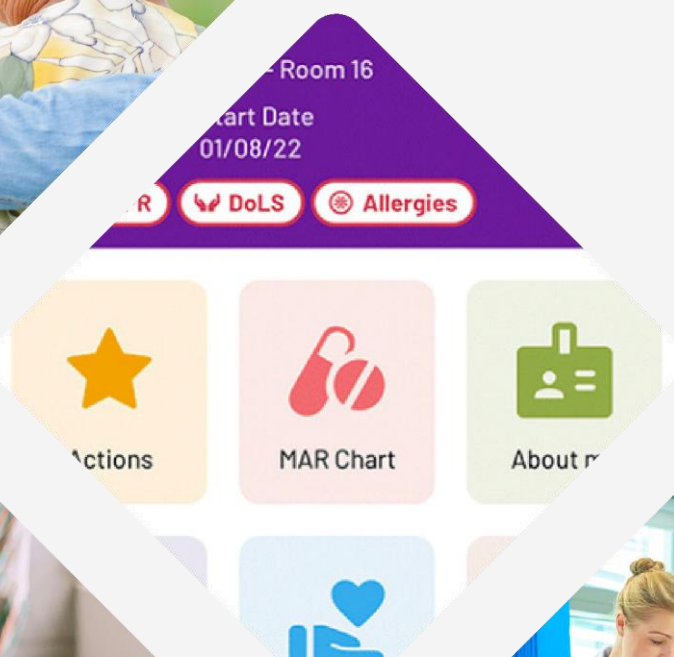




G-Cloud 15: Lot 2b, Cloud Software

PASS Pricing Document

January 2026



PASS digital care management platform

Software service fee

The PASS software service fee is based upon the number of people being cared for. The charging structure comprises three bands. The fees in the following table are charged monthly, with a minimum term of 12 months. All prices are exclusive of VAT.

Band A Up to 50 people being cared for	Band B 51 to 150 people being cared for	Band C 151+ people being cared for
£890 per month	£890 base fee + £9.20 per person being cared for above 50	£1,800 base fee + £8.20 per person being cared for above 150

Example 1: If a care service has 120 people being cared for, falling into Band B, the monthly PASS service fee would be calculated as follows:

$$£890 + (70 \times £9.20) = £1,534$$

*Band A + Band B
base fee per person being cared for fee above 50*

Software service fee for additional service users

If the number of service users increases over the contract term, additional service users are charged monthly as follows (exclusive of VAT):

Band A Up to 50 people being cared for	Band B 51 to 150 people being cared for	Band C 151+ people being cared for
No additional charge up to 50. If more than 50, £9.20 per additional person being cared for	Up to 150, £9.20 per additional person being cared for If more than 150, £8.20 per additional person being cared for	£8.20 per additional person being cared for

Example 2: If during the contract term the number of people being cared for increases from 140 to 620, the monthly PASS service fee would be calculated as follows:

@ 120 people

$$£1,800 + (70 \times £9.20) = £1,534$$

*Band C + Band B
base fee per person being cared for fee above 50*

@140 people

$$£1,534 + (20 \times £9.20) = £1,718$$

*Old fee + Band B
per additional person
being cared for fee*

The monthly PASS software service fee includes:

- Software licensing for PASS digital care management
- Software licensing for PASSgenius™ AI care note summaries
- Software updates
- 24/7/365 support
- PASSforcare mobile app
- PASSreporting
- openPASS portal for family, friends & care professionals
- PASS GP Connect.

Additional services

Service	Description	Price
Training and implementation	Implementation services, including project management, training, office set-up and PASS accreditation. For a single PASS office. Can be flexed	£3,600 (Typical One-off fee)
Additional PASS offices	Set up for additional PASS offices	£600 (One-off fee, per office)
openPASS	Unlimited licenses for our GDPR-compliant collaboration service for care professionals, families and friends	Included in monthly service fee
PASSgenius™	Unlimited use of the PASSgenius™ AI care note summaries	Included in monthly service fee
PASSforcare	Unlimited use of the PASSforcare mobile app used at the point of care	Included in monthly service fee
PASS GP Connect	Direct access to service users' GP information, direct from PASS	Included in monthly service fee
PASS reporting	From individual service user or employee level to site level and entire organisational level	Included in monthly service fee
Integration	Development of bespoke integrations	Based upon SFIA rate card
Support	Customer service, account management, 24x7x365 emergency support	Included in monthly service fee
Software updates	New features and functionality as they are released as part of the ongoing development of PASS	Included in monthly service fee

Data management	On termination of contract: • Extraction of data by client during notice period • All data to be deleted by everyLIFE • everyLIFE to extract data in JSON format • Storage of data within PASS with single license access	No charge No charge £1,500 10% of previous annual contract value
Devices	No devices are included in the pricing for the PASS platform. everyLIFE can provide tablets and mobiles to support the roll-out of PASS. We will prepare a quotation once requirements are understood.	Not included – but can be quoted
Additional services	As requested by the customer, including additional training, document creation, technical development and advanced reporting.	Based upon SFIA rate card