



Security Consultancy Service Definition Document

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Document Control

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Revision History

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Services Overview

Maple Networks are next generation Digital and IT service provider in the UK with skills in various areas across the digital landscape, Maple Networks have developed a range of services to support customers in their digital, data and business transformations.

This Document provides overview service definition information for the Maple Networks Cyber Security Review which forms part of our extensive Cyber Security Operations portfolio.



2. Service Description

Cyber Consultancy Service

As organisations adopt a more hybrid infrastructure, it's important that data across all parts of the organisations, regardless of where it's located, is protected.

Service Overview

Maple's Cyber Security Consultancy Service offers organisations expert guidance and support to strengthen their overall security posture. Our consultancy approach involves working closely with organisations to understand their unique environments, challenges, and objectives, enabling us to provide tailored advice and solutions that address specific risks and business needs.

With extensive experience supporting a diverse range of organisation types and structures, Maple has a strong track record of delivering impactful consultancy engagements at all levels—from executive and senior leadership teams to technical staff. Our consultants bring deep technical expertise across multiple platforms and disciplines, including:

- Hybrid multi-cloud environments
- Data backup and recovery strategies
- Cyber security frameworks and controls
- Disaster recovery planning
- Business continuity solutions

This breadth of knowledge positions Maple to deliver high-value consultancy by leveraging years of practical experience and industry best practices. Our proven methodology ensures that our clients receive actionable recommendations, strategic guidance, and ongoing support to achieve robust and resilient security outcomes to assist with achieving security goals within a desired timeframe.

Maple's proven methodology has been developed over several years, leading to successful delivery of large-scale reviews, roadmaps, and implementation projects for many commercial organisations including within the NHS, local government and higher education.

Service Package

Objective	To provide strategic security consultancy that enables organisations operating in hybrid, multi-cloud environments to securely design, implement, and evolve their security capabilities in line with business objectives, risk appetite, and regulatory requirements.
Description	Maple's Cyber Security Consultancy provides expert advisory and guidance across on-premises, cloud, and hybrid environments. The service supports organisations in understanding and improving their cyber security posture by providing strategic insight, technical assurance, and practical recommendations to identify and assist in implementing security controls within a needed timeframe. Maple works with customers to develop a clear, prioritised roadmap that maximises the value of existing investments and allows the organisation to reach the desired outcome with as little resistance as possible.
Hosted-in	The review can be hosted and delivered either remotely over Teams or onsite and in person.



Supported and Reviewed Technologies and systems	The standard areas in scope for Maple's Cyber Security Consultancy are outlined below. The scope is tailored to each customer's environment, objectives, and risk appetite, and is agreed during the scoping phase of the engagement. Consultancy activities focus on providing advisory input, technical assurance, and practical recommendations to support the identification and implementation of a desired and appropriate security controls are met within the required timeframe. <i>Typical general areas which can be consulted, scope may include but is not limited to:</i> • SIEM and logging platforms • Network security, including firewalls and segmentation • Vulnerability management and ransomware protection • Anti-virus, EDR, and endpoint protection • Identity, password policy, and Group Policy configuration • Email security and anti-phishing controls • Remote access solutions, including VPN and secure access technologies • Web filtering and internet access controls • Backup, recovery, and resilience capabilities • User training and security awareness programmes
Supported from	Remotely from within the UK
Process	Define Scope and Objectives • Defining the objectives, priorities, and focus areas for the consultancy engagement • Creating a tailored scope to ensure the consultancy aligns with the organisation's hybrid, cloud, and on-premises environment, key challenges, and desired outcomes Discovery and Assessment • Collecting relevant information from systems, platforms, documentation, and stakeholders • Conducting workshops and discussions with technical and business teams to understand current capabilities, constraints, and risks • Reviewing existing security policies, processes, procedures, governance, and technology configurations Analysis and Insight • Analysing all information gathered during the discovery phase • Identifying strengths, gaps, risks, and opportunities for improvement • Evaluating the effectiveness of existing security controls, tools, and operational practices against business needs and risk tolerance Reporting and Recommendations • Producing a consultancy report outlining findings, prioritised recommendations, and strategic options • Providing clear, practical guidance to support the identification and implementation of security controls within required timeframes Presentation and Roadmap • Presenting high-level findings and recommendations to key stakeholders • Discussing next steps and agreeing a prioritised, achievable security roadmap that maximises existing investments and supports long-term security maturity



Output

The Maple Cyber Security Review output is twofold:

Report

A comprehensive consultancy report is delivered to the customer, covering requested area and solving the overall issue presented by the customer.

The report includes:

- A detailed overview of the consultancy findings
- Strategic and technical recommendations for the specific area requested by the customer
- A tailored roadmap outlining prioritised actions and a high-level plan to support the desired outcome

Presentation

A dedicated presentation is provided to all relevant stakeholders—both technical and non-technical—to ensure full understanding of the consultancy outcomes and findings. This session allows stakeholders to review key findings, discuss recommendations, and ask questions in an accessible and collaborative format.



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