



NHS Pricing

Information provided for G-Cloud 15
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E-Triage Platform

E – Triage Platform Pricing.

Features and Functions	Description	Referral Service Only	Advice and Guidance and Referral Service	A&G, Referral and C2C Service	Full e-Triage Service
Triaging Advice and Guidance	Convert and accept/send messages, register patients, and upload referrals to the EPR.	✗	✓	✓	✓
Triaging a Referral	Accept, return to referrer, or request further information while registering patients in the EPR.	✓	✓	✓	✓
Configurable Application	Consultant and administration applications are customisable based on the standard eTriage template.	✓	✓	✓	✓
Work List	Generate work lists for referrals and advice & guidance using the NHS ERS API.	✓	✓	✓	✓
Integration with CIS2/ERS/PDS	Integration with national NHS apis	✓	✓	✓	✓
Straight to Test (STT)	Route STT referrals directly to the appropriate specialty for booking.	✗	✗	✗	✓
Consultant to Consultant (C2C)	Enables consultants to send and receive internal referrals (not via ERS).	✗	✗	✓	✓
Interoperability	Ensures full compatibility with other trust systems (e.g., TIE, API, RPA).	✓	✓	✓	✓
Managed Service with business hours support	Weekday support (8x5). Optional additional support is charged at £160 per hour	✗	✗	✓	✓
Onboarding	Professional services to integrate with trust systems where APIs are available	✓	✓	✓	✓
	Per Referral	£0.60	£0.75	£0.85	£1
Available as an add-on External Consultant Gateway for C2C	Allows external consultants (e.g., optometry, dentistry) to refer and receive advice and guidance.	✗	✗	0.30p	0.30p

This pricing is valid from 1st Jan 2026
Prices exclude VAT