

eGOV Cloud 360 Virtual School Solution

Established in 2002, **eGOV Solutions Ltd** is a recognised market leader in the design and delivery of **secure, cloud-based platforms for Virtual Schools**, helping local authorities address complex educational, attendance, and safeguarding challenges for vulnerable children and young people.

Our intuitive, user-friendly platform is trusted by **90+ Local Authorities across the UK**, providing actionable insight, data-driven analysis, and expert consultancy to support the educational journeys of vulnerable cohorts. The platform simplifies tracking and monitoring while offering instant access to comprehensive reports, dashboards, and education plans.

Driving Early Intervention & Improved Outcomes

Our analytics and insight enable Virtual Schools to identify where **early intervention is required**, helping to:

- Support improved attainment and measurable progress
- Reduce disengagement and barriers to learning
- Strengthen safeguarding, monitoring and accountability

A Unique Integrated Cloud Platform

eGOV Solutions was the **first provider in the market** to develop a suite of dedicated, secure, cloud-based systems designed specifically to streamline **attendance monitoring, attainment tracking, ePEP delivery, and analytics**.

Our proprietary solutions are continuously enhanced in line with statutory guidance, legislative change, and evolving customer needs. We remain the **only provider** offering fully integrated attendance monitoring, attainment tracking, ePEP systems, and advanced analytics within a **single shared platform**.

The eGOV Cloud 360 Virtual School Solution

Our **360 Virtual School Solution** empowers Virtual Schools with a complete toolkit to enable educational success and improved outcomes for children and young people.

The solution recognises the pivotal role of **Virtual School Heads** in championing academic progress, attainment, and achievement. It also aligns fully with the **expanded statutory remit** of Virtual School Heads, supporting:

- Children in care
- Children with social workers
- Children in kinship care
- Additional vulnerable cohorts

Our flexible approach ensures equitable opportunity and improved outcomes across all groups.

Tracking the Full Educational Journey

The eGOV Cloud 360 platform enables Virtual Schools to track a child's **entire educational journey**, regardless of plan type, including:

- Children in Need (CiN)
- Child Protection (CP)
- Youth Justice (YJ)
- Looked After Children

We proactively adapt our solutions to reflect changing legislation and policy to ensure ongoing compliance and relevance.

Maximising Impact & Value

The platform helps Virtual Schools:

- Maximise resources
- Evidence educational improvement
- Demonstrate value for money

It provides Virtual School Heads with powerful tools to track, target, and evidence the impact of **Pupil Premium Plus funding**, linking outcomes, interventions, and spend in a transparent and auditable way.

Due to the scale of our customer base, eGOV Solutions is uniquely positioned to offer **regional and national benchmarking**, supporting collaboration between Virtual Schools to share best practice and improve outcomes collectively.

Collaboration & Operational Efficiency

Our solutions promote seamless collaboration between:

- Virtual School Heads
- Education providers
- Social care teams
- Multi-agency partners

By proactively sharing accurate, real-time data, the platform:

- Improves operational efficiency
 - Reduces duplication and cost
 - Strengthens accountability
 - Enhances safeguarding outcomes
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Interoperability

We are able actively developing a robust **Application Programming Interface (API)** in collaboration with several Virtual Schools. This API enables seamless data exchange between eGOV systems and key local authority platforms, including:

- Liquidlogic
- Capita
- Microsoft Power BI

Core Components of the eGOV Cloud 360 Solution

The solution comprises three integrated components:

- Real-Time Attendance and Educational Attainment Tracking
 - Secure Digital Personal Education Planning (ePEP)
 - Insight-Led Analytics, Reporting and Business Intelligence
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Attendance Monitoring Services

Attendance monitoring is delivered through a **flexible, tiered approach**, allowing authorities to balance automation with safeguarding oversight:

- Automated daily or weekly attendance notifications, providing timely, efficient monitoring
- Secure attendance data extraction from school MIS systems via Wonde

Where attendance data cannot be obtained through automated notifications or MIS integration, a targeted attendance calling service is used as a last-resort intervention.

The service operates across a range of education settings, including:

- Mainstream schools
- Residential homes
- Pupil Referral Units (PRUs)
- Youth justice settings
- Further and higher education providers

MIS-based attendance extraction enables controlled and secure access to attendance data for children within scope, with flexibility to backdate records when required. This layered model supports accurate monitoring, minimises administrative burden, and ensures direct intervention is applied proportionately to support safeguarding and early action.

ePEP (Electronic Personal Education Plan)

Our secure, cloud-based ePEP system is designed to improve both the quality and timeliness of PEP completion while simplifying the process for all clients.

Key ePEP benefits include:

- Deep understanding of the Virtual School environment
- Cultural and operational alignment with client needs
- Fully flexible and configurable templates
- Commissioned by over **60 Local Authorities**

- Used across all **90 authorities**, ensuring proven scalability
- 24/7 secure access
- Dedicated helpdesk support (08:30–17:00, Mon–Fri)

Client outcomes include:

- Increased PEP completion rates
- Improved PEP quality and consistency
- Faster completion cycles
- Clearer roles and accountability
- Enhanced communication
- Positive impact on Ofsted inspection outcomes

Children in Need (CiN) Personal Education Plan

The eGOV Cloud 360 Virtual School Solution includes dedicated functionality to support the delivery and management of Children in Need (CiN) Personal Education Plans, recognising the growing importance of early intervention for children with social workers.

Our CiN PEP framework provides Virtual Schools and Local Authorities with the tools required to monitor educational progress, attendance, and wellbeing, while maintaining clear accountability across education and social care partners.

The CiN PEP enables professionals to:

- Record and review educational progress, attendance, and attainment
- Capture contextual factors impacting learning and engagement
- Set and monitor clear, outcome-focused targets and interventions
- Strengthen collaboration between schools, social workers, and Virtual School teams
- Evidence impact and decision-making through structured, auditable records

CiN PEP templates are fully configurable, allowing authorities to tailor questions, workflows, and approval processes to local policy and practice. This ensures flexibility while maintaining consistency and quality across cohorts.

The platform supports a joined-up view of the child's educational journey, enabling seamless transition and continuity where a child's plan status changes (for example, from CiN to in Care, or vice versa). All CiN PEP data integrates directly with attendance, attainment, and analytics modules, providing real-time insight and supporting early identification of risk.

By embedding CiN PEPs within the wider eGOV Cloud 360 solution, authorities are able to:

- Promote earlier, preventative intervention
- Improve engagement and educational stability
- Strengthen safeguarding oversight
- Align practice with the extended Virtual School Head role

Data Analytics & Reporting

Our **Analytics & Reporting** delivers powerful insight through interactive dashboards.

Virtual Schools can:

- Uncover actionable insight across large datasets
- Respond quickly to emerging trends
- Monitor impact of interventions
- Track outcomes against spend
- Drill down from strategic metrics to individual child records
- Demonstrate impact to senior leaders, elected members, and Ofsted

Dashboards enable analysis across:

- Attendance patterns
- Exclusions
- Outcomes
- SEND, ethnicity, UASC status
- Gender and provision authority
- Pupil Premium Plus effectiveness

Deanway Technology Park Wilmslow Cheshire SK9 3FB Tel: 0333 772 0944

Gary Daniels
Managing director
eGov Solutions Ltd

Tel: 0333 772 0944

Website: egov.uk.com