

Power Platform Centre of Excellence (CoE) Services

Service Definition Document



Introducing

Robiquity

About Robiquity

- **Established:** 2016
- **Specialist:** automation, low code and AI specialist services provider
- **Technology:** Microsoft Power Platform, Blue Prism, UiPath
- **Secure:** 80% of staff hold NPPV3 + SC clearances
- **Approach - Rethink, Reimagine and Redesign:**
 - Co-innovation partnership
 - Discovery & design
 - Rapid prototyping
 - Agile development - scale and embed what works
 - Up-skill and knowledge transfer – citizen development and pro-development



Some of our clients





Robiquity Service Catalogue

End-to-End Service Support to Maximise Your ROI



Design Thinking

Service design enhances user experience and efficiency by employing a holistic, co-creative approach to innovate and streamline services, ensuring they are user-centred, effective and seamlessly integrated.



Intelligent Automation

Intelligent automation streamlines complex processes, boosts efficiency and enhances decision-making by integrating artificial intelligence into everyday operations.



Low-Code Solutions

Low-code solutions accelerate digital transformation by delivering solutions faster and cheaper through rapid application development.



Data and Analytics

Data and analytics capabilities unlock actionable insights, drive strategic decision-making and foster a culture of informed decision making through the deep analysis of trends and performance metrics.



Artificial Intelligence

Our AI Services integrate cutting-edge artificial intelligence to enhance your operations, revolutionise your capabilities, boost your creativity and drive outcomes.



Managed Services

Managed service capabilities provide organisations with operational reliability, strategic IT support and continuous optimisation, allowing you to focus on core functions while experts manage your technological infrastructure.

Alignment with Public Sector Priorities



AMBITION	CASHABLE SAVINGS/ COST AVOIDANCE	EFFICIENCIES/ PRODUCTIVITY	IMPROVED EXPERIENCE	REGULATORY AND COMPLIANCE	INTERNAL SKILLS DEVELOPMENT
HOW?	- Deliver items on IT roadmap faster and cheaper - Replace expensive third-party licensed systems	Refocus human time on higher-value, cognitive work	- Remove administrative burden - Reimagine fragmented processes - Digitise experiences and promote better services	- Standardise processes - Create clear audit trails - Improve adherence to SLAs - Real-time monitoring and alerts	- Knowledge transfer via blended teams - Dedicated training - Hackathons
ROBIQUITY PROOF POINTS	Through scaling low code, automation and AI, Robiquity helped a client achieve £8m cashable annual benefits and an 8:1 return on the Microsoft Power Platform.	Robiquity established a client's CoE delivering c.30 processes reimaged in the space of 12 months driving 85 FTE equivalent/cost avoidance benefit.	"I believe now I have my work life balance back. I would not want to have to go back to old ways of working."	Robiquity brought a police force's average disclosure time down from 64 days to an average of 17 days, (well within the applicable 28-day SLA).	Established client's CoE and up-skilled (via competency frameworks, knowledge transfer, tailored training) our client's internal team (BAs and Developers) to build self-sufficiency.



Power Platform

Centre of Excellence (CoE) Services



Power Platform - Centre of Excellence (CoE) Services

DESCRIPTION

Deliver a Microsoft Power Platform Centre of Excellence (CoE) to drive scalable, secure and governed adoption of low-code development.

Robiquity's Centre of Excellence (CoE) services combine automation, governance, AI and best practices to empower citizen developers and professional developers alike.

FEATURES

Power Platform Readiness Assessment: review governance, environment configuration and adoption

CoE Strategy and Operating Model Design: define vision, scope, roles, responsibilities and governance

CoE Starter Kit Implementation: configure Microsoft's CoE Starter Kit

Governance Framework: environment strategy, DLP policies, management, licensing and governance

Automation and AI Enablement: CoE monitoring, reporting and insights

Community Enablement: engage citizen developers via training, communications and innovation

Reporting & Insights: dashboards for adoption, usage and compliance monitoring

Continuous Improvement Framework: roadmap for CoE evolution over time

BENEFITS

- Accelerated and safe Microsoft Power Platform adoption with clear guardrails.
- Improved governance and visibility across all apps, flows and bots.
- Enhanced collaboration between business users and IT.
- Reduced operational risk via defined standards and lifecycle management.
- Increased ROI from Microsoft Power Platform investment by scaling innovation.
- Empowered citizen developers with embedded structure, support and recognition.

Contact Us



CALL US

0161 399 0846

EMAIL US

frameworks@robiquity.com

VISIT US

www.robiquity.com
