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Pricing overview

Method Grid is provided as a subscription-based cloud software service. Buyers can choose from two pricing models depending on how they wish to license access to the service.

All prices are exclusive of VAT.

Pricing model 1: Per-user licence

Buyers purchase licences based on the number of named users who can access the service.

- Each licensed user has full access to the service features
- Licences are charged per user, per month
- Subscriptions are typically invoiced annually in advance

Per-user licence - £21 per month

Pricing model 2: Monthly Active User (MAU) licence

Buyers purchase a licence based on the number of Monthly Active Users (MAU) rather than named seats.

- An unlimited number of users may be granted access to the service
- Charges are based on the number of MAU included in the subscription.
- Subscriptions are invoiced annually in advance

Buyers select the base MAU package and may add additional MAU packages where required:

Base Package – 500 Monthly Active Users (MAU)
£10.5k per month

Additional 250 Monthly Active Users (MAU) package (Package 2)
£4.7k per month

Additional 250 Monthly Active Users (MAU) package (Package 3)
£4.7k per month

Additional 250 Monthly Active Users (MAU) package (Package 4)
£4.7k per month

Definition of Monthly Active User (MAU)

A Monthly Active User is defined as a user who actively uses the service within a calendar month. Users with read-only access are not counted towards the MAU total.

MAU usage is monitored during the subscription period. If usage exceeds the subscribed MAU package, adjustments are applied at the next renewal period.

What is included

- Access to the Method Grid cloud software service
- Hosting and standard user support
- Software updates and maintenance

What is not included

- Optional training or onsite support
- Professional services or consultancy
- Bespoke development or configuration

These services are priced separately where required.

Billing and renewal

Subscriptions are typically invoiced annually in advance on standard 30-day payment terms. Pricing is fixed for the subscription term and reviewed at renewal.

Implementation and onboarding services

Implementation and onboarding services are available to support initial playbook configuration, training and adoption of the service.

Implementation services are scoped based on the buyer's requirements and are priced separately from the software subscription.

Professional services are charged at a standard daily rate of **£1,625 per consultant per day**, exclusive of VAT.

The total cost of any engagement is agreed with the buyer in advance based on the scope of work.