



G Cloud 15

Price List.

Plentific Platform

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SaaS Enterprise fees: Full platform (>7.5k units) —

Full platform			
Platform access - Work order management - Internal and external dispatching - Dynamic contractor determination - Reactive repairs - Planned maintenance - Projects (incl. Voids, Disrepairs) - Inspections - Resident updates and feedback*** - Automations and connectors - Advanced Analytics - PMS and Accounting integrations *	Field service mgmt. Field service management	Contractor mgmt. - Access to contractor marketplace and bespoke sourcing services - Contractor management - Contractor portal - Contractor payments ** - Contractor integrations *	Diagnostics Compliance Asset Mgmt.
£[X] / unit			
Optional add-ons	Resident portal		£[X] / unit
	Dynamic scheduling		£[X] / user

Full platform		
Units		Price per unit per month (excl. VAT)
Min	Max	Full platform
7,501	10,000	£2.04
10,001	20,000	£1.80
20,001	30,000	£1.56
30,001	40,000	£1.44
40,001	50,000	£1.32
50,001	60,000	£1.20
60,001	70,000	£1.08
70,001	80,000	£0.96
80,001	90,000	£0.84
90,001	100,000	£0.78
100,001	-	£0.72

Add-on: Dynamic scheduling		
Number of users		Price per user per month (excl. VAT)
Min	Max	Dynamic scheduling
0	100	£36
101	200	£31
201	500	£28
501	Above	£24
Add-on: Resident Portal		
See <i>Stand-alone Resident Portal</i> pricing		
Integrations		
Annual API access fee of £9,000 per integration (excl. VAT)		
Advanced Analytics		£20 per additional seat pm (on top of seats included per tier ; excl. VAT)

Other optional add-ons:

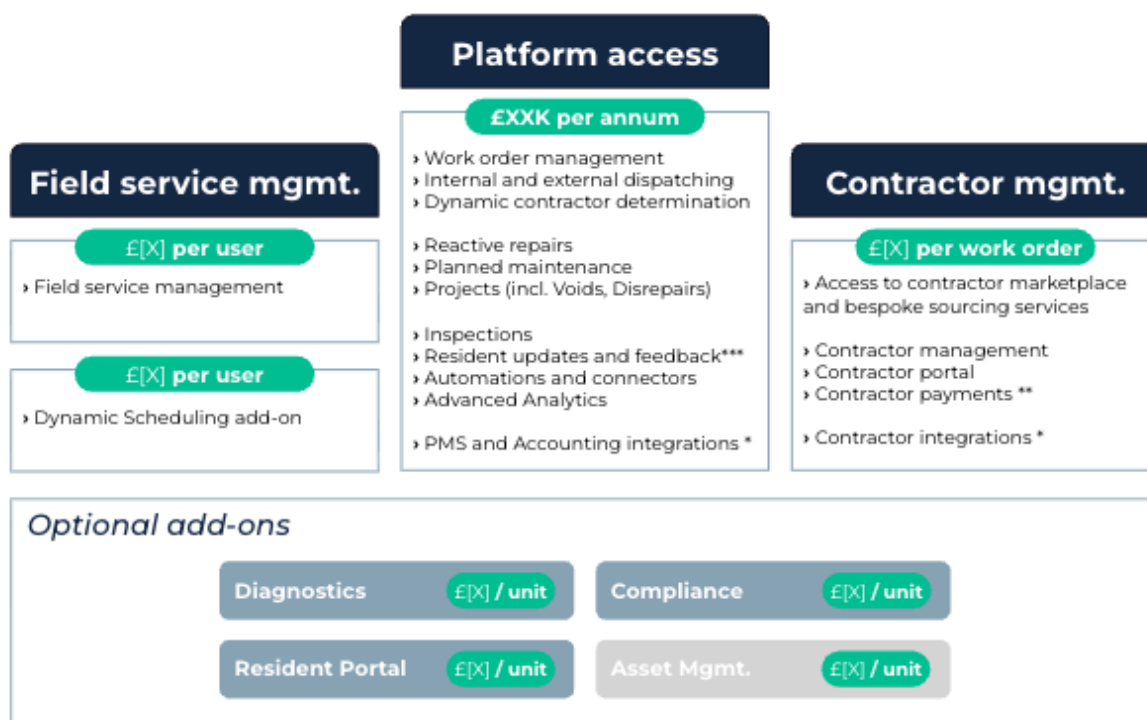
- Materials management: £0.50 per unit per month
- IoT add-on: £200 one-off per device and £50 annual SaaS fee per device

Additional information:

- › Annual pre-commitment in exchange for reduced rates (incl. for any overage)
- › Annual SMS allowance of 3 SMS per unit - bundled overage at £1K for 12.5K SMS ; fair use policy on international SMS traffic
- › Fair use policy of 1 Advanced Analytics seat per 500 units

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SaaS Enterprise fees: Modular (>7.5k units) —



Platform access fee	£24K per annum (excl. VAT)
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Field service management			
Number of users*		Price per user per month (excl. VAT)	
Min	Max	Field service management	Dynamic scheduling
0	100	£24	£36
101	200	£22	£31
201	500	£18	£28
501	Above	£17	£24

Contractor management		
Annual external work orders**		List price (excl. VAT)
Min	Max	Price per external work order
500	1,999	£24.00
2,000	2,999	£21.60
3,000	3,999	£19.20
4,000	4,999	£16.80
5,000	7,499	£15.60
7,500	9,999	£14.40
10,000	14,999	£13.20
15,000	19,999	£12.00
20,000	29,999	£10.80
30,000	39,999	£9.60
40,000	49,999	£8.40
50,000	74,999	£7.20
75,000	99,999	£6.60
100,000	124,999	£6.00
125,000	149,999	£5.70
150,000	174,999	£5.40
175,000	199,999	£5.10
200,000	1,000,000	£4.80

** Excluding first 500 free work orders

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Compliance and Asset Mgmt.			
Units		Price per unit per month (excl. VAT)	
Min	Max	Compliance	Asset Mgmt.
7,501	10,000	£0.26	£0.50
10,001	20,000	£0.24	£0.40
20,001	30,000	£0.22	£0.30
30,001	40,000	£0.19	£0.25
40,001	50,000	£0.17	£0.22
50,001	60,000	£0.16	£0.20
60,001	70,000	£0.14	£0.18
70,001	80,000	£0.12	£0.16
80,001	90,000	£0.11	£0.16
90,001	100,000	£0.10	£0.16
100,001	Above	£0.08	£0.16

Diagnostics *		
Number of Units		Annual Fee (excl. VAT)
Min	Max	Diagnostics
1,000	5,000	£8,280
5,001	20,000	£8,280 + £0.96 per unit over 5k
20,001	Above	£22,680 + £0.54 per unit over 20k
Resident Portal *		
See Stand-alone Resident Portal pricing		
Integrations		
Annual API access fee of £9,000 per integration (excl. VAT)		
Advanced Analytics		£20 per additional seat pm (on top of seats included ; excl. VAT)

* Also available stand-alone

Stand-alone Diagnostics*	
Item	Annual Cost £ (excl. VAT)
Product Licence	
Diagnostics - Core diagnostics module	Up to 5,000 properties managed: £8,280 Between 5,000 - 20,000 properties managed: £8,280 for 5,000 + £0.96 per an additional property Over 20,000 properties managed: £22,680 for 20,000 + £0.54 per an additional property
Track & Amend module (Optional)	Up to 15,000 properties managed: £3,600 Between 15,000 - 20,000 properties managed: £3,600 for 15,000 + £0.19 per an additional property Over 20,000 properties managed: £4,560 for 20,000 + £0.11 per an additional property (Maximum £10,800 per annum)
Address Selector module (Optional)	Up to 15,000 properties: £3,600 per annum Over 15,000 properties: £4,800 per annum
SMS messages (Optional): £0.08 per SMS	
VPN (Optional): £2,400	
Video calling (Optional): £200 per user per month	

Stand-alone Resident Portal*	
Item	Annual Cost* £ (excl. VAT)
Product Licence	
Portal base	Under 1,000 properties £12,000 1000 - 3,000 properties managed: £18,600 3,000 - 7,500 properties managed: £25,800 7,500 - 10,000 properties managed: £26,700 10,000 - 15,000 properties managed: £29,952 15,000 - 30,000 properties managed: £33,552 30,000 - 50,000 properties managed: £37,152 50,000 - 100,000 properties managed: £42,192 <i>Based on integration with up to 3 external systems (HMS, CRM, etc). Each additional system integration will be charged at: £1,800 per annum.</i>
Case Management Module (Optional)	Up to 7,500 properties managed: £1,800 Over 7,500 properties managed: £2,400
Onboarding and Applications Module (Optional)	Up to 7,500 properties managed: £8,550 Over 7,500 properties managed: £10,800
Native App (Optional)	Up to 7,500 properties managed: £5,940 Over 7,500 properties managed: £8,550

Other optional add-ons:

- Materials management: £20 per user per month
- IoT add-on: £200 one-off per device and £50 annual SaaS fee per device

Additional information:

› Platform access includes 500 work orders to trial external delivery method

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› Annual pre-commitment in exchange for reduced rates (incl. for any overage)

› Unused pre-committed users or work orders do not roll over

› Annual SMS allowance of 3 SMS per unit - bundled overage at £1K for 12.5K SMS ; fair use policy on international SMS traffic. Note that this does not apply to Diagnostics or Resident Portal when purchased 'Standalone'.

› Fair use policy of 1 Advanced Analytics seat per 500 units. Note that this is not available to Diagnostics or Resident Portal when purchased 'Standalone'.

SaaS Mid-market fees (<7.5k units) —

Diagnose & Resolve

- ✓ Contractor marketplace and bespoke sourcing service access
- ✓ Diagnostic
- ✓ Resident updates and feedback**
- ✓ Work order management
- ✓ Self-managed work orders
- ✓ Automations
- ✓ Advanced Analytics (2 seats)
- ✓ PMS & accounting integrations *

£[x] / unit

Centralise & Orchestrate

Diagnose & Resolve +

- ✓ Field service management
- ✓ Contractor management
- ✓ Contractor portal
- ✓ Contractor payments**
- ✓ Voids, Projects and Disrepairs
- ✓ Inspections
- ✓ Planned Maintenance
- ✓ Compliance
- ✓ Asset Management
- ✓ +5 Adv. Analytics seats

£[x] / unit

Integrate & Automate

Centralise & Orchestrate +

- ✓ Dynamic contractor determination
- ✓ +10 Adv. Analytics seats
- Access to Connectors and custom automations*
- Access to Contractor integrations*

£[x] / unit

Optional add-ons

Resident portal

£[x] / unit

Dynamic scheduling (FSM add-on required)

£[x] / user

Core tiers				
Units		Price per unit per month (excl. VAT)		
Min	Max	Diagnose & Resolve	Centralise & Orchestrate	Integrate & Automate
0	1,000	£2.10	£3.00	£3.60
1,001	2,000	£1.80	£2.70	£3.30
2,001	3,000	£1.68	£2.40	£3.00
3,001	4,000	£1.56	£2.10	£2.70
4,001	5,000	£1.44	£1.80	£2.40
5,001	7,500	£1.32	£1.68	£2.10

Add-on: Dynamic scheduling		
Number of users		Price per user per month (excl. VAT)
Min	Max	Dynamic scheduling
0	100	£36
101	200	£31
201	500	£28
501	Above	£24

Add-on: Resident Portal

See **Standalone Resident Portal** pricing

Integrations

Annual API access fee of **£9,000** per integration (excl. VAT)

Advanced Analytics

£20 per additional seat pm
(on top of seats included per tier ; excl. VAT)

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Other optional add-ons:

- Materials management: £0.75 per unit per month
- IoT add-on: £200 one-off per device and £50 annual SaaS fee per device

Additional information:

› Annual pre-commitment in exchange for reduced rates (incl. for any overage)

› Annual SMS allowance of 3 SMS per unit - bundled overage at £1K for 12.5K SMS ; fair use policy on international SMS traffic

Payment processing fees —

Payment processing fees are charged for work orders dispatched to appointed contractors from a customer's own supply chain. A 2.5% fee on the transaction final invoice value applies, where Plentific's payment processing service is used. Payments may be settled off-platform at no charge.

Plentific Out-of-Hours —

Plentific Out-of-Hours is available to clients to manage repairs outside of normal working hours through the Plentific Platform.

- Set up fee: £1,200 (excl. VAT)
- Subscription fee: £7,200 per annum (excl. VAT)
- Call handling costs: £1.56 per minute (excl. VAT)

Professional Services —

Setup fees

Package	Unit range (if applicable)	One-off fee
Full platform	7,501 - 20,000	£155,700
	20,001 - 40,000	£249,000
	40,001 - 60,000	£310,800
	60,001 - 80,000	£332,400
	>80,000	£342,000
Platform access	7,501 - 20,000	£42,000
	20,001 - 40,000	£60,000
	40,001 - 60,000	£90,000
	60,001 - 80,000	£120,000

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	>80,000	£144,000
Contractor Management		£24,000
Field Service Management		£24,000
Diagnose & Resolve		£30,000
Centralise & Orchestrate		£48,000
Integrate & Automate		£60,000
Dynamic Scheduling		£30,000
Compliance		£30,000
Diagnostics: Standard		£36,000
Diagnostics: Custom		£900 / day - Scoping required
Resident Portal		£900 / day - Scoping required
Integrations: Standard		£1,100 / day - Scoping required ; Max. £45,000 per integration
Integrations: Custom		£1,100 / day - Scoping required ; Max. £112,500 per integration
Materials Management		£1,100 / day - Scoping required
IoT add-on		£1,100 / day - Scoping required
Video Calling		£1,100 / day - Scoping required

Other Professional Services

Service	Days included (if applicable)	One-off fee
Advanced Onboarding		£1,100 / day - Scoping required
Software customisation		£1,100 / day - Scoping required
Configuration support		£1,100 / day - Scoping required
Bulk data action support		£1,100 / day - Scoping required
Integration support (client-led)		£1,100 / day - Scoping required
Training		£1,100 / day - Scoping required
Contractor onboarding		£200 per contractor
Business requirement gathering		£10,000 per workshop
Professional services bundle	10 days	£9,500

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	25 days	£23,000
	50 days	£42,500
	75 days	£63,000
	100 days	£83,000

Travel and Subsistence – Maximum £200 per person per round trip for travel, £200 for overnight accommodation and living expenses per person per night.