

Chatbot Max

Pricing Document

G-CLOUD 15

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Chatbot Max Pricing Document

Chatbot Max

Chatbot Max is a scalable system that can be used by all sizes of council. Policies are uniquely configured for each client, and the system is set up according to the amount it will be used.

Please get in touch for more information.

Pricing

Tier	Annual subscription
Tier 1	£4,950
Tier 2	1.25 x Tier 1
Tier 3	1.25 x Tier 2
Tier 4	1.25 x Tier 3
Tier 5	1.25 x Tier 4
Tier 6	1.25 x Tier 5
Tier 7	1.25 x Tier 6
Tier 8	1.25 x Tier 7
Tier 9	1.25 x Tier 8
Tier 10	1.25 x Tier 9
Tier 11	1.25 x Tier 10
Tier 12	1.25 x Tier 11
Tier 13	1.25 x Tier 12

Additional modules

Module	Price
Challenge Writer	50% of the Chatbot Max subscription
Multilingual	50% of the Chatbot Max subscription

Discounts

Contract length	Discount
1 year	0%
2 years	7.5%
3 years or more	20%

Existing customers

For existing customers, the renewal price is the lower of:

- the above price; or
- the price currently being paid.

Prices include:

- Configuration and set up
- Hosting and storage
- Onboarding and training
- Ongoing support and maintenance
- New features and releases
- Dedicated customer service manager
- Text changes
- Updates to comply with legislation changes.

Voice Master

Voice Master provides the functionality of Chatbot Max, through a phone line. It can be used alongside Chatbot Max or as a standalone product.

Voice Master is a scalable system that can be used by all sizes of council. Policies are uniquely configured for each client.

Pricing

Tier	Annual subscription
Tier 1	£4,950
Tier 2	1.25 x Tier 1
Tier 3	1.25 x Tier 2
Tier 4	1.25 x Tier 3
Tier 5	1.25 x Tier 4
Tier 6	1.25 x Tier 5
Tier 7	1.25 x Tier 6
Tier 8	1.25 x Tier 7
Tier 9	1.25 x Tier 8
Tier 10	1.25 x Tier 9
Tier 11	1.25 x Tier 10
Tier 12	1.25 x Tier 11
Tier 13	1.25 x Tier 12

Includes 1,000 calls. Additional calls are available at £200 per block of 1,000 calls. Unused calls can be carried over to the next subscription year.

Additional modules

Module	Price (in addition to Voice Master subscription)
Challenge writer	50% of the Voice Master subscription

Discounts

Contract length	Discount
1 year	0%
2 years	7.5%
3 years or more	20%

Existing customers

For existing customers, the renewal price is the lower of:

- the above price; or
- the price currently being paid.

Prices include:

- Configuration and set up
- Hosting and storage
- Onboarding and training
- Ongoing support and maintenance
- New features and releases
- Dedicated customer service manager
- Text changes
- Updates to comply with legislation changes.