cost, risk, operating model, architectural fit
- Options identification, business and technology alignment Workload placement
- Business case development: TCO, ROI, financial modelling, analysis
- Cyber Security governance implementation
- Technical and Business aligned Gap analysis
- Continuous Optimisation, technical, performance and cost optimisation
- Reporting: Detailed reporting and high level presentation to key stakeholders

Service benefits

- Impartial business and technical feasibility assessment
- Identification of technology operating model
- Knowledge and exposure to Cyber Security toolsets
- Optimised and cost effective Cyber Security environment
- Prioritised roadmap for Cyber Security
- Methodology, governance and framework development for Cyber Security technology adoption

Service Element	Price
Professional Services	From £1,000 per person per day

NCSC/CAF (Cyber Assessment Framework) Audit

Maple's Ransomware Readiness Assessment evaluates your controls, visibility, backup and recovery, and incident response to determine resilience against ransomware. We benchmark against recognised frameworks, identify gaps and risks, and deliver prioritised recommendations and a practical roadmap, enabling faster detection, containment, recovery, and continuous improvement across hybrid, multi-cloud environments and on-premises.

Service features

- Assessment against all NCSC CAF principles and objectives.
- Detailed evaluation of governance, risk, and organisational security practices.
- Review of protective technologies and operational security processes.
- Assessment of identity, access, data and system protections.
- Evaluation of incident response readiness and resilience capability.
- Workshops to understand environment, controls, and operational context.
- Gap analysis showing maturity levels and prioritised findings.
- Review of existing policies, procedures and security documentation.
- Clear, actionable roadmap aligned to CAF improvement priorities.
- Executive and technical presentations of findings and recommendations.

Service benefits

- Improves organisational resilience by identifying weaknesses across CAF objectives.
- Reduces cyber risk through targeted, evidence-based remediation activities.
- Strengthens governance processes with clear maturity assessments and guidance.
- Enhances decision-making with structured, prioritised improvement recommendations.
- Improves incident readiness by assessing response plans and capabilities.
- Aligns operations with NCSC expectations for robust cyber resilience practices.
- Increases accountability through independent, externally validated security review.
- Streamlines compliance efforts with a consistent, repeatable assessment methodology.
- Supports cross-team collaboration through workshops and shared visibility.
- Accelerates improvement by focusing effort on critical security gaps.

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

NCSC/CAF (Cyber Assessment Framework) Audit

Maple's NCSC Cyber Assessment Framework (CAF) Audit provides a structured, independent assessment of organisational cyber resilience. We assess maturity across all CAF objectives, identify gaps, prioritise improvements, and deliver clear guidance to help organisations strengthen security and meet NCSC expectations.

Service features

- Gap analysis aligned with Cyber Assessment Framework or client standards
- Strategic roadmap including high-level remediation and improvement planning
- Detailed report with findings, risks, and actionable recommendations

- Workshops and interviews to understand policies, processes, procedures deeply
- Comprehensive assessment of ransomware controls, detection capability, and organisational resilience
- Framework-aligned evaluation using NCSC CAF, NIST, CIS best practice.
- Analysis of backup integrity, recovery processes, and data restoration readiness.
- Review of identity security, access controls, and privileged account protections.
- Assessment of endpoint, email, and network security against ransomware threats.
- Examination of policies, procedures, and incident response documentation for effectiveness.

Service benefits

- Improves visibility of cyber risks across hybrid and cloud environments
- Reduces business risk through targeted gap and threat analysis
- Strengthens compliance with frameworks like CAF and internal standards
- Enhances decision-making with clear, actionable strategic recommendations roadmap
- Reduces ransomware risk by identifying weaknesses before attackers exploit them.
- Accelerates incident response effectiveness through assessment of procedures and workflows.
- Reduces costs through targeted remediation focused on highest-impact security gaps.
- Improves cross-team collaboration via structured workshops and shared understanding.

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Cyber Essentials & Cyber Essentials Plus Readiness Assessment

Maple's Cyber Essentials & Cyber Essentials Plus Readiness Assessment helps organisations understand their current security posture against the Cyber Essentials standard. The service identifies gaps, evidences requirements, and provides clear, practical remediation guidance to prepare systems and processes for successful Cyber Essentials and/or Cyber Essentials Plus certification

Service features

- Cyber Essentials requirements scoping and assessment
- Control-by-control gap analysis against Cyber Essentials standard
- Evidence review and mapping to certification requirements
- Technical configuration and security posture review
- Risk identification and non-compliance analysis
- Prioritised remediation recommendations and roadmap
- One-to-one advisory sessions with security consultant
- Certification readiness statement and management summary

Service benefits

- Reduces risk of Cyber Essentials certification failure
- Clarifies current security posture against required controls
- Saves time preparing certification evidence
- Provides clear, actionable remediation priorities
- Improves confidence before certification submission
- Reduces cyber risk through baseline security improvements

- Supports informed decision-making for remediation activities
- Improves audit readiness and governance assurance
- Reduces costs through targeted remediation focused on highest-impact security gaps.
- Improves cross-team collaboration via structured workshops and shared understanding.
- Reduces risk of Cyber Essentials Plus audit failure

Service Element	Price
Professional Services	From £1000 per person per day (Discounts if paid up front)

Management and Monitoring

A 24x7x365 service management which provides the remote monitoring and alerting of organisations infrastructure across hybrid multi cloud estates using next generation monitoring solutions, automating tasks to resolve alerts where possible (infrastructure dependent).

Service features

- 24x7 service as standard
- ITIL based managed service framework
- Dashboard and reporting included
- Application agents available
- Available to manage hosted or on-premise solutions
- Proactive identification of potential solution (where appropriate)
- Technical observations and recommendations
- Support multiple workloads including Production, DR and Backup
- Monitoring of server infrastructure
- Automated tasks based on failed checks

Service benefits

- Proactive 24x7 support from our UK based Service Desk
- Aligned Account team for ongoing project and appropriate escalations
- Self-Service Portals for support and reporting
- Incident Management
- Problem Management through trend analysis and proactive management
- Escalation to C-Level stakeholders
- Reduce potential skills gap
- Provide monitoring for multiple platforms and operating systems
- Improve system reliability and availability
- Improve Mean Time To Resolution

Service Element	Price
Monthly Service (24/7/365 or out of hours)	From £2,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)

Vulnerability Management as a Service

Maple Networks Vulnerability Management as a Service incorporates highly skilled specialists working with the latest vulnerability scanning tools to continually improve your security posture. We identify threats and vulnerabilities and we deliver targeted remediation advice to support decision making, ensuring the correct defensive strategies are adopted.

Service features

- 24x7 service as standard
- Scan frequency dependent on client requirements
- Interactive portal real-time metric-based reporting and exception handling
- Identify and bridge gaps in security policies and controls
- Strategic, operational and tactical management reporting
- Integrate with client technology stack and processes
- UK Based

Service benefits

- Support from our UK based Service Desk
- Aligned Account team for ongoing project and appropriate escalations
- Notification of Critical Vulnerabilities within 24 hours of public disclosure
- Address security gaps
- Detailed technical advice for remediation
- Improve enterprise wide security posture
- Expert technical response should the worst happen

Service Element	**Price**
Monthly Service (24/7/365 or out of hours)	From £2,000 (discount if paid annually or upfront)
Set Up Fees	Varies according to the project
Associated Professional Services	£1,000 per person per day (discounts if purchased up front)