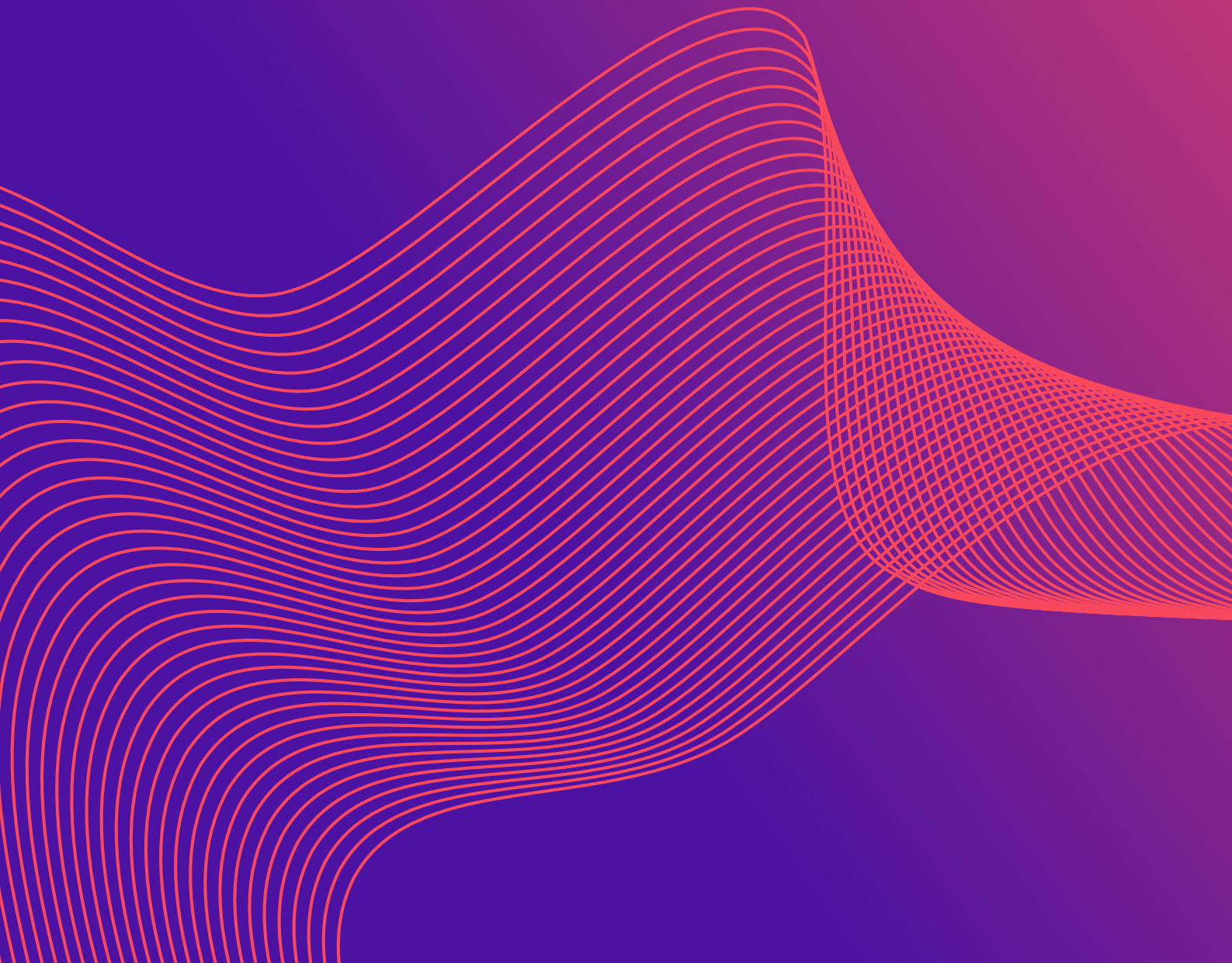




G-Cloud 15 AI Patient Waiting List Validation Solution

Pricing Document



All prices shown represent the maximum catalogue prices for the service under G Cloud 15. Final pricing at Call-Off stage may be **lower** depending on scope, configuration, and anticipated usage volumes agreed with the buyer. Prices will not exceed the published catalogue values. Any additional requirements requested by the Buyer which fall outside the scope of the catalogue service would be treated as a formal variation and priced separately in accordance with the framework Call-Off procedures.

Fee Type per Catalogue Item	Maximum One-Time Fee	Maximum Annual Fee
One-time configuration fee	Up to £45,000	NA
Annual License (based on a minimum 2-year term) for up to 60,000 patient outreaches per year		Up to £70,000 per annum
Annual License (based on a minimum 2-year term) for up to 150,000 patient outreaches per year		Up to £160,000 per annum
Annual SLA (Support & Maintenance)		Up to £12,900 per annum
Optional Annual Secure Cloud Hosting		Up to £10,000 per annum

Miscellaneous

- EBO's default minimum term agreement is **two (2) years** from the date of signing of the Agreement. Shorter periods may be discussed.
- All fees are **exclusive of VAT**
- Elements which typically impact fees are complexity drivers, such as:
 - o **Integration requirements** with clinical, administrative, or third party systems. The default offering is non-integrated.
 - o **Number and complexity of workflows**, pathways, or automation rules enabled or required in a project
 - o **Channels of engagement** delivery beyond catalogue default such as the addition of WhatsApp (or similar messaging platforms), SMS provisionin etc
 - o **Data residency, retention, and audit requirements** beyond the standard catalogue configuration
 - o **Service availability requirements** including extended hours or enhanced support coverage or availability
 - o **Buyer specific** security, assurance, or governance requirements



hello@ebo.ai

www.ebo.ai

UK

Kemp House,
160 City Road,
London,
EC1V 2NX

Malta

Vision Exchange Building,
Territorials Street, Zone 1,
Central Business District,
Birkirkara CBD1070

Italy

Piazzale Giulio Cesare, 14,
20145,
Milan

- **Payment terms** where these materially differ from standard public sector terms
 - **Optional functional modules** or capabilities explicitly marked as optional in the catalogue or not listed specifically in the catalogue. Therefore, any services, modules, or activities not expressly included within the catalogue service description are out of scope and would require a separate Buyer initiated variation or procurement.
 - Contact us (hello@ebo.ai) to better understand the **Return on Investment** computation and **Benefits Realisation** programs we offer for our solutions.
-



hello@ebo.ai

www.ebo.ai

UK

Kemp House,
160 City Road,
London,
EC1V 2NX

Malta

Vision Exchange Building,
Territorials Street, Zone 1,
Central Business District,
Birkirkara CBD1070

Italy

Piazzale Giulio Cesare, 14,
20145,
Milan



© 2025 EBO. All rights reserved. "EBO" refers to the company registered in Malta: EBO Ltd. and in the UK as EBO.ai (UK) Ltd. You are not permitted to use or distribute the contents of this document without the written consent of EBO. This document has been prepared for general guidance on matters of interest and does not constitute professional advice, hence no representation or warranty is given as to the accuracy or completeness of the information. Whilst every care is taken in the preparation of this document and the information contained in it, we cannot and do not accept any responsibility and/or liability for loss that may occur by reliance on it, howsoever arising. Nothing in this document shall create any binding obligation or liability on EBO unless the document is itself a binding contract.