



Cyber Security Review Service Definition Document

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Document Control

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Revision History

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01/05/2024	Jonny Zammer	1.01	Updates for G-Cloud 14
05/05/2024	Jonny Zammer	1.02	Updates for G-Cloud 15
27/10/2025	Euan Quigley	1.03	Further update ahead of G-Cloud submissions
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Services Overview

Maple Networks are next generation Digital and IT service provider in the UK with skills in various areas across the digital landscape, Maple Networks have developed a range of services to support customers in their digital, data and business transformations.

This Document provides overview service definition information for the Maple Networks Cyber Security Review which forms part of our extensive Cyber Security Operations portfolio.



2. Service Description

Cyber Security Review Service

As organisations adopt a more hybrid infrastructure, it's important that data across all parts of the organisations, regardless of where it's located is protected.

Service Overview

Maple's Cyber Security Review Service provides organisations with a review and analysis of their cyber security posture and environment.

Maple has significant experience across a wide range of organisation types and structures. Across all sectors, Maple has a significant number of examples of delivering similar engagements at different stakeholder levels. Maple aligns our reports and presentations to executive level, as well as to Senior Leadership Teams and Technical staff. Maple's skills at a technical level across multiple platforms and technologies, include:

- Hybrid multi-cloud
- Backup
- Cyber security
- Disaster Recovery
- Business continuity

This expertise means Maple are well positioned to deliver on such engagements by leveraging all of our accrued experience and knowledge. Maple have developed a proven methodology which has delivered defined outcomes for our customers.

Maple's proven methodology has been developed over several years, leading to successful delivery of large-scale reviews, roadmaps, and implementation projects for many commercial organisations including within the NHS, local government and higher education.

The Cyber Security Review can also include a comprehensive ransomware readiness assessment, evaluating organisational preparedness, resilience, and alignment with best-practice frameworks.

Service Package

Objective	Provide an overview of the Cyber Security Environment within the wider digital and technology environment across organisations hybrid multi cloud environment.
Description	Maple's Cyber Security Review Service offering provides and review, health check, gap analysis and recommendations across on-premises, cloud and the hybrid cloud ensuring that regardless of where the organisations systems and data resides, organisations know their current cyber security posture and technologies are fit for purpose and are delivering what is



	required. Maple will also identify a strategic roadmap for the environment leverage existing technologies and where appropriate recommending new technologies. If requested, Maple can also perform this process in line with a framework that the customer is following, such as NCSC/CAF, NIST, CIS, and DSPT and provide recommendations to meet the specific framework. The Cyber Security Review can also include a comprehensive ransomware readiness assessment, evaluating organisational preparedness, resilience, and alignment with best-practice frameworks.
Hosted-in	The review can be hosted and delivered either remotely over Teams or onsite and in person.



Supported and Reviewed Technologies and systems	The standard areas in scope for a cyber security review include the following. This is tailored to suit the customer and are agreed during in the scoping phase of the engagement: • SIEM/logging platform • Identity • Firewalls • Vulnerability Management and Ransomware Protection • Ransomware Readiness Assessment (including evaluation of controls, recovery capability and response processes) • Anti-Virus and End Point Protection • Password Policy and Group Policy • Email Security • VPN • Web Filtering • Backups • User Training/Security Awareness Other areas that are of specific focus or required which will be mutually agreed during onboarding and project kick off
Supported from	Remotely from within the UK
Process	The Maple Team have a proven methodology to deliver this service which includes: • Scope ○ Scoping what is to be covered within the review ○ It is during this phase that Maple creates a bespoke scope ensure that the review is targeted specifically for the individual organisation • Assess ○ Data collection from the environment ○ Workshop review of the environment with the team ○ Understanding the Policies, Processes & Procedures • Analysis ○ Analysis of the information gathered from within the Assessment phase • Report ○ Detailed report back to the customer • Presentation ○ High level presentation of the detailed report to all stakeholders
Output	The Maple Cyber Security Review output is twofold: Report A detailed report is provided back to the customer with the following key areas covered which can be mapped to any specific framework which the customer is following such as the Cyber Assessment Framework:



- Detailed overview of findings
- Detailed overview of Gaps and Risks
- Recommendations in line with requested framework
- Roadmap (including high level remediation plan)

Presentation

A presentation to all stakeholders for both technical and non-technical personnel to allow for everyone to understand the report and ask questions on the detailed findings and recommendations.

Maple output for this engagement will be in line with a framework that the customer is following, such as CAF, NIST, CIS, and DSPT and provide recommendations to meet the specific framework.



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