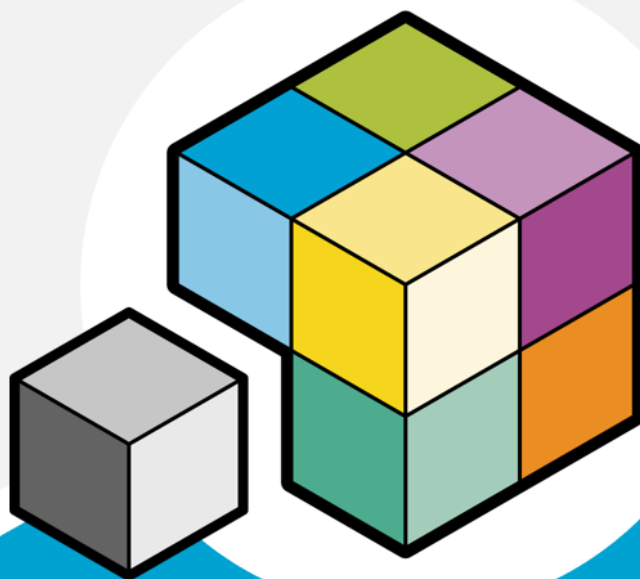


Digital Community Management Support

G-Cloud 15 **Pricing Document**
January 2026



G-Cloud 15 Pricing Document

G-Cloud Service Name

Digital Community Management Support

Service Overview

Platform-agnostic, expert online community management support tailored to your community's needs, enabling you to focus on achieving objectives and driving engagement across your community, network or platform. Our experienced community managers, who are leaders in their field, work with you to plan, create and develop successful communities of practice.

Please see Placecube's Digital Community Management Support service definition for more information.

Pricing

We offer three levels of community management support, listed in the table below. We aim to provide some examples of the types of activity that would be included, but as we work with each customer to produce their own bespoke community management plan specific to their needs, we would expect to carry out a mixture of these activities and more depending on the type of support required.

Basic	Advanced	Premium
4 hours per month community management support by an experienced community manager. Recommended for a single community. Example activities: • Developing a clear community purpose. • Providing key engagement tools and techniques. • Supporting other nominated community managers. • Day-to-day functional management including: ○ managing content ○ membership management ○ facilitating member discussions ○ regular community communications. Cost £375 per month, charged on a quarterly basis	8 hours per month community management support by an experienced community manager. Recommended for a network or group of communities. Example activities include basic plus: • Ensuring shared best practice and consistency between nominated community managers. • Identifying participation benefits and an audience for growth. • Supporting the development and implementation of community content, communications and activity plan. Cost £750 per month, charged on a quarterly basis	12 hours per month community management support by an experienced community platform manager. Recommended for a communities platform. Example activities include basic and advanced plus: • Regular support sessions for nominated community managers and system administrators. • Providing tools and templates for nominated community managers to use. • Day-to-day functional platform management and support including: ○ content management ○ managing styling and layouts ○ user management ○ community set-up. Cost £1,125 per month, charged on a quarterly basis