



Service Definition Document

Tel: 0207 123 8168

Email: info@armoryze.co.uk

Website: www.armoryze.co.uk

1. Service overview

Armoryze provides independent cyber security, assurance, governance, certification and compliance support services to public sector and regulated organisations. Our services are designed to help organisations manage cyber and digital risks, improve security posture, and meet regulatory, assurance, and certification requirements across cloud, hybrid, and on-premise environments.

Services are delivered by experienced cyber security professionals and are tailored to the specific needs and objectives of each customer.

2. Service scope

Depending on the service selected and the Call-Off Contract (including the associated Statement of Work), Armoryze provides independent advisory, assessment, assurance, governance, and certification services to support public sector and regulated organisations.

Services may include, but are not limited to:

- Cyber security consultancy and strategic advisory services
 - Cyber security maturity assessments, reviews, and assurance activities
- 

- Cyber assurance, supplier assurance, and third-party risk assessments
- Virtual Chief Information Security Officer (vCISO) services
- Cloud security assessments and architecture reviews across AWS, Azure, and Google Cloud Platform
- Infrastructure, application, remote working, and tailored security assessments
- Threat modelling and security architecture assurance
- Risk-based vulnerability management advisory and assurance
- Penetration testing assurance services
- Incident response readiness and cyber resilience planning
- Privacy and data protection compliance assessments, including data protection impact assessments
- AI governance, risk, and compliance advisory services
- Independent certification, audit, and assurance services, including Cyber Essentials, Cyber Essentials Plus, IASME Cyber Assurance, Trust AI Essentials, and other recognised frameworks
- Sector and regulatory assessments, including NCSC Cyber Assessment Framework (CAF) and NHS Data Security and Protection Toolkit (DSPT).

Specific activities, deliverables, and outputs are agreed at call-off and documented within the associated Statement of Work.



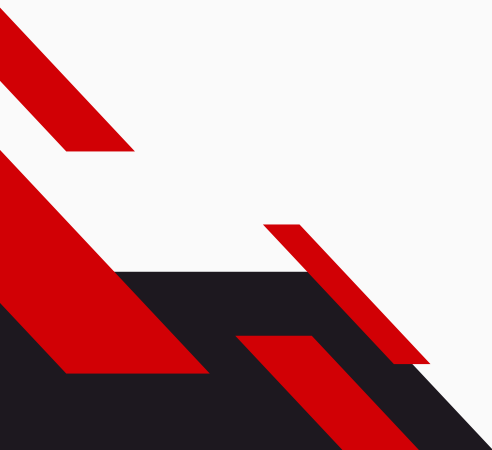
3. Service Exclusions

Unless explicitly agreed in the Call-Off Contract, the service does not include:

- Managed security operations or 24x7 monitoring
- Operational ownership of customer systems or networks
- Provision of security tooling or software licences
- Hosting, infrastructure, or platform services
- Remediation implementation or system changes
- Penetration testing or red team services

4. Delivery approach

Services are delivered primarily remotely, with on-site engagement available by agreement. Delivery is based on a collaborative approach and aligned to recognised good practice, standards, and government guidance where applicable. A named engagement lead or senior consultant is assigned to each engagement and acts as the primary point of contact.



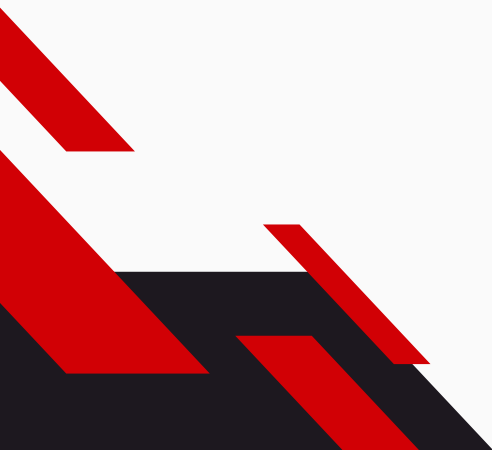
5. Support & escalation

Standard support is provided during UK business hours, Monday to Friday excluding public holidays. Enhanced or urgent advisory support may be agreed where required. Escalation routes and response expectations are agreed within the Call-Off Contract and associated Statement of Work.

6. Security & data protection

Armoryze applies appropriate technical and organisational measures to protect customer information. Staff are security screened in line with BS7858:2019 and can meet Baseline Personnel Security Standard (BPSS) requirements where contractually required.

Personal data is processed in accordance with UK GDPR and applicable data protection legislation.

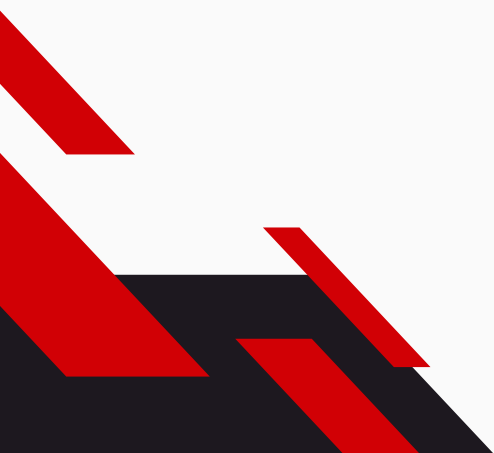


7. Dependencies

Service delivery depends on timely access to relevant systems, documentation, and stakeholders. Customers remain responsible for decision making and implementation of recommendations unless otherwise agreed.

8. Conflict of Interest

Where Armoryze provides independent certification, audit, or assurance services, appropriate separation of duties and conflict management arrangements are maintained to preserve independence and objectivity.



9. Exit & transition

On completion of the engagement, Armoryze provides agreed outputs and documentation. Knowledge transfer and handover support can be provided where required.

10. Service constraints

This is an advisory, assurance, and governance focused service from Armoryze. It does not include managed services or operational control unless explicitly stated in the Call-Off Contract.

11. Supplier Details

Supplier name: Armoryze Consultancy Services Ltd

Website: <https://www.armoryze.co.uk>

Contact: info@armoryze.co.uk

