Terms and Conditions

Terms and conditions for this service are as the standard G Cloud T&Cs.

Additional points of note:

- Invoicing payment terms are strictly a maximum of 30 days.
- EDM reserve the right to charge interest on late payments at statutory interest rates.
- Work will not commence until receipt of a purchase order.
- EDM's team work remotely. Should it be agreed that on-site working would be beneficial, EDM would be happy to moderate our approach accordingly. This would incur expenses which we would (additionally) charge in line with the organisation's expense policy.
- EDM will use their best efforts to complete the project and will conduct risk assessments. They will keep the client informed of any issues and ensure value for money for the client.

It is important to note that EDM will aim to deliver the agreed deliverables, however, we reserve the right to request an extension or additional budget to complete the work, should there be delays beyond EDM's control.