



Agentic AI Strategy Services

Service Definition Document



Introducing

Robiquity

About Robiquity

- **Established:** 2016
- **Specialist:** automation, low code and AI specialist services provider
- **Technology:** Microsoft Power Platform, Blue Prism, UiPath
- **Secure:** 80% of staff hold NPPV3 + SC clearances
- **Approach - Rethink, Reimagine and Redesign:**
 - Co-innovation partnership
 - Discovery & design
 - Rapid prototyping
 - Agile development - scale and embed what works
 - Up-skill and knowledge transfer – citizen development and pro-development



Some of our clients





Robiquity Service Catalogue

End-to-End Service Support to Maximise Your ROI



Design Thinking

Service design enhances user experience and efficiency by employing a holistic, co-creative approach to innovate and streamline services, ensuring they are user-centred, effective and seamlessly integrated.



Intelligent Automation

Intelligent automation streamlines complex processes, boosts efficiency and enhances decision-making by integrating artificial intelligence into everyday operations.



Low-Code Solutions

Low-code solutions accelerate digital transformation by delivering solutions faster and cheaper through rapid application development.



Data and Analytics

Data and analytics capabilities unlock actionable insights, drive strategic decision-making and foster a culture of informed decision making through the deep analysis of trends and performance metrics.



Artificial Intelligence

Our AI Services integrate cutting-edge artificial intelligence to enhance your operations, revolutionise your capabilities, boost your creativity and drive outcomes.



Managed Services

Managed service capabilities provide organisations with operational reliability, strategic IT support and continuous optimisation, allowing you to focus on core functions while experts manage your technological infrastructure.

Alignment with Public Sector Priorities



AMBITION	CASHABLE SAVINGS/ COST AVOIDANCE	EFFICIENCIES/ PRODUCTIVITY	IMPROVED EXPERIENCE	REGULATORY AND COMPLIANCE	INTERNAL SKILLS DEVELOPMENT
HOW?	- Deliver items on IT roadmap faster and cheaper - Replace expensive third-party licensed systems	Refocus human time on higher-value, cognitive work	- Remove administrative burden - Reimagine fragmented processes - Digitise experiences and promote better services	- Standardise processes - Create clear audit trails - Improve adherence to SLAs - Real-time monitoring and alerts	- Knowledge transfer via blended teams - Dedicated training - Hackathons
ROBIQUITY PROOF POINTS	Through scaling low code, automation and AI, Robiquity helped a client achieve £8m cashable annual benefits and an 8:1 return on the Microsoft Power Platform.	Robiquity established a client's CoE delivering c.30 processes reimaged in the space of 12 months driving 85 FTE equivalent/cost avoidance benefit.	"I believe now I have my work life balance back. I would not want to have to go back to old ways of working."	Robiquity brought a police force's average disclosure time down from 64 days to an average of 17 days, (well within the applicable 28-day SLA).	Established client's CoE and up-skilled (via competency frameworks, knowledge transfer, tailored training) our client's internal team (BAs and Developers) to build self-sufficiency.



Agentic AI

Strategy Services



Agentic AI – Strategy Services

DESCRIPTION

Robiquity provides agentic AI strategy services, helping organisations harness autonomous AI agents to optimise decision-making, automate complex workflows and enhance operational efficiency.

We deliver end-to-end agentic AI strategy, solution design, implementation and governance, allowing you to responsibly integrate agentic AI into business processes using technology-agnostic platforms including Azure AI, Power Platform and other enterprise AI frameworks.

FEATURES

AI Opportunity Assessment: identify high-value use cases for AI agents.

AI Roadmap & Governance: define roadmap, governance and risk management.

Data Readiness & Preparation: evaluate data/prepare for agent deployment.

Integration Planning: align agentic AI with workflows, systems and architecture.

BENEFITS

- Develop a strategic roadmap for agentic AI adoption.
- Deploy autonomous AI agents to optimise processes and decision-making.
- Achieve operational efficiency/cashable savings through automation of complex workflows.
- Maintain responsible AI governance and compliance.
- Support scalable AI adoption across multiple business functions and platforms.
- Accelerate innovation and data-driven decision-making across your organisation.

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