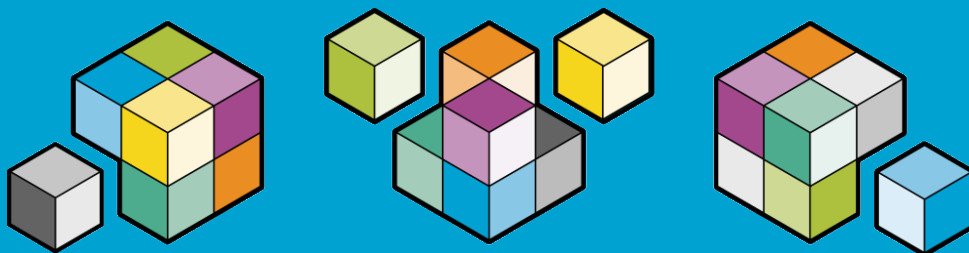
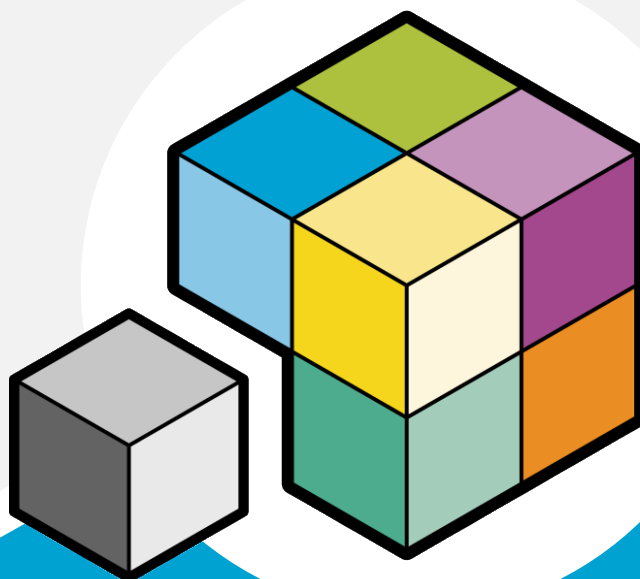


Digital Place for Formal Enquiries

G-Cloud 15 **Pricing**

January 2026



www.placecube.com

G-Cloud 15 Pricing

G-Cloud Service Name

Digital Place for Formal Enquiries.

Service Overview

Your platform for re-using case types co-developed in partnership with local government for the public sector to enable the effective management of a range of case types including Freedom of Information, Complaints, Compliments, Comments, and Councillor/Members Enquiries. Cloud-based, open-source and fully scalable to accelerate your digital transformation.

Please see Digital Place for FOI, Complaints & Councillor Enquiries service definition for more information.

Pricing

Digital Place for FOI, Complaints & Councillor Enquiries pricing is as follows. Any additional activities such as data on-boarding, off-boarding, or automated migration discovery, planning and implementation will be in line with resources required for that activity. The individual day rate for each resource type is included in the SFIA rate card.

Service	Price year 1	Annual Ongoing
Foundation Provision of Digital Place for FOI, Complaints & Councillor Enquiries SaaS (fully supported on recommended hosting package which includes production environment and test environment).	£30,000	£30,000
Implementation Services Discovery Workstream to gather brand assets, select which UX/UI templates to use and discuss tailoring of case flows Deployment Setup and configuration of Live and Non-Live environments, apply basic branding to public form site, enable and configure case types Training Series of hands-on training workshops to teach relevant team members how to use the case types.	£15,000	N/A
TOTAL - ANNUAL PAYMENT IN ADVANCE	£45,000	£30,000

Add-Ons		
Additional Training Additional remote refresher training and/or expert coaching workshops as required (up to 8 people per session)	£750 per day	£750 per day
New Case Type configuration 2-6 weeks working closely with client, understanding requirements, producing specification of configuration changes and implementing them in test and production environments.	*From £7,500 to £22,500	*From £7,500 to £22,500
Case Management feature enhancements Development of new action modules, backend modules or reporting enhancements, typically 2-4 weeks effort.	*From £7,500 to £15,000	*From £7,500 to £15,000

*Price range is based upon rates detailed in our SFIA Rate Card. We offer discounts for days purchased in advance by customers who have a Digital Place product subscription. Our discounted single blended day rate starts at £750 per day, reducing to £700 per day for pre-purchased bundles of over 100 days and £600 per day for bundles over 500 days.

Placecube is committed to transparent and fair pricing. Clients will never pay more than £120,000 per annum for our SaaS services, when combining two or more of the following products:

- Digital Place
- Digital Place for Customer Services
- Digital Place for Building Digital Services
- Digital Place for Formal Enquiries
- Digital Place for Blue Badges
- Digital Place for Commerce

Buyers who want to combine three or more Digital Place services should consider the Digital Place for Local Public Services subscription as a more cost-effective option.

All prices are listed exclusive of VAT.

Contract information

Please see full terms and conditions.