

SERVICE DEFINITION DOCUMENT

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ABOUT US

GetSwarms functions as an IT digital solutions delivery practice, working closely with clients to furnish effective technology and supply chain management solutions. Our foremost aim is to deliver tangible value, enhancing business operations and addressing end-user requirements in today's agile, digital environment.

Our consultants bring extensive experience from engagements with prominent public and private sector entities, assisting them in adopting forward-looking global and regional solutions. We excel in facilitating large-scale digital transformations, navigating intricate multi-vendor deals, and spearheading innovative technologies.

We take pride in our strong partnerships with major Government departments, where we not only oversee but also advise on, design, and execute end-to-end governance processes. Our governance frameworks cover the entire change lifecycle, including agency-wide change portfolios, ITIL and GDS service design and management, and procurement strategies.

With our team's wealth of expertise, we specialize in supporting clients transitioning from Monolithic to disaggregated IT supply chains, ensuring seamless operations and optimal performance. Fundamentally, we manage vendor interactions, comprehending both user and vendor perspectives, to drive optimal value for the client while navigating the commercial realities. Our pragmatic approach, bridging commercial negotiations and deep technical understanding, fosters collaborative momentum, instilling confidence, and filling knowledge gaps to deliver practical solutions aligned with senior stakeholders' strategic roadmap.

THE "SWARMS" OF EXPERTS

We have organized our workforce into "Swarms". Each Swarm typically includes our own staff, associates, industry leaders, technology domain experts, SMEs and service providers from multiple locations. This provides us with a rich and diverse pool of experts whose knowledge span across

industry, domain, technology and have high degree of experience in implementing typical solutions.

CAPABILITY OVERVIEW

GetSwarms provide our clients with access to high quality IT and Technical professionals to support business critical programs. Our dedicated Support Management teams deliver a range of Cloud Support services to Public and Private sector organizations across the UK, including.

- Consultancy Solutions
- Outcome Based Projects
- Process and IT Outsourced Managed Services.

We have implemented programs across multiple government entities to provide intricate Cloud Support services, including Cloud Strategy & Architecture, Programme Management Services, Service Integration, and Software Development. Our proven expertise in effectively supporting public sector clients has empowered us to cultivate a diverse range of Cloud Support services spanning various IT domains, including:

- Cyber Security
- Digital Resiliency
- Deskside Services
- Application Development
- Infrastructure
- Software Implementation
- Business Continuity

SERVICE INTEGRATION & MANAGEMENT

We adopt a strategic stance in our client partnerships, fostering close collaboration to swiftly deploy cutting-edge Cloud Support solutions. Guided by a business-centric approach, we deliver dedicated account management services led by our Swarms and offer complete flexibility, delivering both on-site and off-site hosted services tailored to meet specific client needs.

Through our broad market reach and vast network of skilled IT and Infrastructure professionals, we provide access to top-notch Cloud Support solutions aimed at ensuring streamlined service delivery while minimizing disruption to our clients' regular business operations.



DELIVERY CAPABILITY

At the heart of every project, we embark on lies the commitment to deliver tangible value to client organizations. We accomplish this by implementing a best-practice framework, robust project governance, and the adaptability to fulfil the diverse Cloud Support needs of our public sector clients through the expert application of industry-leading services.

Aligned with ITIL v3 ITSM methodology, we integrate these principles to drive continuous improvement and uphold best practices across our engagements. Our framework for continuous improvement facilitates comprehensive performance measurement across Service Design, Service Transition, and Service Operation. Our services are categorized into four primary delivery streams outlined below, each focusing on a specific aspect of the business journey to ensure maximum impact.

CONSULTANCY SERVICES

Our consultancy services draw upon our wealth of experience to assist client organizations in navigating any challenges they face in their Cloud

infrastructure journey. By harnessing our expertise and tapping into our network of specialized talent spanning various technical and business domains, we collaborate with client stakeholder groups to develop tailored solutions. Our consultancy offerings encompass a spectrum of services, including in-depth analysis of critical challenges, performance assessments, solution strategy development, insightful reporting, and more, all aimed at ensuring the effective achievement of goals.

PROJECT SOLUTIONS

At times, projects demand expertise that client organizations may lack internally, either in terms of resources or time for upskilling specialists. We possess the capability to mobilize a focused workforce with the requisite skills to plan, initiate, and execute specific project requirements, or even entire project scopes. In addition to augmenting our clients' internal expertise and project teams, we provide a project rescue service. This entails deploying a rapid response team comprising highly qualified professionals to ensure that projects and programs stay on course.

MANAGED PROJECTS

For projects and extensive programs where handling requirements in-house proves impractical for client organizations, our managed solutions offer an outsourcing alternative emphasizing controlled and expert, quality-driven delivery that inspires confidence. Managed solutions typically operate within a fixed timeframe, defined by milestone delivery metrics and governance. Some commonly sought-after managed solutions include:

- Enterprise Software Upgrade or Integration
- Hardware Replacement
- Data Centre Moves
- Cyber Security Maturity
- Business Continuity & Resilience
- Programme Management.

IT MANAGED SERVICES

Our Swarms possesses the capacity to manage the IT needs of client organizations. Leveraging our proven track record in IT and Business Process Outsourcing, coupled with our robust talent services and extensive project management expertise, we are equipped to strategize, execute, and oversee a diverse array of services tailored to your exact requirements. These services encompass.

- Deskside Support
- Service Desk
- Project Management Office
- Business Process Outsourcing
- Technology Development
- Service Integration and Management.

PROCESS METHODOLOGY

Our services aid customers in efficiently and meticulously planning and migrating their systems, applications, and data from existing on-premises environments to the cloud— whether private, public, or hybrid, whether on-premises or hosted. Throughout the planning phase, GetSwarms leverages our expert in-house Swarms to thoroughly assess, analyze, and document existing environments, offering guidance on elements ready for the cloud and identifying areas requiring attention prior to migration. We collaborate closely with our customers to determine suitable solutions aligned with current organizational objectives, capable of scaling according to needs. A primary objective of this planning process is to minimize the risk of downtime and data loss during future migrations. Following the planning phase, we develop controlled, step-by-step cloud implementation and migration plans, ensuring each phase instills confidence that apps, data, and infrastructure will transition securely and seamlessly.

SETUP AND MIGRATION

We establish robust engagement with stakeholder groups, setting up a transparent communication schedule to guide and shape our delivery models while fostering a partnership approach from day one. Initially, we conduct comprehensive cloud readiness assessments with clients to understand business, technology, and user requirements.

Through a structured communication program, we collaborate with client stakeholders tasked with executing our implementation and delivery programs, supporting ongoing innovation to craft a customized roadmap guiding delivery throughout the project or program lifecycle. While we follow a clear methodology, roadmaps are developed in consultation with client stakeholders to ensure alignment with requirements and organizational objectives.

Our project or program roadmap enables us to define a rigorous project implementation plan with well-defined, streamlined processes to support all cloud activities at each stage of delivery. Recognizing the importance of continuous improvement, we understand that as key deliverables become standard, we must persistently challenge the status quo, collaborating closely with clients to prevent service stagnation.

To ensure effective management of our service from the outset, we align subject matter experts with individual workstreams, collaborating with stakeholders during update sessions and meetings to formally agree on strategy and address any issues as they arise. Our delivery team conducts regular internal checkpoints, focusing on tracking the progress of each workstream area of focus.

CONTINUOUS IMPROVEMENT

Recognizing the significance of continuous improvement and innovation, we prioritize enhancing and optimizing delivery and service excellence for our clients over the short, medium, and long term. To ensure the success of our contracts, we understand the importance of integrating lessons learned at

each stage of the contract period. GetSwarms acknowledges the necessity of providing clear and documented actions for improvement opportunities identified.

We value both quantitative and qualitative feedback in assessing our performance. Expected performance levels, where measurable key metrics can be recorded, are discussed and refined post-contract award, and established as Key Performance Indicators (KPIs). These KPIs are incorporated into our jointly agreed Service Level Agreement (SLA), thereby driving expected performance from the outset. Continual measurement of performance against all agreed metrics is conducted, with a detailed Management Information report formally presented as part of the agenda for formal service reviews and update sessions.

Throughout all our Cloud projects and programs, we collaborate with clients to monitor and measure the quality of our service, adapting our delivery structure as necessary to ensure consistent achievement of continuous improvement.

DISASTER RECOVERY AND BUSINESS CONTINUITY

GetSwarms maintains a comprehensive Business Continuity Management System (BCMS) encompassing all structures and procedures for responding to crises or incidents. Within the BCMS are Business Impact Assessments (BIAs), internal Business Recovery Plans (BRPs), and Client Onsite Business Recovery Plans (COBRPs). In collaboration with our clients, we develop and agree upon a Client Onsite Business Recovery Plan (COBRP) that can be promptly activated following a crisis event affecting onsite service provision.

- The COBRP guarantees that GetSwarms possesses sufficient infrastructure and provisions to respond effectively to a crisis event. It enables us to:
- Ensure the continuity of critical business functions for both our company and clients.
- Identify the essential resources required to sustain critical functions.

- Facilitate a seamless transition from normal to alternative modes of operation.
- Provide full support throughout all phases of business resumption.
- Adhere to the principles outlined in ISO22301.

Recognizing the uniqueness of each contract or account, we collaborate with our clients to establish specific recovery plans as needed. It is integral to our approach to ensure that the COBRP aligns with the client's approach and plans for Business Continuity.

SERVICE SUPPORT

GetSwarms offers continuous support to our clients for buyer hosting or software, whether developed in-house or provided by a third-party organization. We provide access to 1st- 3rd line support through dedicated service desks, available during standard 09:00-17:30 hours or 24/7 as needed. All operators are based in the UK and undergo vetting processes relevant to client requirements.

Additional email or online ticketing support is available at an extra cost. Response times vary depending on the priority of the ticket, ranging from 1 hour to 24 hours excluding bank holidays, tailored to individual client needs.

Online ticketing support accessibility	WCAG 2.1 AAA
Phone support is available:	24 hours, 7 days a week
Web chat support is available	24 hours, 7 days a week
Web chat support accessibility standard	WCAG 2.1 AAA

Web chat accessibility testing	All our software undergoes accessibility testing in accordance with our global equality and diversity standards. This testing encompasses additional features tailored for users
	with sight or hearing impairments, ensuring inclusivity and usability for all.

TRAINING

Our training programs are tailored to individual needs, typically comprising a mix of in- person sessions and online training, accessible to all users but customized to their specific roles. Our online programs offer a variety of elements such as activities, training resources, webinars, and instructional videos. Detailed documentation is readily accessible online.

Additionally, we can assist client stakeholders in delivering formal training sessions through webinars or coordinated classroom training. If on-the-job and floor walking (user) activity training is necessary, we have the capability and capacity to support this provision.

ONGOING SUPPORT

Throughout all our Cloud Services, GetSwarms provides comprehensive end-to-end training covering all aspects of the services we offer, including:

Buyer hosting or software

Hosting or software provided by our organization.

Hosting or software provided by a third-party organization.

Explanation of how the support service operates.

We employ robust, industry standard ITIL service management across all our engagements, ensuring rigorous maintenance of delivery and engagement quality. Each customer is assigned a dedicated service delivery manager as the primary point of contact in case of any issues. Our in-house expert consultants are also available to address any uncategorized service faults or irregular failures once the environment is live. Prior to the go-live phase, our team is always accessible and actively resolves any faults as they arise.

To complement our service, we offer a dedicated cloud self-service portal that allows you to log and track incidents from any location or device. This portal includes dynamic dashboards and a customer-centric knowledge base, facilitating rapid resolution of common issues. Our support services are flexible and scalable, enabling buyers to adapt quickly to market changes. We provide both standard and customized Service Level Agreements (SLAs), delivering KPI-driven operational reporting through GetSwarms online ITSM portal and interactive service dashboards.

SERVICE LEVELS

We implement a strategic method in developing service levels, identifying target performance levels and timelines, and continually refining them based on measurable service metrics to ensure transparency throughout the entire service experience. Targets in areas where key metrics can be quantified are designated as Key Performance Indicators (KPIs), which are then integrated into any finalized SLA to ensure expected performance standards are established from the beginning.

In addition to defining delivery specific KPIs, we also establish strategic goals and targets aligned with client procurement objectives, thereby fostering contract enhancements and efficiencies throughout the project or program lifecycle.

Our service operation is built to ensure the rapid scaling of operations in line with client demand, operating a 24/7 facility for clients demanding 'around the clock' and 'follow the sun' services.

Operating hours	9-5, Mon-Fri
Enhanced Service	9-5, 7 days a week
Premium Service 24/7	P1 IRT (Initial Response Time) 15mins, 4-hour fix P2 IRT (Initial Response Time) 30mins, 8-hour fix P3 IRT (Initial Response Time) 45mins one business day fix P4 Service/Change Requests Only IRT (Initial Response Time) 1 hour

CONTRACT TERMINATIONS

GetSwarms collaborates with our clients to customize our standard terms and conditions to align with the unique requirements of each client organization. Our terms and conditions are specifically tailored to accommodate the nature of the project or service engagement, ensuring complete adaptability in accordance with client service objectives. Specific terms related to contract termination clauses are negotiated and finalized following contract award, ensuring mutual agreement and clarity.

PRICING

The price of our services is contingent upon customer requirements, with these factors exerting significant influence on the overall pricing structure. GetSwarms offers various managed services models, including pricing based on factors such as per device, per user, and fixed monthly rates. Each

customer is assigned a dedicated service management representative to oversee the service and facilitate ongoing continual service improvement. Check out our Rate Card and SFIA attached to the service you're interested in.

CONTACT US

If you're interested in discovering how GetSwarms Ltd can assist with your cloud needs, feel free to reach out to us via email at hello@GetSwarms.com. Alternatively, you can contact our operations Director, who will gladly provide guidance on the most suitable solution to fulfil your requirements:

Amit Jain

Director

Get Swarms Limited,

20-22 Wenlock Road, London, N1 7GU

Email: amit.jain@getswarms.com

Ph: 07545641528

OUR SUPPORT SERVICES

With extensive expertise in Cloud Support Services, GetSwarms provides impartial advice and specialized expertise to meet all client needs. Our highly proficient Cloud specialists possess the capability and capacity to deliver a fully adaptable model aligned with client-specific specifications and objectives.

As specialists in the public sector, we employ a collaborative approach to planning and delivery, conducting thorough Cloud readiness assessments and collaborating with stakeholder groups to strategize,

design, and implement services and mitigation strategies. Our focus on business priorities and our dedicated account and service management provisions is aimed at fostering service excellence across our programs, resulting in several key benefits, including:

- Optimizing Cloud capabilities
- Access to top-tier Cloud specialists and expertise
- Customized, scalable, and flexible solutions adaptable to evolving needs.
- Collaborative partnership fostering reliable delivery and trusted advisory.
- Transparent, benefit-driven solution approach
- Flexible commercial arrangements tailored to client needs.
- Extensive knowledge transfer, training, and ongoing support
- Ensured service continuity and reliability.

Agile Project Delivery

'GetSwarms' Agile Project Delivery service utilizes Scrum methodology for efficient project management. Features include sprint planning, backlog management, and real-time progress tracking. Technical components include AI-powered task allocation, automated testing, and integration with popular development tools. Boost productivity and collaboration with our cutting-edge software.

Information and Records Management (ECM & EDRM)

GetSwarms offer support services to clients adopting Electronic Document and Records Management solutions (EDRM & ECM) in the cloud. Our comprehensive services encompass planning, analysis, design, cloud hosting, business architecture, configuration, change management, training, and post-go-live support. We specialize in assisting with various leading ECM solutions, such as Microsoft SharePoint, OpenText Documentum, and Informatica, ensuring seamless implementation and sustained operational excellence for our clients in the cloud environment.

Redesign of Cloud Platform

Our service for Cloud Platform Design offers assurance in Cloud Architecture, Platform, and Infrastructure. We provide Transition Design and delivery planning, aligning Strategic applications and Toolchains with best practice patterns. Our Cloud Design service sets the course for your transformation journey, ensuring your roadmap aligns with an optimized solution.

Cloud Migration Service

GetSwarms Limited provides Cloud Support services for cloud migration activities, including advisory and operational support. Services cover migration planning, data transfer support, cloud resource provisioning, migration monitoring, and post-migration stabilization, delivered in line with buyer technical and governance requirements.

Data Migration

GetSwarms offers consultancy for Data Migration, focusing on transferring data from legacy systems to modern platforms. Our experts analyze data structures, develop migration strategies, assess compatibility and security risks, and execute seamless transitions using tools like ETL processes, APIs, and data mapping techniques.

Oracle Cloud Application Implementation

GetSwarms Limited provides Cloud Support services for Oracle Cloud Applications, including advisory, implementation, operational, and optimization support. Services cover configuration, integration, and live support for finance, supply chain, and HR modules on Oracle Cloud Infrastructure, using Oracle Fusion Middleware and Oracle Database services. Support is delivered in line with buyer technical, security, and governance requirements.

Microsoft 365 Services

GetSwarms delivers comprehensive Microsoft 365 Services, covering setup, configuration, and support for Microsoft's suite. Microsoft 365 tools include Modules such as Outlook, SharePoint, Microsoft Teams, Microsoft Teams, OneDrive, Power BI and Viva Engage Azure AD Sync for Single Sign on across all devices.

Microsoft 365 Configuration & Support

Our Swarms provides Microsoft 365 Configuration & Support, assisting in transitioning from various environments such as on premises, hosted, or other cloud services to Microsoft 365. We offer full support for migrations from on premises to cloud and cloud to cloud, utilizing Quest Migration Manager, Quest on Demand, or custom scripts and tools.

Microsoft 365 Security Audit

GetSwarms offers comprehensive Microsoft 365 Security Audit consultancy services, covering all technical components such as email security, data encryption, access control, and threat detection. Our experts conduct thorough assessments to identify vulnerabilities and provide recommendations to enhance the overall security posture of your Microsoft 365 environment.

Oracle Chatbots Services

GetSwarms offers comprehensive consultancy for Oracle Chatbots Services, utilizing AI, NLP, and machine learning technologies to create intelligent conversational interfaces. Our experts provide tailored solutions for chatbot development, integration, and maintenance, ensuring seamless user experiences and maximizing business efficiency.

Salesforce Experience Cloud Services

GetSwarms offers Salesforce - Experience Cloud, enabling businesses to create immersive, personalized digital experiences for customers, partners, and employees. Our service provides customizable portals, AI-powered recommendations, and seamless integration with Salesforce CRM, we can offer full Salesforce support providing a complete range of services including design, architecture, implementation, migration, development across private, public and hybrid cloud deployment.

Test Automation Framework Design & Implementation Service

GetSwarms Limited provides Cloud Support services for automated testing solutions supporting web applications and APIs. Services include advisory, implementation, and operational support for test automation frameworks,

CI/CD integration, automated test execution, reporting, and ongoing maintenance, delivered in line with buyer technical and governance requirements.

Data Science Services

GetSwarms offers Data Science Services, leveraging advanced analytics and machine learning to derive insights from data and enable organizations to extract knowledge and hidden insights from structured/unstructured data leveraging cloud-based analytical solutions. we support all the major cloud software and services. Our services encompass data exploration, feature engineering, model building, and deployment for actionable business intelligence.

Digital Transformation Services

GetSwarms provides Digital Transformation Services, modernizing businesses through technology adoption. Technical components include cloud computing, AI, IoT, and automation. Modules encompass strategy development, implementation of an enterprise information architecture process optimization, and change management. Processes involve assessment, planning, implementation, and continuous improvement to drive innovation, efficiency, and implementation of digital delivery frameworks.

Oracle PaaS Implementation services

GetSwarms is renowned for its proficiency in deploying the Oracle Cloud Suite, evaluating customers' IT systems, and devising a Cloud Transformation roadmap. Our extensive Platform-as-a-Service knowledge spans Migration, Application Modernization, Custom Development, Integration, Business Intelligence, and Automation.

Mobile Application Development

GetSwarms Mobile Application Development offers iOS and Android apps, integrating UX and iterative design to ensure seamless delivery of exceptional, cross-platform mobile apps. ANdigital prioritizes user experience and accessibility (WCAG), ensuring high-quality mobile apps. We empower you to iterate, evolve, and scale your apps effectively.

Drupal development and consultancy

Our Swarms specializes in Drupal Development and Consultancy, offering expert guidance for scoping, designing, and implementing Drupal as a digital services platform. From initial development to ongoing consultancy, we ensure your Drupal setup maintains optimal performance. Additionally, we provide Drupal migration services for seamless transitions.

Drupal Support and Maintenance Service

GetSwarms Limited provides Cloud Support services for Drupal-based websites and applications, including operational and optimisation support. Services cover upgrades, security patching, performance tuning, defect resolution, monitoring, and ongoing maintenance, delivered in line with buyer technical and governance requirements.

SAP Upgrade and Migration

GetSwarms offers expert consultancy for SAP Upgrade and Migration projects. Our team of experienced consultants assesses current system landscape, plans and executes upgrades, and migrates data seamlessly. We focus on technical components such as SAP ECC, S/4HANA, and BW upgrades to ensure optimal performance.

SAP Marketing Cloud

GetSwarms offer consulting, development and post-implementation support of SAP Marketing Cloud solution, it's a comprehensive solution for personalized marketing campaigns, customer insights, and engagement. By Leveraging AI and machine learning, our service delivers targeted messaging across channels, driving customer loyalty and revenue growth. Our service tailored for industries to tackles challenges of data integration and customer experience enhancement with ease.

SAP Data Management Services

GetSwarms offer consultancy for SAP Data Management Services by accessing data quality, migration, and integration needs. Our experts specialize in SAP Master Data Governance, SAP Information Steward, and

SAP Data Services to optimize data storage, retrieval, and reporting for seamless business operations.

Azure Cloud Readiness and Assessment Service

GetSwarms Azure Cloud Readiness and Assessment Service includes a comprehensive evaluation of current infrastructure, applications, and workloads for migration to Azure Cloud. Our service utilizes automated tools for analyzing compatibility, performance optimization, cost assessment, and security readiness, providing detailed insights and actionable recommendations.

AWS Cloud Assessment Service

GetSwarms AWS Cloud Assessment Service evaluates infrastructure, security, and performance. By leveraging advanced analytics and AI, our service identifies optimization opportunities for cost-efficiency and scalability. Our tailored solutions address challenges like data migration and compliance, ensuring AWS capabilities drive innovation and competitive advantage, bolstering businesses in the digital landscape.

Well Architected Framework Review (WAFR)(AWS, Azure & Google)

GetSwarms offers expert consultancy for Well Architected Framework Review for AWS, Azure, and Google Cloud. Our certified architects assess your cloud environment based on five pillars: operational excellence, security, reliability, performance efficiency, and cost optimization. Receive actionable recommendations to enhance your architecture for optimal performance and cost-effectiveness.

Cloud Maturity Assessment

GetSwarms offers Cloud Maturity Assessment, to analyze cloud adoption, optimization, and security. Our advanced analytics and AI-driven tools identify opportunities for efficiency and cost reduction, tailored to the industries like finance and healthcare. Enhanced cloud capabilities improve scalability, agility, and competitive edge, ensuring optimal business outcomes in rapidly evolving digital landscapes.

Data Maturity Assessment

Our Data Maturity Assessment will assess your organization's data maturity/capability level. By examining key business drivers, we deliver evidence-based maturity assessments that prioritize digital data solutions and provide actionable roadmaps. Our approach encompasses considerations for people (culture, organization, skills), processes (controls and governance), and technology (tools and architecture). We'll provide a strategic report detailing practical recommendations for improvements that consider user needs, stakeholders' views, and published data strategies.

Dev-SecOps Maturity Assessment

GetSwarms Dev-SecOps Maturity Assessment offers evaluating processes, tools, and culture to enhance security in development pipelines. Our advanced automation and AI, identify vulnerabilities early and ensure robust security measures. Our Swarms will review and assess your organization's Dev-SecOps maturity against principals found within industry maturity models.

Collaborative Digital Workplace Services

GetSwarms offers Collaborative Digital Workplace Services, ensuring secure access to apps, files, and resources, facilitating efficient collaboration across devices and locations to boost productivity. Our solutions include virtual collaboration tools, document sharing, and project management integration, enhancing communication, teamwork, and workflow efficiency through advanced cloud-based technologies.

Business Strategy Service

GetSwarms provides Business Strategy Services aimed at assisting organizations in crafting and executing business strategies that are closely aligned with their organizational goals. We evaluate strategies against industry best practices, offering thorough analysis and actionable recommendations for enhancement. Our approach involves identifying opportunities, mitigating risks, and fostering growth. The outcome is enhanced competitiveness, strengthened market positioning, and overarching business triumph, leading to sustained profitability and longevity.

Digital Strategy Service

GetSwarms develop a full life-cycle Digital Strategy and Road Map for the delivery of evidence-based Digital by Default services. We employ an enterprise architectural approach to meet strategic objectives, ensure

services are fully GDS approved and aligned with user, policy needs, understanding the “As is” and “To be” objectives.

Data Strategy Services

GetSwarms offers expert consultancy for Data Strategy Services. Our team assesses your current data infrastructure, identifies inefficiencies, and develops a comprehensive strategy to optimize data management, governance, security, and analytics. We integrate cutting-edge technologies like AI and machine learning to maximize data-driven decision-making for your organization.

IT Service Management (ITSM) Implementation & Optimisation Service

The IT Service Management Service offers thorough discovery, analysis, and roadmap development to facilitate IT service alignment with digital transformation goals while safeguarding ongoing business services. We assist clients in ensuring their IT service and operational framework aligns with organizational needs, fostering constructive IT service evolution.

Cloud CDN Architecture, Configuration & Optimisation Service

GetSwarms Content Delivery Network (CDN) services covering direct provision of the service and managing existing setups with alternative providers already in use by the buyer. CDN offers optimizing content delivery through distributed servers. Utilizing caching, load balancing, and edge computing. Our CDN accelerates websites by serving content from the nearest server, reducing latency and improving user experience.

Web Application Firewall Design & Implementation Service

GetSwarms provides Web Application Firewall (WAF) solutions along with their management and continuous support, ensuring the protection of online assets against cyber threats such as cross-site scripting (XSS), SQL injection, and cookie poisoning. Our comprehensive security measures, which include filtering, authentication, and intrusion detection, are designed to uphold data integrity and safeguard user privacy. Swarms aids clients in designing and deploying suitable WAFs, adding an additional layer to their organizations' Defense-in-Depth security architecture.

Business Change management service

GetSwarms Limited provides Cloud Support services for business change management solutions. Services include advisory, configuration, operational, and optimization support for cloud-based tools used to manage change activities, track progress, and report on delivery outcomes, delivered in line with buyer technical and governance requirements.

Change management service

GetSwarms offers adept change management aid for vital platform upgrades, automation, digitization, and migrations. Our consultants conduct structural assessments, continuity planning, and oversee the gradual integration of new cloud solutions, ensuring seamless transitions. Our seasoned change management team provides strategy, delivery, and evaluation services, supported by technical experts, trainers, and creatives, to bolster your change program.

Cloud Financial Services

We specialize in assisting organizations with optimizing their expenses related to public cloud usage. Our support encompasses modeling, forecasting, and workload pricing to ensure cost efficiency. Additionally, we offer financial modeling for cloud transformations and migrations, integrating strategic change costs and evaluating impacts on operating models. Our FinOps consultation services include managing overall billing, alerting, and reconciling cloud consumption across the organization.

Customer Experience Management

GetSwarms offers consultancy for Customer Experience Management by analyzing customer interactions, implementing CRM systems, conducting surveys, and designing personalized customer journeys. Our team utilizes advanced data analytics and AI technologies to optimize customer touchpoints and enhance overall customer satisfaction and loyalty.

Salesforce Sales Cloud Services

GetSwarms offers expert consultancy for Salesforce Sales Cloud Services, providing tailored solutions for sales automation and CRM optimization. Our services include customization of sales processes, lead management, data analytics, and integration with third-party applications. Trust us to maximize your sales productivity and enhance customer engagement.

Salesforce Analytics Cloud services

GetSwarms provides robust, precise, and scalable Salesforce CRM analytics solutions, enabling businesses to transform data into actionable insights for

informed, customer-centric decisions. Our specialists grasp your business intricacies, seamlessly integrating CRM analytics without disrupting current processes. With CRM analytics, organizations deliver personalized experiences, facilitate effortless customer segmentation, monitor seamlessly, and act on web analytics.

Salesforce Marketing Cloud Services

GetSwarms offers expert consultancy for Salesforce Marketing Cloud Services, providing comprehensive solutions for optimizing customer engagement and marketing automation. Our services include configuring email campaigns, implementing Journey Builder, setting up Automation Studio, and integrating with Sales Cloud for seamless data management and analysis.

Salesforce Testing Service

GetSwarms offers comprehensive Salesforce Testing Services across all modules, detecting vulnerabilities in updates, configurations, and customizations. End-to-end testing validates integrations for peak performance and reliability. Employing diverse testing methods such as functional and performance testing, we elevate user experience, efficiency, and business outcomes.

Salesforce Volunteer Management services

GetSwarms offers consultancy for Salesforce Volunteer Management services by providing personalized solutions tailored to organizational needs. Our experts implement custom workflows, automation, and reporting tools to streamline volunteer recruitment, engagement, and retention. We optimize Salesforce features such as Communities, NPSP, and Marketing Cloud for efficient volunteer management.

Salesforce Health Check

GetSwarms conducts Salesforce Health Checks to detect vulnerabilities and evaluate security efficacy. We scrutinize Salesforce instances for performance, security, and compliance, analyzing data quality, configurations, and customizations. Our comprehensive report offers clear recommendations to optimize business benefits and enhance security measures, ensuring maximum efficiency and safety.

Salesforce Revenue Cloud service

GetSwarms excels in maximizing Salesforce Revenue Cloud's capabilities, transforming sales processes, refining revenue forecasting, and revealing critical customer insights. Our proficient team enables you to streamline

sales cycles, attain unrivalled revenue visibility, and foster substantial revenue expansion. We address your Salesforce Revenue Cloud requirements with expert guidance and steadfast support. Employing industry-proven protocols, we pinpoint the optimal components to construct cutting-edge solutions tailored to your objectives.

Amazon EKS Design, Deployment & Support Service

GetSwarms provides Amazon Elastic Kubernetes Service (EKS), simplifying the deployment, management, and scalability of containerized applications on AWS. Offering auto-scaling, high availability, and seamless AWS integration, we manage the entire EKS lifecycle. From designing production clusters to 24x7x365 Kubernetes Managed Service by Certified Kubernetes Administrators (CKA).

Security Evaluation of Kubernetes

GetSwarms offers consultancy for Security Evaluation of Kubernetes by analyzing configuration, network policies, pod security, RBAC, and cluster hardening. Our team conducts thorough audits, identifies vulnerabilities, and recommends solutions to ensure a secure Kubernetes environment. Contact us for expert guidance and protection against potential threats.

Training for Kubernetes

GetSwarms provides comprehensive Official Kubernetes Training, offering diverse formats for individuals, teams, and organizations. Our training empowers mastery of container orchestration, enabling streamlined deployment, scalable applications, and enhanced reliability. Our training optimize operations, reduce downtime, and foster innovation to ensure competitiveness in dynamic markets.

User Experience (UX) and Content Design Services

GetSwarms offers consultancy for UX and Content Design Services, focusing on creating intuitive interfaces and engaging content. Our experts conduct user research, wireframing, prototyping, and usability testing to optimize user interactions. We ensure seamless integration of content with visual elements to enhance overall user experience.

Web applications Development

GetSwarms delivers customized web application development, management, and ongoing support, tailored to varied business needs. Leveraging contemporary technologies and agile practices, we guarantee resilient,

scalable, and safe solutions. Our applications optimize user interaction, streamline operations, and foster business growth, offering bespoke digital experiences aligned with your requirements.

Web applications Support Services

Our Web Applications Support Services providing expert assistance for seamless operation, maintenance, and optimization. Our solutions include troubleshooting, performance tuning, security enhancements, and continuous monitoring to ensure uninterrupted availability. With tailored support plans, we empower businesses to focus on growth while we handle their web application needs efficiently. "Comprehensive web application support services providing expert assistance for seamless operation, maintenance, and optimization. Our solutions include troubleshooting, performance tuning, security enhancements, and continuous monitoring to ensure uninterrupted availability. With tailored support plans, we empower businesses to focus on growth while we handle their web application needs efficiently."

ITIL Service Management services

GetSwarms offers consultancy for ITIL Service Management services, ensuring optimal performance and efficiency. Our experts analyze current IT infrastructure, design service strategies, implement best practices, and provide ongoing support. We focus on technical components such as incident, problem, and change management to enhance service delivery and customer satisfaction.

DevOps services

GetSwarms Provides DevOps services to optimize software development and IT operations. We streamline workflows, implement automation, and integrate continuous delivery practices, ensuring faster development cycles, improved quality, and enhanced collaboration. With expertise in tools like CI/CD pipelines and infrastructure as code, GetSwarms accelerates businesses' digital transformation journey.

Information Architecture services

GetSwarms offers comprehensive consultancy for Information Architecture services. Our team of experts analyze and design the structure, organization, and navigation of digital content. We provide solutions for

metadata, taxonomy, and user experience to optimize information retrieval and usability.

Information Governance and Management Services

GetSwarms offers consultancy for Information Governance and Management Services, providing expertise in data classification, access controls, retention policies, and compliance regulations. Our team conducts audits, designs data architecture, and implements secure storage solutions to optimize data security and organizational efficiency.

Information Asset Register

Swarms provides an Information Asset Register service, crafting an extensive database to catalog and oversee all vital information assets in an organization. Swarms streamline the tracking, monitoring, and utilization of valuable data resources, ensuring adherence to compliance and security standards. By bolstering data governance, businesses can make informed decisions, mitigate risks, and enhance overall operational efficiency and effectiveness.

Information Strategy

We specialize in Information Strategy, guiding businesses to leverage data effectively. Through analysis, governance, and advanced analytics, we optimize data use, fostering informed decisions, efficiency, and innovation. Our strategic reports offer practical recommendations, ensuring sustained growth and competitiveness by addressing user needs.

Knowledge and information management service

GetSwarms specializes in Knowledge and Information Management Services, providing customized solutions to assist organizations in efficiently organizing, storing, and utilizing data. Our services include implementing, designing, auditing, migrating, and supporting robust information management systems. Our change and training teams empower your staff to create, store, share, and search information effectively. We also support your knowledge management plans to meet regulatory obligations and enhance organizational efficiency.

Data and Information Audit

Swarms will conduct thorough audits on Data and Information, by meticulously examining data integrity, security, and regulatory compliance. Employing advanced tools and methodologies, we pinpoint quality issues, identify vulnerabilities, and ensure adherence to industry

standards. Our information audits empower informed decision-making, risk mitigation, and process optimization, fostering business resilience and success.

Network Performance Monitoring Design & Optimisation Service

GetSwarms offers consultancy for Network Performance Management service, ensuring optimized network performance and security. Our experts conduct thorough network assessments, analyze data traffic, assess bandwidth utilization, and identify potential bottlenecks. We provide recommendations for network infrastructure upgrades, configuration changes, and monitor network performance metrics for continuous improvement.

ICT Infrastructure Review

Our ICT Infrastructure Review scrutinizes technology assets to boost performance and security, identifying issues and opportunities to maximize value. Through meticulous assessments and industry standards, we pinpoint improvement areas, mitigate risks, and optimize efficiency across Cloud, Hybrid, and commodity ICT Infrastructure services.

Capacity planning services

Our Capacity planning services analyze and monitor IT infrastructures and predict future requirements to ensure sufficient capacity to meet business needs. Through thorough assessment and forecasting, these services optimize resource allocation, prevent performance issues, and support scalability, ensuring efficient and reliable IT operations.

Identity & Access Management Design & Implementation Service

Our services for identity and access management encompass both process and technology aspects. We assist in designing and constructing architectures and processes for identity and access management, ensuring the desired level of identity assurance. This forms a solid foundation for your enterprise security stack. Our team has a wealth of expertise across Authentication & Access, Identity Governance and Administration and Privileged Access Management in on-premises, cloud and hybrid environments.

API Development and Management Services

GetSwarms offer consultancy for API Development and Management Services, guiding clients on designing, implementing, and maintaining APIs efficiently. Our expert team covers key technical components such as API

design, documentation, security, and performance optimization, ensuring seamless integration and reliable API management.

Microservices Development and Management Services

Swarms specialize in Microservices Development and Management Services, aiding businesses in designing, building, and maintaining microservices architectures. Our expertise in containerization, robust APIs, and DevOps methodologies for streamlined development and enhanced resilience. Swarms tailored solutions drive innovation, agility, and cost-efficiency, empowering businesses to thrive in dynamic environments.

Software Engineering as a Service

Swarms Software Engineering as a Service provides organizations on-demand access to expert engineers, proficient in development and management tasks. Our team excels in Authentication & Access, Identity Governance and Administration, and Privileged Access Management across diverse environments, aiding organizations in achieving software-related goals efficiently. Our Experienced Engineers develop products that ensure large demand creation.

Oracle Cloud Applications Services

We specialize in assisting organizations with Oracle Cloud Applications Services, offering comprehensive support for businesses adopting Oracle's suite of cloud applications. Our Service offers initial implementation to ongoing maintenance, our expert team ensures seamless integration, customization, and optimization, empowering clients to maximize the benefits of Oracle's cloud solutions for their operations.

Oracle Cloud Infrastructure Design & Implementation Service

GetSwarms offers expert consultancy for Oracle Cloud Infrastructure Services, advising on cloud migration, implementation, and optimization. Our team of certified professionals provides guidance on technical components including computer, networking, storage, databases, and security to maximize efficiency and performance for your organization's cloud infrastructure.

Oracle Migration and Upgrade Consultancy

At Swarms, we excel in Oracle Migration and Upgrade Consultancy services, assisting businesses through the complexities of upgrading to

newer Oracle versions. Our services encompass thorough assessment, strategic planning, and seamless execution to ensure smooth upgrades. We'll provide a strategic report detailing practical recommendations for improvements that consider user needs.

Proof of Concept Solution Development service

Swarms understand the critical importance of validating ideas before full-scale investment. Our Proof-of-Concept Solution Development service is meticulously crafted to help you test the feasibility of your concepts and pave the way for successful implementation. Through rapid prototyping, iterative development, and usability testing, we help clients mitigate risks and gain stakeholder confidence in innovative projects.

Agile Coaching and Support

At Swarms, we specialize in providing comprehensive "Agile Coaching and Support" services. We assist in adopting and optimizing agile methodologies to enhance project management efficiency and adaptability. Our experienced coaches offer tailored guidance, training, and ongoing support to ensure successful implementation and continuous improvement in agile practices.

Scaled Agile (SAFe) service

At GetSwarms, we specialize in delivering "Scaled Agile (SAFe) services" enabling businesses to implement the SAFe framework for large-scale Agile. Our comprehensive approach includes customized training, coaching, and implementation support with technical components such as release planning, backlog management, and continuous integration ensure efficient delivery to achieve Agile transformation goals effectively.

Agile Transformation service

GetSwarms Agile Transformation aids in transitioning to new Agile practices, whether still in the planning phase or encountering barriers during implementation. We assess current processes, introduce Agile frameworks like Scrum or Kanban, and offer ongoing support. Utilizing our technical

expertise, we enhance collaboration, efficiency, and innovation, fostering organizational agility and competitive advantage.

Agile Testing Services

GetSwarms offers consultancy for Agile Testing Services by providing expertise in test automation, continuous integration, and sprint testing. Our team of experienced testers ensures efficient communication, collaboration, and rapid feedback loops within Agile development cycles, resulting in high-quality software delivery.

Supplier Management and Assurance

GetSwarms offers comprehensive consultancy for Supplier Management and Assurance. Our team of experts analyze supplier performance, assess risks, and implement strategies to improve supply chain efficiency. We utilize data analytics, quality control techniques, and supplier audits to ensure optimal supplier relationships and operational excellence.

Procurement Management of cloud services

Swarms deliver extensive Procurement Management services for acquiring Cloud Systems. This encompasses Business Case development for Cloud Software/Hardware/Services, supporting your procurement lifecycle from review to market engagement, 3rd Party Contracts, Management, Negotiation, and Exit Strategies. Our Legal and Procurement guidance ensures compliance with Information, Security, and Data regulations, including GDPR.

Oracle EPM Cloud Service

GetSwarms offers expert consultancy for Oracle EPM Cloud Service, guiding clients in implementing and optimizing the platform for efficient financial consolidation, planning, and reporting. Our services cover configuration, data integration, customizations, and training to ensure clients derive maximum value from features like Financial Consolidation and Close, Planning and Budgeting, and Account Reconciliation.

Oracle ERP Transformation, Implementation and Support Service

Unlock the full potential of your enterprise with Swarms Oracle ERP Transformation, Implementation, and Support Service. Seamlessly integrate Oracle ERP systems, streamline operations, and elevate productivity. From initial planning through execution and ongoing support, our service enhances efficiency, data management, and decision-making, maximizing your investment in Oracle solutions.

Artificial Intelligence and Machine Learning Services

Our AI and ML services accelerate the deployment of advanced analytics, text and speech recognition, face and image recognition, chatbots, translation, etc. Leveraging emerging cloud tech and deep algorithmic expertise, we enhance app/platform performance, shorten delivery cycles, and extract valuable insights from vast datasets for informed decision-making.

Salesforce Upgrade Service

GetSwarms offers consultancy for Salesforce Upgrade Service, ensuring seamless transitions to the latest version. Our experts handle data migration, customization, and integration of new features. We optimize workflows, conduct testing, training, and offer ongoing support to maximize the benefits of the upgraded platform.

Adobe Experience Cloud

GetSwarms offers comprehensive services spanning the entire Adobe Experience Cloud suite, encompassing Adobe Experience Manager (AEM), Analytics, Target, Campaign, and Audience Manager. Our services bolster your digital marketing endeavors, supported by top industry specialists utilizing contemporary implementation techniques and methodologies.

Atlassian Migration Services

GetSwarms offers migration services tailored to transfer clients' Atlassian deployments to their preferred (usually Cloud) platform. Our proficient team manages data migration, configuration, and optimization, boosting collaboration and productivity. Employing a proven methodology, we ensure a secure, tested approach, minimizing disruption to your production users.

Social Media Management

GetSwarms offers expert consultancy for Social Media Management, employing advanced analytics tools to track engagement, monitor trends, and optimize content strategy. Our team of specialists provides personalized guidance on platform selection, content creation, scheduling, and targeted advertising campaigns to elevate your online presence and drive tangible results.

ServiceNow Upgrade

GetSwarms offers expert consultancy for ServiceNow upgrades. Our team assesses current configurations, identifies upgrade opportunities, and designs a customized plan. We handle technical migration, data transfer, testing, and post-upgrade support, ensuring a smooth transition with enhanced functionalities for optimized performance.

ServiceNow Architecture Service

Specializing in ServiceNow Architecture, GetSwarms crafts bespoke solutions tailored to your business needs. Leveraging expertise in system design, integration, and performance, we optimize your platform. ServiceNow adopts a multi-instance architecture strategy, ensuring scalability. Our holistic approach ensures optimal ROI and fosters enduring organizational growth.

ServiceNow Health Check & Maturity Assessment

GetSwarms conducts comprehensive ServiceNow Health Check & Maturity Assessments to evaluate platform configurations, integrations, performance, and security. Our experts analyze workflows, modules, and customizations

to identify improvement opportunities and best practices. Recommendations are provided to enhance efficiency, governance, and user experience.

ServiceNow Design, Implementation and Support

Elevate your enterprise with GetSwarms' all-encompassing ServiceNow Design, Implementation, and Support offerings. Our suite of services spans consulting, lifecycle planning, rollout, ongoing maintenance, support, and complete managed service execution, covering comprehensive business transformation and training. We provide customized solutions for aligning ServiceNow processes, transitioning from outdated systems, and handling License provisioning.

Accounting Transactional Processing Services

We handle accounts payable, accounts receivable, banking, and cash receipting, utilizing our bureau's Advanced service systems or clients' preferred platforms. Our streamlined invoice processing enhances accuracy and efficiency, eliminating manual errors, expediting payment cycles, and fortifying vendor relationships. Simplify AP processes and prioritize business growth with our services.

Contract Management Service

GetSwarms provides a thorough Contract Management Service, simplifying contract processes for compliance and risk mitigation. Our solution incorporates advanced automation and customizable workflows for improved efficiency and accuracy. With robust tracking and reporting features, you gain full contract lifecycle visibility, minimizing errors and achieving superior business outcomes seamlessly. We offer clients digital access to contract documents, obligation management, variations, invoices, and supplier relationships.

Agile Transformation Services

GetSwarms offers Agile Transformation Services, guiding businesses through a seamless transition to Agile methodologies. We assess current

processes, identifying areas ripe for Agile integration and improvement. We work closely with the team to design a customized transformation plan tailored to your unique organizational needs and goals, our expert guidance ensures a smooth transition, fostering collaboration, adaptability, and innovation.

Agile Training

Agile Training at GetSwarms equips to empower businesses in adopting Agile methodologies. Our expert-led sessions and workshop cover Agile principles, frameworks, and practices. Hands-on exercises and case studies reinforce learning, fostering collaboration and adaptability. Enhanced teamwork and innovation drive tangible business growth and customer satisfaction in today's competitive landscape through our training videos.

Oracle IaaS (Integration Cloud Service)

GetSwarms delivers Oracle IaaS (Integration Cloud Service) for seamless application and data integration. Our experts leverage Oracle's powerful cloud infrastructure to streamline processes and enhance connectivity across your enterprise. With our tailored solutions, businesses achieve improved efficiency, agility, and innovation, driving sustainable growth and competitive advantage. Our consultancy service that provides discovery, design, planning and implementation of an Infrastructure as a Service (IaaS) platform to deliver applications to the cloud.

Cloud Disaster Recovery Design & Implementation Service

Protect your business with Disaster Recovery as a Service (DRaaS) by GetSwarms. With real-time data replication, automated failover, and rapid recovery, ensure uninterrupted operations and minimize downtime. DRaaS offers cost-effective solutions, proactive monitoring, personalized support, and RPOs/RTOs of less than 15 minutes, ensuring business continuity in any scenario.

DevOps Assessment

GetSwarms offers bespoke consultancy for DevOps Assessment, evaluating current processes, tools, and culture to streamline software development and deployment. Our experts analyze automation, monitoring, and collaboration practices to identify areas for improvement, providing recommendations for optimizing DevOps workflows and achieving organizational goals.

Mobile Security and Privacy

Protect your mobile operations with our Mobile Security and Privacy services. We shield your business from cyber threats on mobile devices through advanced encryption, secure app development, and vigilant monitoring. With our services, you can ensure the confidentiality, integrity, and availability of your mobile data, safeguard your business and preserve trust with customers.

Business Continuity Service (ISO 22301)

GetSwarms offers expert consultancy for Business Continuity Service (ISO 22301) to ensure organizations are prepared for emergencies. Our services include risk assessments, business impact analysis, continuity planning, and disaster recovery strategies. We tailor solutions with technical components such as data backup systems and contingency arrangements.

Programme and Portfolio Management services

GetSwarms offers expert consultancy in Programme and Portfolio Management services. Our team of experienced consultants work closely with clients to develop tailored strategies, optimize resources, and drive successful project delivery. We provide technical components such as risk assessment, stakeholder management, and performance tracking to ensure project success.

Decommissioning as a service

Disposal as a Service, provided by GetSwarms, offers a complete solution for the efficient retirement of obsolete IT assets. From assessment and planning

to data wiping and environmentally friendly disposal, we manage the entire process with expertise and adherence to regulations. Additionally, we offer top-tier cloud security advice, guidance, and services. We take pride in delivering experienced cybersecurity professionals who employ proven processes.

Test data Management

GetSwarms provides consultancy for Test data Management by analyzing data needs, creating test data strategies, implementing data masking techniques, and ensuring data compliance. Our experts utilize tools like IBM InfoSphere Optim and Delphix, along with automation scripts, to streamline test data provisioning and maintenance processes.

Relationship and Stakeholder management services

GetSwarms offers consultancy for Relationship and Stakeholder management services, utilizing advanced CRM software and data analytics tools to analyze and optimize client relationships. Our team of experts provides tailored strategies for effective communication, conflict resolution, and stakeholder engagement, ensuring long-term success and growth for your organization.

Microsoft Power Platform Development and Integration services

Revolutionize your business operations with GetSwarms development and integration services for the Microsoft Power Platform. By harnessing the powerful features of Power Apps, Power Automate, Power BI, and Power Virtual Agents, we offer solutions that include low-code/no-code applications, chatbots, workflow/process automation, and comprehensive management information/reporting. This approach speeds up deployment while minimizing risks and simplifying complexity.

Microsoft 365 Cloud Hosting Services

GetSwarms provides expert consultancy for Microsoft 365 Cloud Hosting Services. Our team assesses business needs, designs customized hosting

solutions, migrates data, sets up user accounts, and ensures optimal performance and security. We also offer ongoing support and training to maximize the benefits of utilizing M365 cloud services.

Microsoft 365 support Services

GetSwarms offers comprehensive consultancy for Microsoft 365 support services, including troubleshooting, system implementation, and maintenance. Our expert team provides technical assistance for Outlook, SharePoint, Teams, and more, ensuring smooth operation and maximum efficiency for businesses utilizing the Microsoft suite.

Microsoft 365 migration and Deployment services

Microsoft 365 Design and Deployment services, offered by GetSwarm are customized to suit company's business needs. Our skilled team evaluates your needs, meticulously strategizes the deployment, and executes flawlessly. Whether configuring user accounts or refining security measures, we facilitate a smooth transition to Microsoft 365, empowering your organization for improved collaboration, productivity, and achievement. Our proven Microsoft 365 migration uses the latest automation tools to streamline the process.

Microsoft 365 Security Services

GetSwarms offers expert consultancy for Microsoft 365 Security Services, encompassing identity and access management, threat protection, information protection, and security management. Our team of certified professionals evaluates existing security measures, provides recommendations, and implements solutions to ensure a robust and secure Microsoft 365 environment for clients.

SAP Implementation and Support Services

GetSwarms offers expert consultancy for SAP Implementation and Support Services. Our team assesses client needs; designs tailored solutions and ensures seamless integration of SAP modules. With expertise in ABAP

programming, SAP HANA, and cloud infrastructure, we deliver cost-effective and efficient solutions for businesses of all sizes.

SAP Testing

GetSwarms offers SAP Testing services, ensuring the reliability and efficiency of SAP systems. Our comprehensive approach involves various testing methodologies, including unit testing, integration testing, and user acceptance testing. By meticulously assessing SAP applications and configurations, we identify and rectify issues, ensuring seamless operations and client satisfaction.

IT Operating Model Service

At GetSwarms, we excel in IT Operating Model Services, aligning IT objectives with business goals. We integrate ITIL and COBIT frameworks, ensuring efficiency, agility, and innovation. Our solutions optimize resources, promote agility, and foster innovation, safeguarding long-term business success and resilience.

Business Intelligence, Analytics and Reporting Service

GetSwarms offers consultancy for Business Intelligence, Analytics, and Reporting Service. Our experts analyze data utilizing tools like Power BI and Tableau, implementing custom dashboards and reports for data visualization. We help businesses optimize decision-making through insights derived from data analysis, predictive modeling, and reporting solutions.

Process Mining Services

Process Mining Services offered by GetSwarms harness advanced algorithms and data analysis techniques to delve into digital footprints within your organization's processes. By visualizing and scrutinizing these data trails, we identify inefficiencies, streamline workflows, and optimize resource allocation.

Document Management service

The Document Management service offered by GetSwarms provides businesses with a comprehensive solution for managing digital documents. From creation to storage, retrieval, and disposal, our service ensures efficient organization and accessibility of documents throughout their lifecycle. Using OCR and cloud storage, we optimize document management efficiently.

SAP ERP Transformation, Implementation and Support Service

GetSwarms offers comprehensive SAP ERP consultancy services, including transformation, implementation, and support. Our expert team handles all technical components such as SAP S/4HANA migration, business process optimization, custom module development, and system integration. We ensure seamless transition and ongoing support for successful ERP projects.

ERP Testing Service

GetSwarms ERP Testing service assists businesses in bug detection, data accuracy assurance, and system performance enhancement. We thoroughly evaluate functionality, integration, security, and performance to identify potential issues and ensure peak system performance. Leveraging our expertise and cutting-edge testing methodologies, we ensure the reliability and efficiency of your ERP system.

Identity and Access Management Services

GetSwarms offers expert consultancy for Identity and Access Management Services, ensuring secure and efficient control over user identities and system access. Our services include assessment of current IAM architecture, designing and implementing solutions with components such as SSO, MFA, and role-based access control.

Service Desk Implementation & Transition Service

GetSwarms Service Desk as a Service is a top-tier UK-based service desk, available 24x7x365. Following ITIL-aligned processes, our skilled technicians provide level 1 and 2 technical supports, managing user inquiries and troubleshooting. With a dedicated team, we ensure smooth operations and high-end user satisfaction for businesses.

Threat Detection and Response Services

Our Threat Detection and Response Services provide continuous monitoring of networks, endpoints, and systems, swiftly identifying cybersecurity threats. Rapid response protocols are activated upon detection, containing, and mitigating threats to minimize damage and protect critical assets. Swarm's proactive approach keeps organizations ahead of evolving threats, ensuring swift remediation actions for enhanced cybersecurity posture and asset protection.

Digital Form Creation and Management Service

Our service facilitates effortless creation, deployment, and management of GOV.UK styled digital forms, enabling data collection and API accessibility. We optimize data collection, validation, and storage, enhancing workflow efficiency. With AI-driven validation and cloud storage, we ensure data security and efficiency, improving productivity and decision-making. This expedites migration from old form builders, paper forms, and inaccessible forms to the cloud.

Release Management Tooling Implementation & Optimisation Service

Release Management services by GetSwarms ensure smooth and efficient deployment of software updates. We handle version control, automate deployment processes, and implement rollback strategies. By integrating Agile and DevOps methodologies, we optimize efficiency, minimize downtime, and enhance overall business productivity and competitiveness.

Blockchain Testing

At GetSwarms, we offer expert consultancy for Blockchain Testing, covering functional, performance, and security testing. Our team of experienced testers ensures the reliability and efficiency of blockchain applications through rigorous testing of smart contracts, consensus algorithms, and network infrastructure.

Blockchain Services

Blockchain Services by GetSwarms offers end-to-end solutions for businesses, spanning consulting, implementation, and optimization. We specialize in blockchain technology, smart contracts, and decentralized applications, ensuring security, transparency, and efficiency. With our expertise, businesses unlock the full potential of blockchain for sustainable growth and innovation. Our Swarms help identify business drivers, technical bottlenecks and a use case for proof-of-concept implementation adaptable to production.

Digital Audit Service

Our Digital Audit Service offers a transparent assessment of your organization's alignment with digital best practices and GDS Standards. Each evaluation delves into several core areas, utilizing a tailored user-centric evaluation matrix to provide a comprehensive understanding of your organization's level of digital optimization.

Digital Customer Experience Strategy

We assist clients in crafting and implementing successful customer experience strategies that align with their business objectives. Alchemy shapes, independently evaluates, or executes strategies, leveraging a diverse array of cloud, digital, and mobile technologies to provide an omnichannel experience.

Load and Stress testing

Our Load and Stress Testing evaluate system performance under normal and extreme conditions, identifying weaknesses and bottlenecks. By simulating

high traffic and resource exhaustion scenarios, testing will identify weaknesses and areas for improvement in their software, hardware, or network infrastructure. It ensures systems can handle expected usage levels, providing a seamless user experience. Our managed service includes scoping, feasibility checks, planning, scripting, test execution and reporting.

Agile Coaching Services

Agile Coaching Services by GetSwarms offer comprehensive support for businesses seeking to adopt or improve agile methodologies within their teams. Our experienced coaches provide personalized guidance, training, and mentoring to help organizations implement agile frameworks like Scrum or Kanban effectively. Our agile tools and practices, including sprint planning, backlog grooming, and retrospectives, successful agile implementation.

Dynatrace Observability Implementation & Optimisation Service

GetSwarms provide Dynatrace Adoption Services for application performance monitoring (APM) to ensure optimal service performance and SLO's. It provides real-time insights into the performance of complex environments, including cloud-native applications, microservices and hybrid infrastructure.

Azure AI Services

We provide support for Microsoft Cognitive AI and Azure AI Services, including solution design, proof-of-concept, and architecture planning for scalable AI deployments. Support covers Azure AI services for decision support, speech, language, vision, and search, including configuration, integration, optimization, and troubleshooting. Services are delivered in line with buyer requirements.

Fraud Management services

GetSwarms offers comprehensive consultancy for Fraud Management services, utilizing advanced data analytics and machine learning algorithms to detect and prevent fraudulent activities. Our team of experts provides

tailored solutions, including fraud detection models, real-time monitoring systems, and risk assessment tools, ensuring maximum protection for our clients.

Support services for open source softwares

Maximize the capabilities of open-source software through our customized support services. We offer technical support, troubleshooting, software updates, maintenance, customization, training and more. With our Service, businesses can ensure the smooth operation, security, and performance optimization of open-source software solutions.

MuleSoft Services

GetSwarms MuleSoft consultants offer comprehensive support services for clients utilizing MuleSoft for in-application integration or microservices development. Our services encompass planning, analysis, design, technology architecture, business configuration, integration, training, governance, release management, and post-go-live optimization. We also specialize in legacy ESB platform migration to MuleSoft, including upgrades from previous versions.

Data Retention and Archiving Services

Our Data Retention and Archiving services aim to assist clients in implementing cloud-focused information archiving strategies, including application decommissioning and load shedding. GetSwarms supports customers by facilitating migration and archive services across various platforms, tailored to specific requirements. This includes ETL tool selection, development, and implementation.

Amazon Connect Service

Amazon Connect is a cloud-based contact center service, empowering businesses to enhance customer service while reducing costs. GetSwarms offers comprehensive AWS managed services, spanning design, deployment,

and support, including full management of the platform, associated services, and integrations.

Open-Source architecture Services

At GetSwarms, we offer consultancy for Open Source architecture Services by providing guidance on utilizing components such as Linux operating system, Apache web server, MySQL database, and PHP programming language. Our experts assist in designing scalable and secure systems using open-source technologies to meet your business needs.

Open-Source Hosting services

Our open-source hosting service provides a reliable platform built on community-driven software. With flexible configurations, robust security measures, and scalable infrastructure, we offer seamless deployment for websites, applications, and digital projects. Benefit from cost-effective solutions and the freedom of open-source technology for your hosting needs.

Open-Source Design and Development services

GetSwarms offers consultancy for Open-Source Design and Development services, providing expertise in technologies like PHP, Python, and Java. Our team specializes in creating innovative and cost-effective solutions for clients, ensuring seamless integration and scalability for their projects.

SIAM Design and Build Service

SIAM (Service Integration and Management) Design and Build Service is a comprehensive solution offered by GetSwarms, dedicated to orchestrating and optimizing multi-vendor service delivery. Our expert team meticulously designs and implements robust frameworks, skills development, process development and service management tooling ensuring seamless coordination, efficiency, and quality across diverse service providers.

SIAM Integration Testing and Quality Assurance services

GetSwarms offers consultancy for SIAM Integration Testing and Quality Assurance services by providing expert guidance on ensuring seamless integration of all service providers, robust testing of interfaces, and assurance of service quality. Our team evaluates technical components to address any potential issues and optimize performance.

SIAM Support Services

GetSwarms provides SIAM (Service Integration and Management) Service Desk (Level 0, Level 1, 2 and 3) for a range of cloud-based ETS and PMRV services. streamlining the coordination of multiple IT service providers. With expertise in integrating and managing diverse IT services, GetSwarms ensures smooth operations, effective communication, and optimal performance, allowing clients to focus on their core objectives with confidence. While we handle the intricacies of service integration and management.

Test Process review and Improvement process

GetSwarms offers consultancy on Test Process review and Improvement by conducting in-depth analysis of current testing procedures, identifying inefficiencies, recommending best practices, implementing automation tools, and providing training to enhance testing capabilities. Our technical expertise ensures optimized testing processes and improved overall quality of deliverables.

Low Code/No Code Consultancy

GetSwarms offers process evaluation, advice, automation, and backing, leveraging cutting-edge workflow technologies, electronic forms, Business Intelligence (BI), and Business Process Management (BPM) tools. We specialize in providing low-code and no-code solutions tailored to meet your business and user requirements. Our expertise spans a variety of platforms, including PowerApps, Flow, Microsoft 365, SharePoint, Outsystems, Appian, Unqork, Be Informed, Mendix, among others.

Alpha Services for Cloud

GetSwarms excels in executing Alpha projects, blending user research, swift prototyping, service design, and technical prowess to produce GDS-compliant Alphas that are both economical and validate service viability early on. Our approach to delivery follows the Alpha-Beta-Live stages, supported by a robust Delivery Framework designed to guarantee a low-risk, successful Alpha phase.

Business Case Development

Our specialized support services cover various business cases like SOC, OBC, and FBC for cloud adoption and investment initiatives. We ensure alignment between business case rationale and organizational strategy, supported by data insights. Operating as vendor-neutral, we offer impartial advice, full-service delivery, and assurance to ensure compliance and best-fit solutions.

Dynamics 365 Supply Chain Management

GetSwarms offers expert consultancy for Dynamics 365 Supply Chain Management, helping clients optimize inventory, logistics, and procurement processes. Our services include implementation, customization, and integration of the technical components such as warehouse management, transportation management, and advanced analytics to enhance supply chain efficiency and performance.

Cyber Security Consultancy

GetSwarms offers comprehensive Cyber Security Consultancy services, including risk assessments, penetration testing, and incident response planning. Our team of experts analyze network architecture, assess vulnerabilities, recommend security solutions, and provide training to ensure the protection of sensitive data and prevention of cyber-attacks.

NCSC IT Health Check (ITHC)

Our NCSC IT Health Check meticulously evaluates and fortifies an organization's IT infrastructure security. Through thorough analysis of systems, networks, and configurations, we pinpoint vulnerabilities and risks. Our fully managed, fixed-price assessments extend across SaaS, PaaS, and IaaS, whether hosted locally or on cloud platforms like Microsoft Azure, AWS, or VMWare-based and open-source virtualization setups.

SAP/4HANA Cloud Implementation Service

Our S/4HANA Cloud Implementation Service is designed to captivate clients by offering a transformative journey to SAPs cutting-edge ERP platform. Seamlessly integrating data migration, customization, and integration, we ensure a smooth transition. Swarms Experience optimized processes, enhanced scalability, and real-time analytics, to meet the evolving needs of our clients.

Incident Management service

Our Incident and Problem Response & Investigation service entails swift and thorough resolution of security incidents and technical issues. Through advanced forensic analysis and root cause identification, GetSwarms experts mitigate risks, ensuring rapid response. Our approach minimizes future occurrences, safeguarding businesses against potential threats.

Serverless Applications Development and Migration

GetSwarms provides a complete end-to-end service from design to software development to support for your serverless Application. Our Service facilitates the transition of businesses from traditional server-based architectures to serverless computing paradigms. Through meticulous planning, development, and migration strategies, Swarms ensures seamless integration with serverless platforms, enabling improved scalability, reduced costs, and enhanced application performance.

Case Management Services

GetSwarms' service offers end-to-end support for cloud-based case management, including requirements analysis, design, implementation, upgrades, and ongoing support. We deliver customized solutions tailored to complex needs, covering general case management, complaint handling, investigations, inspections, and grant management, ensuring efficient workflows and robust functionality to meet organizational goals.

Asset Management Service

GetSwarms offers expert consultancy for Asset Management Service, combining advanced data analytics, predictive maintenance, and AI technologies to optimize asset performance. Our team of experienced professionals provides tailored strategies to maximize asset value, minimize risks, and enhance overall operational efficiency for our clients.

Oracle HCM Cloud Solution Audit Services

Our expert team reviews and evaluates the organization's Oracle HCM Cloud deployment, by examining system configurations, usage patterns, and compliance levels to identify areas for improvement and optimization. Through comprehensive analysis and recommendations, Swarm ensures Oracle HCM Cloud solution aligns with industry best practices, maximizes efficiency, and meets regulatory requirements, ultimately enhancing your HR processes and system performance.

Software Development as a Service

Revolutionize your development process with Swarms SDaaS. Imagine having a dedicated team of expert developers at your fingertips, ready to transform your ideas into reality. With SDaaS, you can streamline your software development lifecycle, from conceptualization to deployment, without the need for an in-house development team by minimizing costs and maximizing efficiency.

React JS and React Native Development services

Our Swarms are highly experienced in all aspects of ReactJS and React JS and uses the latest JavaScript technology to develop user interfaces, implement functionality, and ensure seamless performance across platforms. From sleek web apps to native mobile experiences, we deliver innovative solutions that elevate your digital presence and set you apart from the competition.

Cloud Native Development Services

Our Services involve the creation, deployment, and management of applications using cloud-native principles and technologies. Swarms approach emphasizes scalability, resilience, and agility through containerization, microservices architecture, DevOps practices, and automation. It enables organizations to build and operate applications more efficiently in cloud environments, enhancing innovation and competitiveness.

Cloud Native Application Support

Swarms Services involves operations, versioning, maintenance, and upgrading of Cloud Native. Leveraging microservices, containerization, and DevOps practices, we ensure scalability, resilience, and cost-efficiency, allowing businesses to maximize the benefits of cloud-native architectures while minimizing operational challenges.

SAP Data Intelligence Services

SAP Data Intelligence enables organizations to manage and unify various data forms, including audio, video, images, text, and IoT data, alongside structured corporate and third-party information. It facilitates data-driven innovation and enhances intelligent processes by integrating data orchestration and machine learning services. This platform allows enterprises to efficiently harness their diverse data sources, apply intelligent processing, and operationalize machine learning, ensuring optimized utilization of data in business operations.

SAP API Management

GetSwarms offers consultancy for SAP API Management, assisting clients in designing and implementing effective API strategies. Our services include architecture design, API creation and documentation, security implementation, and integration with SAP systems. We ensure seamless communication between different applications through the management of APIs.

OpenText Enterprise Information Management service

GetSwarms offers expert consultancy for OpenText Enterprise Information Management service, specializing in configuring, deploying, and optimizing technical components such as ECM, BPM, and CCM. Our team of experienced consultants will ensure seamless integration and customization to meet your organization's specific needs and requirements.

OpenText Identity and Access Management services

Swarms OpenText Identity and Access Management services offer businesses a comprehensive solution to control and secure user access to resources while ensuring data integrity and regulatory compliance. Our robust authentication, authorization, and privilege management features, safeguard your organization against cyber threats and unauthorized access and data breaches.

Microsoft Dynamics 365 Human Resources

GetSwarms offers expert consultancy for Microsoft Dynamics 365 Human Resources, providing customization, integration, and optimization services. Our team specializes in configuring modules for talent management, performance evaluation, and employee engagement. We ensure seamless implementation and training to maximize the efficiency of HR processes.

Business Architecture

GetSwarms offers expert consultancy in Business Architecture, analyzing business processes, goals, and strategies to align with technology. We assess current systems, design frameworks, and recommend best practices

for efficient operations. Our team guides clients on implementing technical components to optimize business performance and achieve sustainable growth.

Cloud Procurement service

Revolutionize your procurement process with our Cloud Procurement service. Seamlessly manage vendors, streamline contracts, and optimize purchasing workflows using cutting-edge cloud solutions. From cost savings to compliance assurance, with Swarms organizations can ensure compliance and focus on strategic initiatives while benefiting from efficient and scalable procurement solutions.

Salesforce Commerce Cloud Service

Are you facing challenges with intricate sales procedures, irregular customer interactions, and ineffective order handling? Through GetSwarms' B2B Commerce consulting, your clients can relish a smooth self-service journey akin to the simplicity of B2C purchasing. By establishing a contemporary, engaging, and tailored eCommerce platform, you'll witness a substantial uptick in internet sales. Teaming up with GetSwarms guarantees that your sales staff gains access to enriching insights, lightening their workload and hastening revenue expansion. Embrace top-tier solutions to revolutionize your B2B interactions and attain eCommerce success in the digital realm.

Geographical Information Systems (GIS) service

GetSwarms Cloud Geospatial Information Systems (GIS) Services offer expertise in geospatial analysis and geomatics, enabling organizations to execute sophisticated cloud-based GIS projects effectively. We support projects from their inception through planning, design, and execution, equipping you with the necessary skills to derive the greatest benefit from your cloud-based GIS systems and geospatial data.

Machine Learning and Big Data service

GetSwarms offers expert consultancy on Machine Learning and Big Data services, providing in-depth analysis, model development, and implementation strategies. Our team of data scientists and engineers specialize in algorithms, neural networks, data collection, analytics, and scalable solutions to optimize business operations and decision-making processes.

ISO 27001 Audit and Support Services

GetSwarms' ISO 27001 Audit and Support Services furnish a structured framework comprising policies, procedures, and controls to mitigate legal, physical, and technical information security risks. We conduct meticulous audits, aid in implementation, and offer ongoing support to attain and uphold certification. Our proficiency guarantees stringent security measures, safeguarding data integrity and fostering stakeholder trust. Our internal audit service adopts a top-notch approach, assisting buyers in crafting and executing an effective ISMS audit program, ensuring sustained ISO 27001 compliance and opportunities for system enhancement.

Cloud Operating Model Service

GetSwarms offers a comprehensive service to develop and implement a cloud-centric target operating model. Aligned with ITIL standards and adaptable to any cloud platform, it ensures SIAM readiness and reduces total cost of ownership. Expertise spans strategic planning, infrastructure optimization, DevOps integration, and governance frameworks, enhancing agility and competitiveness.

Business Operating Model Service

We offer a structured approach to refine and optimize the way businesses operate. GetSwarms assists businesses by analyzing current processes, identifying inefficiencies, and designing tailored solutions to redefine their operational framework to align with their objectives and supercharge efficiency, maximizing profitability.

Target Operating Model (TOM) Service

GetSwarms Service offers comprehensive solutions designed to optimize and refine businesses operational structures. Through meticulous analysis and strategic planning, we tailor solutions to align operations with organizational objectives. By leveraging process mapping, technology integration, and change management, we empower clients to achieve their desired operational targets seamlessly.

Enterprise Architecture services

Our Service involves analyzing, designing, and implementing organizational structures to align business objectives with technology solutions. We assess current systems, define future state architectures, and develop strategic plans to optimize efficiency, agility, and innovation. Leveraging Swarms proficiency in TOGAF and BPMN, businesses receive tailored solutions to drive sustainable success.

Cloud Architecture

GetSwarms Cloud Architecture service emphasizes establishing standardized, resilient cloud services to streamline intricate legacy architecture. We prioritize developing business capabilities for long-term utilization of cloud services, employing agile methodologies and leveraging digital platforms. With vast experience in government and supplier collaboration, we offer secure design, delivery, and assurance services, operating across public clouds (AWS, GCP, Azure, OCI) and aiding in service migration.

Data Architecture services

GetSwarms offers consultancy for Data Architecture services, providing expertise in designing data models, defining data standards, and establishing data governance frameworks. Our team of experts assesses current data infrastructure, recommends improvements, and creates scalable solutions using technologies like SQL, NoSQL, and ETL tools.

Cloud Infrastructure Design & Implementation Consultancy

GetSwarms IaaS offers comprehensive support for the development, configuration, and deployment of Infrastructure as a Service (IaaS) solution aimed at delivering applications via the cloud. Our suite of services includes provisioning virtual machines, managing storage, and configuring networking elements for our clients. Through remote access via the Internet, organizations can efficiently oversee and control these resources. IaaS streamlines the process of scaling IT infrastructure dynamically, reducing the need for substantial upfront investments in hardware and ongoing maintenance expenses.

Microsoft Azure PaaS Design & Implementation Consultancy

GetSwarms offers expert consultancy for Microsoft Azure PaaS, helping client's architect and optimize cloud solutions. Our skilled team ensures seamless integration of Azure services like Azure App Service, Azure Functions, Azure SQL Database, and Azure Storage for scalable, secure, and high-performing applications.

Software as a Service (SaaS)

GetSwarms offers Software as a Service (SaaS), covering the entire implementation lifecycle. From initial analysis and cost estimation to design, architecture, development, testing, deployment, and support, our teams collaborate seamlessly. We create customized, robust, secure, and scalable SaaS solutions, tailored to address your business's intricate needs.

Multi Cloud Managed Service

Our Multi-Cloud Managed Service empowers helping UK government organization's support digital services to efficiently manage and optimize their cloud operations across multiple platforms. From optimized performance to enhanced security, Swarms offers holistic management solutions tailored to your unique needs. Scale effortlessly, reduce costs, and stay ahead in today's dynamic digital landscape with our expert guidance.

Multi-Cloud Health Check Service

GetSwarms conduct a precise evaluation of Cloud Operational Capabilities, emphasizing multi-cloud perspectives. Assessing across best practice towers, we collaborate with stakeholders to evaluate current operations and platform utilization against a Multi-Cloud Reference Architecture. Our assessment delivers comprehensive findings and recommendations for implementing a centralized Multi-Cloud Architecture effectively.

NoSQL Database Architecture & Implementation Consultancy

Our service offers a flexible approach to storing and handling data, ideal for managing large volumes. Utilizing NoSQL databases such as MongoDB, Cassandra, or Redis, we ensure effective management of unstructured and semi-structured data. our service provides expert support and assistance with all aspects of NoSQL databases potentially running on cloud-based infrastructure. From database design through to physical build, performance tuning and security optimization. In-life operations such as upgrades and one-off or regular ETL (Extract, Transform and Load) operations can also be supported.

Cloud Backup Architecture & Implementation Service

GetSwarms Backup as a Service (BaaS) delivers a standardized backup solution suitable for standalone use or as a complement to existing on-premises and public/private cloud setups. Our BaaS operates as a managed service, featuring monitoring, alerting, and optional regular backup testing.

Microsoft Azure Migration Service

GetSwarms offers expert consultancy for Microsoft Azure Migration Service, guiding clients through seamless transition to cloud infrastructure. Our services include assessment of current infrastructure, design of Azure architecture, implementation of data migration tools, and optimization of resources for enhanced performance and cost-efficiency.

Microsoft Azure Support

We offer dedicated Microsoft Azure Support to organizations, ensuring smooth operations of their Azure cloud environments. Our services encompass technical assistance, troubleshooting, performance optimization, security guidance, and cost management. With GetSwarms, organizations can maximize the potential of Azure, focusing on growth and innovation while leaving the technical complexities to the experts.

Microsoft Azure Design and Implementation services

GetSwarms provides expert consultancy for Microsoft Azure Design and Implementation services. Our team of certified professionals will assess your requirements, design a customized architecture, implement Azure solutions, and provide ongoing support. Technical components include virtual machines, storage, networking, databases, and security measures.

Microsoft Azure Security Service

GetSwarms offers consultancy for Microsoft Azure Security Service, providing expert guidance on implementing security features like Microsoft Defender for Cloud, Microsoft Entra ID, and Microsoft Sentinel. Our services include threat detection, log monitoring, access control, and security policy management for a robust and secure cloud environment.

Microsoft Azure IaaS Design, Implementation & Optimization Service

GetSwarms offers consultancy for Microsoft Azure IAAS by designing, implementing, and managing infrastructure solutions for clients. Our team of experts provides guidance on virtual machines, networking, storage, security, and scalability within Azure, ensuring optimized performance and cost-effective solutions for businesses looking to leverage cloud services.

AWS Design and Implementation services

Our service aids organizations in architecting and executing AWS migration initiatives securely and expansively, ensuring optimal outcomes. We assist in designing, constructing, migrating, and maintaining secure, high-performing,

resilient, and efficient infrastructure for applications, scalable over time. Additionally, we facilitate the transformation to a cloud-native service delivery model.

AWS security services

Swarms' AWS Cloud Security service enables organizations to develop and enact a proactive cloud security strategy, empowering them to launch new products and services on Amazon Web Services with confidence. Leveraging extensive experience, including large-scale critical national infrastructure projects in government, we implement enterprise-level security within AWS. Our DevSecOps engineers and architects offer security assessments and construct assured platform landing zones to establish preventative, detective, and remediation measures within AWS.

AWS Cloud Migration Services

Our service enables the smooth transfer of your operations, data, and applications from on-premises setups to the AWS cloud platform. We offer comprehensive assessment, planning, design, execution, and optimization phases for a seamless migration journey. Leveraging AWS best practices ensures a secure, well-architected, and user-friendly environment. Additionally, AWS Managed Services provide infrastructure management to expedite and automate cloud operations.

Microsoft Dynamics 365 Enterprise Resource Planning Services (ERP)

GetSwarms offers expert consultancy for Microsoft Dynamics 365 ERP. Our services include customization, implementation, training, and support. We assess business needs, configure modules like Finance, HR, and Supply Chain Management, and integrate with other systems. Our team ensures a seamless ERP solution tailored to maximize efficiency and productivity.

Microsoft Dynamics 365 CRM service

Microsoft Dynamics 365 CRM is a cloud-based solution that empowers businesses to manage their customer relationships, sales processes,

marketing campaigns, and service engagements effectively. With a comprehensive suite of tools, it fosters customer relationship development, sales acceleration, and superior customer experiences throughout the entire lifecycle. GetSwarms offer a comprehensive range of consulting and support services for Microsoft Dynamics 365 CRM.

Quality Assurance (QA) Services

At GetSwarms, we provide Quality Assurance (QA) Services to guarantee flawless product performance for businesses. Our skilled professionals use rigorous testing methods, both automated and manual, to detect and resolve any issues. By continuously improving and adhering to industry standards, we enhance client trust, minimize risks, and foster sustainable business expansion.

Discovery as a Service (DaaS)

GetSwarms Discovery as a Service offering enables businesses to uncover concealed insights about their customers—both internal and external—along with their challenges and requirements. This empowers informed decisions for digital transformation initiatives. Our service delivers thorough documentation, facilitating smooth transition to the Alpha phase with comprehensive knowledge transfer.

Internet of Things (IoT) service

We boast a proven history of aiding in the development and roadmap creation of expansive IoT frameworks, encompassing process and policy establishment across business, process, and technical domains. Offering Maturity Assessment and Health Check services, GetSwarms facilitates organizations in seamlessly integrating real-world devices into scalable automated business workflows, leveraging IoT integration's competitive advantages.

SAP S/4HANA Services

GetSwarms offer comprehensive SAP S/4HANA services covering system implementation, migration, customization, and continuous support. We facilitate a seamless transition to SAP's advanced ERP platform, providing enhanced agility, real-time insights, and streamlined processes. Evident focuses on automation and cloud-based solutions to drive efficiencies for our customers.

Oracle E-Business (EBS) Upgrade

GetSwarms offers expert consultancy for Oracle E-Business Suite (EBS) upgrades. Our team analyzes current system architecture, performs compatibility checks, designs a customized upgrade plan, executes the upgrade process, and conducts thorough testing. We ensure a seamless transition with minimal disruption to business operations.

Oracle E-Business (EBS) Migration and Support

GetSwarms offers comprehensive consultancy for Oracle E-Business (EBS) Migration and Support. Our expert team assists with database migration, application upgrades, customizations, and performance tuning. We provide guidance on technical components such as data conversion, integration, testing, and post-migration support to ensure a successful transition.

Oracle E-Business (EBS) Security services

GetSwarms offers comprehensive consultancy for Oracle E-Business (EBS) Security services. Our experts assess, design, and implement robust security controls including roles, responsibilities, and access controls. We ensure compliance with industry standards, conduct security audits, penetration testing, and provide customized security solutions to protect sensitive data.

Windows 10/11 Enterprise E3 Suite

GetSwarms is equipped to handle every facet of a comprehensive transition to Windows 10/11, covering the entire transformation journey. Starting with the initial evaluation, followed by planning and analysis, onto design and deployment, and through to pilot testing and migration, we ensure a

seamless switch to the operating system built for modern cloud efficiency and enterprise services. Additionally, our support and management services facilitate a smooth adaptation to this new OS environment.

Upgrade to Windows 11

GetSwarms comprehensive Windows 11 upgrade solution offers assessment, planning, application readiness, data migration, scheduling, rollout, training, and support services. Prior to deployment, our pre-deployment process includes discovery and assessment to comprehend the organization's needs and technical prerequisites.

Patch Management Design & Implementation Service

GetSwarms offers consultancy for Patch Management Service, ensuring timely updates and patches for software and systems. Our experts assess vulnerabilities, prioritize patches, and facilitate deployment. We provide tailored solutions, automated patching tools, documentation, and training to enhance security and system performance.

SAP Sales Cloud services

GetSwarms can provide implementation of SAP Sales Cloud solution which is a comprehensive cloud-based solution designed to streamline and optimize sales processes within organizations. It provides a range of features and functionalities to support sales teams in managing leads, opportunities, and accounts efficiently. The service encompasses consulting and development expertise on SAP Sales cloud.

Regression Testing as a Service

The regression testing service offered by GetSwarms is crafted to guarantee extensive test coverage, resulting in heightened stability of operational code. Our regression testing solutions utilize efficient test automation to minimize overall testing expenses, encompassing regression of both conventional and cloud-based applications.

Functional Testing

GetSwarms provides functional testing services ensuring application functionality verification and validation. Our emphasis lies in validating individual business components and conducting end-to-end verification across all business domains, encompassing digital and non-digital aspects. We facilitate rapid and ongoing functional testing by embracing cutting-edge testing methodologies and tools such as HP QC/ALM, Bugzilla, JIRA, Microsoft Test Manager. We use our risk-based approach, expertise and knowledge to improve functional testing practices.

GDPR Audit Service

GetSwarms GDPR Audit service aids organizations in upholding GDPR compliance. Our service offers objective evidence for prioritizing remedial actions. Audits are vital for meeting GDPR's accountability standards. Essential for organizations with privacy frameworks, audits measure compliance, assess risks, offer remediation guidance, and affirm commitment to data protection with certified GDPR practitioners.

Website Design and Development

At GetSwarms, our consultancy for Website Design and Development includes a thorough analysis of client needs, wireframing and prototyping, responsive design implementation, front-end and back-end development using technologies like HTML, CSS, JavaScript, and PHP, as well as quality assurance testing and ongoing support for a seamless user experience.

Accessibility Testing Service

GetSwarms offers consultancy for Accessibility Testing Service by conducting thorough evaluations of websites and applications. Our team assesses the technical components to ensure compliance with accessibility standards, providing detailed reports with recommendations for improvements. Trust us to make your digital platforms accessible to all users.

Agile Business Analysis for Cloud services

GetSwarms offers expert consultancy on Agile Business Analysis for Cloud services, incorporating technical components such as user stories, backlog grooming, and sprint planning. Our team of experienced professionals ensures seamless integration of Agile practices to optimize business processes in the cloud environment.

Agile Project Management

Our Agile Project Management service provide end-to-end management of cloud projects large and small that are compliant with GDS and other HMG's digital standards. Our Agile project consultants provide strategy, design, implementation, testing hosting and support. our project managers focus on the business outcome – delivering the right results at the right price at the right time. Our team of Project Management has extensive experience of helping clients with the understanding and application of Agile within complex programmes, ensuring that the necessary, iterative and user-centered methods are embedded, followed and coached throughout delivery.

Web and Mobile Application Testing

Our Swarms provide Web and Mobile Application Testing services that encompass a set of processes, methodologies, test procedures, and techniques designed for the thorough and efficient testing of both web and mobile applications. Our dedicated Center of Excellence (CoE) for Application Testing is focused on delivering industry-standard processes, offering flexibility in meeting specific demands, and ensuring scalability at reduced costs.

Atlassian Consultancy service

GetSwarms offers expert Atlassian Consultancy services, providing tailored solutions to optimize productivity and efficiency. Our team of seasoned consultants specialize in configuring Atlassian tools such as Jira, Confluence, and Bitbucket, offering custom workflows, automation, and integration services to streamline workflows and achieve business objectives.

Atlassian Support service

GetSwarms offers expert consultancy for Atlassian Support service, providing technical guidance on configuration, troubleshooting, and optimization. Our team of certified professionals ensures seamless integration of Atlassian tools like Jira, Confluence, and Bitbucket, maximizing efficiency and productivity for businesses.

Atlassian Training service

GetSwarms offers the complete spectrum of Official Atlassian training courses. We deliver training in diverse formats tailored to individuals, teams, and organizations, covering various applications and approaches. Our training curriculum includes courses on Jira, Confluence, Trello, and custom training, among others.

Big Data service

GetSwarms offers consultancy for Big Data services, leveraging cutting-edge technologies like Hadoop, Spark, and Kafka. Our team of experts provides tailored solutions for data processing, storage, and analysis, helping clients harness the power of Big Data to drive business growth and success.

Big Data Testing service

GetSwarms offers consultancy for Big Data Testing services by analyzing data quality, performance, and security. Our experts utilize advanced tools like Apache Hadoop, Spark, and Kafka to ensure accurate and efficient testing. We provide tailored solutions to optimize data processing and validate system scalability.

BPM: Business Process Modelling

GetSwarms offers expert consultancy for BPM, using advanced tools like BPMN for diagramming processes, BPM software for automation, and process

mining for analysis. Our team collaborates with clients to map current processes, identify inefficiencies, and design optimized workflows to streamline operations and maximize productivity.

Cloud Business Intelligence Services

We'll lead your organization in navigating the data collection, extract-transform-load processes, data modeling, and dashboard creation to facilitate flexible reporting and business insight on the cloud. A robust and secure business intelligence platform, featuring a user-friendly interface, empowers individuals at every level of your organization to leverage data for informed decision-making.

Cloud Health check

We offer several services to review current states of cloud projects and provide guidance on their state, opportunities to improve. GetSwarms will perform a health check on your cloud environment and operations to realize opportunities in performance, spend, agility, security, and maintenance.

Cloud Security Services

GetSwarms offers expert consultancy on Cloud Security Services, ensuring comprehensive protection of sensitive data on cloud platforms. Our services include implementing multi-factor authentication, encryption, intrusion detection systems, and continuous monitoring to safeguard against cyber threats. Trust us to secure your cloud infrastructure with cutting-edge solutions.

Cloud-based Testing Services

GetSwarms offers consultancy for Cloud-based Testing Services, utilizing platforms like AWS, Azure, and Google Cloud. Our experts assess testing requirements, design test cases, implement automation tools, and provide continuous monitoring for scalable and efficient testing solutions. We ensure reliable performance, security, and cost-effectiveness for clients.

Cyber Security and Phishing awareness Training

Employees receive engaging security and anti-phishing training designed to stay relevant and meet industry standards. Our training includes knowledge checks, simulated phishing attacks, and interactive sessions. Our goal is to equip you with the skills to recognize scams, reduce susceptibility to phishing attempts, and prevent malware incidents.

Cyber Security Architecture Services

GetSwarms offers consultancy for Cyber Security Architecture Services, providing tailored solutions to enhance protection against cyber threats. Our experts analyze network infrastructure, design robust security frameworks, implement encryption protocols, and advise on best practices for data protection. Trust us to safeguard your digital assets effectively.

Cyber Security Operation Centre (SOC) Management and Support with Managed SIEM

As part of our Cyber Enhanced portfolio, this service monitors an IT estate for potential security breaches and supplies regular reports detailing activity in the IT estate. GetSwarms provides 24/7 monitoring investigation, containment and response. Range of Managed Security Service Provider (MSSP) Services covering SIEM management, SOC, Microsoft Sentinel Management, EMS Management, ATP Management, AlienVault Management, Security Incident Management. All of which can be included in our Security Operations Detection and Response Service.

Analytics and Data Science Services

Our Advanced analytics & Data Science services enable organizations to extract knowledge and hidden insights from structured/unstructured data leveraging cloud-based analytical solutions that deploy Data Science, Machine Learning and cutting-edge Data Visualization tools and techniques to meet business requirements by identifying and align innovative Cloud solutions and new business models. GetSwarms Healthcare Analytics

solution enables healthcare organization to leverage a deeper understanding of data, identifying patterns and developing predictive capabilities. Accelerating your organization's Digital Maturity through innovation.

DevOps Testing service

GetSwarms offers consultancy for DevOps Testing service, incorporating automation tools like Selenium and Jenkins for continuous integration and delivery. Our team assists in establishing robust testing frameworks, implementing performance testing with tools like JMeter, and ensuring seamless collaboration between development and operations teams for successful DevOps implementation.

General Data Protection Regulation consultancy services (GDPR)

GetSwarms offers GDPR consultancy services by conducting thorough data protection assessments, formulating policies and procedures, implementing technical solutions like encryption and anonymization, conducting training for staff, and ensuring ongoing compliance with GDPR regulations. Our team of experts tailor solutions to meet individual business needs.

Information security Services

GetSwarms offers consultancy for Information Security Services by conducting thorough assessments of clients' systems to identify vulnerabilities, implementing encryption protocols, setting up firewalls and intrusion detection systems, and providing staff training on cybersecurity best practices. Our experts ensure comprehensive protection against cyber threats.

Mobile Device Testing

GetSwarms offers expert consultancy on Mobile Device Testing. Our team analyzes hardware components, software applications, and network connectivity to ensure smooth performance. We provide detailed reports on usability, security vulnerabilities, and overall functionality, helping our clients optimize their mobile devices for peak performance.

Oracle Business Intelligence and Analytics Services

GetSwarms offers consultancy for Oracle Business Intelligence and Analytics Services. Our experts provide guidance on data visualization, predictive analytics, data warehousing, and dashboard development. We optimize performance using components like Oracle BI Publisher, Oracle Data Integrator, and Oracle Essbase to drive business insights and decision-making.

Oracle ERP Implementation and Support

Our Swarms provide a wide range of Oracle ERP products, such as Financials Cloud, PPM Cloud, Procurement Cloud, Accounting Hub Cloud, Fusion, PeopleSoft, and JD Edwards EnterpriseOne. We provide the capacity of connecting Oracle Fusion Accounting Hub (FAH) with the Customer's current eBusiness. Our Services include end to end implementation. It includes requirement gathering to business process designing, Configuration, Data Migration, Training, User Acceptance Testing and Support.

NCSC IT Health CHECK/Penetration Testing service

We offer a range of different penetration testing services from internal, external (infrastructure), Web Application, Mobile Application, Code Review, VPN, Wireless, Build Review, Database Review and Operational Technology (OT)/IOT Testing. Our swarms follow government standard testing documentation such as Pentest Scoping document. SRA and RTP to ensure organizations understand the risks vulnerabilities pose and highlight the true business impact if these were exploited.

Performance Testing Services

Our Swarms provide Performance Testing service that offers the capability to ascertain application behavior under load, analyzing its peak performance and scalability levels. We have experience with all the latest performance testing and monitoring tools across a range of technologies. Our

performance testing helps pinpoint the specific issues with the underlying system and the code that are causing the failure.

Scaled Agile (SAFe)

Scaled Agile Framework (SAFe) implementation involves adopting a structured approach to agile development at an enterprise level. Our Scaled Agile (SAFe) team provide strategy, design, implementation and support throughout the cloud project including best-practice Scaled Agile (SAFe) advice. we will emphasize alignment, collaboration, and synchronization across multiple teams, enabling organizations to scale agile principles effectively. SAFe provides guidance on roles, ceremonies, and processes to achieve agility in large, complex environments.

Programme and Project Assurance Services

Our project assurance and validation services provide an objective independent assessment of the status key IT related projects/programme. Programme Assurance feature in GetSwarms may be run either continuously or periodically to track progress toward goals, identify issues, and ensure that deliveries are as expected.

Project Support Office Services

Project Support Office (PSO) services are cost effective solutions for the support and co-ordination of projects and programmes. Operating within an Agile, cloud-based environment, Cloud Project Support Office Services can act as a feeder cell into the Project Management Office. We provide a holistic, complete range of project and programme support, including technical project management, acceptance and assurance, and all aspects of delivery to enable and support successful service outcomes.

Threat and Risk Assessment

Our Cyber Threat and Risk Assessment service is the ideal mechanism to take a high-level view across the business to identify and priorities the key

risks to your information. Our Risk Assessment professionals have deep industry knowledge and provide the most cost effective and pragmatic approach, based on industry best practice, proven risk assessment methodologies and recognized experience. We have experienced CCP accredited Consultancy team support clients from Defense, Government, Private Sector, Critical National Infrastructure and Charities in the UK and abroad.

Robotic Process Automation Services (RPA)

By eliminating the need for humans to do repetitive operations, RPA frees up workers to concentrate on higher-value activities. Repetitive process automation (RPA) automates routine tasks, operates independently, and complies with predefined business requirements. GetSwarms RPA service delivers a cost-effective, robust and scalable solution in the cloud based.

Security Architecture service

Our Security Architect consultancy service provides professional, knowledgeable, skilled, and experienced Security Architect (s). We provide security design and information assurance to HMG / NCSC standards throughout the project delivery lifecycle for Public, Hybrid, and Private cloud capability. We provide an agile-delivery approach, consisting of preventive, detective and corrective controls that will be implemented to protect the enterprise security posture.

SOA and Web Services Testing

GetSwarms offers consultancy for SOA and Web Services Testing by conducting in-depth analysis of service-oriented architecture and web services. Our experts provide guidance on test planning, automation using tools like SoapUI and Postman, performance testing, security testing, and validation of service contracts to ensure reliable and efficient operation.

Software Testing service

Our Swarms provide Functional and non-functional testing, including performance testing and test automation. Our testing process ensures the software system is defect-free. It provides users with independent information about the quality of software and a risk-based assessment. It's a process to evaluate the functionality of a software application to find whether the developed software meets the designated requisite standards. Provision of test cases, plans and testing strategy. Provide on-site and off-site testing resources. Support all major testing tools.

Solution Architecture Service

At GetSwarms, our Solution Architecture Service consultancy offers expert guidance on designing robust and scalable technical solutions. Our team of experienced architects analyze business requirements, recommend optimal technologies, and create detailed architectural diagrams. We ensure seamless integration of components like cloud services, databases, and application servers.

Solutions in Data Science and Artificial Intelligence (AI)

GetSwarms offers expert consultancy for Data Science and AI solutions. Our team of data scientists and AI engineers leverage cutting-edge techniques in machine learning, natural language processing, and computer vision to help businesses optimize their processes, make informed decisions, and drive innovation through data-driven solutions.

Technical Architecture Service

Our Technical Architecture services establish a technology strategy and roadmap aligned to a client's defined business goals. We evaluate and mitigate risk to develop robust, resilient and scalable solutions. Our Services, are tailored to you, ensuring high performance, availability, resilience, recoverability, scalability, security and serviceability for your business.

Third-Party (Supplier) & Partner Assurance

A thorough examination of your Supplier Management procedures, encompassing both internal and external partners, with a focus on assessing their security and data protection practices. Our approach involves a systematic evaluation of mission-critical, key, and influential entities, ensuring they have policies and controls in place to mitigate security risks and comply to NCSC standards. Obtaining reasonable levels of assurance that policies are followed in practice. ensuring you can have confidence in the resilience and security capabilities of your suppliers and supply chain.

User Acceptance testing services

It is possible to utilize UAT services to check whether an organization's procedures are up to par and meet all regulations by using a third-party service provider. Managed services, as well as guidance and support, are included. We work closely with clients to ensure successful adoption of Cloud services - aligned to their business goals/priorities, using best-in-class techniques/structured models including UAT Strategy, planning, execution and reporting.

Website Health check (ITH)

With a track record spanning over fifteen years, we have expertise in constructing prominent platforms for major global brands. We possess the capability to evaluate your site's performance, security, and scalability, and, crucially, assist you in implementing these enhancements.

Application Performance Monitoring Design & Optimisation Service

GetSwarms Cloud application performance management service proactively monitors application performance. provides the resources and technical capability for detecting, diagnosing, and resolving intricate application performance issues to ensure a positive end-user experience. Utilising before and after performance metrics, along with real-time application activity overviews, we help you proactively manage critical business applications.

Database Migration and Upgrade Service

GetSwarms data migration and database upgrade services offer economical migration of data to or between cloud-based platforms. Our service ensures seamless upgrading of underlying cloud database platforms while preserving service levels. These vendor-neutral services support all major data platforms.

HCM Cloud Implementation Services

GetSwarms Implementation Services is a custom-designed Cloud Methodology meticulously crafted to streamline the swift deployment of Oracle Cloud Applications such as HCM, Benefits, Payroll, Talent, Learning Management, Compensation, Performance Management, Taleo Recruitment, Taleo Learn as Software as a Service.

Problem Management

At GetSwarms, we offer consultancy for Problem Management by conducting root cause analysis, identifying recurring issues, and implementing solutions to prevent future incidents. Our technical components include incident tracking systems, trend analysis tools, and collaboration platforms to streamline communication and resolution processes.

Alpha Services for Cloud

GetSwarms' Beta service refines and enhances the solution developed during the Alpha phase, guaranteeing its readiness for launch. By building on Alpha's outputs, we ensure they adhere to accessibility standards and successfully pass service assessments. Our expertise lies in providing cost-efficient, continuous Beta iterations that consistently meet user demands, delivering significant value promptly and frequently.

Amazon Q - AI

GetSwarms Amazon Q - AI software is a cutting-edge tool that leverages artificial intelligence to optimize AWS cloud operations. Its technical components include machine learning algorithms for proactive monitoring, predictive analytics for resource allocation, and natural language processing

for automated troubleshooting. Streamline your AWS management with GetSwarms.

AWS - Bedrock AI

GetSwarms AWS - Bedrock AI software utilizes cutting-edge machine learning algorithms to optimize business processes on the Amazon Web Services platform. Key technical components include real-time data processing, predictive analytics, and automated decision-making capabilities. Streamline operations and unlock new insights with AWS - Bedrock AI.

Microsoft Power Apps Design and implementation

GetSwarms specializes in designing and implementing custom Microsoft Power Apps solutions. Our software leverages Power Apps components like canvas apps, connectors, and data integrations to create user-friendly applications for streamlining business processes. We provide end-to-end services to help organizations optimize their workflows and increase efficiency.

Migrations of Data Centers

GetSwarms specializes in data center migration by assessing application dependencies, planning and organizing app migrations, and ensuring seamless execution to avoid downtime. Using a refined methodology and advanced tools, we accelerate the migration process, mitigate risks, and help organizations transition smoothly to modern, optimized infrastructure.

Beta Services for Cloud

GetSwarms Beta service refines and enhances the solution developed during the Alpha phase, guaranteeing its readiness for launch. By building on Alpha's outputs, we ensure they adhere to accessibility standards and successfully pass service assessments. Our expertise lies in providing cost-efficient, continuous Beta iterations that consistently meet user demands.

