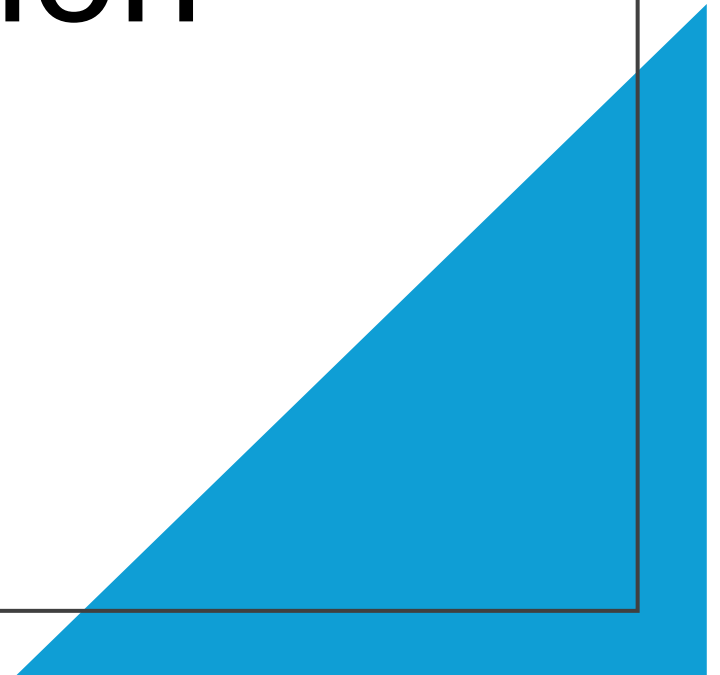


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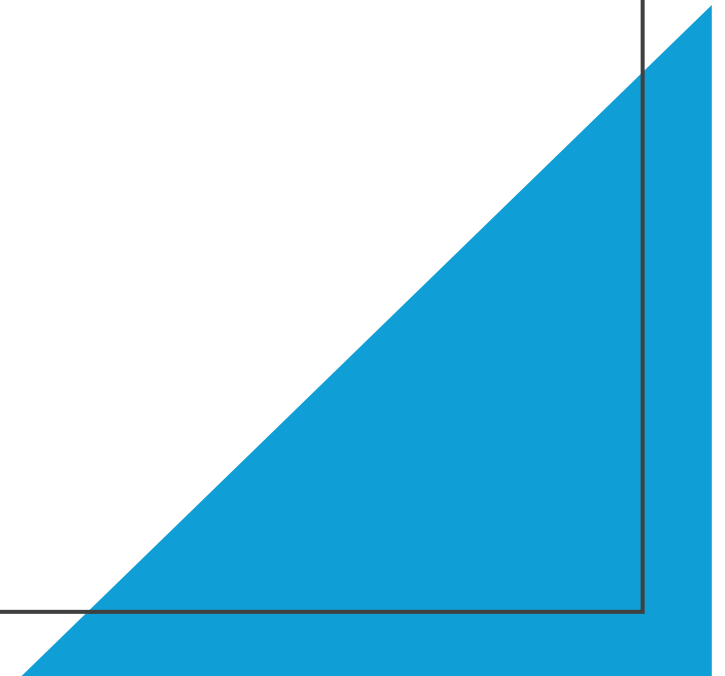
Responsible AI Procurement, Calibration and In-Life Assurance



Service Description

This service helps organisations adopt AI safely by defining measurable ethical and performance requirements, enabling suppliers to demonstrate compliance in a controlled procurement sandbox, and providing continuous in-life assurance once solutions are deployed.

We support buyers to define what “good” looks like for AI systems, compare suppliers against consistent benchmarks during procurement, and monitor live AI services against agreed thresholds using RAITracker and RAIT Calibrator. The service provides audit-ready evidence aligned to UK government AI guidance and the EU AI Act, reducing delivery risk and regulatory exposure.



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Service Features

- AI procurement assurance and evaluation design
- Ethical AI metrics and threshold definition
- Responsible AI governance aligned to UK and EU regulation
- Supplier sandbox testing and comparison
- Benchmark testing against approved reference responses
- Adversarial AI testing (red teaming) for safety and security
- Bias, fairness and explainability assessment
- Evidence-based supplier down-selection support
- Continuous in-life AI monitoring and regression testing
- Audit-ready assurance reports for governance and compliance

Service Benefits

- Enables compliant AI adoption aligned to EU AI Act
- Supports delivery of the UK AI Playbook
- Provides audit-ready assurance evidence for regulators
- Reduces delivery, reputational and regulatory AI risk
- Enables fair, transparent, evidence-based AI procurement
- Supports National Audit Office and internal audit scrutiny
- Identifies safety, bias and security issues early
- Improves trust in AI-enabled public services
- Creates reusable assurance artefacts for future procurements
- Enables continuous in-life AI monitoring and governance

Onboarding

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1. Discovery and scoping

- Understand the AI use case, delivery context and risk profile
- Identify relevant ethical dimensions and regulatory considerations

2. Metric and benchmark design

- Define target metrics, thresholds and reporting cadence
- Create benchmark and red-team prompt libraries

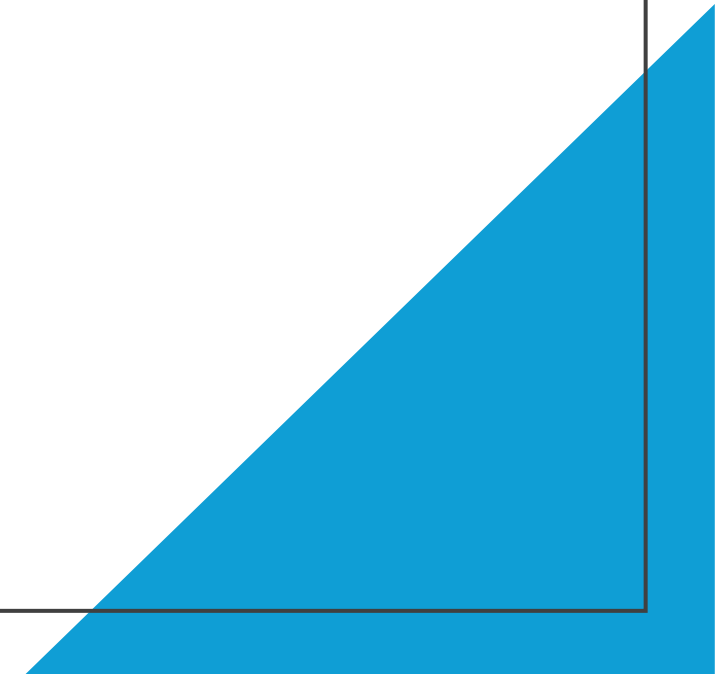
3. Sandbox and tooling setup

- Configure RAI Tracker tenant and dashboards
- Support supplier integration via standard connectors

4. Calibration and approval

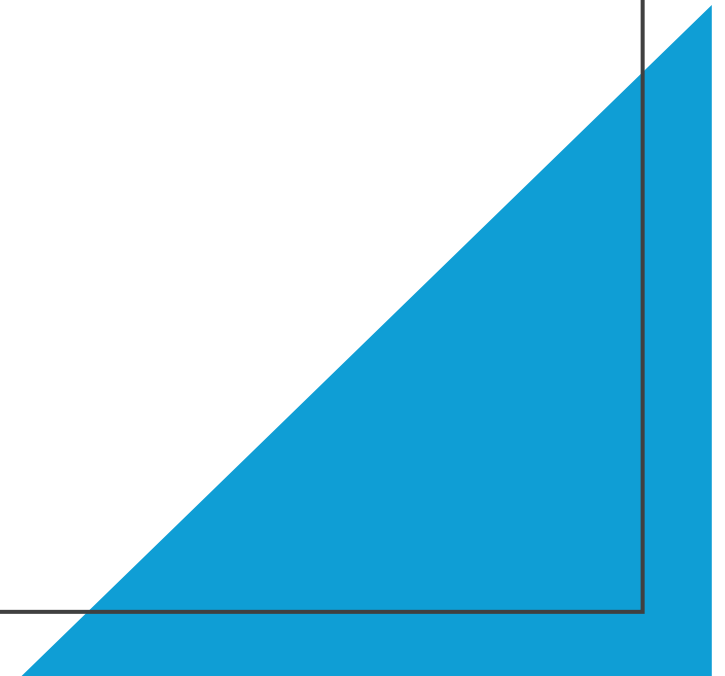
- Review and approve benchmark responses
- Confirm measurement and scoring approach

Once onboarded, procurement testing and in-life assurance can be run on demand.



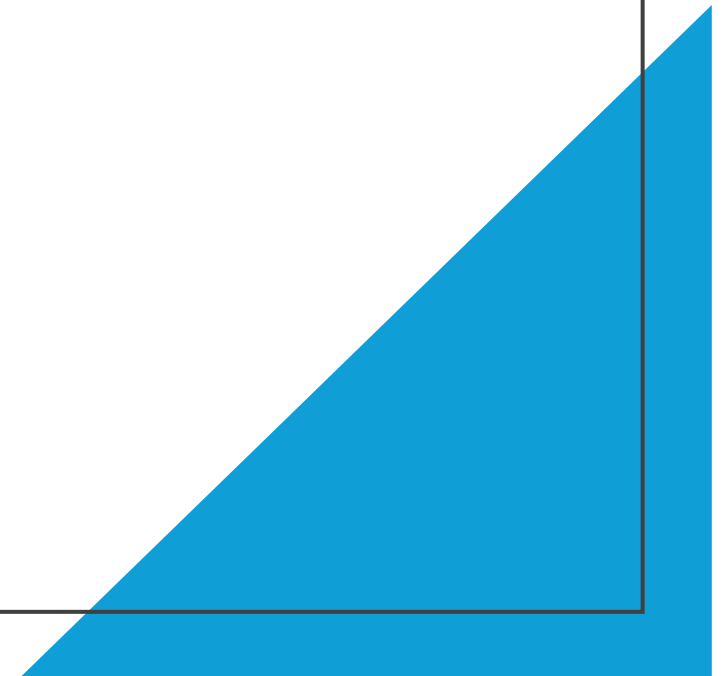
Dependencies

- Access to the AI system(s) or supplier environments via secure API
- Engagement from buyer subject matter experts to approve benchmark responses
- Supplier willingness to participate in sandbox testing during procurement
- Internet connectivity for secure data exchange
- Agreement on ethical dimensions, metrics and thresholds



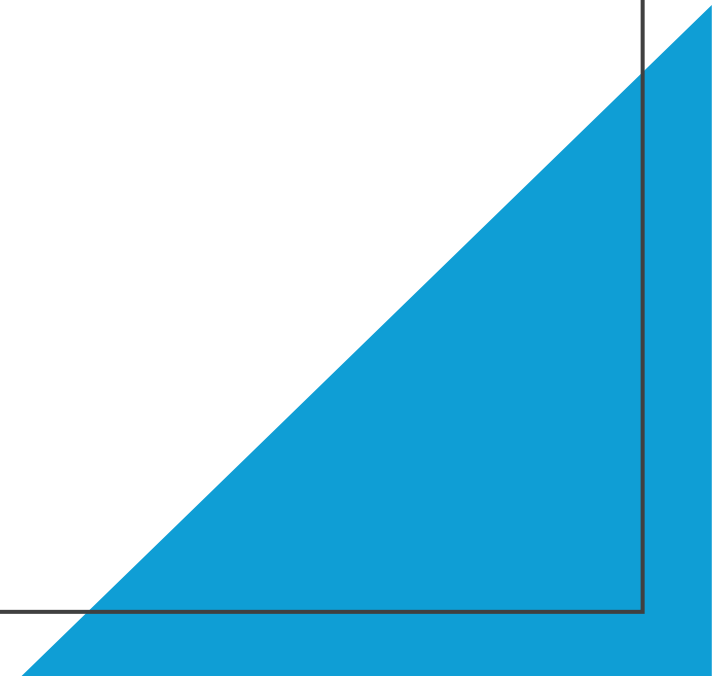
Security Approach

- Data processed within a secure, tenant-isolated environment
- No customer data used to train external models
- Support for pseudonymisation and synthetic test data
- Role-based access controls and audit logging
- Secure API integrations with customer and supplier systems
- Regular red-team testing of AI behaviour
- Alignment with UK government security principles and GDPR requirements



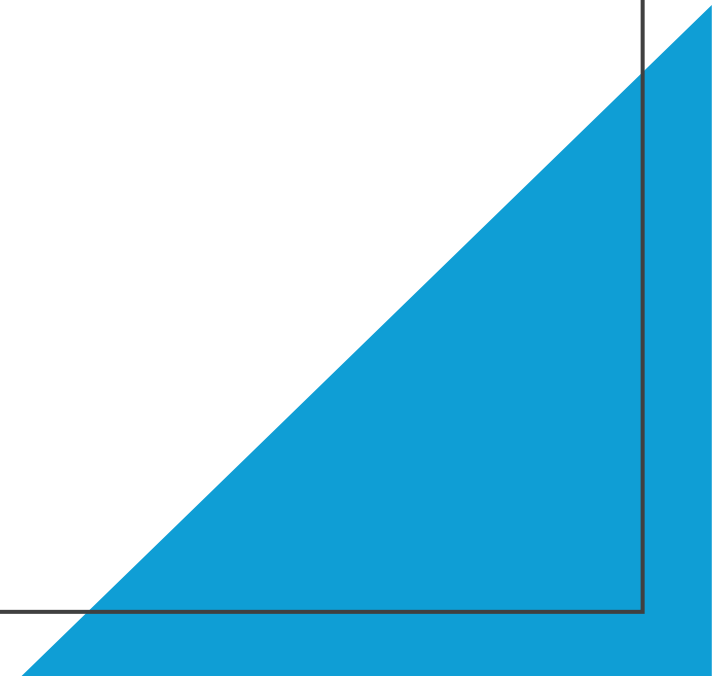
Service Constraints

- The service evaluates AI behaviour; it does not replace operational ownership of AI systems
- Benchmark accuracy depends on timely approval and review by customer SMEs
- Live monitoring focuses on behaviour and outputs, not internal model weights
- Effectiveness depends on suppliers integrating into the sandbox environment
- Not designed for real-time content moderation at millisecond latency



Support Model

- Named delivery lead during onboarding and procurement phases
- Standard support during business hours (UK)
- Incident escalation for critical assurance failures
- Regular reporting and review sessions
- Optional enhanced support for high-risk or regulated use cases



Pricing Approach

MLC Partners offers flexible pricing models to meet public sector commercial and assurance requirements. Services can be delivered on a time and materials (T&M) basis, capped T&M, or fixed-price engagements, depending on the nature of the work and the level of certainty required.

Our preferred delivery model uses outcome-based Kanban milestone cards, where work is structured around clearly defined deliverables and measurable outcomes rather than open-ended activity. This approach provides transparency over progress, supports strong governance and audit trails, and enables buyers to demonstrate value for money.

Milestones, costs and acceptance criteria are agreed upfront, with regular review points to support effective commercial control, change management and assurance throughout delivery.

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MLC is a UK owned SME consultancy specialising in complex public sector transformation, assurance and delivery. We support government organisations to adopt digital, data and AI capabilities safely, responsibly and at pace.

Through our G-Cloud service offerings, we help clients define clear requirements, manage delivery risk, and provide independent assurance across procurement, implementation and in-life operation. Our approach combines deep public sector experience with practical governance, audit-ready evidence, and a focus on outcomes that stand up to scrutiny from regulators, auditors and senior stakeholders.

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